
TRANServe Debit Card



Here's how the TRANServe Debit Card works

1. All cards are delivered to the home address provided.
2. Receive TRANServe Debit Card.
3. Activate your card by calling Chase Customer Service at 1-866-891-6951. You will need the following information:
 - Work phone number OR use (202-532-4391)
 - Work ZIP code use (20530)
 - Your agency-assigned Common Identifier use (BLUE)

Your transit benefit funds will be electronically deposited to your TRANServe Debit Card on the 10th day of each month.

4. Select the "Credit" option when purchasing transit fare media.

Any transit benefit funds you do not use by the end of the 9th day of the following month will be credited back to DOJ.

Debit Card User Account Website

JPMorgan has updated its [website](#) to better serve Transit Benefit Program Participants.

“My Account” is now “UCard Center”.

UCard Center gives you much more control over your TRANServe Debit Card account.

Now you can:

- ACTIVATE your TRANServe card
- REQUEST a replacement card
- DOWNLOAD program training materials
- VIEW your pending transactions

[Check it out to learn more!](#)

- VISIT https://ucard.chase.com/locale.action?request_locale=en to go to the new UCard Center
- REGISTER for UCard Center by creating a new User ID and password
- SAVE to your Favorites.
 - DELETE the old “My Account”
 - SAVE the new “UCard Center” to your favorites

This step-by-step guide will assist you in the transition [JPMorgan UCard Center Registration Steps](#)

It's easy, safe, and convenient!