U.S. DEPARTMENT OF TRANSPORTATION

Advisory Committee for Aviation Consumer Protection



AGENDA

Eighth Meeting of the Advisory Committee for Aviation Consumer Protection

June 23, 2015

9:00 to 9:05 Welcome and Housekeeping Matters

Blane Workie, Assistant General Counsel for Aviation

Enforcement and Proceedings

9:05 to 9:20 Introductory Remarks of Committee Members

AIRLINE CHANGE/CANCELLATION FEES

9:20 to 9:30	Government Perspective Jonathan Dols, Deputy Assistant General Counsel, U.S. Department of Transportation, Office of Aviation Enforcement and Proceedings
9:30 to 9:35	Questions and Answers
	Consumer Perspective
9:35 to 9:45	Paul Hudson, FlyersRights.org
9:45 to 9:55	John Breyault, Vice President, National Consumers' League
9:55 to 10:10	Questions and Answers
10:10 to 10:20	<u>Aviation Industry Perspective</u> Thomas Canfield, General Counsel, Spirit Airlines (Ultra-Low Cost Carrier perspective)
10:20 to 10:30	Questions and Answers

MANDATORY HOTEL RESORT FEES

10:30 to 10:40	Government Perspective Amna Arshad, Senior Attorney, U.S. Department of Transportation, Office of Aviation Enforcement and Proceedings
10:40 to 10:50	Annette Soberats, Staff Attorney and Mamie Kresses, Senior Attorney, Bureau of Consumer Protection, Federal Trade Commission
10:50 to 11:00	Questions and Answers
11:00 to 11:10	BREAK

MANDATORY HOTEL RESORT FEES (continued)

11:10 to 11:20	Consumer Perspective John Breyault, Vice President, National Consumers' League	
11:20 to 11:30	Ed Perkins, Travel Columnist, Tribune Media Services; former editor of the Consumers Union Travel Newsletter	
11:30 to 11:45	Questions and Answers	
11:45 to 12:00	Industry Perspective Bruce Aguilera, Vice President and General Counsel, MGM Hotels Micah Richins, Senior Vice President, Revenue Management	
12:00 to 12:10	Paul Ruden, Executive Vice President-Legal & Industry Affairs, American Society of Travel Agents	
12:10 to 12:25	Questions and Answers	
BAGGAGE ALLOWANCES, FEES, AND INTERLINING		
12:25 to 12:35	Government Perspective Kimberly Graber, Chief, Consumer Protection and Competition Law Branch, U.S. Department of Transportation, Office of Aviation Enforcement and Proceedings	
12:35 to 12:45	Moira Siân Reid, Acting Manager, Tariffs and Research Division, Canadian Transportation Agency	
12:45 to 1:00	Questions and Answers	
1:00 to 2:00	LUNCH	
2:00 to 2:10	Consumer Perspective Charlie Leocha, Chairman, Travelers United	
2:10 to 2:20	Paul Ruden, Executive Vice President-Legal & Industry Affairs, American Society of Travel Agents	
2:20 to 2:35	Questions and Answers	
2:35 to 2:45	<u>Aviation Industry Perspective</u> Stephanie Taylor-Klag, Manager, Passenger Services. Airlines for America	
2:45 to 2:55	Fred Foote, Manager, Industry Solutions, Airline Tariff Publishing Company	
2:55 to 3:05	Questions and Answers	
3:05 to 3:15	Closing Remarks Attorney General Kathleen Kane, Chairwoman	