

## Brief Survey of Travelers with Disabilities and Other Stakeholders

The purpose of this series of questions is to help members of the Department of Transportation's Advisory Committee on Accessible Air Transportation (ACCESS Advisory Committee) in their efforts to develop specific regulations regarding whether the Department should require an accessible lavatory (restroom) on a single aisle aircraft. To assist the committee, please provide your answers to the following questions.

1. If you are unable to use the lavatory on an airplane, is that reason enough for you to not fly unless necessary?
2. If the lavatory were accessible, what type of assistance, if any, would you need to travel from your passenger seat to the lavatory door? Would you need any assistance? Would you require an onboard wheelchair? If so, are you able to transfer independently or do you need human assistance (flight attendant or your attendant/caregiver)?

In answering the following questions, please think about what your **expectations would be for an accessible aircraft lavatory**.

3. When you think of an accessible lavatory on a single aisle aircraft it permits the following functions:

Function	Yes	No	Maybe	Comments
Permits <b>independent</b> transfer from the on board wheelchair to toilet in a fully enclosed lavatory				
Permits <b>dependent</b> or assisted transfer by personal care attendant from the on board wheelchair to toilet in a fully enclosed lavatory				

Function	Yes	No	Maybe	Comments
Permits <b>independent</b> transfer in two steps from the on board wheelchair to a fold down seat, and then closure of lavatory door and then transfer to toilet				
Permits <b>dependent</b> transfer by a personal care attendant in two steps from the on board wheelchair to a fold down seat, and then closure of lavatory door and then transfer to toilet				
Permits management of bowel and bladder devices in a fully enclosed lavatory				
Permits use of the sink from the toilet				
Permits assistance from service animal				
Curtain area outside of enclosed toilet to permit additional maneuvering space				
Allows level transfer from the on board wheelchair to the toilet and back				
Other:				

4. Please indicate the key features that you EXPECT in an accessible lavatory on a single aisle aircraft.

Feature	Check all that apply
Assist handles for transfer on and off toilet	
Call for aid button	
Flush control that can be accessed while sitting on the toilet.	
Mirror	
Towel dispenser accessible from toilet	
Solid door	
Automatic faucets	
Sink large enough to accommodate your needs	
Ability to lock door independently	
Other:	

5. Lavatories on twin aisle aircraft are required to be accessible. Have you ever used an accessible lavatory on board a twin aisle aircraft? Did it meet your expectations based on your answers to the previous questions? Please comment.

6. What key function(s) or feature(s) make current lavatories on single aisle aircraft **inaccessible** for you?

7. Please comment on your overall expectations for an accessible lavatory. Is there an area we did not ask you about in the survey that you would like to comment on?

Thank you for your input. Please return your completed survey to:

Lee Page, Senior Associate Advocacy Director, Paralyzed Veterans of America, at [leep@pva.org](mailto:leep@pva.org).

If you are unable to submit the completed survey via email, then please submit it via fax, 202-416-7706, or via mail by sending it to 801 18<sup>th</sup> St, NW; Washington, DC 20006 to Lee Page's attention.