

U.S. DEPARTMENT OF TRANSPORTATION
*Advisory Committee on
Aviation Consumer Protection*



AGENDA



Second Meeting of the Advisory Committee on Aviation Consumer Protection

August 7, 2012

9:00 Welcome and Housekeeping Matters
*Samuel Podberesky, Assistant General Counsel for Aviation
Enforcement and Proceedings*

9:05 Introductory Remarks
*Lisa Madigan, Attorney General, State of Illinois,
Chairperson of the Committee*

[Each morning presenter should reserve 5 to 15 minutes of the scheduled time for questions]

9:15 to 9:45 Continuation of Presentation regarding Disability Rights Enforcement and
Initiatives by Office of Aviation Enforcement and Proceedings
*Kathleen Blank-Riether, Senior Attorney, Office of Aviation
Enforcement and Proceedings*

9:45 to 10:15 Perspectives on Disability Issues in Air Travel by Representatives of the
Disability Community
Julie Carroll, National Council on Disability

10:15 to 10:30 *Kenneth Shiotani, National Disability Rights Network*

10:30 to 10:45 **Break**

10:45 to 11:15 Tarmac Delay Rule and its Enforcement
*Livagh Chapman, Senior Attorney, Office of Aviation Enforcement
and Proceedings*

11:15 to 11:45 Current Economic and Financial Conditions Facing Air Carriers
*John P. Heimlich, Vice President, Chief Economist, Airlines for
America*

11:45 to 12:15 Demonstration of Airline On-line Air Travel Shopping Capabilities
Airlines for America

12:15 to 12:20 Association of Retail Travel Agents (ARTA)
 Bruce Bishins

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12:20 to 1:15 **Lunch**

Afternoon Session

1:15 to 2:15 GDS Issues - Air Carrier Perspectives
 Gary Doernhoefer, General Counsel, IATA
 Sharon Pinkerton, Airlines for America

2:15 to 2:30 Individual Airline Presentations
 Cory Garner, American Airlines
 Wayne Aaron, Delta Distribution Systems
 Chris Kopf, Alaska Airlines

2:30 to 2:45 ***Break***

2:45 to 3:45 GDS Issues - Vendor Perspective
 Chris Kroeger, David Schwarte, Shelly Terry, SABRE

3:45 to 4:15 Joint Question and Answer Session regarding GDS Issues, with both
 GDS and Airline Representatives

4:15 to 5:00 Other Remarks, Discussion and Conclusion