

U.S. Department of Transportation (DOT)  
Freedom of Information Act (FOIA)  
FY 2017 Annual Report

I. **Basic Information Regarding the Report**

A. *Person to be contacted with questions about the report*

Kathy Ray, Departmental FOIA Officer  
U.S. Department of Transportation  
Office of General Counsel (Suite W94-122)  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
(202) 366-5546  
[kathy.ray@dot.gov](mailto:kathy.ray@dot.gov)

B. *Electronic address for report on the World Wide Web*

[www.transportation.gov/foia](http://www.transportation.gov/foia)

C. *Person to be contacted for a copy of the report in paper form*

Darlene Wallace, FOIA Program Assistant  
U.S. Department of Transportation  
Office of General Counsel (Suite W94-122)  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
(202) 366-4245  
[ost.foia@dot.gov](mailto:ost.foia@dot.gov)

## II. Making a FOIA Request

### A. Agency components that receive FOIA requests

|  |   |
|--|---|
| <p>Kathy Ray, Departmental FOIA Officer<br/> <b>Office of the Secretary</b> (Suite W94-122)<br/> 1200 New Jersey Avenue, SE<br/> Washington, DC 20590<br/> Tel (202) 366-5546<br/> Fax (202) 366-8536<br/> <a href="mailto:ost.foia@dot.gov">ost.foia@dot.gov</a></p>  | <p>Vacant, FOIA Officer<br/> <b>Office of Inspector General</b> (J-3)<br/> 1200 New Jersey Avenue, SE, Room W73-425<br/> Washington, DC 20590<br/> Tel (202) 366-6131<br/> Fax (202) 366-1975<br/> <a href="mailto:oigfoia1@oig.dot.gov">oigfoia1@oig.dot.gov</a></p>                     |
| <p>Andrea Griswold, Volpe FOIA Officer<br/> <b>Office of the Secretary (OST-R)</b><br/> 55 Broadway, Room 1274, RTV-1B<br/> Cambridge, MA 02142<br/> Tel (617) 494-2718<br/> Fax (617) 494-3005<br/> <a href="mailto:andrea.griswold@dot.gov">andrea.griswold@dot.gov</a></p>                                    | <p>Stanza Ludgood, FOIA Officer<br/> <b>Federal Motor Carrier Safety Administration</b><br/> 1200 New Jersey Avenue, SE, W64-304<br/> Washington, DC 20590<br/> Tel (202) 366-2960<br/> Fax (202) 366-3518<br/> <a href="mailto:foia2@dot.gov">foia2@dot.gov</a></p>                      |
| <p>Denise Kollehlon, FOIA Officer (RCC-20)<br/> <b>Federal Railroad Administration</b><br/> 1200 New Jersey Avenue, SE, Room W33-437<br/> Washington, DC 20590<br/> Tel (202) 493-6039<br/> Fax (202) 493-6068<br/> <a href="mailto:frafoia@dot.gov">frafoia@dot.gov</a></p>                                     | <p>Nancy Sipes (TAD-10)<br/> <b>Federal Transit Administration</b><br/> 1200 New Jersey Avenue, SE, Room E42-315<br/> Washington, DC 20590<br/> Tel (202) 366-2496<br/> Fax (202) 366-7164<br/> <a href="mailto:fta.foia@dot.gov">fta.foia@dot.gov</a></p>                                |
| <p>Manizheh Boehm, Office of Chief Counsel<br/> <b>Federal Highway Administration</b><br/> 1200 New Jersey Avenue, SE, Room E84-125<br/> Washington, DC 20590<br/> Tel (202) 366-0948<br/> Fax (202) 366-1380<br/> <a href="mailto:foia.officer@fhwa.dot.gov">foia.officer@fhwa.dot.gov</a></p>                  | <p>T. Mitchell Hudson, FOIA Officer (MAR-225)<br/> <b>Maritime Administration</b><br/> 1200 New Jersey Avenue, SE, Room W24-220<br/> Washington, DC 20590<br/> Tel (202) 366-5320<br/> Fax (202) 366-7485<br/> <a href="mailto:foia.marad@dot.gov">foia.marad@dot.gov</a></p>             |
| <p>Madeline Van Nostrand, FOIA Program Manager (PHC-30)<br/> <b>Pipeline &amp; Hazardous Materials Safety Admin.</b><br/> 1200 New Jersey Avenue, SE, Room E23-306<br/> Washington, DC 20590<br/> Tel (202) 366-0273<br/> Fax (202) 366-7041<br/> <a href="mailto:PHMSA.FOIA@dot.gov">PHMSA.FOIA@dot.gov</a></p> | <p>Executive Secretariat<br/> <b>National Highway Traffic Safety Administration</b><br/> 1200 New Jersey Avenue, SE, Room W41-304<br/> Washington, DC 20590<br/> Tel (202) 366-1834<br/> Fax (202) 493-2929<br/> <a href="mailto:webmaster@nhtsa.dot.gov">webmaster@nhtsa.dot.gov</a></p> |
| <p>Chelsea Champlin, FOIA/Privacy Act Contact<br/> <b>Saint Lawrence Seaway Development Corporation</b><br/> 1200 New Jersey Avenue, SE<br/> Washington, DC 20590<br/> Tel (202) 366-6510<br/> Fax (202) 366-6448<br/> <a href="mailto:slsdc@dot.gov">slsdc@dot.gov</a></p>                                      |   |

| <b>Federal Aviation Administration:</b>   |   |
|---|---|
| <p>Susan McLean, FOIA Coordinator<br/> FOIA Program Management Branch (AFN-400)<br/> <b>Federal Aviation Administration</b><br/> 800 Independence Avenue, SW<br/> Washington, DC 20591<br/> Tel (202) 267-0983<br/> Fax (202) 267-6514<br/> <a href="mailto:7-AWA-ARC-FOIA@faa.gov">7-AWA-ARC-FOIA@faa.gov</a></p>  | <p>Melanie Yohe<br/> <b>FAA</b> Air Traffic Organization JI172<br/> 800 Independence Avenue, SW<br/> Washington, DC 20591<br/> Tel (202) 267-1698<br/> Fax (202) 267-9151<br/> <a href="mailto:Melanie.yohe@faa.gov">Melanie.yohe@faa.gov</a></p>   |
| <p>Annjanette Cummins, FOIA Coordinator, AFN-400W<br/> <b>FAA</b> Northwest Mountain Region, <a href="mailto:9-ANM-FOIA@faa.gov">9-ANM-FOIA@faa.gov</a><br/> <b>FAA</b> Alaskan Region, <a href="mailto:9-AAL-FOIA@faa.gov">9-AAL-FOIA@faa.gov</a><br/> <b>FAA</b> Western Pacific Region, <a href="mailto:9-AWP-FOIA@faa.gov">9-AWP-FOIA@faa.gov</a><br/> 1601 Lind Avenue SW<br/> Renton, WA 98057<br/> Tel (425) 227-2929<br/> Fax (425) 227-1041</p>      | <p>Stacy Thomas, FOIA Coordinator, ESJA001<br/> <b>FAA</b> Air Traffic Organization – Eastern Service Area<br/> 1701 Columbia Avenue<br/> PO Box 20636<br/> Atlanta, GA 30337<br/> Tel (404) 305-5549<br/> Fax (404) 305-6626<br/> <a href="mailto:9-ATOE-ESA-FOIA@faa.gov">9-ATOE-ESA-FOIA@faa.gov</a></p> |
| <p>Judy A. Shipp, FOIA Coordinator, AFN-400C<br/> <b>FAA</b> Southwest Region (<a href="mailto:9-ASW-FOIA@faa.gov">9-ASW-FOIA@faa.gov</a>)<br/> <b>FAA</b> Great Lakes Region (<a href="mailto:9-ASW-FOIA@faa.gov">9-ASW-FOIA@faa.gov</a>)<br/> <b>FAA</b> Central Region (<a href="mailto:9-ACE-FOIA@faa.gov">9-ACE-FOIA@faa.gov</a>)<br/> 2601 Meacham Boulevard<br/> Fort Worth, TX 76137<br/> Tel (817) 222-5059<br/> Fax (817) 222-5042</p>              | <p>Shelly Boggs, FOIA Coordinator<br/> <b>FAA</b> Regulatory Support Division, AFS-600<br/> 6500 S. MacArthur<br/> PO Box 25082<br/> Oklahoma City, OK 73125<br/> Tel (405) 954-6501<br/> Fax (405) 954-4655<br/> <a href="mailto:9-AMC-AFS620-FOIA@faa.gov">9-AMC-AFS620-FOIA@faa.gov</a></p>              |
| <p>Linda Chatman, FOIA Coordinator, AFN-400E<br/> <b>FAA</b> Southern Region, <a href="mailto:9-ASO-FOIA@faa.gov">9-ASO-FOIA@faa.gov</a><br/> <b>FAA</b> New England Region, <a href="mailto:9-ANE-ARC-FOIA@faa.gov">9-ANE-ARC-FOIA@faa.gov</a><br/> <b>FAA</b> Eastern Region, <a href="mailto:9-AEA-FOIA@faa.gov">9-AEA-FOIA@faa.gov</a><br/> 1701 Columbia Avenue, PO Box 20636<br/> Atlanta, GA 30320<br/> Tel (404) 305-5904<br/> Fax (404) 305-5938</p> | <p>Connie Toby, FOIA Coordinator<br/> <b>FAA</b> Civil Aerospace Medical Institute, AM003<br/> 6500 S. MacArthur, PO Box 25082<br/> Oklahoma City, OK 73125<br/> Tel (405) 954-1004<br/> Fax (405) 954-1010<br/> <a href="mailto:9-AMC-AAM003-FOIA@faa.gov">9-AMC-AAM003-FOIA@faa.gov</a></p>               |
| <p>Tina Leal, FOIA Coordinator<br/> <b>FAA</b> Air Traffic Organization – Western Service Area<br/> FAA ATO-WSA, Mailcode: AJV-W52<br/> 1601 Lind Avenue, SW<br/> Renton, WA 98057<br/> Tel (425) 203-4199<br/> Fax (425) 203-4134<br/> <a href="mailto:9-ATO-WSA-FOIA@faa.gov">9-ATO-WSA-FOIA@faa.gov</a></p>  | <p>Carrie LaFollette, FOIA Coordinator<br/> <b>FAA</b> Civil Aviation Registry, AFS-700<br/> 6500 S. MacArthur, PO Box 25082<br/> Oklahoma City, OK 73125<br/> Tel (405) 954-4331<br/> Fax (405) 954-5759<br/> <a href="mailto:9-AMC-AFS700-FOIA@faa.gov">9-AMC-AFS700-FOIA@faa.gov</a></p>                 |

Fabiola Mendiaz, FOIA Coordinator  
**FAA** Air Traffic Organization – Central Service Area  
10101 Hillwood Parkway  
Fort Worth, TX 76177  
Tel (817) 222-5511  
Fax (817) 222-4963  
[9-ATO-CSA-AdminSvcs-FOIA@faa.gov](mailto:9-ATO-CSA-AdminSvcs-FOIA@faa.gov)

Edward Drake, FOIA Coordinator  
**FAA** Aeronautical Center, MC003  
6500 S. MacArthur, PO Box 25082  
Oklahoma City, OK 73125  
Tel (405) 954-7327  
Fax (405) 954-9964  
[9-AMC-FOIA-Request@faa.gov](mailto:9-AMC-FOIA-Request@faa.gov)

***Note:** Up-to-date information can be found on each component's FOIA page via <https://www.transportation.gov/foia>*

B. *A brief description of why some requests are not granted and an overview of certain general categories of the agency's records to which the FOIA exemptions apply*

Some requested records, or portions of records, were withheld pursuant to the FOIA's exemptions. The most frequently used exemption in DOT for FY 2016 was Exemption 6, which protects against a clearly unwarranted invasion of personal privacy. Other reasons for not granting requests included: (a) DOT did not have the records sought; (b) the requester did not seek records; rather, he or she was seeking answers to questions; or (c) the information from the records sought was publicly available. For a detailed breakdown, see Section V. B of this report (Disposition of FOIA Requests).

### III. Acronyms, Definitions, and Exemptions

#### A. Agency Component Abbreviations

| Component Abbreviation | Component Name   |
|------------------------|--|
| FAA                    | Federal Aviation Administration                        |
| FHWA                   | Federal Highway Administration                         |
| FMCSA                  | Federal Motor Carrier Safety Administration            |
| FRA                    | Federal Railroad Administration                        |
| FTA                    | Federal Transit Administration                         |
| MARAD                  | Maritime Administration                                |
| NHTSA                  | National Highway Traffic Safety Administration         |
| OIG                    | Office of Inspector General                            |
| OST                    | Office of the Secretary of Transportation              |
| PHMSA                  | Pipeline and Hazardous Materials Safety Administration |
| SLSDC                  | Saint Lawrence Seaway Development Corporation          |

#### B. Definitions of terms used in this Report

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – for agencies that process requests on a decentralized basis, a “component” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.
- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a “third-party” request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., “first-party” requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act “systems of records” or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** – an agency decision to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entireties under one or more of the FOIA exemptions, or because of another reason, such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

- i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
  - ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
  - iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- l. **Partial Grant/Partial Denial** – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
  - m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
  - n. **Perfected Request** – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
  - o. **Processed Request or Processed Administrative Appeal** – a request or administrative appeal for which an agency has taken final action in all respects.
  - p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.
  - q. **Remanded Appeal** – An appeal request, particularly a “no records” appeal, sent back to the original action office or forwarded to another office when the requester provides additional information either clarifying the documents sought or providing additional search parameters. The action office considers the request as if it were a new request, responding directly to the requester. Remanded appeal responses may again be appealed; appeal rights are provided if the remanded appeal response is a denial, partial denial, or “no records” determination.
  - r. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).

### C. Descriptions of the nine FOIA exemptions

|                    |   |
|--------------------|---|
| <b>Exemption 1</b> | classified national defense and foreign relations information         |
| <b>Exemption 2</b> | internal agency rules and practices                                   |
| <b>Exemption 3</b> | information that is prohibited from disclosure by another Federal law |

|                    |  |
|--------------------|--|
| <b>Exemption 4</b> | trade secrets and other confidential business information  |
| <b>Exemption 5</b> | inter-agency or intra-agency communications that are protected by legal privileges   |
| <b>Exemption 6</b> | information involving matters of personal privacy  |
| <b>Exemption 7</b> | records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual |
| <b>Exemption 8</b> | information relating to the supervision of financial institutions  |
| <b>Exemption 9</b> | geological information on wells  |



#### IV. EXEMPTION 3 STATUTES

| Statute   | Type of Information Withheld   | Case Citation  | Agency / Component | Number of Times Relied upon by Agency / Component | Total Number of Times Relied upon by Agency Overall |
|---|--|--|--------------------|---|---|
| 41 U.S.C. § 253b(m)(1)<br>(currently at 41 U.S.C. § 4702)                         | Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts | Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004). | FHWA               | 3   | 8   |
|   |  |  | OST                | 2   |   |
|   |  |  | NHTSA              | 1   |   |
|   |  |  | MARAD              | 2   |   |
| 41 U.S.C. § 2102 (amending 41 U.S.C. § 423(a)(1))*<br>(Procurement Integrity Act) | Contractor bid or proposal information; source selection information   | Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).  | FHWA               | 3   | 8   |
|   |  |  | NHTSA              | 1   |   |
|   |  |  | MARAD              | 3   |   |
|   |  |  | FAA                | 1   |   |
| 49 U.S.C. § 31143(b)  | Identities of motor carrier safety complaints  | N/A  | FHWA               | 1   | 53  |
|   |  |  | FMCSA              | 52  |   |

|   |  |   |       |    |    |
|---|--|---|-------|----|----|
| 44 U.S.C. § 3501 note   | Data or information acquired under a pledge of confidentiality for exclusively statistical purposes  | N/A   | OST   | 1  | 1  |
| 49 U.S.C. § 31105(h)(1)   | Names of certain motor carrier employees   | N/A   | FMCSA | 2  | 2  |
| 49 U.S.C. § 40119(b)<br>(Federal Aviation Act)  | Certain information obtained or developed in ensuring transportation security if disclosure of that information would: constitute an invasion of personal privacy, reveal a trade secret or confidential commercial or financial information, or be detrimental to transportation safety | Pub. Citizen, Inc. v. FAA, 988 F.2d 186, 194 (D.C. Cir. 1993); Gordon v. FBI, 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).  | FMCSA | 26 | 56 |
|   |  |   | OIG   | 1  |    |
|   |  |   | FAA   | 29 |    |
| 5 U.S.C. app. 3 § 7(b)  | Names of employees who provide information or complaints to the Inspector General  | N/A   | FMCSA | 25 | 25 |
| Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319 | Certain records pertaining to grand jury proceedings   | Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008). | OIG   | 1  | 1  |
| 49 U.S.C. § 60138   | Certain information contained in pipeline facility response plans  | N/A   | PHMSA | 7  | 7  |

|                      |  |     |     |    |    |
|----------------------|--|-----|-----|----|----|
|                      |  |     |     |    |    |
| 49 U.S.C. § 46311    | Certain information from air carrier records that would either prejudice the United States in international negotiations or have an adverse effect on the competitive position of an air carrier | N/A | FAA | 4  | 4  |
|                      |  |     |     |    |    |
| 49 U.S.C. § 40123(a) | Aviation Safety Action Program voluntarily submitted information   | N/A | FAA | 11 | 11 |
|                      |  |     |     |    |    |
| 49 U.S.C. § 40110(e) | Contract proposal not incorporated into contract   | N/A | FAA | 5  | 5  |
|                      |  |     |     |    |    |

## V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS

| Agency / Component | Number of Requests Pending as of Start of Fiscal Year | Number of Requests Received in Fiscal Year | Number of Requests Processed in Fiscal Year | Number of Requests Pending as of End of Fiscal Year |
|--------------------|---|--|---|---|
| FAA                | 2,095   | 10,690                                     | 10,320                                      | 2,465   |
| FHWA               | 23  | 424  | 424   | 23  |
| FMCSA              | 2,002   | 2,129                                      | 2,083                                       | 2,048   |
| FRA                | 394   | 416  | 331   | 479   |
| FTA                | 15  | 321  | 296   | 40  |
| MARAD              | 13  | 109  | 104   | 18  |
| NHTSA              | 113   | 337  | 323   | 127   |
| OIG                | 4   | 106  | 103   | 7   |
| OST                | 70  | 429  | 318   | 181   |
| PHMSA              | 148   | 192  | 227   | 113   |
| SLSDC              | 0   | 11   | 10  | 1   |
| AGENCY OVERALL     | 4,877   | 15,164                                     | 14,539                                      | 5,502   |

*After reviewing their databases, PHMSA and FAA updated the number of requests pending as of the start of the Fiscal Year.*

**V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS**

| Agency / Component | Number of Full Grants | Number of Partial Grants / Partial Denials | Number of Full Denials Based on Exemptions | Number of Full Denials Based on Reasons Other than Exemptions |   |                   |                    |                                  |  |                   |                   |                               | TOTAL  |
|--------------------|-----------------------|--|--|---|---|-------------------|--------------------|----------------------------------|--|-------------------|-------------------|-------------------------------|--------|
|                    |                       |  |  | No Records  | All Records Referred to Another Component or Agency | Request Withdrawn | Fee-Related Reason | Records not Reasonably Described | Improper FOIA Request for Other Reason | Not Agency Record | Duplicate Request | Other *Explain in Chart Below |        |
| FAA                | 6,657                 | 1,536                                      | 98   | 1,415   | 4   | 480               | 45                 | 10                               | 53                                     | 22                | 0                 | 0                             | 10,320 |
| FHWA               | 191                   | 75   | 10   | 96  | 0   | 12                | 5                  | 3                                | 8                                      | 2                 | 16                | 6                             | 424    |
| FMCSA              | 241                   | 795  | 12   | 103   | 0   | 880               | 2                  | 1                                | 7                                      | 2                 | 37                | 3                             | 2,083  |
| FRA                | 161                   | 50   | 7  | 68  | 7   | 27                | 0                  | 1                                | 0                                      | 1                 | 9                 | 0                             | 331    |
| FTA                | 121                   | 75   | 12   | 83  | 0   | 4                 | 0                  | 0                                | 0                                      | 0                 | 1                 | 0                             | 296    |
| MARAD              | 43                    | 27   | 2  | 27  | 0   | 3                 | 0                  | 1                                | 0                                      | 1                 | 0                 | 0                             | 104    |
| NHTSA              | 90                    | 69   | 7  | 89  | 0   | 33                | 3                  | 11                               | 0                                      | 1                 | 7                 | 13                            | 323    |
| OIG                | 9                     | 53   | 16   | 15  | 1   | 0                 | 1                  | 0                                | 0                                      | 4                 | 3                 | 1                             | 103    |
| OST                | 112                   | 81   | 4  | 100   | 0   | 4                 | 1                  | 0                                | 1                                      | 1                 | 2                 | 12                            | 318    |
| PHMSA              | 103                   | 45   | 4  | 32  | 0   | 15                | 8                  | 7                                | 2                                      | 2                 | 7                 | 2                             | 227    |
| SLSDC              | 2                     | 2  | 1  | 5   | 0   | 0                 | 0                  | 0                                | 0                                      | 0                 | 0                 | 0                             | 10     |
| AGENCY OVERALL     | 7,730                 | 2,808                                      | 173  | 2,033   | 12  | 1,458             | 65                 | 34                               | 71                                     | 36                | 82                | 37                            | 14,539 |

**V.B.(2). DISPOSITION OF FOIA REQUESTS -- "OTHER" REASONS FOR "FULL DENIALS  
BASED ON REASONS OTHER THAN EXEMPTIONS"**

| Agency / Component | Description of "Other" Reasons for Denials from Chart B(1) | Number of Times "Other" Reason Was Relied Upon | TOTAL |
|--------------------|--|--|-------|
| FAA                | N/A  | 0  | 0     |
| FHWA               | Request Opened in Error                                    | 6  | 6     |
| FMCSA              | Request Opened in Error                                    | 3  | 3     |
| FRA                | N/A  | 0  | 0     |
| FTA                | N/A  | 0  | 0     |
| MARAD              | N/A  | 0  | 0     |
| NHTSA              | Request Opened in Error                                    | 13   | 13    |
| OIG                | Request Opened in Error                                    | 1  | 1     |
| OST                | Request Opened in Error                                    | 12   | 12    |
| PHMSA              | Request Opened in Error                                    | 2  | 2     |
| SLSDC              | N/A  | 0  | 0     |
| AGENCY OVERALL     |  |  | 37    |

**V.B.(3). DISPOSITION OF FOIA REQUESTS -- NUMBER OF TIMES EXEMPTIONS APPLIED**

| Agency / Component | Ex. 1 | Ex. 2 | Ex. 3 | Ex. 4 | Ex. 5 | Ex. 6 | Ex. 7(A) | Ex. 7(B) | Ex. 7(C) | Ex. 7(D) | Ex. 7(E) | Ex. 7(F) | Ex. 8 | Ex. 9 |
|--------------------|-------|-------|-------|-------|-------|-------|----------|----------|----------|----------|----------|----------|-------|-------|
| FAA                | 2     | 17    | 50    | 149   | 411   | 756   | 77       | 0        | 20       | 1        | 19       | 2        | 0     | 0     |
| FHWA               | 0     | 1     | 5     | 19    | 48    | 27    | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 1     |
| FMCSA              | 0     | 0     | 76    | 24    | 0     | 790   | 0        | 0        | 459      | 59       | 0        | 0        | 0     | 0     |
| FRA                | 0     | 0     | 0     | 1     | 4     | 49    | 6        | 0        | 36       | 0        | 0        | 0        | 0     | 0     |
| FTA                | 0     | 0     | 0     | 4     | 18    | 53    | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| MARAD              | 0     | 0     | 3     | 12    | 12    | 17    | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| NHTSA              | 0     | 0     | 4     | 27    | 15    | 54    | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| OIG                | 0     | 0     | 2     | 2     | 23    | 46    | 16       | 0        | 43       | 2        | 5        | 0        | 0     | 0     |
| OST                | 0     | 0     | 3     | 12    | 27    | 61    | 2        | 0        | 0        | 0        | 0        | 1        | 0     | 0     |
| PHMSA              | 0     | 0     | 7     | 4     | 5     | 23    | 1        | 0        | 2        | 1        | 2        | 20       | 0     | 0     |
| SLSDC              | 0     | 0     | 0     | 0     | 0     | 2     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| AGENCY OVERALL     | 2     | 18    | 150   | 254   | 563   | 1,878 | 102      | 0        | 560      | 63       | 26       | 23       | 0     | 1     |

**VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS**

| Agency / Component | Number of Appeals Pending as of Start of Fiscal Year | Number of Appeals Received in Fiscal Year | Number of Appeals Processed in Fiscal Year | Number of Appeals Pending as of End of Fiscal Year |
|--------------------|--|---|--|--|
| FAA                | 69   | 83  | 51   | 101  |
| FHWA               | 0  | 10  | 8  | 2  |
| FMCSA              | 0  | 1   | 0  | 1  |
| FRA                | 7  | 6   | 8  | 5  |
| FTA                | 1  | 4   | 4  | 1  |
| MARAD              | 0  | 6   | 3  | 3  |
| NHTSA              | 0  | 14  | 10   | 4  |
| OIG                | 0  | 4   | 3  | 1  |
| OST                | 1  | 9   | 10   | 0  |
| PHMSA              | 0  | 3   | 2  | 1  |
| SLSDC              | 0  | 1   | 1  | 0  |
| AGENCY OVERALL     | 78   | 141                                       | 100  | 119  |



**VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS**

| Agency / Component | Number Affirmed on Appeal | Number Partially Affirmed & Partially Reversed/Remanded on Appeal | Number Completely Reversed/Remanded on Appeal | Number of Appeals Closed for Other Reasons | TOTAL |
|--------------------|---------------------------|---|---|--|-------|
| FAA                | 10                        | 4   | 16  | 21   | 51    |
| FHWA               | 5                         | 3   | 0   | 0  | 8     |
| FMCSA              | 0                         | 0   | 0   | 0  | 0     |
| FRA                | 1                         | 6   | 1   | 0  | 8     |
| FTA                | 2                         | 1   | 1   | 0  | 4     |
| MARAD              | 3                         | 0   | 0   | 0  | 3     |
| NHTSA              | 5                         | 0   | 3   | 2  | 10    |
| OIG                | 0                         | 2   | 0   | 1  | 3     |
| OST                | 5                         | 3   | 2   | 0  | 10    |
| PHMSA              | 0                         | 1   | 1   | 0  | 2     |
| SLSDC              | 1                         | 0   | 0   | 0  | 1     |
| AGENCY OVERALL     | 32                        | 20  | 24  | 24   | 100   |

**VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED**

| Agency / Component | Ex. 1 | Ex. 2 | Ex. 3 | Ex. 4 | Ex. 5 | Ex. 6 | Ex. 7(A) | Ex. 7(B) | Ex. 7(C) | Ex. 7(D) | Ex. 7(E) | Ex. 7(F) | Ex. 8 | Ex. 9 |
|--------------------|-------|-------|-------|-------|-------|-------|----------|----------|----------|----------|----------|----------|-------|-------|
| FAA                | 0     | 1     | 0     | 4     | 5     | 15    | 5        | 0        | 2        | 1        | 3        | 1        | 0     | 0     |
| FHWA               | 0     | 0     | 0     | 0     | 3     | 0     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| FMCSA              | 0     | 0     | 0     | 0     | 0     | 0     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| FRA                | 0     | 0     | 0     | 0     | 0     | 6     | 0        | 0        | 5        | 0        | 0        | 0        | 0     | 0     |
| FTA                | 0     | 0     | 0     | 0     | 1     | 0     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| MARAD              | 0     | 0     | 0     | 0     | 5     | 0     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| NHTSA              | 0     | 0     | 0     | 1     | 0     | 1     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| OIG                | 0     | 0     | 0     | 0     | 0     | 2     | 0        | 0        | 1        | 0        | 0        | 0        | 0     | 0     |
| OST                | 0     | 0     | 0     | 0     | 2     | 4     | 0        | 0        | 2        | 0        | 0        | 0        | 0     | 0     |
| PHMSA              | 0     | 0     | 0     | 0     | 0     | 0     | 0        | 0        | 0        | 0        | 0        | 1        | 0     | 0     |
| SLSDC              | 0     | 0     | 0     | 0     | 0     | 1     | 0        | 0        | 0        | 0        | 0        | 0        | 0     | 0     |
| AGENCY OVERALL     | 0     | 1     | 0     | 5     | 16    | 29    | 5        | 0        | 10       | 1        | 3        | 2        | 0     | 0     |

**VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS**

| Agency / Component | No Records | Records Referred at Initial Request Level | Request Withdrawn | Fee-Related Reason | Records not Reasonably Described | Improper Request for Other Reasons | Not Agency Record | Duplicate Request or Appeal | Request in Litigation | Appeal Based Solely on Denial of Request for Expedited Processing | *Explain in chart below |
|--------------------|------------|---|-------------------|--------------------|----------------------------------|------------------------------------|-------------------|-----------------------------|-----------------------|---|-------------------------|
| FAA                | 0          | 0   | 17                | 0                  | 0                                | 4                                  | 0                 | 0                           | 0                     | 2   | 0                       |
| FHWA               | 3          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| FMCSA              | 0          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 1                           | 0                     | 0   | 0                       |
| FRA                | 1          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| FTA                | 2          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| MARAD              | 1          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| NHTSA              | 0          | 0   | 2                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| OIG                | 1          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| OST                | 2          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| PHMSA              | 0          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| SLSDC              | 0          | 0   | 0                 | 0                  | 0                                | 0                                  | 0                 | 0                           | 0                     | 0   | 0                       |
| AGENCY OVERALL     | 10         | 0   | 19                | 0                  | 0                                | 4                                  | 0                 | 1                           | 0                     | 2   | 0                       |

**VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS**

| Agency / Component | Description of "Other" Reasons for Denial on Appeal from Chart C(2) | Number of Times "Other" Reason Was Relied Upon | TOTAL |
|--------------------|---|--|-------|
| FAA                | N/A   | 0  | 0     |
| FHWA               | N/A   | 0  | 0     |
| FMCSA              | N/A   | 0  | 0     |
| FRA                | N/A   | 0  | 0     |
| FTA                | N/A   | 0  | 0     |
| MARAD              | N/A   | 0  | 0     |
| NHTSA              | N/A   | 0  | 0     |
| OIG                | N/A   | 0  | 0     |
| OST                | N/A   | 0  | 0     |
| PHMSA              | N/A   | 0  | 0     |
| SLSDC              | N/A   | 0  | 0     |
| AGENCY OVERALL     |   |  | 0     |

#### VI.C.(4). RESPONSE TIME FOR ADMINISTRATIVE APPEALS

| Agency / Component | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days |
|--------------------|-----------------------|------------------------|-----------------------|------------------------|
| FAA                | 45.00                 | 92.00                  | <1                    | 672.00                 |
| FHWA               | 20.00                 | 21.00                  | 18.00                 | 34.00                  |
| FMCSA              | 0.00                  | 0.00                   | 0.00                  | 0.00                   |
| FRA                | 293.00                | 267.00                 | 62.00                 | 420.00                 |
| FTA                | 149.50                | 138.25                 | 26.00                 | 228.00                 |
| MARAD              | 26.00                 | 40.00                  | 25.00                 | 69.00                  |
| NHTSA              | 23.00                 | 22.10                  | <1                    | 40.00                  |
| OIG                | 32.00                 | 32.00                  | 20.00                 | 44.00                  |
| OST                | 20.50                 | 18.00                  | 8.00                  | 27.00                  |
| PHMSA              | 25.50                 | 25.00                  | 22.00                 | 29.00                  |
| SLSDC              | 16.00                 | 16.00                  | 16.00                 | 16.00                  |
| AGENCY OVERALL     | 26.00                 | 74.93                  | <1                    | 672.00                 |

**VI.C.(5). TEN OLDEST PENDING ADMINISTRATIVE APPEALS**

| Agency / Component |                        | 10th Oldest Appeal | 9th        | 8th        | 7th        | 6th        | 5th        | 4th        | 3rd        | 2nd        | Oldest Appeal |
|--------------------|------------------------|--------------------|------------|------------|------------|------------|------------|------------|------------|------------|---------------|
| FAA                | Date of Appeal         | 2015-11-19         | 2015-10-13 | 2015-09-28 | 2015-09-21 | 2015-09-18 | 2015-09-18 | 2015-07-29 | 2015-07-17 | 2015-07-17 | 2014-08-11    |
|                    | Number of Days Pending | 468                | 494        | 504        | 509        | 510        | 510        | 546        | 554        | 554        | 788           |
| FHWA               | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-09-26 | 2017-09-19    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 3          | 8             |
| FMCSA              | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-08-31    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 20            |
| FRA                | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | 2017-07-17 | 2017-07-17 | 2017-05-31 | 2016-03-16 | 2016-01-11    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 48         | 48         | 86         | 401        | 448           |
| FTA                | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-09-18    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 28            |
| MARAD              | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-09-13 | 2017-06-06 | 2016-12-06    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 12         | 81         | 206           |
| NHTSA              | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-09-15 | 2017-06-27 | 2017-06-08 | 2017-04-04    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 10         | 66         | 79         | 125           |
| OIG                | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-03-22    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 134           |
| OST                | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A           |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0             |
| PHMSA              | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-09-12    |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 13            |
| SLSDC              | Date of Appeal         | N/A                | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A           |
|                    | Number of Days Pending | 0                  | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0             |
| AGENCY OVERALL     | Date of Appeal         | 2015-11-19         | 2015-10-13 | 2015-09-28 | 2015-09-21 | 2015-09-18 | 2015-09-18 | 2015-07-29 | 2015-07-17 | 2015-07-17 | 2014-08-11    |
|                    | Number of Days Pending | 468                | 494        | 504        | 509        | 510        | 510        | 546        | 554        | 554        | 788           |

**VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS**

| Agency / Component | SIMPLE                |                        |                       |                        | COMPLEX               |                        |                       |                        | EXPEDITED PROCESSING  |                        |                       |                        |
|--------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|
|                    | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days |
| FAA                | 16                    | 24                     | <1                    | 1395                   | 33                    | 73                     | <1                    | 1131                   | 307                   | 307                    | 2                     | 612                    |
| FHWA               | 11                    | 13                     | <1                    | 62                     | 14                    | 14                     | <1                    | 92                     | 10.5                  | 12                     | 4                     | 21                     |
| FMCSA              | 220                   | 216                    | <1                    | 767                    | 370                   | 356                    | 9                     | 737                    | 32                    | 107                    | 1                     | 569                    |
| FRA                | N/A                   | N/A                    | N/A                   | N/A                    | 100                   | 165                    | 1                     | 881                    | 5                     | 5                      | 5                     | 5                      |
| FTA                | 19                    | 29                     | <1                    | 973                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    |
| MARAD              | 6                     | 9.56                   | <1                    | 89                     | 43                    | 46.91                  | 5                     | 100                    | N/A                   | N/A                    | N/A                   | N/A                    |
| NHTSA              | 22                    | 72.51                  | <1                    | 686                    | 312                   | 332.35                 | 44                    | 764                    | 4                     | 4                      | 4                     | 4                      |
| OIG                | 6                     | 9                      | <1                    | 34                     | 23                    | 34                     | 10                    | 85                     | 9                     | 9                      | 9                     | 9                      |
| OST                | 4.5                   | 19                     | <1                    | 427                    | 31                    | 85                     | <1                    | 1030                   | N/A                   | N/A                    | N/A                   | N/A                    |
| PHMSA              | 18                    | 127                    | <1                    | 781                    | 626                   | 469                    | 3                     | 1067                   | 458.5                 | 479                    | 5                     | 997                    |
| SLSDC              | 2.5                   | 3.8                    | 1                     | 21                     | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    |
| AGENCY OVERALL     | 16                    | 62.52                  | <1                    | 1395                   | 47                    | 161.3                  | <1                    | 1131                   | 13                    | 137.6                  | 1                     | 997                    |

**VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED**

| Agency / Component | SIMPLE                |                        |                       |                        | COMPLEX               |                        |                       |                        | EXPEDITED PROCESSING  |                        |                       |                        |
|--------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|-----------------------|------------------------|
|                    | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days | Median Number of Days | Average Number of Days | Lowest Number of Days | Highest Number of Days |
| FAA                | 16                    | 19                     | <1                    | 972                    | 33                    | 67                     | 1                     | 1131                   | N/A                   | N/A                    | N/A                   | N/A                    |
| FHWA               | 16                    | 15                     | 1                     | 62                     | 16                    | 17                     | 2                     | 92                     | 10.5                  | 12                     | 4                     | 21                     |
| FMCSA              | 220                   | 198                    | <1                    | 734                    | 365.5                 | 327                    | 14                    | 505                    | 39                    | 122                    | 1                     | 569                    |
| FRA                | N/A                   | N/A                    | N/A                   | N/A                    | 95                    | 153                    | 1                     | 881                    | N/A                   | N/A                    | N/A                   | N/A                    |
| FTA                | 19                    | 31                     | <1                    | 973                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    |
| MARAD              | 6                     | 10.46                  | <1                    | 89                     | 49.5                  | 49.21                  | 14                    | 94                     | N/A                   | N/A                    | N/A                   | N/A                    |
| NHTSA              | 29                    | 84.43                  | 1                     | 686                    | 232                   | 240.44                 | 44                    | 562                    | 4                     | 4                      | 4                     | 4                      |
| OIG                | 13.5                  | 13                     | 1                     | 34                     | 26                    | 37                     | 20                    | 85                     | 9                     | 9                      | 9                     | 9                      |
| OST                | 8                     | 33                     | <1                    | 427                    | 39                    | 102                    | <1                    | 1030                   | N/A                   | N/A                    | N/A                   | N/A                    |
| PHMSA              | 26                    | 157                    | <1                    | 781                    | 688.5                 | 610                    | 3                     | 1067                   | 954                   | 954                    | 911                   | 997                    |
| SLSDC              | 2.5                   | 6.75                   | 1                     | 21                     | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    | N/A                   | N/A                    |
| AGENCY OVERALL     | 16                    | 45.16                  | <1                    | 973                    | 35                    | 107.64                 | <1                    | 1131                   | 18                    | 147                    | 1                     | 997                    |



**VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS**

| Agency / Component | <1-20 Days | 21-40 Days | 41-60 Days | 61-80 Days | 81-100 Days | 101-120 Days | 121-140 Days | 141-160 Days | 161-180 Days | 181-200 Days | 201-300 Days | 301-400 Days | 401+ Days | TOTAL  |
|--------------------|------------|------------|------------|------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|--------|
| FAA                | 7,958      | 789        | 231        | 43         | 26          | 17           | 16           | 6            | 5            | 2            | 37           | 30           | 92        | 9,252  |
| FHWA               | 200        | 31         | 0          | 1          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 232    |
| FMCSA              | 166        | 20         | 29         | 14         | 10          | 10           | 10           | 10           | 7            | 84           | 1,078        | 79           | 100       | 1,617  |
| FRA                | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0      |
| FTA                | 5          | 177        | 77         | 13         | 6           | 5            | 4            | 1            | 1            | 0            | 1            | 5            | 1         | 296    |
| MARAD              | 65         | 4          | 0          | 0          | 1           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 70     |
| NHTSA              | 135        | 50         | 29         | 11         | 7           | 8            | 3            | 6            | 6            | 4            | 23           | 4            | 8         | 294    |
| OIG                | 79         | 8          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 87     |
| OST                | 38         | 0          | 3          | 1          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 1         | 43     |
| PHMSA              | 90         | 22         | 5          | 6          | 3           | 2            | 4            | 3            | 2            | 1            | 7            | 10           | 26        | 181    |
| SLSDC              | 9          | 1          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 10     |
| AGENCY OVERALL     | 8,745      | 1,102      | 374        | 89         | 53          | 42           | 37           | 26           | 21           | 91           | 1,146        | 128          | 228       | 12,082 |

**VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS**

| Agency / Component | <1-20 Days | 21-40 Days | 41-60 Days | 61-80 Days | 81-100 Days | 101-120 Days | 121-140 Days | 141-160 Days | 161-180 Days | 181-200 Days | 201-300 Days | 301-400 Days | 401+ Days | TOTAL |
|--------------------|------------|------------|------------|------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|-------|
| FAA                | 211        | 422        | 157        | 51         | 45          | 13           | 9            | 2            | 14           | 6            | 20           | 19           | 34        | 1,003 |
| FHWA               | 134        | 32         | 3          | 1          | 1           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 171   |
| FMCSA              | 4          | 0          | 4          | 0          | 5           | 4            | 6            | 7            | 5            | 4            | 54           | 254          | 91        | 438   |
| FRA                | 40         | 29         | 17         | 36         | 32          | 18           | 23           | 20           | 6            | 11           | 35           | 13           | 40        | 320   |
| FTA                | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| MARAD              | 3          | 12         | 9          | 4          | 5           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 33    |
| NHTSA              | 0          | 0          | 1          | 1          | 1           | 1            | 1            | 0            | 1            | 0            | 2            | 2            | 7         | 17    |
| OIG                | 3          | 8          | 1          | 2          | 1           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 15    |
| OST                | 108        | 57         | 24         | 28         | 14          | 7            | 4            | 0            | 1            | 2            | 7            | 5            | 17        | 274   |
| PHMSA              | 10         | 1          | 2          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 1            | 0            | 19        | 33    |
| SLSDC              | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| AGENCY OVERALL     | 513        | 561        | 218        | 123        | 104         | 43           | 43           | 29           | 27           | 23           | 119          | 293          | 208       | 2,304 |

**VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS**

| Agency / Component | <1-20 Days | 21-40 Days | 41-60 Days | 61-80 Days | 81-100 Days | 101-120 Days | 121-140 Days | 141-160 Days | 161-180 Days | 181-200 Days | 201-300 Days | 301-400 Days | 401+ Days | TOTAL |
|--------------------|------------|------------|------------|------------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|-----------|-------|
| FAA                | 1          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 1         | 2     |
| FHWA               | 9          | 1          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 10    |
| FMCSA              | 3          | 2          | 0          | 1          | 0           | 0            | 0            | 1            | 0            | 0            | 0            | 0            | 1         | 8     |
| FRA                | 1          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 1     |
| FTA                | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| MARAD              | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| NHTSA              | 1          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 1     |
| OIG                | 1          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 1     |
| OST                | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| PHMSA              | 2          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 2         | 4     |
| SLSDC              | 0          | 0          | 0          | 0          | 0           | 0            | 0            | 0            | 0            | 0            | 0            | 0            | 0         | 0     |
| AGENCY OVERALL     | 18         | 3          | 0          | 1          | 0           | 0            | 0            | 1            | 0            | 0            | 0            | 0            | 4         | 27    |

**VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS**

| Agency / Component | SIMPLE         |                       |                        | COMPLEX        |                       |                        | EXPEDITED PROCESSING |                       |                        |
|--------------------|----------------|-----------------------|------------------------|----------------|-----------------------|------------------------|----------------------|-----------------------|------------------------|
|                    | Number Pending | Median Number of Days | Average Number of Days | Number Pending | Median Number of Days | Average Number of Days | Number Pending       | Median Number of Days | Average Number of Days |
| FAA                | 1933           | 202                   | 278                    | 528            | 286                   | 354                    | 4                    | 1050                  | 1048                   |
| FHWA               | 6              | 9.5                   | 21                     | 17             | 11                    | 16                     | 0                    | N/A                   | N/A                    |
| FMCSA              | 1241           | 158                   | 164                    | 796            | 352                   | 345                    | 11                   | 179                   | 160                    |
| FRA                | 0              | N/A                   | N/A                    | 479            | 281                   | 331                    | 0                    | N/A                   | N/A                    |
| FTA                | 39             | 24                    | 27                     | 1              | 38                    | 38                     | 0                    | N/A                   | N/A                    |
| MARAD              | 12             | 13                    | 23                     | 6              | 55                    | 47                     | 0                    | N/A                   | N/A                    |
| NHTSA              | 100            | 113.5                 | 137                    | 20             | 386.5                 | 440                    | 0                    | N/A                   | N/A                    |
| OIG                | 4              | 3                     | 3                      | 3              | 15                    | 44                     | 0                    | N/A                   | N/A                    |
| OST                | 5              | 267                   | 171                    | 175            | 89                    | 134                    | 1                    | 236                   | 236                    |
| PHMSA              | 75             | 248                   | 370                    | 37             | 626                   | 653                    | 0                    | N/A                   | N/A                    |
| SLSDC              | 1              | 54                    | 54                     | 0              | N/A                   | N/A                    | 0                    | N/A                   | N/A                    |
| AGENCY OVERALL     | 3415           | 126                   | 214.78                 | 2062           | 302                   | 337.76                 | 16                   | 129                   | 348.63                 |

**VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS**

| Agency / Component |                        | 10th Oldest Request | 9th        | 8th        | 7th        | 6th        | 5th        | 4th        | 3rd        | 2nd        | Oldest Request |
|--------------------|------------------------|---------------------|------------|------------|------------|------------|------------|------------|------------|------------|----------------|
| FAA                | Date of Receipt        | 2012-05-15          | 2012-04-24 | 2012-02-09 | 2012-01-31 | 2012-01-30 | 2012-01-24 | 2011-12-21 | 2011-12-15 | 2011-10-07 | 2011-09-06     |
|                    | Number of Days Pending | 1349                | 1364       | 1416       | 1423       | 1424       | 1428       | 1449       | 1453       | 1499       | 1522           |
| FHWA               | Date of Receipt        | 2017-09-19          | 2017-09-15 | 2017-09-11 | 2017-09-11 | 2017-09-07 | 2017-09-07 | 2017-08-29 | 2017-08-03 | 2017-08-02 | 2017-07-03     |
|                    | Number of Days Pending | 8                   | 10         | 14         | 14         | 16         | 16         | 19         | 20         | 41         | 52             |
| FMCSA              | Date of Receipt        | 2015-07-13          | 2015-07-08 | 2015-07-08 | 2015-07-06 | 2015-07-06 | 2015-07-01 | 2015-05-14 | 2015-03-17 | 2015-03-06 | 2014-10-22     |
|                    | Number of Days Pending | 558                 | 561        | 561        | 563        | 563        | 565        | 598        | 640        | 647        | 738            |
| FRA                | Date of Receipt        | 2014-06-09          | 2014-05-20 | 2014-05-20 | 2014-04-24 | 2014-04-22 | 2014-04-09 | 2014-04-09 | 2014-04-07 | 2014-03-10 | 2014-02-26     |
|                    | Number of Days Pending | 864                 | 878        | 878        | 896        | 898        | 907        | 907        | 909        | 929        | 937            |
| FTA                | Date of Receipt        | 2017-08-28          | 2017-08-23 | 2017-08-11 | 2017-08-08 | 2017-08-02 | 2017-07-24 | 2017-07-24 | 2017-07-24 | 2017-07-19 | 2017-07-05     |
|                    | Number of Days Pending | 23                  | 26         | 34         | 37         | 41         | 48         | 48         | 48         | 51         | 61             |
| MARAD              | Date of Receipt        | 2017-08-14          | 2017-08-10 | 2017-08-08 | 2017-08-07 | 2017-07-28 | 2017-07-14 | 2017-07-13 | 2017-07-13 | 2017-07-13 | 2017-06-19     |
|                    | Number of Days Pending | 33                  | 35         | 37         | 38         | 44         | 54         | 55         | 55         | 55         | 72             |
| NHTSA              | Date of Receipt        | 2015-11-03          | 2015-09-23 | 2015-09-04 | 2015-06-01 | 2015-01-30 | 2014-07-22 | 2014-05-27 | 2014-02-26 | 2014-01-28 | 2014-01-17     |
|                    | Number of Days Pending | 479                 | 507        | 519        | 587        | 671        | 802        | 841        | 904        | 924        | 930            |
| OIG                | Date of Receipt        | N/A                 | N/A        | N/A        | 2017-09-29 | 2017-09-29 | 2017-09-27 | 2017-09-25 | 2017-09-22 | 2017-09-15 | 2017-06-12     |
|                    | Number of Days Pending | 0                   | 0          | 0          | 1          | 1          | 2          | 4          | 5          | 10         | 77             |
| OST                | Date of Receipt        | 2016-12-05          | 2016-11-23 | 2016-11-23 | 2016-10-13 | 2016-04-29 | 2016-04-28 | 2016-01-19 | 2015-10-01 | 2015-09-14 | 2015-01-20     |
|                    | Number of Days Pending | 207                 | 214        | 214        | 242        | 357        | 358        | 429        | 501        | 514        | 679            |
| PHMSA              | Date of Receipt        | 2014-04-08          | 2014-03-21 | 2014-03-19 | 2014-02-10 | 2014-01-31 | 2014-01-14 | 2013-11-29 | 2013-11-21 | 2013-11-21 | 2013-11-13     |
|                    | Number of Days Pending | 875                 | 887        | 889        | 915        | 921        | 933        | 963        | 968        | 968        | 974            |
| SLSDC              | Date of Receipt        | N/A                 | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | N/A        | 2017-07-14     |
|                    | Number of Days Pending | 0                   | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 0          | 54             |
| AGENCY OVERALL     | Date of Receipt        | 2012-05-15          | 2012-04-24 | 2012-02-09 | 2012-01-31 | 2012-01-30 | 2012-01-24 | 2011-12-21 | 2011-12-15 | 2011-10-07 | 2011-09-06     |
|                    | Number of Days Pending | 1349                | 1364       | 1416       | 1423       | 1424       | 1428       | 1449       | 1453       | 1499       | 1522           |

### VIII.A. REQUESTS FOR EXPEDITED PROCESSING

| Agency / Component | Number Granted | Number Denied | Median Number of Days to Adjudicate | Average Number of Days to Adjudicate | Number Adjudicated Within Ten Calendar Days |
|--------------------|----------------|---------------|-------------------------------------|--------------------------------------|---|
| FAA                | 1              | 255           | 0                                   | 1                                    | 249   |
| FHWA               | 4              | 2             | 2                                   | 7                                    | 4   |
| FMCSA              | 9              | 1             | 1                                   | 7                                    | 8   |
| FRA                | 1              | 11            | 1                                   | 1                                    | 1   |
| FTA                | 0              | 0             | N/A                                 | N/A                                  | 0   |
| MARAD              | 0              | 6             | 1                                   | 2                                    | 6   |
| NHTSA              | 1              | 0             | 1                                   | 1                                    | 1   |
| OIG                | 1              | 0             | 9                                   | 9                                    | 1   |
| OST                | 1              | 0             | 2                                   | 2                                    | 1   |
| PHMSA              | 0              | 2             | 34                                  | 34                                   | 1   |
| SLSDC              | 0              | 0             | N/A                                 | N/A                                  | 0   |
| AGENCY OVERALL     | 18             | 277           | 1                                   | 8.06                                 | 272   |

## VIII.B. REQUESTS FOR FEE WAIVER

| Agency / Component | Number Granted | Number Denied | Median Number of Days to Adjudicate | Average Number of Days to Adjudicate |
|--------------------|----------------|---------------|-------------------------------------|--------------------------------------|
| FAA                | 4              | 84            | 1                                   | 4                                    |
| FHWA               | 36             | 3             | 1                                   | 2                                    |
| FMCSA              | 0              | 0             | N/A                                 | N/A                                  |
| FRA                | 1              | 7             | 1                                   | 1                                    |
| FTA                | 0              | 0             | N/A                                 | N/A                                  |
| MARAD              | 7              | 0             | 1                                   | 1                                    |
| NHTSA              | 0              | 1             | 6                                   | 6                                    |
| OIG                | 4              | 0             | 1                                   | 0                                    |
| OST                | 1              | 0             | 2                                   | 2                                    |
| PHMSA              | 1              | 0             | 1                                   | 0                                    |
| SLSDC              | 0              | 0             | N/A                                 | N/A                                  |
| AGENCY OVERALL     | 54             | 95            | 1                                   | 20.8                                 |

## IX. FOIA PERSONNEL AND COSTS

| Agency / Component | PERSONNEL                            |   |  | COSTS            |                          |                 |
|--------------------|--------------------------------------|---|--|------------------|--------------------------|-----------------|
|                    | Number of "Full-Time FOIA Employees" | Number of "Equivalent Full-Time FOIA Employees" | Total Number of "Full-Time FOIA Staff" | Processing Costs | Litigation-Related Costs | Total Costs     |
| FAA                | 24                                   | 54.17   | 78.17                                  | \$6,537,009.55   | \$298,301.72             | \$6,835,311.27  |
| FHWA               | 1                                    | 5.24  | 6.24                                   | \$1,300,223.43   | \$0.00                   | \$1,300,223.43  |
| FMCSA              | 6                                    | 1   | 7                                      | \$695,099.00     | \$0.00                   | \$695,099.00    |
| FRA                | 2                                    | 2.83  | 4.83                                   | \$512,373.00     | \$0.00                   | \$512,373.00    |
| FTA                | 0                                    | 2   | 2                                      | \$226,237.00     | \$0.00                   | \$226,237.00    |
| MARAD              | 1                                    | 1.4   | 2.4                                    | \$287,756.64     | \$0.00                   | \$287,756.64    |
| NHTSA              | 2                                    | 4   | 6                                      | \$490,920.00     | \$74,213.00              | \$565,133.00    |
| OIG                | 1                                    | 2.5   | 3.5                                    | \$269,042.00     | \$0.00                   | \$269,042.00    |
| OST                | 4                                    | 1.9   | 5.9                                    | \$757,864.00     | \$7,336.00               | \$765,200.00    |
| PHMSA              | 2                                    | 2.4   | 4.4                                    | \$534,410.00     | \$37,216.95              | \$571,626.95    |
| SLSDC              | 0                                    | 0.015   | 0.015                                  | \$2,197.80       | \$0.00                   | \$2,197.80      |
| AGENCY OVERALL     | 43                                   | 77.455  | 120.455                                | \$11,613,132.42  | \$417,067.67             | \$12,030,200.09 |



## X. FEES COLLECTED FOR PROCESSING REQUESTS

| Agency / Component | Total Amount of Fees Collected | Percentage of Total Costs |
|--------------------|--------------------------------|---------------------------|
| FAA                | \$305,372.42                   | 4.67%                     |
| FHWA               | \$22,032.78                    | 1.69%                     |
| FMCSA              | \$920.00                       | 0.13%                     |
| FRA                | \$0.00                         | 0.00%                     |
| FTA                | \$0.00                         | 0.00%                     |
| MARAD              | \$872.00                       | 0.30%                     |
| NHTSA              | \$1,640.30                     | 0.33%                     |
| OIG                | \$0.00                         | 0.00%                     |
| OST                | \$400.00                       | 0.05%                     |
| PHMSA              | \$1,022.77                     | 0.19%                     |
| SLSDC              | \$0.00                         | 0.00%                     |
| AGENCY OVERALL     | \$332,260.27                   | 2.86%                     |

## XI.A. NUMBER OF TIMES SUBSECTION USED

| Agency / Component | Number of Times Subsection Used |
|--------------------|---------------------------------|
| FAA                | 0                               |
| FHWA               | 0                               |
| FMCSA              | 0                               |
| FRA                | 0                               |
| FTA                | 0                               |
| MARAD              | 0                               |
| NHTSA              | 0                               |
| OIG                | 0                               |
| OST                | 0                               |
| PHMSA              | 0                               |
| SLSDC              | 0                               |
| AGENCY OVERALL     | 0                               |

## XI.B. NUMBER OF SUBSECTION POSTINGS

| Agency / Component | Number of Records Posted by the FOIA Office | Number of Records Posted by Program Offices |
|--------------------|---|---|
| FAA                | 90,486                                      | 12,506                                      |
| FHWA               | 1   | 4   |
| FMCSA              | 0   | 2   |
| FRA                | 1   | 16  |
| FTA                | 26  | 52  |
| MARAD              | 101   | 0   |
| NHTSA              | 2   | 195   |
| OIG                | 0   | 232   |
| OST                | 31  | 1   |
| PHMSA              | 5   | 69  |
| SLSDC              | 1   | 0   |
| AGENCY OVERALL     | 90,654                                      | 13,077                                      |

## XII.A. BACKLOGS OF FOIA REQUESTS AND ADMINISTRATIVE APPEALS

| Agency / Component | Number of Backlogged Requests as of End of Fiscal Year | Number of Backlogged Appeals as of End of Fiscal Year |
|--------------------|--|---|
| FAA                | 1,082  | 94  |
| FHWA               | 3  | 0   |
| FMCSA              | 1,935  | 1   |
| FRA                | 453  | 5   |
| FTA                | 11   | 1   |
| MARAD              | 10   | 2   |
| NHTSA              | 105  | 3   |
| OIG                | 1  | 1   |
| OST                | 148  | 0   |
| PHMSA              | 98   | 0   |
| SLSDC              | 1  | 0   |
| AGENCY OVERALL     | 3,847  | 107   |

**XII.B. CONSULTATIONS ON FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING CONSULTATIONS**

| Agency / Component | Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>Start</u> of the Fiscal Year | Number of Consultations <u>Received</u> from Other Agencies During the Fiscal Year | Number of Consultations Received from Other Agencies that were <u>Processed</u> by the Agency During the Fiscal Year | Number of Consultations Received from Other Agencies that were <u>Pending</u> at the Agency as of <u>End</u> of the Fiscal Year |
|--------------------|---|--|--|---|
| FAA                | 3   | 3  | 2  | 4   |
| FHWA               | 0   | 0  | 0  | 0   |
| FMCSA              | 0   | 0  | 0  | 0   |
| FRA                | 0   | 2  | 2  | 0   |
| FTA                | 0   | 0  | 0  | 0   |
| MARAD              | 0   | 1  | 1  | 0   |
| NHTSA              | 0   | 1  | 1  | 0   |
| OIG                | 0   | 1  | 1  | 0   |
| OST                | 0   | 8  | 8  | 0   |
| PHMSA              | 1   | 5  | 5  | 1   |
| SLSDC              | 0   | 0  | 0  | 0   |
| AGENCY OVERALL     | 4   | 21   | 20   | 5   |

**XII.C. CONSULTATIONS ON FOIA REQUESTS -- TEN OLDEST CONSULTATIONS RECEIVED FROM OTHER AGENCIES AND PENDING AT THE AGENCY**

| Agency / Component |                | 10th Oldest Consultation | 9th | 8th | 7th | 6th | 5th        | 4th        | 3rd        | 2nd        | Oldest Consultation |
|--------------------|----------------|--------------------------|-----|-----|-----|-----|------------|------------|------------|------------|---------------------|
| FAA                | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | 2016-12-07 | 2016-09-15 | 2015-10-27 | 2015-07-22          |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 205        | 261        | 484        | 551                 |
| FHWA               | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| FMCSA              | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| FRA                | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| FTA                | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| MARAD              | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| NHTSA              | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| OIG                | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| OST                | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| PHMSA              | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | 2017-09-27          |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 2                   |
| SLSDC              | Date           | N/A                      | N/A | N/A | N/A | N/A | N/A        | N/A        | N/A        | N/A        | N/A                 |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 0          | 0          | 0          | 0          | 0                   |
| AGENCY OVERALL     | Date           | N/A                      | N/A | N/A | N/A | N/A | 2017-09-27 | 2016-12-07 | 2016-09-15 | 2015-10-27 | 2015-07-22          |
|                    | Number of Days | 0                        | 0   | 0   | 0   | 0   | 2          | 205        | 261        | 484        | 551                 |

**XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED**

| Agency / Component | NUMBER OF REQUESTS <u>RECEIVED</u>                                |   | NUMBER OF REQUESTS <u>PROCESSED</u>                                |  |
|--------------------|---|---|--|--|
|                    | Number Received During Fiscal Year from Last Year's Annual Report | Number Received During Fiscal Year from Current Annual Report | Number Processed During Fiscal Year from Last Year's Annual Report | Number Processed During Fiscal Year from Current Annual Report |
| FAA                | 9,582   | 10,690  | 9,131  | 10,320   |
| FHWA               | 356   | 424   | 350  | 424  |
| FMCSA              | 2,307   | 2,129   | 1,012  | 2,083  |
| FRA                | 413   | 416   | 315  | 331  |
| FTA                | 250   | 321   | 253  | 296  |
| MARAD              | 100   | 109   | 104  | 104  |
| NHTSA              | 253   | 337   | 229  | 323  |
| OIG                | 93  | 106   | 103  | 103  |
| OST                | 266   | 429   | 287  | 318  |
| PHMSA              | 176   | 192   | 141  | 227  |
| SLSDC              | 4   | 11  | 4  | 10   |
| AGENCY OVERALL     | 13,800  | 15,164  | 11,929   | 14,539   |

**XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS**

| Agency / Component | Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report | Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report |
|--------------------|--|---|
| FAA                | 1,121  | 1,082   |
| FHWA               | 1  | 3   |
| FMCSA              | 1,810  | 1,935   |
| FRA                | 361  | 453   |
| FTA                | 3  | 11  |
| MARAD              | 7  | 10  |
| NHTSA              | 95   | 105   |
| OIG                | 2  | 1   |
| OST                | 56   | 148   |
| PHMSA              | 137  | 98  |
| SLSDC              | 0  | 1   |
| AGENCY OVERALL     | 3,593  | 3,847   |



**XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED**

| Agency / Component | NUMBER OF APPEALS RECEIVED  |   | NUMBER OF APPEALS PROCESSED  |  |
|--------------------|---|---|--|--|
|                    | Number Received During Fiscal Year from Last Year's Annual Report | Number Received During Fiscal Year from Current Annual Report | Number Processed During Fiscal Year from Last Year's Annual Report | Number Processed During Fiscal Year from Current Annual Report |
| FAA                | 101   | 83  | 57   | 51   |
| FHWA               | 7   | 10  | 7  | 8  |
| FMCSA              | 3   | 1   | 5  | 0  |
| FRA                | 5   | 6   | 4  | 8  |
| FTA                | 5   | 4   | 8  | 4  |
| MARAD              | 0   | 6   | 1  | 3  |
| NHTSA              | 6   | 14  | 6  | 10   |
| OIG                | 3   | 4   | 4  | 3  |
| OST                | 12  | 9   | 11   | 10   |
| PHMSA              | 4   | 3   | 4  | 2  |
| SLSDC              | 0   | 1   | 0  | 1  |
| AGENCY OVERALL     | 146   | 141   | 107  | 100  |

**XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS**

| Agency / Component | Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report | Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report |
|--------------------|---|--|
| FAA                | 53  | 94   |
| FHWA               | 0   | 0  |
| FMCSA              | 0   | 1  |
| FRA                | 6   | 5  |
| FTA                | 1   | 1  |
| MARAD              | 0   | 2  |
| NHTSA              | 0   | 3  |
| OIG                | 0   | 1  |
| OST                | 0   | 0  |
| PHMSA              | 0   | 0  |
| SLSDC              | 0   | 0  |
| AGENCY OVERALL     | 60  | 107  |