

**Incident 1**

Carrier: Alaska Airlines  
Flight: QX2031 (OTH/PDX) and AS388 (PDX/SFO)  
Date of incident: July 11, 2008  
Time of incident: Approximately 8:30 P.M. PT

**Description of animal (including name):** A female American Staffordshire Dog named: Envy Diamond  
Age: 3 years old

**Narrative description of incident:** Upon opening the aircraft pit in San Francisco, CA ramp personnel found that the dog had passed away. It is not clear at what point the animal perished while in the airline's custody.

**Narrative description of the cause of the incident:** A dog arrived deceased in San Francisco, CA. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

**Narrative description of any corrective action taken in response to the incident:**  
No action required.

No photographs available

**Incident 2**

Carrier: Alaska Airlines  
Flight: 5 (DCA/LAX)  
Date of incident: July 3, 2008  
Time of incident: Approximately 11:40 P.M. PT

**Description of animal (including name):** A 4-year-old female American Bulldog, (Unknown: name)

**Narrative description of incident:** Upon opening the aircraft pit in Los Angeles, CA ramp personnel found that the dog had passed away. It is not clear at what point the animal perished while in the airline's custody.

**Narrative description of the cause of the incident:** A dog arrived deceased in San Francisco, CA. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

**Narrative description of any corrective action taken in response to the incident:**

No action required.

No photographs available

**Delta Air Lines**  
**Live Animal Incident Report - Redacted**  
**Reporting Period: July 01, 2008 – July 31, 2008**

**Carrier**

Delta Air Lines

**Flight Number**

Flight # DL 4907/12 – CAE/ATL

Flight # DL 067/12 - ATL/DFW

Flight # DL063/12 – ATL/DFW (Alternate)

**Date and Time of Incident**

July 12, 2008 – 1810-1830

**Type of Incident**

Deceased

**Description of Animal**

Breed: Southern White

Age: 2 years

**Description of the Incident**

The dog "Machine" was traveling on flight 4907/12 arriving late into Atlanta at 1628. This caused Machine to miss his connecting flight departing at 1637. Machine was taken to the next flight destined to Dallas Fort Worth, TX. Flight 063/12 was scheduled to depart Atlanta at 1910 from gate B16. Machine was transported in a container to B16 at approximately 1715-1720. Flight 063 gate changed to A20 around 1745. Machine was then transferred from B16 to A20 at approximately 1750-1805. The curtain was lifted on the container for ventilation during the time Machine was sitting on the gate. The flight making up the outbound flight 063/12 arrived A20 around 1825. After unloading the aircraft, the gate crew immediately started loading the outbound flight. The ramp agent in charge of loading the aircraft went to load "Machine" on the aircraft and he noticed the dog appeared motionless. The ramp agent notified the cargo supervisor. The cargo supervisor arrived at A20 within 10 to 15 minutes after receiving the call. He removed Machine from the gate area and upon opening the kennel he announced the dog was deceased. He then took Machine to the cargo facility and immediately contacted the local kennel company for transport to the nearest veterinary hospital. The shipper and consignee were also notified. The shipper gave permission for a necropsy to be conducted by the veterinary hospital.

**Cause of the Incident**

A necropsy was performed at Delta's expense by Tri City Animal Hospital. According to the necropsy report, "Due to the degree of external bruising, etc, it appears that the pets' death was due to struggling resulting in cyanosis and collapse. Brachycephalic breeds that are confined to small places are prone to respiratory compromise due to over exertion."

We remain fully aware of our responsibility and obligation to ensure a safe, protective environment for each live animal transported. Delta relied upon the health certificate that was presented at the time of tender and unfortunately it did not reflect Machine as being a brachycephalic breed. Per the health certificate, Machine could withstand temperatures range from 30 degrees to 100 degrees.

**Corrective Action Taken**

An immediate investigation was conducted. Communication was re-distributed to all stations regarding the policy which excludes snubbed nosed breeds from being transported when the ambient temperatures are above 70 degrees. Origin station management reviewed and stressed to cargo agents policies and

procedures, acclimation statements, health certificates and overall safety for transporting live animals. Live Animal Safety Briefing and Bulletin was published for the ground handling agents and Pet First agents. Ground handling agents were advised never to use containers to transport or hold animals while in transit. Due to the sensitive relationship between Machine and his owner, Delta took immediate action in resolving the matter including, providing for Machine's cremation.

## LIVE ANIMAL INCIDENT REPORT – REDACTED

<b>Cargo Incident Report #</b>	<b>0108-1</b>
<b>Type:</b>	Injury
<b>Date of Incident:</b>	July 11, 2008
<b>Location:</b>	LAX
<b>Routing:</b>	NW 752 FSD – MSP NW 803 MSP – LAX
<b>AWB:</b>	012 FSD 42123620
<b>Description of Animal:</b>	Male dog (breed, age, name unknown)
<b>Description of Incident:</b>	On arrival at LAX a small amount of blood was observed near the kennel door and side ventilation openings. The dog did not appear to be bleeding, but was observed to be favoring its right paw. The kennel was not damaged in the incident. The cargo compartment air conditioning systems operated normally during the flight. The flight itself was uneventful.
<b>Cause of the Incident:</b>	The consignee stated that the dog always favors his right paw and that the blood appeared to be from the dog chewing the side of the kennel. The consignee refused our offer to have the dog examined by a veterinarian at our expense and further stated that the dog “was fine”.
<b>Corrective Action Taken:</b>	None. The injury was self-inflicted.

**Animal Incident Report  
To the U.S. Department of Transportation  
Pursuant to 14 CFR 234.13  
Submitted by United Airlines  
Reporting Period: July 1, 2008 – July 31, 2008  
Total submitted incidents – 2**

**REDACTED VERSION**

**United Flight: 932 IAD/FRA  
Date: July 10, 2008**

**Animal: Female Dog – Exact breed unknown  
Name: Jeddah**

**Owner/Guardian:**  
Redacted

**Narrative Description:**  
**Description of incident:**

Jeddah and her kennel were to travel in cargo hold with owners traveling in cabin. After normal inspection of the kennel by the TSA, the kennel and Jeddah were released back to customer and United. Jeddah's kennel was placed on a baggage cart with two other kennels to be delivered to the gate for flight 932. The net to the baggage cart was closed. The kennels were in fact delivered to the aircraft. Upon delivery the baggage cart net was still closed. Upon loading the kennels on the aircraft Jeddah's kennel was found empty. At some point during the transit Jeddah escaped. Jeddah was spotted in the airport outside of United's luggage claim area immediately after finding the kennel empty and United personnel tried to catch her. However, Jeddah ran away and remains missing today.

**Description of cause of the incident:**

No interior or exterior damage to the kennel was found. The kennel door however, was found ajar.

**Description of any corrective action taken:**

A thorough investigation has been made with all employees involved and a review of incident determined United and TSA procedures were followed.

**Animal Incident Report  
To the U.S. Department of Transportation  
Pursuant to 14 CFR 234.13  
Submitted by United Airlines  
Reporting Period: July 1, 2008 – July 31, 2008  
Total submitted incidents – 2**

**REDACTED**

**United Flight: 872 TPE/SFO**  
**Date: July 19, 2008**

**Animal: Cat – Breed - Tabby**  
**Name: Unknown**

**Owner/Guardian:**  
REDACTED

**Narrative Description:**  
**Description of incident:**

Passengers checked two cat kennels. Upon loading the kennels on the belt loader a strong wind blew one of the kennels to the ground, despite railings on the belt. The fall caused the kennel's door to open and cat escaped. Ramp serviceman retrieved the cat and returned him to the kennel. The kennel was secured and loaded onto the aircraft. Upon arrival into San Francisco the cat was found to be deceased.

**Description of cause of the incident:**  
Autopsy results are not available at this time.

**Description of any corrective action taken:**  
The incident prompted a thorough investigation and review of procedures in boarding the kennels by TPE management.