

Carrier:

Hawaiian Airlines

Flight Number:

8

Date & Time of Incident:

02/23/2018

Type of Incident:

Death

Description of Animal:

Breed: Bulldog

Animal Name:

Flower

Description of Incident:

Upon arrival of HA08 on February 23, 2018, our ramp team found the dog unresponsive. Manager on Duty, Kelvin Gross, was notified and met the owners to advise them that their dog had passed.

Cause of Incident:

Unknown

Corrective Action Taken:

Consumer Affairs refunded the pet fees back to the original form of payment.

Carrier:

Hawaiian Airlines

Flight Number:

202

Date & Time of Incident:

06/27/2018 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Bulldog

Animal Name:**Description of Incident:**

Upon arrival of HA202 on June 27, 2018, our ramp agent found the dog unresponsive. Chief Agent, Albert Nekoba, was notified and met owner to advise him that his dog had passed. Manager on Duty, Luana Gibson, also spoke to owner.

Cause of Incident:

unknown

Corrective Action Taken:

Consumer Affairs refunded the pet fees back to the original form of payment.

Carrier:

Hawaiian Airlines

Flight Number:

33

Date & Time of Incident:

09/02/2018

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

Blue Hawaii

Description of Incident:

Upon arrival of HA33 on September 2, 2018, our ramp agent found the American Bully unresponsive. Airport Chief on Duty, Chase Texeira, and Cargo Manager, Marise Duponte, were notified. Chief on Duty met owner and advised him that his dog passed. Cargo Manager also followed up with the owner over the phone.

Cause of Incident:

Unknown

Corrective Action Taken:

Consumer Affairs refunded the air way bill back to the original form of payment.