

Defense Commissary Agency

Quick Guide to the Transit Benefit Program Application

-At any point you may click on  for additional information

First, you must complete Transit Benefit Program Integrity Awareness Training

Second, Log in

System Url: <https://transitapp.ost.dot.gov/index.cfm>

1. Register: using your government email address as your username (@deca.mil)
2. Using the Temp Password email, create a unique password
3. Return to the Login page and login
4. Select: 
5. Select an Action to continue (i.e. "Certify Enroll")
6. Click: "Continue"
7. Read: the Certification Statement
 - a. Click "I Agree" to continue

Third, complete Transit Benefit Application Worksheet

Note: The Expense Worksheet is completed with each subsequent application

1. Select: Reason for Certification
 - a. First timers will always choose "New Transit Benefit Participant"
 - b. Address/smartrip change" is **ONLY** for changing home address or purchase of a new smartrip card)
2. Check: the Training Certification box to certify you already completed the Integrity Awareness training
3. Select: Employment Type
4. Select: Work Status
5. Enter: All Transportation methods including name of Transit Provider Company
6. Enter: Daily Expense, then tab
7. Enter: Days per Month, then tab (Enter the number of days you routinely *commute*, not the number of work days)

Note 1: Monthly & Total Monthly Expense fields auto-calculate

Note 2: Steps 6 & 7 may be reversed to calculate the Daily Expense of a monthly pass

Fourth, complete Transit Benefit Application

Note: Application information formerly provided will auto-fill in subsequent applications

1. Work Phone: Enter your desk phone number
2. Enter Phone Extension
3. Agency: Use the dropdown box to identify your organization
4. Region: Enter the geographic where you are employed
5. Commissary: Select the Commissary where you work.
6. Work Information
 - Enter the full address to which you commute via mass transit
7. Residence information
 - Enter the full address from which you commute via mass transit
8. Application Approver
 - Use the blue check box to select MASS TRANSIT BENEFIT PROGRAM EMAIL
9. Point of Contact: The POC is the person who receives shipment of the TRANServe Card if it is undeliverable to your home address.
10. Store Phone: The best number to reach your supervisor
11. SmarTrip® card number.
 - a. All employees outside of the National Capital Region, enter “NA”
 - b. All NCR employees, enter SmarTrip Card number or “NA”
12. Comment for Agency Approvers:
 - a. Enter any additional information that will assist in the approval process including split payment information (for NCR employees using both TRANServe Visa Cards and WMATA SmarTrip cards)
13. Click “Continue” to submit your application
 - a. This field may remain blank

Note: The System will prompt you to enter missing information. Complete and repeat step 13, until the application is submitted successfully. Your Approving Officials will be notified to process your application. You will receive email notifications as your Transit Benefit Application progresses.

Fifth, monitor email for action notifications.

1. You will receive an email each time an approver takes action on your application.
2. If your application is disapproved, you must take corrective action and resubmit your application for approval.