**Live Animal Incident Report (Redacted)**

**Delta Cargo**

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| **Cargo Incident Report** |
| Type: | Injury |
| Date of Incident: | August 30, 2012 |
| Location: | Ontario, CA |
| Routing: | Ontario, CA (ONT) – Atlanta, GA (ATL) – Austin, TX (AUS) - Flight 1768 |
| AWB: | 006-62794771 |
| Description of Animal: | 5 yr old female German Shepherd, named “Dutchess” |
| Description of Incident: | Dutchess was presented for travel onboard Delta flight 1768 on August 30, 2012, by Pet Air, a pet shipping company on behalf of her owners. All documents were reviewed and processed in accordance with our live animal handling procedures. Flight 1768 departed on time at 11:55. All required labels were attached and the door was secured by releasable cable ties. At approximately 10:56 Dutchess was placed inside a covered cart and delivered to the ramp for loading onto the aircraft. While awaiting the flight’s departure Dutchess was able to chew through the cable ties. She also broke open the front door by biting at the metal gate. By 11:20 a ramp agent observed Dutchess running across the ramp towards the baggage carousel. Another agent pursued Dutchess in a van for approximately 15 to 20 minutes when she finally came to rest on the tarmac.Upon recapture our agents immediately delivered Dutchess to a local veterinary hospital for medical treatment. Her owners were contacted and provided information about the dog’s condition. Shipping fees were also refunded with instructions for Dutchess to travel after she recovers from her injuries. |
| Cause of Incident: | Self-Inflicted Wounds |
| Corrective Action Taken: | None Warranted |

**Live Animal Incident Report (Redacted)**

**Delta Cargo**

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| **Cargo Incident Report** |
| Type: | Death |
| Date of Incident: | August 11, 2012 |
| Location: | Atlanta, GA |
| Routing: | New York, NY LaGuardia (LGA) – Atlanta, GA (ATL) – Dallas, TX (DFW) – Flight 1947 |
| AWB: | 006-02684603 |
| Description of Animal: | 13 yr old male Labrador Retriever, named “Toby” |
| Description of Incident: | Toby, along with another family pet named Sonny was accepted for transport in New York on August 11, 2012. All documents were reviewed and processed in accordance with Delta’s live animal handling procedures. Both animals (2 dogs) were flown from LGA to ATL on DL1947. The flight pushed back from the gate eight (8) minutes after its scheduled departure time of 11:59. It arrived at the gate in ATL at 14:33, five (5) minutes after its scheduled arrival time of 14:28. The weather was approximately 82ºF at departure and arrival for both locations. During the acceptance process in LGA, agents noted Toby appeared to be breathing heavily, however the owners stated Toby was “old and nervous”, but okay to travel. On arrival of DL1947, a pet van was dispatched to the flight and the animals show scanned inside the van at 14:54. Toby was motionless as he was loaded into the van. Both animals were taken to the warehouse to await instructions from the owners. In the meantime, Toby was taken to the local veterinarian for disposition.Per instructions received from the family, Sonny was place on his connecting flight to DFW and arrived without incident. |
| Cause of Incident: | The owners declined a necropsy report. |
| Corrective Action Taken: | None Warranted |