

Redacted Report

1) Carrier and flight number: ATA Flight 4757, LAX-HNL

2) Date and Time of the incident: 01 September 2006

3) Description of the animal (including name if applicable):

Grey tabby cat with white belly. Name: Haka

5) Narrative Description of the incident: Haka arrived in HNL as a Pet-In-Cabin. The Gate Agent received Haka from owner and proceeded down the ramp to deliver Haka to the Worldwide Flight Services (WFS) Ramp Lead. The Ramp Lead advised the Gate Agent to set the soft-sided kennel down, next to the belt loader, while he retrieved a golf cart to transport the kennel to quarantine. The Ramp Lead left the kennel unattended for few minutes. Upon return to the belt-loader, the ramp worker lifted the kennel and did not see the cat. The ramp worker called the ATA agent to verify if there was a cat in the kennel. Agent confirmed same. The Ramp Lead informed the Worldwide Flight Services Supervisor immediately. The WFS Supervisor noticed the top of the soft-sided Dan-carry (kennel), which is attached by Velcro, was open. We assume the cat pawed his way out through the Velcro opening and escaped.

6) Narrative Description of the cause of the incident: The Pet-In-Cabin should not have been unattended at any time. The gate agent should have kept the pet carrier in the jet-bridge until the ramp worker retrieved it for transport to quarantine. In an event that the pet then escaped, it would have been easier to capture in a confined area. Because the pet was taken to the ramp and left unattended, it was probably frightened by all the activities and loud engines and therefore escaped the vicinity. ATA holds WFS entirely responsible for this series of events.

7) Narrative Description of any corrective action taken in response to the incident: WFS initially assisted by escorting Ms. Souza on the ramp to locate her lost cat. The cat is still missing. WFS posted flyers regarding lost cat around the HNL International Airport. WFS has reiterated with their staff the proper procedures to handle pets being taken to quarantine, which were not followed in this case. ATA Airlines is tendering financial responsibility and liability entirely to Worldwide Flight Services (WFS) in this matter.

Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13

Period: September 1-30, 2006

REDACTED

October 13, 2006

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:8,728TOTAL REPORTABLE INCIDENTS DURING PERIOD:1% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:0.0001%

INCIDENT:

CO Flight #127 Houston to Albuquerque September 7, 2006

Dog - 8 yrs old / Male Breed: Boston Terrier Name: Poco

<u>Owner/Guardian</u>

REDACTED

Narrative Description:

Description of the Incident:

Upon arrival into Albuquerque, NM, the agents who opened the cargo bin door of the aircraft noted that this animal was lying down and was deceased upon arrival inside his crate.

Description of the Cause of the Incident:

The customer, who was a passenger on our aircraft, agreed to allow a Necropsy to be performed on Poco. The necropsy summary stated that, "...given the brachycephalic conformation of the patient and the swelling of the stomach, death by agitation, subsequent hyperventilation and hypoxia is suggested.." as the likely cause of death. Additionally, it noted that the animal also suffered from aerophagia, associated with the barking (agitation) and hyperventilation.

An investigation of Continental's handling showed that all procedures were followed and the animal was handled appropriately and with great care.

Description of any corrective action taken:

This animal's death was not transit related, so no corrective measures were taken.

<u>Live Animal Incident Report – September 1, 2006 through September</u> <u>30, 2006</u>

Report #1:

Reporting Air Carrier: Midwest Airlines

Flight Number: 16

Date/Time of Incident: September 10, 2006, 3:50pm CDT

Description of Animal: Dog, Golden Retriever, named Shadow

Owner's Name: REDACTED

Narrative:

Passenger presented dog for transport on flight 16 from New York LaGuardia airport to Milwaukee, Wisconsin. Prior to loading dog on the aircraft, a Midwest agent observed blood in the animal container. Passenger was advised of the dog's condition and brought to the dog. The passenger examined her dog. She informed the airline agent this had occurred before, the dog was a seasoned traveler and the dog would calm down with time. She insisted the dog is flight worthy and insisted we load the dog into the aircraft. The dog and container were cleaned and animal was loaded onto the aircraft with passenger observing the loading. At this time, the dog was given water and appeared calm. Upon arrival in Milwaukee, agents unloading the dog observed blood on the dog and in the container.

Cause of Incident:

Injuries were sustained due to the dog clawing on door of shipping container.

Corrective Actions:

Revise policies and procedures to ensure that acceptance personnel understand the need to observe pet behavior and deny boarding to any pet if blood is observed.

Reporting Party: REDACTED

Report #2:

Reporting Air Carrier: Midwest Airlines

Flight Number: 208

Date/Time of Incident: September 26, 2006, 4:00pm CDT

Description of Animal: Dog, Golden Retriever, name unknown

Owner's Name: REDACTED

Narrative:

Upon arrival of flight 208 from Fort Lauderdale to Kansas City, ramp personnel unloading the aircraft observed an animal motionless in its shipping container. The animal could not be revived and appeared deceased. Passenger was notified and advised of the situation. During a conversation with the passenger it was learned that on a flight from Panama City, Panama to Miami 3 days earlier, baggage fell on the animal's container causing it to fail and allowing the animal to run free in the aircraft baggage compartment. The animal was held for observation for 2 days and then cleared for transport by a veterinarian. Passenger provided 2 tranquilizers to the animal prior to departure from Fort Lauderdale. No unusual conditions were encountered during the flight to Kansas City.

Cause of Incident:

Exact cause was not determined, as necropsy was not performed.

Corrective Actions:

No action was taken, as exact cause of death could not be determined.

Reporting Party: REDACTED