

**Delta Air Lines**  
**Live Animal Incident Report – Redacted**  
**Reporting Period: November 2013**

**Carrier:**

Delta Air Lines

**Flight Number:**

Delta 622

**Date and Time of Incident**

November 24, 2013, 5:00 AM

**Type of Incident:**

Injury

**Description of Animal**

Breed: Mixed

Age: 3 years, 11 months

**Description of Incident:**

Pet dog, Chloe, was accepted for transport from Singapore to Nashville, TN via Narita, Japan and Atlanta, GA. Acceptance was completed without incident. After being staged planeside 10 minutes for boarding, the dog became aggressive and bit its kennel door. While biting the kennel door, Chloe bit or cut her tongue. Transportation was stopped until her owner could assess her condition and a veterinarian could treat her wounds.

**Cause of Incident:**

After visiting the vet, the owner reported the cause of the incident was determined to be a self inflicted, superficial wound. The dog was presumed to be attempting an escape. The weather and handling were determined to not be contributing factors in the dog's aggressive actions.

**Corrective Action Taken:**

Chloe's owner was provided with taxi service home and to the vet, as well as the vet's fee and complimentary rebooking. Chloe and her owner completed their travel the next day.