

## Acknowledgements

*Evolving Use of Level of Service Metrics in Transportation Analysis* was developed with the support of the USDOT Volpe Center, with input from the following individuals who graciously provided their time and knowledge in the development of the respective case studies:

## California

- California Governor's Office of Planning and Research: Chris Ganson, Sahar Shirazi
- California Transportation Agency: Kate White
- California Department of Transportation (Caltrans): Alyssa Begley, Mark Birnbaum, Tracy Frost, Neil Peacock

## Florida

- Florida Department of Transportation (FDOT): DeWayne Carver, Billy Hattaway, Laura Herrscher, Douglas McLeod, Andrew Young
- Stantec (consultant to FDOT): Tom Creasey

## **Metropolitan Council**

- Metropolitan Council (Met Council): Jonathan Ehrlich, Mark Filipi
- Minnesota Department of Transportation (MnDOT): Michael Corbit

The USDOT Office of the Secretary would also like to recognize the Federal Highway Administration for the ongoing collaboration in the development of these documents, particularly the following offices: California, Florida, and Minnesota Division Offices; Office of Planning, Environment, & Realty; Office of Infrastructure; Office of Operations; Office of Safety; and Resource Center.