#### DOT Animal Incident Report – July 2010 - Detailed

#### Incident 1

Carrier: Alaska Airlines

Flight: 684 (Portland/Denver)

Date of incident: June 22, 2010

Time of incident: Approximately 5:32 P.M. CT

**Description of animal (including name):** A Three-year-old, Female English Cream Golden Retriever dog.

**Narrative description of incident:** At 5:32 P.M. Central time a dog arrived in the Denver Cargo area from Portland, displaying unresponsiveness, shortness of breath, listlessness and incontinence, all apparently from exposure to heat. It also appeared that the dog had attempted to chew her way out of the kennel, as she was bleeding profusely from the mouth and the metal bars on the side of the kennel were bent. The cargo team watered and cleaned her. The Consignee signed for her at 6:08 P.M. Then Denver cargo agents assisted the customer in the loading of dog and kennel into the vehicle. The animal reportedly passed away several days later.

**Narrative description of cause of the incident:** A dog arrived at the Denver airport in a listless state. There is no evidence to suggest that the airline's handling contributed to the animal's condition or subsequent death.

Narrative description of any correction action taken in response to the incident: No action required.

No photographs available

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# \*\*\*REDACTED\*\*\*

#### **AMERICAN AIRLINES / JULY 2010**

#### **DOT PET INCIDENT REPORT**

# Carrier and Flight Number

American Airlines Flight #948

#### Date and Time of the Incident

04 July 2010

# Description of the Animal, Including Name

Canine Puppy 2 months old named MEZTIZO

### Narrative Description of Incident

In the off loading of the flight, a crew chief noticed that the puppy was having difficulty breathing. The puppy was driven to the customs arrival area where a veterinary doctor was paged for assistance. The vet was not able to provide any lifesaving assistance to the puppy and the puppy died shortly thereafter.

# Narrative Description of Cause of the Incident

A necropsy has revealed that the puppy had Parvo. The owner also administered an unknown medication to the puppy before departure in La Paz Bolivia for Miami.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary.

# Atlantic Southeast Airlines Live Animal Incident Report - Redacted Reporting Period: July 1, 2010 – July 31, 2010

Carrier:

**Atlantic Southeast Airlines** 

Flight Number:

5271

Date and Time of Incident:

July 13, 2010 approximately 1300 EDT

Type of incident:

Loss

Description of Animal:

Breed: Feline, mature domestic cat

Age:

Approximately 7 years old

#### Description of the Incident:

The animal was tendered to Delta Air Lines in Knoxville, TN on July, 13, 2010 on Delta Air waybill number 006- 00736842 and scheduled for flight number DL 5271. The following report was provided by an employee of Delta's below wing contract service provider, Regional Elite Airline Services:

"Cat started to freak out once brought to the aircraft. Cat was flipping around inside the kennel. Door had zip ties on but it still popped out of the frame and cat slipped out. It ran across taxi-way and runway before going out of sight. Airport police are looking for cat at this time. OCC in ATL have been notified. Shipper and Consignee have been called. Both shipper and consignee gave cell phone numbers to contact once cat has been found. Consignee requested that cat be brought to Maryville Animal Hospital once found to get checked out."

Airport police and several search teams were notified to start an immediate search of the entire area. Knoxville station personnel also notified both Shipper and Consignee. The cat was never found according to Knoxville station personnel.

#### Cause of the Incident:

Extreme erratic feline behavior.

# Corrective Action Taken:

The cat escaped while in the possession of the Delta Air Lines and Regional Elite at Knoxville, TN. The kennel containing the cat was never placed on the aircraft scheduled for Flight 5271. We have tendered the claim and our investigation to Delta Air Lines for any corrective action with their personnel or contractors.

# LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #				
Type:	Deceased Dog			
Date of Incident:	July 27, 2010			
Location:	Atlanta, GA			
Routing:	MAN - ATL – CVG (DL 65)			
AWB:	006 75139805			
Shipper:	Redacted			
Consignee/Owner:	Redacted			
Description of Animal:	4 year old Labrador Retriever, named "Mini"			
Description of Incident:	The shipper in this case tendered two animals on behalf of the owners/guardians. The animals, Mini and Moose were accepted for transport in accordance with Delta's live animal acceptance policies and procedures at 8:34AM on July 27, 2010. Flight 65 from Manchester, England had a scheduled departure time of 10:20AM and it left the gate at 10:34AM. The flight arrived early into ATL at 2:15PM. Both animals were sent to our local kenneling facility for an overnight stay. Their final journey to CVG was scheduled the next day, July 28 <sup>th</sup> . Once at the kennel facility, they were removed from their containers and allowed an opportunity to exercise within a fenced area. They were also provided food and water and returned to a cool, quiet room for the remainder of the evening. Sometime between midnight and 4:30AM, the morning of July 28th Mini expired and was discovered by the kennel's owner.			
Cause of the Incident:	A necropsy was performed by the Athens Diagnostic Laboratory College of Veterinary Medicine at the University of Georgia. The pathologist stated, "the cause of death in this dog could not be determined based solely on histopathologic examination".			
Corrective Action Taken:	None			
Prepared by:	Cyndi Brown Operations Specialist Ph: 404-714-6666 E-mail: cyndi.brown@delta.com			
Filed on behalf of DL by:	Cyndi Brown			

#### **HAWAIIAN AIRLINES**

#### ANIMAL INCIDENT REPORT

Date: 17JUL10
Time: 1:20 p.m.
Reporting Station: KOA
Flight: HA208
From: HNL
To: KOA

Animal Information: Name: Unknown Description: Bulldog

Incident:

Upon arrival of HA208, agent found the dog dead. Dog owner Ms. Hanson advised agent that she just purchased the dog in Honolulu.

Cause: Unknown

Corrective action: HA Claims Department to work with Ms. Hanson and investigate the incident.

# Animal Incident Report To the U.S. Department of Transportation Pursuant to 14 CFR 234.13

Submitted by United Airlines Reporting Period: July 1, 2010 – July 31, 2010 Redacted

August 11, 2010

United Flight: 970 San Diego/Dulles

July 28, 2010 Animal: Jay/Greyhound dog

#### Owner/Guardian:

Redacted

### **Narrative Description:**

# **Description of incident:**

Passengers were moving to Italy with 3 dogs. All dogs were traveling in cargo hold from San Diego to Washington Dulles. Upon arrival in Washington Dulles one of the dogs was found to be breathing heavily. The dog was immediately put into van and taken to hospital where it was determined the dog was deceased.

# Description of cause of the incident:

The owner agreed to leave the dog behind with the hospital and for a necropsy to be performed. The results of the necropsy are not yet available. The owners mentioned the age of the dog and having rescued him from a dog track after it closed, but no cause of death determined. The other two dogs were in good condition.

#### Description of any corrective action taken:

All procedures were followed by United.

# Animal Incident Report To the U.S. Department of Transportation Pursuant to 14 CFR 234.13

# Submitted by United Airlines Reporting Period: July 1, 2010 – July 31, 2010

August 11, 2010

United Flight: 407 Denver/Wichita

July 25, 2010 Animal: English Bulldog/name unknown

# Owner/Guardian:

Redacted

# **Narrative Description:**

### **Description of incident:**

The English bulldog was boarded in Seattle with a connection in Denver to Wichita. Upon landing in Wichita, it was noticed the dog was breathing heavily. The dog's owner was notified and brought planeside and took his dog out of the kennel. After walking a short distance the bulldog collapsed and it was determined he was deceased.

# **Description of cause of the incident:**

There is no official cause of death as the owner refused a necropsy and advised he would be taking him home to make arrangements for cremation. There was also a cat in the cargo hold with no issues.

#### Description of any corrective action taken:

United can refuse travel to short snout dogs during the summer months due to history of animals intolerance to heat. This pet was not refused travel with owner.

# Animal Incident Report To the U.S. Department of Transportation Pursuant to 14 CFR 234.13

Submitted by United Airlines Reporting Period: July 1, 2010 – July 31, 2010 Redacted Report

August 11, 2010

**United Flight: 601 DCA/ORD** 

July 8, 2010 Animal: Peanut /Cat

#### Owner/Guardian:

Redacted

#### **Narrative Description:**

# **Description of incident:**

Passengers were moving to Hawaii with cat/Peanut. The passenger accompanied the kennel to the TSA inspection office where Peanut was removed for the inspection process. The owners returned the cat to the kennel and employee verified kennel was closed and locked. The kennel was then taken to the gate for loading. When loading began it was discovered the door was open and the cat was missing. An ongoing extensive search effort has not been able to locate Peanut and it is determined she may have left the airport grounds.

#### **Description of cause of the incident:**

Owners advised that Peanut was a feral cat they had domesticated. It was determined the cat clawed its way out of the cage.

#### Description of any corrective action taken:

A full investigation was done and determined all procedures for inspection, boarding and securing Peanut's kennel were followed.