United Airlines

Flight Number:

252

Date & Time of Incident:

01/06/2017 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Mastiff

Animal Name:

SHYLA

Description of Incident:

INJURY

Cause of Incident:

While being removed from the aircraft, the pet carrier fell approximately 2 feet to the ground.

Corrective Action Taken:

Reviewed standard operating procedure with ramp personnel to prevent recurrence.

United Airlines

Flight Number:

1232

Date & Time of Incident:

01/12/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

Description of Incident:

2 Geckos were discovered deceased upon arrival at RDU.

Cause of Incident:

Cause of death is undetermined. No medical exam was performed.

Corrective Action Taken:

No corrective action required.

United Airlines

Flight Number:

813

Date & Time of Incident:

01/16/2017 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:

LIBBY

Description of Incident:

INJURY

Cause of Incident:

Dog clawed at shipping container while in transit, causing injury to its paw

Corrective Action Taken:

No corrective action required. Injury was self inflicted

Flight Number:
2022
Date & Time of Incident:
01/21/2017 12:00 AM
Type of Incident:
Death
Description of Animal:
Breed: Other
Animal Name:
ROCCO
Description of Incident:
Death

According to medical exam, the dog died of a cardiac abnormality due to a congenital heart

Corrective Action Taken:

Cause of Incident:

disease.

Carrier:

United Airlines

No corrective action required. Dog died of natural causes.

United Airlines

Flight Number:

1223

Date & Time of Incident:

01/28/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: American-Shorthair

Animal Name:

HOPE

Description of Incident:

DEATH

Cause of Incident:

Pet owner declined medical exam and suspected this 9 year old cat had heart failure.

Corrective Action Taken:

No corrective action required.

United Airlines

Flight Number:

1527

Date & Time of Incident:

02/04/2017

Type of Incident:

Injury

Description of Animal:

Breed: Rhodesian Ridgeback

Animal Name:

SYLAS

Description of Incident:

Self inflicted injury to paws

Cause of Incident:

Self inflicted injury to paws caused by clawing at shipping container during transit

Corrective Action Taken:

No corrective action required: injury was self-inflicted

United Airlines

Flight Number:

1527

Date & Time of Incident:

03/13/2017

Type of Incident:

Death

Description of Animal:

Breed: Bull Terrier

Animal Name:

SADIE

Description of Incident:

Discovered deceased upon arrival at Denver, CO

Cause of Incident:

Post mortem exam attributed primary cause of death to gastric dilation

Corrective Action Taken:

No corrective action required: death was from natural cause.

United Airlines

Flight Number:

829

Date & Time of Incident:

03/21/2017

Type of Incident:

Death

Description of Animal:

Breed: Abyssinian

Animal Name:

RIKO

Description of Incident:

Death

Cause of Incident:

3 year old dog escaped its shipping container during acceptance process. It evaded capture and was struck by an oncoming vehicle.

Corrective Action Taken:

United will review existing procedures to enhance security of animal during acceptance process.

United Airlines

Flight Number:

105

Date & Time of Incident:

04/26/2017

Type of Incident:

Death

Description of Animal:

Breed: Pug

Animal Name:

DOMI

Description of Incident:

11 year old Pug discovered deceased upon arrival in Brazil.

Cause of Incident:

Pet owner refused medical exam to determine actual cause of death. Therefore the cause of death is unknown.

Corrective Action Taken:

No corrective action required. Cause of death is undetermined.

United Airlines

Flight Number:

929

Date & Time of Incident:

06/17/2017

Type of Incident:

Injury

Description of Animal:

Breed: German Shepherd Dog

Animal Name:

KODA

Description of Incident:

INJURY

Cause of Incident:

One year old German Shepherd dog had apparently caused injury to its toe nails by clawing at interior of its wooden shipping container. He was evaluated and cleared to complete his journey.

Corrective Action Taken:

No corrective action required. Injury was self inflicted.

United Airlines

Flight Number:

434

Date & Time of Incident:

06/24/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Spanish Alano

Animal Name:

CHOCOFAN

Description of Incident:

DEATH

Cause of Incident:

2 YR OLD SPANISH ALANO MIX ARRIVED DECEASED FROM NEWARK, NJ TO ORLANDO, FL. MEDICAL EXAM CONFIRMED THE CAUSE OF DEATH AS GASTRIC DILATION VOLVULUS AND TORSION (GDVT)

Corrective Action Taken:

NO CORRECTIVE ACTION REQUIRED

United Airlines

Flight Number:

1899

Date & Time of Incident:

06/29/2017 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Cavalier King Charles Spaniel

Animal Name:

BILLLY

Description of Incident:

INJURY

Cause of Incident:

7 MONTH OLD CAVALIER KING CHARLES SPANIEL CAUSED INJURY TO ITS TOE NAILS BY CLAWING AT INTERIOR OF ITS PLASTIC SHIPPING CONTAINER.

Corrective Action Taken:

NO CORRECTIVE ACTION REQUIRED. INJURY WAS SELF-INFLICTED

United Airlines

Flight Number:

83

Date & Time of Incident:

07/05/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Labrador Retriever

Animal Name:

TANK

Description of Incident:

12 year old Labrador Mixed Breed dog was discovered deceased upon arrival on a flight from Delhi, India to Newark, New Jersey

Cause of Incident:

Gross diagnosis of medical exam concluded cause of death could not be determined by pathologic examination

Corrective Action Taken:

United Airlines

Flight Number:

383

Date & Time of Incident:

07/13/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: American-Shorthair

Animal Name:

OLIVER

Description of Incident:

11year old cat arrived deceased to Denver, CO after traveling from Guam via Honolulu.

Cause of Incident:

Medical exam (necropsy) attributed cause of death to heart failure

Corrective Action Taken:

No corrective action required.

United Airlines

Flight Number:

384

Date & Time of Incident:

07/24/2017 12:00 AM

Type of Incident:

Injury

Description of Animal:

Breed: Collie

Animal Name:

WILLOW

Description of Incident:

9 year old Collie arrived injured after traveling aboard a non-stop flight from San Francisco, CA to Philadelphia, PA

Cause of Incident:

The dog had been chewing on its shipping container, thereby causing injury to itself

Corrective Action Taken:

No corrective action required. Injury was self inflicted

United Airlines

Flight Number:

1815

Date & Time of Incident:

08/06/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Cavalier King Charles Spaniel

Animal Name:

Lulu

Description of Incident:

Death

Cause of Incident:

4 year old dog arrived deceased to San Francisco, CA. Medical exam (necropsy) attributed cause of death to heat stroke.

Corrective Action Taken:

3 animals were on board flight 1815; the other 2 animals were healthy upon arrival into San Francisco, CA. No corrective action taken.

United Airlines

Flight Number:

2053

Date & Time of Incident:

08/14/2017

Type of Incident:

Injury

Description of Animal:

Breed: Australian Shepherd

Animal Name:

Ajax

Description of Incident:

2 year old Australian Shepherd arrived injured in San Francisco, CA.

Cause of Incident:

Dog caused injury to its toe nails by clawing at interior of its shipping container. He was evaluated and cleared to complete his journey.

Corrective Action Taken:

No corrective action required. Injury was self-inflicted.

United Airlines

Flight Number:

1928

Date & Time of Incident:

08/14/2017

Type of Incident:

Injury

Description of Animal:

Breed: Belgian Malinois

Animal Name:

Rock

Description of Incident:

3.5 year old Belgian Malinois shipped from Boston, MA (BOS) to Newark, NJ (EWR) arrived with injuries.

Cause of Incident:

Dog injured self while escaping from plastic shipping container during flight. Vet report "revealed Rock to be laterally recumbent..." with bruising on his abdomen area.

Corrective Action Taken:

No corrective action required. Injury was self-inflicted.

United Airlines

Flight Number:

1917

Date & Time of Incident:

09/11/2017

Type of Incident:

Injury

Description of Animal:

Breed: Shiba Inu

Animal Name:

Ume

Description of Incident:

6.5 year old dog arrived with self-inflicted injuries in Austin, TX.

Cause of Incident:

Medical exam confirmed dog caused self-inflicted injury to nose and nail beds during flight.

Corrective Action Taken:

United Airlines

Flight Number:

876

Date & Time of Incident:

09/26/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Pug

Animal Name:

Bella

Description of Incident:

8 year old pug was discovered deceased upon arrival in San Francisco, CA.

Cause of Incident:

Preliminary diagnosis of medical exam concluded cause of death could not be determined, however, there was an indication of preexisting heart disease, which may have contributed to sudden heart failure.

Corrective Action Taken:

United Airlines

Flight Number:

1562

Date & Time of Incident:

09/26/2017

Type of Incident:

Injury

Description of Animal:

Breed: Other

Animal Name:

LEXUS

Description of Incident:

Before leaving origin, 4 year old American Pit Bull Terrier was found to have self-inflicted injuries prior to boarding.

Cause of Incident:

The dog attempted to escape by chewing on its shipping container. Medical exam confirmed the dog fractured three teeth, and experienced oral bruising. Dog was returned to owner and did not fly.

Corrective Action Taken:

United Airlines

Flight Number:

396

Date & Time of Incident:

09/29/2017

Type of Incident:

Injury

Description of Animal:

Breed: Boxer

Animal Name:

PEANUT BUTTER

Description of Incident:

8 year old dog arrived with self-inflicted injuries in San Francisco, CA.

Cause of Incident:

Dog caused injury to its fifth digit toe nail during flight. He was evaluated and cleared to complete his journey.

Corrective Action Taken:

United Airlines

Flight Number:

1473

Date & Time of Incident:

09/30/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

HOPE

Description of Incident:

1 year old American Bully was discovered deceased upon arrival in Newark, NJ from Santo Domingo, Dominican Republic.

Cause of Incident:

Preliminary exam was inconclusive; pathology is still pending. Cause of death is unknown at this time.

Corrective Action Taken:

United Airlines

Flight Number:

155

Date & Time of Incident:

10/10/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Irish Water Spaniel

Animal Name:

Trek

Description of Incident:

2.5 year old dog discovered deceased upon arrival in Marshall Islands.

Cause of Incident:

Dog was transported to Oahu for the medical exam, "None of the (autolytic) changes indicate a definitive cause for the death of this animal... The cause of death in this case is undetermined."

Corrective Action Taken:

United Airlines

Flight Number:

1989

Date & Time of Incident:

10/23/2017

Type of Incident:

Death

Description of Animal:

Breed: Devon-Rex

Animal Name:

Tabby

Description of Incident:

8 week old kitten was discovered deceased upon arrival in Chicago, IL.

Cause of Incident:

Medical exam attributed cause of death to anxiety, limiting the oxygen flow in the respiratory system.

Corrective Action Taken:

United Airlines

Flight Number:

2405

Date & Time of Incident:

10/23/2017

Type of Incident:

Death

Description of Animal:

Breed: Staffordshire Bull Terrier

Animal Name:

Mambo

Description of Incident:

During the pet's layover, he appeared to be in distress, and was immediately transported to the vet. Dog became non-responsive at the time of arrival at hospital.

Cause of Incident:

Medical exam indicated he suffered from a cardiac dysfunction, which contributed to the death.

Corrective Action Taken:

United Airlines

Flight Number:

1682

Date & Time of Incident:

11/03/2017

Type of Incident:

Injury

Description of Animal:

Breed: Mastiff

Animal Name:

HIRTSY

Description of Incident:

Dog arrived in Chicago, IL with self-inflicted injuries to nails, gum, and tongue.

Cause of Incident:

Dog clawed and chewed on wooden kennel during the duration of the first leg. Vet cleared dog to continue travel in metal kennel.

Corrective Action Taken:

No corrective action taken. Injuries were self-inflicted.

United Airlines

Flight Number:

1126

Date & Time of Incident:

12/14/2017

Type of Incident:

Injury

Description of Animal:

Breed: Chow Chow

Animal Name:

TIMBER

Description of Incident:

Dog arrived in Anchorage, AK with self-inflicted injury to front, right paw.

Cause of Incident:

Dog clawed the kennel during the duration of the second leg. After being evaluated, the dog was returned to owner.

Corrective Action Taken:

No corrective action taken. Injuries were self-inflicted.

United Airlines

Flight Number:

0534

Date & Time of Incident:

12/21/2017

Type of Incident:

Death

Description of Animal:

Breed: Other

Animal Name:

UNKNOWN

Description of Incident:

One of four pet Conure birds was discovered deceased at kenneling facility during layover.

Cause of Incident:

The cause of death is unknown.

Corrective Action Taken:

No corrective action required. The cause of death is undetermined.

United Airlines

Flight Number:

1773

Date & Time of Incident:

12/22/2017 12:00 AM

Type of Incident:

Death

Description of Animal:

Breed: Bulldog

Animal Name:

BATOR

Description of Incident:

Dog discovered deceased upon arrival in Newark, NJ.

Cause of Incident:

Medical Exam (Necropsy) still pending.

Corrective Action Taken: