

HAWAIIAN AIRLINES

ANIMAL INCIDENT REPORT

Date: 20OCT14
Time: 6:50 p.m.
Reporting Station: ITO
Flight: HA 380
From: HNL
To: ITO

Animal Information:

Name: Unknown

Description: Miniature English Bulldog

Incident:

Upon arrival of Flight 380, Lead Ramp Agent noticed that the dog in the kennel was not responsive. Another agent helped the Lead take the kennel out of the aircraft. They left the kennel with dog inside it on the tarmac while more freight was being offloaded.

After unloading the freight, the dog and kennel were then transferred to Hilo Cargo Terminal where the owner was waiting. When the owner took the dog out of the kennel, there was blood coming out of the nose of the dog, and still the dog did not respond to the owner.

The owner left with the kennel and the remains.

Cause:

Unknown

Corrective action: Cargo fee to be refunded.