

**Incident 1**

Carrier: Alaska Airlines  
Flight: 731 (Houston, TX to Anchorage, AK)  
Date of incident: July 8, 2011  
Time of incident: Approximately 12:54 A.M. Alaska Time

**Description of animal (including name):** A six-year-old, pug dog, unknown sex.

**Narrative description of incident:** The passenger traveled from Houston to Anchorage with her pug dog. Anchorage ramp personnel delivered the kennel to the baggage claim area. The passenger noticed there was no movement from her dog and upon opening the kennel; found that her dog had passed away. Anchorage baggage staff guided the passenger and her family members into a private area for a few minutes away from the public.

**Narrative description of the cause of the incident:** A six-year-old, pug dog passed sometime during the flight from Houston, Texas to Anchorage, Alaska. There is no evidence to suggest that the airline's handling contributed to the animal's death.

**Narrative description of any corrective action taken in response to the incident:**

No action required.

No photographs available

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AMERICAN AIRLINES / JULY, 2011

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #957

***Date and Time of the Incident***

09 July 2011

***Description of the Animal, Including Name***

2.5 year old Greyhound named Gullen

***Narrative Description of Incident***

In the off-loading of the flight, a crew chief noticed that 1 of 4 kennels containing dogs was deceased. The kennel was segregated for customs inspection and the owner was notified of the incident by one of our baggage service representatives. The owner of the deceased pet was also the owner of the other 3 dogs. Veterinary officials stationed at the airport in customs were unable to provide an official opinion on the cause of death. From observations, rigor mortis was present and officials released the deceased pet to the owner. The owner continued with his travel plans to Buenos Aires Argentina.

***Narrative Description of Cause of the Incident***

The exact cause of death is undetermined, a necropsy was not provided and veterinary officials at Santiago Chile did not offer an official opinion on the cause of death. The owner was allowed to leave with the deceased animal.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No corrective action is necessary.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / JULY, 2011**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

American Airlines Flight #923

***Date and Time of the Incident***

20 July 2011

***Description of the Animal, Including Name***

7 year old Yorkshire Terrier named Pety

***Narrative Description of Incident***

In the off-loading of the flight, a crew chief noticed that 1 of 2 dogs in a single kennel looked deceased. A security agent working the flight confirmed that 1 of the dogs appeared to be deceased and notified AA passenger service manager who notified the customer. Authorities questioned the customer and she mentioned that she gave both dogs a "natural calming formula Level 3". The second dog, a 10 year old Yorkshire Terrier named Tiny, appeared to be in distress, but was allowed to enter the country.

***Narrative Description of Cause of the Incident***

A veterinarian was called to examine the deceased dog and his initial observation was that hypothermia may have been the cause of the death. He took the dog with him to perform a necropsy and to cremate the remains and the conclusion was "suffocation due to lack of oxygen; an unusual amount of mucus in the nose was also present". The captain was questioned about the heaters and oxygen and reported that all systems were operating properly.

***Narrative Description of any Corrective Action Taken in Response to Incident***

No corrective action is necessary.

**\*\*\*REDACTED\*\*\***

**AMERICAN AIRLINES / JULY, 2011**

**DOT PET INCIDENT REPORT**

***Carrier and Flight Number***

AA1361 (MCI-DFW-SNA)

***Date and Time of the Incident***

7/19/2011; Incident reported at approximately 9:45 a.m. at DFW

***Description of the Animal, Including Name***

Male brown colored miniature schnauzer puppy; Puppy's name: unknown; 2 month-old weighing approximately 2.5 pounds

***Narrative Description of Incident***

Puppy was taken to a kennel for overnight housing until the flight departed the following morning; the kennel checked on the puppy several times; however, at approximately midnight on 7/19/2011, the puppy was deceased.

***Narrative Description of Cause of the Incident***

The animal was immediately taken to CVA Metroplex Animal Hospital for a necropsy. The necropsy stated: "The primary histologic lesions affected the brain, liver, and lungs. The lesions are histologically suggestive of an underlying viral infection. Brain: Multifocal, mild nonsuppurative meningoencephalitis; Liver: Multifocal, acute hepatic necrosis; Lung: Multifocal, acute pulmonary necrosis"

***Narrative Description of any Corrective Action Taken in Response to Incident***

None

## Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	July 25, 2011
Location:	Atlanta, Georgia
Routing:	Pensacola, FL (PNS) – Atlanta, GA (ATL) – Baltimore, MN (BWI) – Flight 1425
AWB:	006-06508423
Description of Animal:	According to health certificate issued by the military veterinarian, the animal was a 6 year old female, yellow Labrador Retriever named "Katie"
Description of Incident:	<p>Katie was accepted for transport on July 25, 2011, for travel from PNS to ATL on board DL1078. All documents were reviewed and processed in accordance with Delta's live animal procedures. The flight departed PNS on time at 0730 and arrived into ATL on schedule at 0945. The weather forecast in PNS was between 75F and 80F degrees with scattered clouds. Upon arrival of Katie's flight into ATL, she was removed from DL1078 and placed inside a temperature-controlled van to await her next flight from ATL to BWI. DL1425, which was originally scheduled to depart ATL at 1350 encountered delays because of weather conditions at BWI. At approximately 1343, the crew received instructions from the Tower and took its assigned position on the tarmac. During the first delay, the Captain and ground crew were informed the delay would only be brief. By 1548, approximately two hours later, the Captain was instructed to return to the gate area. At 1733, the crew were again given instructions for the flight to depart. By 1946, they were advised of yet another ground stop, this time resulting in a complete cancellation of DL1425. On return to the gate, our ground handlers opened the cargo bin door only to discover Katie was non-responsive inside her kennel.</p>
Cause of Incident:	Unknown at this time. As of this reporting, we are still awaiting the results from Katie's

	necropsy report.
Corrective Action Taken:	During the first occurrence, we failed to open the cargo bin door because the Tower informed us there would only be a short-term delay for DL1425. As a result of the animal's death, our Load Center will pull another load manifest in order to determine if an animal exists on a delayed aircraft. Additionally, we are raising awareness with our teams and communicating the importance of opening the bin doors, even for short-term delays.

## Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	July 26, 2011
Location:	Atlanta, GA
Routing:	Atlanta, GA (ATL) – Frankfurt, Germany (FRA)
AWB:	006-27360900
Description of Animal:	6 year old, male, Mini Pincher named "Rocky"
Description of Incident:	<p>Rocky was presented to Delta for transport on board flight DL14 on July 26, 2011. All documents were reviewed and processed in accordance with Delta's live animal procedures. DL14 had a schedule departure time of 1625, but departed approximately 43 minutes behind schedule. Rocky was delivered to DL14 in a temperature-controlled van along with two other dogs, which were also previously booked for travel to FRA. See waybills numbers 006-06619082 and 006-06608781. As handlers were unloading all three animals from the van, the lead ALA agent refused to accept Rocky stating his breathing seemed abnormal and citing the animal was lying on its side. After discussions with the leadership team, Rocky was immediately transported to Briarcliff Animal Hospital for emergency treatment. Due to Rocky's progressive state, he was then transferred from Briarcliff to Southern Crescent Animal Emergency Clinic. Further discussions were had between Rocky's owner and Southern Crescent concerning his critical state. Later that same day, doctors from Southern Crescent received authorization to end Rocky's suffering and to lay him to rest. The other two animals, as noted above, were transported and arrived FRA without incident.</p>
Cause of Incident:	<p>Medical notes from Southern Crescent Animal Emergency Clinic and Briarcliff Animal Hospital concur that Rocky aspirated food into his lungs and then had trouble breathing. According to the Live Animal Checklist, Rocky was last provided food at 1230 on July 26, 2011.</p>
Corrective Action Taken:	None Warranted

