REDACTED

AMERICAN AIRLINES / AUGUST 2006

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #31

Date and Time of the Incident

5 AUG 2006 at approximately 11:10am

Description of the Animal, Including Name

Pomeranian named Fiona

Narrative Description of Incident

Dog was found deceased off AA Flight #31 (LAX -HNL).

Narrative Description of Cause of the Incident

Necropsy report states cause of death was cirrhosis of the liver, a pre-existing condition. Owner was traveling with two dogs in the same kennel and the other dog arrived safely and healthy.

Narrative Description of any Corrective Action Taken in Response to Incident

None.



Redacted Report

1) Carrier and flight number: TZ 4517

- 2) Date and Time of the incident: August 16, 2006
- 3) Description of the animal (including name if applicable):

20-Month-old Timneh (relative of African Gray Parrot) Gray Female bird named "KAYLA"

5) Narrative Description of the incident:

Passengers arrived with pet bird in cabin from OAK to HNL. Pet bird was transferred to a vendor birdcage by the owner, who handed all documentation to an ATA gate agent. The ATA Gate Agent handed birdcage and documentation to Worldwide Flight Services (WFS) Ramp Lead Agent, Deones, to transport to the State of Hawaii Animal Quarantine for clearance and entry to Hawaii. Deones did not follow procedures and left the birdcage on the base of the belt loader and turned over responsibility to another WFS employee. About 15 to 20 minutes later, Deones discovered that the cage had fallen, the door was open, and saw the bird flying towards the roof area of the airport. ATA Management was notified an hour after the incident and the pet's owners were informed by ATA. A three-hour search for the bird was conducted with ATA Supervisor, Yvonne Tenn, 12 airport security guards, ramp control and the pet owners. The bird was not found.

6) Narrative Description of the cause of the incident

Worldwide Flight Services Ramp Lead Agent Deones did not follow proper procedures to deliver the pet to the State of Hawaii Animal Quarantine immediately after acceptance. The animal should have been placed on a bag cart for safe transport; instead, the agent placed the cage on the base of a belt loader where it was not protected and exposed to danger on the ramp.

7) Narrative Description of any corrective action taken in response to the incident:

Worldwide Flight Services has been held by ATA as 100% responsible for this accident, not only for the loss of the pet, but for all expenses incurred by the pet's owners and ATA Airlines in this matter. Worldwide Flight Services has initialized retraining of all their agents on proper handling of animals and the State of Hawaii Animal Quarantine clearance procedures. Disciplinary action was promptly taken by WFS against their employee who accepted the pet from the passenger and ATA.

Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13 Continental Airlines

Period: August 1-31, 2006

REDACTED

September 15, 2006

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:11,116TOTAL REPORTABLE INCIDENTS DURING PERIOD:2% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:0.00017%

Incident #1:

CO Flight #357 IAH-RNO August 2, 2006

Dog - Pug 8 yrs old Male, Name: Not Available

Owner/Guardian REDACTED

Narrative Description:

Description of the Incident:

Upon arrival in Reno, Nevada, the Ramp personnel who opened the cargo bin door of the aircraft noted that this animal was deceased upon arrival.

Description of the Cause of the Incident:

This animal was loaded into the aircraft bin in Houston alongside another dog and a shipment of baby chicks. Upon arrival into Reno, this pet was deceased. The other animals, riding next to this pet's crate, arrived in good health. The necropsy was performed by the Nevada Department of Agriculture and they noted that, "a cause of death in this animal was not determined histologically or on gross examination"....but also stated "...natural causes cannot be ruled out". An internal investigation showed that all handling was per established guidelines, and the aircraft was operating properly.

Description of any corrective action taken:

This animal's death was not transit related, so no corrective measures were taken.

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Incident #2

CO Flight #784 EWR-PDX August 2, 2006

Dog - Shar-pei 6 years old Female, Name: Not Available

Owner/Guardian REDACTED

<u>Narrative Description:</u> Description of the Incident: Animal arrived into Portland, Oregon, from Newark, NJ, deceased upon arrival.

Description of the Cause of the Incident:

The necropsy reported that there was no evidence of any underlying condition that might predispose this animal to sudden and unexpected death, but it also stated that "it cannot be ruled out that this death was due to metabolic / chemical disturbances occurring at a sub-cellular level that do not result in visible changes." An internal investigation showed that all handling was per established guidelines, and that the aircraft was operating appropriately.

Description of any corrective action taken:

No action was taken, as the death was not transit related.

HAWAIIAN AIRLINES

ANIMAL INCIDENT REPORT

Date:28Aug06Time:12:00 p.m.Reporting Station:HNLFlight:HA 25From:PDXTo:HNL

Animal Information: Name: Unknown Description: German Shepherd, 6 yrs. old

Incident:

Upon arrival, dog was found unresponsive and dead on arrival. Animal was taken to Quarantine in Honolulu and is scheduled for an autopsy.

Cause: Unknown

Corrective action: Investigation is ongoing and corrective action will be taken if necessary.

REDACTED REPORT

Animal Incident Report To the U.S. Department of Transportation Pursuant to 14 CFR 234.13

Submitted by United Airlines Reporting Period: August 1, 2006 – August 31, 2006 Total submitted incidents – 2

September 15, 2006

INCIDENT 1:

United Flight: 211 Boston/Denver

August 25, 2006: 12:00 PM

Narrative Description:

Description of incident:

Passenger checked kennel containing a large cat. Aircraft arrived and cat offloaded from UA 211 in Denver to be transferred to UA flight 43 Denver/Honolulu. Cat escaped kennel during ramp transfer in Denver. Ramp serviceman verified animal in kennel when offloaded from Flight 211.

Description of cause of the incident:

The kennel was inspected and the door was found ajar. One locking post was found outside its socket and the second locking post was broken off which made kennel door unsecured. It was not determined if the second locking post was broken prior to flight or how the second locking post became ajar. The airworthiness of the kennel is in question.

Description of any corrective action taken:

No corrective action was taken or warranted as United procedures were followed.

REDACTED REPORT

Animal Incident Report To the U.S. Department of Transportation Pursuant to 14 CFR 234.13

Submitted by United Airlines Reporting Period: August 1, 2006 – August 31, 2006 Total submitted incidents – 2

September 15, 2006

INCIDENT 2:

United Flight: 345/265 RIC/ORD/SLC

August 9, 2006: 12:30 PM

Narrative Description:

Description of incident:

Passenger checked two kennels for 2 dogs - a Golden Retriever and a Poodle. Originating destination Richmond with a stop in ORD with final destination SLC. Flight was a thru flight so dogs never left the aircraft in ORD. Both dogs were boarded in the same pit of the aircraft. The Golden Retriever was found dead upon opening cargo compartment in SLC.

Description of cause of the incident:

Owner indicated she felt the dog died due to fear of aircraft and flying. Owner did not want an autopsy and requested the dog be released to her.

Description of any corrective action taken:

No corrective action was taken or warranted as United procedures were followed.