REDACTED

AMERICAN AIRLINES / MAY 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #84

Date and Time of the Incident

31 May 2010

Description of the Animal, Including Name

White Feline named BASTIAN

Narrative Description of Incident

Ramp personnel were off-loading the kennel at DFW gate D28 and transporting it to its continuation flight on AA1928 at gate A15 where it was discovered missing. The ramp service clerk remembers seeing the cat when she loaded it on the cart, however, when she arrived at the aircraft for AA1928, it was not in the kennel. Efforts to locate the cat have not been successful to date and photographs of BASTIAN have been posted in ramp locations and awareness of the incident has been made to DFW ramp employees and the Airport Authority.

Narrative Description of Cause of the Incident

The kennel door became opened in the transportation process from one gate to another and the cat escaped somewhere in the vicinity of gates A24 and A15.

Narrative Description of any Corrective Action Taken in Response to Incident

The agent that checked in the pet and passenger in BUR failed to secure the kennel door with zip ties. Appropriate corrective action has been taken by the general manager of BUR.

Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13

Reporting Period: May 1-31, 2010

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June 18, 2010

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 7,568
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.01%

INCIDENT #1:

CO Flight #1796 Houston to San Jose, Costa Rica May 26, 2010

Dog – Pug / age 6yrs Female / Name: "Pixie"

Owner/Guardian

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NARRATIVE DESCRIPTION

Description of the Incident:

Pixie arrived deceased in San Jose, Costa Rica

Description of the Cause of the Incident:

A necropsy is being performed at Continental's expense and the Veterinarian has noted in the gross necropsy that Pixie had "a smaller than normal trachea and went into respiratory distress resulting in pulmonary edema and swelling to her breathing tubes". Histopathology reports are pending at this time but the apparent cause of death does not appear to be related to the handling of Continental Airlines, but is more breed related.

Description of any corrective action taken:

None. The death of this pet was not related to Continental's handling or equipment

Delta Air Lines Live Animal Incident Report – Redacted Reporting Period: May 2010

Carrier:

Delta Air Lines

Flight Number:

512

Date and Time of Incident

03MAY2010, 2 PM

Type of Incident:

Loss

Description of Animal

Name: Paco Breed: Unknown Age: Unknown

Description of Incident:

Pet escaped from kennel prior to being boarded on MEX/DTW flight. Kennel was placed in shade of aircraft prior to loading. When the unit was placed on ground the door came open and pet escaped.

Cause of Incident:

The cause of the kennel door opening has not been determined. The kennel appeared to be in serviceable condition. It was not mishandled, dropped, or intentionally opened.

Corrective Action Taken:

A nearby employee tried to capture Paco immediately after the escape but he stated that the dog tried to bite him and he did not feel safe confining the pet alone. Other employees joined the search. Another employee located the pet and tried to corner him, but Paco jumped the airport perimeter fence. Delta agents and supervisors searched the area outside the airport perimeter by automobile. Posters with Paco's picture, contact phone numbers and reward offering were distributed to the area surrounding the airport.