

**Carrier:** United Airlines

**Flight Number:** 252

**Date & Time of Incident:** 06/22/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Rhodesian Ridgeback

**Animal Name:** PRINCESS

**Description of Incident:**

Upon arrival at Houston, TX (IAH), Princess was discovered loose within the cargo hold of the aircraft. She was immediately and safely recovered and returned to her shipping container.

**Cause of Incident:**

The process of escaping the container resulted in a minor self-inflicted injury to one toe nail.

**Corrective Action Taken:**

Application of releasable kennel ties may have contributed to the animal's ability to escape from its shipping container. HNL will review United's releasable cable tie procedure with cargo agents to prevent future recurrence

**Carrier:** United Airlines

**Flight Number:** 1859

**Date & Time of Incident:** 06/21/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Yorkshire Terrier

**Animal Name:** DIAMOND

**Description of Incident:**

Diamond was discovered deceased upon arrival of the aircraft at Phoenix, AZ (PHX).

**Cause of Incident:**

Necropsy report was inconclusive, but identified 'cardiac arteriosclerosis' as a contributing factor.

**Corrective Action Taken:**

No corrective action required.

**Carrier:** United Airlines

**Flight Number:** 1600

**Date & Time of Incident:** 06/06/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Labrador Retriever

**Animal Name:** MILO

**Description of Incident:**

14 month old dog arrived in Los Angeles with swelling in left eye.

**Cause of Incident:**

Veterinarian inspection concluded possible trauma to the eye. Source of trauma unknown and undetermined.

**Corrective Action Taken:**

No corrective action required

**Carrier:** United Airlines

**Flight Number:** 1840

**Date & Time of Incident:** 06/16/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Maltese

**Animal Name:**

**Description of Incident:**

11 Week old puppy injured at time of tender as agent was attempting to modify crate in order to secure kennel ties. Animal was treated and continued on its journey.

**Cause of Incident:**

Animal was not removed from the crate prior to agent's attempt to modify crate, therefore causing the injury.

**Corrective Action Taken:**

Reviewing proper procedure to secure kennel ties with agent.

**Carrier:** United Airlines

**Flight Number:** 252

**Date & Time of Incident:** 06/25/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Shih Tzu

**Animal Name:** BELLA

**Description of Incident:**

8 year 8 month old dog was discovered to have injury to its left front toe nails shortly before departure of the scheduled flight. Animal was treated examined and continued its journey.

**Cause of Incident:**

Veterinarian concluded injury was self-inflicted, and the result of dog's persistent 'pawing' within the crate

**Corrective Action Taken:**

No corrective action required