

**Carrier:** United Airlines

**Flight Number:** 140

**Date & Time of Incident:** 04/05/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Boxer

**Description of Incident:**  
Injury

**Cause of Incident:**

Phoebe was in the conveyance en-route to aircraft for loading. Upon arrival plane-side and prior to loading, she had escaped her crate. She was immediately recovered however in the process she received a small cut on her paw.

**Corrective Action Taken:**

None required. Injury was self-inflicted. Phoebe was returned to her owner at origin and was not shipped on United. No veterinary care was required or requested.

**Carrier:** United Airlines

**Flight Number:** 780

**Date & Time of Incident:** 04/11/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Boxer

**Description of Incident:**

Self inflicted injury

**Cause of Incident:**

Joni" was in the conveyance en-route to aircraft for loading. Upon arrival plane-side and prior to loading, it was noted that the dog was bleeding from it's mouth. Bite marks were also noted on the container. "Joni" was treated by a local vet for irritation to the gums and teeth, and was cleared to continue travel aboard a non-stop flight.

**Corrective Action Taken:**

No corrective action required. Injury was self-inflicted.

**Carrier:** United Airlines

**Flight Number:** 0578

**Date & Time of Incident:** 04/17/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Bulldog

**Description of Incident:**

Injury

**Cause of Incident:**

Upon arrival in Chicago, IL (ORD) it was discovered that the dog had been chewing the kennel door which resulted in losing one tooth.

**Corrective Action Taken:**

None Required. Injury was self-inflicted. United Airlines provided a metal crate to minimize the potential for injury. The pet was shipped to Anchorage, AK (ANC) and released in good condition.

**Carrier:** United Airlines

**Flight Number:** 0383

**Date & Time of Incident:** 04/19/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Staffordshire Bull Terrier

**Description of Incident:**  
Injury

**Cause of Incident:**

Upon arrival in Denver, CO (DEN), Sky Blue was discovered with injuries to his mouth. Inspection of the crate revealed it appeared that Sky Blue was trying to chewing the crate.

**Corrective Action Taken:**

None required. Injury was self-inflicted.

**Carrier:** United Airlines

**Flight Number:** 724

**Date & Time of Incident:** 05/12/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Other

**Animal Name:** NALA

**Description of Incident:**

Just prior to loading for departure in Honolulu, HI (HNL) Nala was discovered with injuries to her mouth and teeth. Examination of the shipping container confirmed the dog had chewed it, thereby causing the injury.

**Cause of Incident:**

Veterinarian report concluded the dog was not accustomed or acclimated to the shipping container

**Corrective Action Taken:**

None required. Injury was self inflicted. Nala was returned to her owner in HNL and the shipment with United was cancelled

**Carrier:** United Airlines

**Flight Number:** 0722

**Date & Time of Incident:** 05/07/2016 12:00 AM

**Type of Incident:** Death

**Description of Animal:** Breed: Not Known

**Animal Name:** PINKERTON

**Description of Incident:**

Pinkerton was discovered deceased upon arrival of the aircraft at Phoenix, AZ (PHX).

**Cause of Incident:**

Necropsy results confirmed the cause of death was heart failure

**Corrective Action Taken:**

No corrective action required: Animal died of natural causes.

**Carrier:** United Airlines

**Flight Number:** 724

**Date & Time of Incident:** 05/26/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Weimaraner

**Animal Name:** WAIKA

**Description of Incident:**

Upon the arrival to the departure gate in Honolulu, HI (HNL) Waika was discovered with minor injury to her mouth.

**Cause of Incident:**

Upon examination of the kennel, it was discovered the water bowl had been chewed off of its attachment resulting in a small puncture wound to the upper lip.

**Corrective Action Taken:**

No corrective action required: Injury was self-inflicted. Waika was treated by a local veterinarian who treated the wound. She was then cleared to continue travel.

**Carrier:** United Airlines

**Flight Number:** 162

**Date & Time of Incident:** 05/26/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Labrador Retriever

**Animal Name:** DAKOTA

**Description of Incident:**

Dakota was traveling with another family pet: an Alaskan Malamute. After arrival at Newark, NJ (EWR) and during a routine walk, Dakota was bitten by the Malamute on the neck

**Cause of Incident:**

Undetermined

**Corrective Action Taken:**

No corrective action required. She was treated for the wound by a local veterinarian, and released to her owner in good condition

**Carrier:** United Airlines

**Flight Number:** 252

**Date & Time of Incident:** 06/22/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Rhodesian Ridgeback

**Animal Name:** PRINCESS

**Description of Incident:**

Upon arrival at Houston, TX (IAH), Princess was discovered loose within the cargo hold of the aircraft. She was immediately and safely recovered and returned to her shipping container.

**Cause of Incident:**

The process of escaping the container resulted in a minor self-inflicted injury to one toe nail.

**Corrective Action Taken:**

Application of releasable kennel ties may have contributed to the animal's ability to escape from its shipping container. HNL will review United's releasable cable tie procedure with cargo agents to prevent future recurrence

**Carrier:** United Airlines

**Flight Number:** 1859

**Date & Time of Incident:** 06/21/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Yorkshire Terrier

**Animal Name:** DIAMOND

**Description of Incident:**

Diamond was discovered deceased upon arrival of the aircraft at Phoenix, AZ (PHX).

**Cause of Incident:**

Necropsy report was inconclusive, but identified 'cardiac arteriosclerosis' as a contributing factor.

**Corrective Action Taken:**

No corrective action required.

**Carrier:** United Airlines

**Flight Number:** 1600

**Date & Time of Incident:** 06/06/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Labrador Retriever

**Animal Name:** MILO

**Description of Incident:**

14 month old dog arrived in Los Angeles with swelling in left eye.

**Cause of Incident:**

Veterinarian inspection concluded possible trauma to the eye. Source of trauma unknown and undetermined.

**Corrective Action Taken:**

No corrective action required

**Carrier:** United Airlines

**Flight Number:** 1840

**Date & Time of Incident:** 06/16/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Maltese

**Animal Name:**

**Description of Incident:**

11 Week old puppy injured at time of tender as agent was attempting to modify crate in order to secure kennel ties. Animal was treated and continued on its journey.

**Cause of Incident:**

Animal was not removed from the crate prior to agent's attempt to modify crate, therefore causing the injury.

**Corrective Action Taken:**

Reviewing proper procedure to secure kennel ties with agent.

**Carrier:** United Airlines

**Flight Number:** 252

**Date & Time of Incident:** 06/25/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Shih Tzu

**Animal Name:** BELLA

**Description of Incident:**

8 year 8 month old dog was discovered to have injury to its left front toe nails shortly before departure of the scheduled flight. Animal was treated examined and continued its journey.

**Cause of Incident:**

Veterinarian concluded injury was self-inflicted, and the result of dog's persistent 'pawing' within the crate

**Corrective Action Taken:**

No corrective action required

**Carrier:** United Airlines

**Flight Number:** 762

**Date & Time of Incident:** 07/23/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Belgian Malinois

**Animal Name:** BAKRY

**Description of Incident:**

12 YEAR OLD DOG APPEARED ILL DURING TRANSFER AT IAH AND DIED EN ROUTE TO VETERINARIAN

**Cause of Incident:**

VETERINARIAN NECROPSY EXAM CONFIRMED CAUSE OF DEATH IS ATTRIBUTED TO THYROID CANCER WHICH HAD METASTASIZED TO LUNGS RESULTING IN FATAL RESPIRATORY ISSUE

**Corrective Action Taken:**

NO CORRECTIVE ACTION REQUIRED. ANIMAL DIED OF NATURAL CAUSE

**Carrier:** United Airlines

**Flight Number:** 0533

**Date & Time of Incident:** 08/18/2016 12:00 AM

**Type of Incident:** Death

**Description of Animal:** Breed: Other

**Animal Name:**

**Description of Incident:**

1 year old Spanish Alano dog was discovered deceased upon arrival in New York

**Cause of Incident:**

Cause of death to be determined by necropsy

**Corrective Action Taken:**

**Carrier:** United Airlines

**Flight Number:** 253

**Date & Time of Incident:** 08/17/2016 12:00 AM

**Type of Incident:** Injury

**Description of Animal:** Breed: Other

**Animal Name:** BLAC CHYNA

**Description of Incident:**

2 year old Spanish Alano injured itself during transit at Honolulu

**Cause of Incident:**

Dog chewed on metal kennel door and kennel locking mechanism resulting in bleeding from mouth.

**Corrective Action Taken:**

No corrective action required: injury was self inflicted.

**Carrier:** United Airlines

**Flight Number:** 180

**Date & Time of Incident:** 09/16/2016 12:00 AM

**Type of Incident:** Death

**Description of Animal:** Breed: Boston Terrier

**Animal Name:** CAYETANA

**Description of Incident:**

2 year old dog was discovered deceased upon arrival at Newark, NJ (EWR)

**Cause of Incident:**

Pet owner declined necropsy to determine the cause of death.

**Corrective Action Taken:**

No corrective action required. Cause of death is undetermined.

**Carrier:** United Airlines

**Flight Number:** 830

**Date & Time of Incident:** 09/01/2016 12:00 AM

**Type of Incident:** Injury

**Description of Animal:** Breed: Golden Retriever

**Animal Name:**

**Description of Incident:**

3year old Golden Retriever discovered injured upon arrival at DEN

**Cause of Incident:**

Injury to mouth caused by animal chewing on metal wire of cage door.

**Corrective Action Taken:**

No corrective action required: injury was self inflicted.

**Carrier:** United Airlines

**Flight Number:** 1468

**Date & Time of Incident:** 09/30/2016 12:00 AM

**Type of Incident:** Death

**Description of Animal:** Breed: American Staffordshire Terrier

**Animal Name:** WINSTON

**Description of Incident:**

7 year old dog passed away shortly before flight departure from San Salvador (SAL)

**Cause of Incident:**

Veterinary exam concluded heat stroke

**Corrective Action Taken:**

Although there were no apparent discrepancies in handling or reports of extreme weather conditions, United is reviewing the internal process at SAL.

**Carrier:** United Airlines

**Flight Number:** 854

**Date & Time of Incident:** 10/18/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Other

**Animal Name:** SHIN ONI

**Description of Incident:**

American Bully arrived deceased to Lima, Peru

**Cause of Incident:**

Necropsy attributed cause of death to respiratory failure associated with brachycephalic breeds

**Corrective Action Taken:**

No corrective action required.

**Carrier:** United Airlines

**Flight Number:** 1173

**Date & Time of Incident:** 10/27/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Spanish Alano

**Animal Name:**

**Description of Incident:**

Animal arrived deceased from San Juan , PR to Newark NJ

**Cause of Incident:**

Cause of death is undetermined: Shipper and Consignee declined medical exam.

**Corrective Action Taken:**

No corrective action required.

**Carrier:** United Airlines

**Flight Number:** 477

**Date & Time of Incident:** 11/06/2016

**Type of Incident:** Injury

**Description of Animal:** Breed: Bull Terrier

**Animal Name:** N/A

**Description of Incident:**

Pet arrived San Francisco, CA (SFO) with injuries to face and paws

**Cause of Incident:**

Self-inflicted injuries occurred when pet attempted to chew through its metal container.

**Corrective Action Taken:**

No corrective action required. Injuries were self inflicted

**Carrier:** United Airlines

**Flight Number:** 1081

**Date & Time of Incident:** 11/25/2016

**Type of Incident:** Death

**Description of Animal:** Breed: Sphynx

**Animal Name:** N/A

**Description of Incident:**

12 week old kitten arrived deceased to Houston, TX (IAH) from San Francisco, CA (SFO)

**Cause of Incident:**

Necropsy confirmed cause of death as 'active pulmonary edema'.

**Corrective Action Taken:**

No corrective action required. Animal died of natural causes.