# \*\*\*REDACTED\*\*\*

#### **AMERICAN AIRLINES / October 2009**

#### **DOT PET INCIDENT REPORT**

### Carrier and Flight Number

American Airlines Flight #905 (MIA - GIG)

#### Date and Time of the Incident

07 September 2009

### Description of the Animal, Including Name

Canine, by the name of Tulip

### Narrative Description of Incident

Ramp personnel discovered the deceased pet upon arrival of flight 905 from MIA. There were no obvious signs of any trauma to the kennel or the pet and the pet was taken to local airport authority veterinarian for a necropsy.

## Narrative Description of Cause of the Incident

The necropsy report is not yet complete. The Office of the Veterinarian Services Office with the Brazilian Airport Authority is conducting the necropsy. At the time of this report, the findings have not yet been published.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary.

# Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13

Reporting Period: September 1-30, 2009

#### **REDACTED**

October 15, 2009

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 8,006
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.01%

#### **INCIDENT #1:**

CO Flight #1420 Houston to Atlanta September 21, 2009

Dog – Boston Terrier / age 5yrs Male / Name: "Buddy"

#### Owner/Guardian

REDACTED

#### NARRATIVE DESCRIPTION

#### **Description of the Incident:**

Buddy arrived Atlanta, GA deceased.

#### **Description of the Cause of the Incident:**

A necropsy was performed at Continental's expense and the Veterinarian noted after the gross necropsy that Buddy's heart was enlarged and looked suspicious. The necropsy noted that histologic lesions were insufficient to determine the underlying cause of death. However, another Veterinarian reviewing the necropsy stated that "Buddy sustained heart failure probably related to respiratory distress... his heart could not pump enough blood to sustain life."

#### Description of any corrective action taken:

None. The death of this pet was not related to Continental's handling or equipment.

# LIVE ANIMAL INCIDENT REPORT Redacted

| Priority Pet Incident Report |  |
|------------------------------|--|
| Туре:                        | Death  |
| Date/Time of Incident:       | Sept 3, 2009   |
| Location:                    | FRA (Frankfurt, Germany)   |
| Routing:                     | NW52 DTW-FRA 5:20P / 7:40A +1  |
| AWB:                         | Not applicable   |
| Shipper / Owner / Guardian:  | Redacted   |
| Consignee:                   | Not applicable   |
| Description of Animal:       | Old English Bull Dog "Ulysses" 2 years old   |
| Description of Incident:     | Dog arrived FRA deceased. No damage to kennel. Animal brought to Giessen for necropsy. |
| Cause of the Incident:       | Undetermined, awaiting vet necropsy report   |
| Corrective Action Taken:     | Investigation still underway pending review of Vet statement                           |
|                              |  |
|                              |  |

# LIVE ANIMAL INCIDENT REPORT (REDACTED)

| Cargo Incident Report #     | 0909-1  |
|-----------------------------|---|
| Type:                       | Death   |
| Date of Incident:           | September 11, 2009  |
| Location:                   | Charlotte, NC   |
|                             | Charlotte – Minneapolis/St., Paul   |
| Routing:                    | Northwest Flight 5748   |
|                             | Minneapolis/St. Paul – Anchorage  |
|                             | Northwest Flight 393  |
| AWB:                        | 012 CLT 4481 6553   |
| Shipper / Owner / Guardian: | Redacted  |
| Consignee:                  | Redacted  |
| Description of Animal:      | 4.5 year old Chocolate Labrador, named "Dixie"  |
| Description of Incident:    | Dixie was accepted by Northwest's contract cargo handler, Worldwide Flight Services-WFS (a USDA registered intermediate handler) in their facility at the Charlotte airport. She escaped from her kennel while being transported between the cargo facility and the aircraft. Immediate attempts were made to capture her, but she escaped under the airport perimeter fence. Northwest, Delta and WFS continued to search for her daily and posters of Dixie were distributed in the area. Dixie was found on September 22 by a local Animal Control officer who shot her with a tranquilizing dart to subdue her. The dart unfortunately hit several vital organs. Despite emergency surgery to remove her spleen and to repair the damage caused by the dart, Dixie died later that evening. |
| Cause of the Incident:      | Upon further investigation, several bolts were found missing from the kennel. In addition, the WFS agent failed to follow Northwest's standard procedure of further securing the kennel door with removable zip ties. The probable cause of Dixie's escape was the accidental opening of the kennel door due to weakening of the door and kennel structure caused by the missing hardware. The cause of her death was a combination of the tranquilizing drugs and the severity of her injuries caused by the dart itself.  |
| Corrective Action Taken:    | The agent responsible for inspecting the kennel at acceptance was reprimanded. All WFS employees at Charlotte were thoroughly re-trained on Northwest's live animal acceptance and handling policies and procedures.  |
| Prepared by:                | Redacted  |
| Filed on behalf of NW by:   | Redacted  |

# LIVE ANIMAL INCIDENT REPORT Redacted

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