

Delta Cargo Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	July 23, 2014
Location:	Baltimore, MD
Routing:	Salt Lake City, UT (SLC) – Baltimore, MD (BWI) Flight - 1114
AWB:	006-28213824
Description of Animal:	Bird
Description of Incident:	<p>On July 23, Delta Cargo accepted a bird for transport from Salt Lake City to Baltimore. DL1114 departed Utah approximately 2 minutes behind its scheduled time of 1715. On observation around 1615, our agents at SLC stated the bird was moving about. The flight arrived in Maryland 15 minutes ahead of its scheduled flight time of 2324. The aircraft had no report of any mechanical issues.</p> <p>On the flight's arrival into BWI, the bird was removed and delivered to the cargo warehouse. Sometime after arrival, the owner contacted our cargo facility to request we deliver the bird to our baggage service office because her spouse was scheduled to arrive in BWI on the same day via a different air carrier. The owner faxed us a statement authorizing us to release the bird to him.</p> <p>Around 0030, the agent on duty informed the BWI supervisor that the owner still had not arrived to pick up the bird. At approximately 0135, the bird was still in our possession. On further observation, the agent on duty expressed concerns the bird was not moving.</p> <p>At approximately 0400, the owner arrived and departed the premises with the deceased bird.</p>
Cause of Incident:	Unknown. The deceased bird was removed from our premises and no necropsy service was performed.
Corrective Action Taken:	Leaders at SLC and BWI were instructed to re-train their respective agents regarding Delta's shipping and handling procedures.

