

Carrier: Hawaiian Airlines

Flight Number: 30

Date & Time of Incident: 08/09/2016 12:00 AM

Type of Incident: Death

Description of Animal: Breed: Bull Terrier

Animal Name: Bella

Description of Incident:

Upon arrival of HA30 on August 9, 2016, our ramp team found the dog unresponsive. Chief Agent, Melia Hopkins, was notified and met with the owners to advise them that their dog had passed.

Cause of Incident:

Unknown

Corrective Action Taken:

We refunded the pet fee in full and referred the owners to a nearby facility which cremates animals (Bluepearl). We also provided round trip transportation vouchers so they could take their animal to the facility, as well as return to their hotel.