*****REDACTED***** AMERICAN AIRLINES / March 2009

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #940 (SCL - DFW)

Date and Time of the Incident

15 MAR 2009

Description of the Animal, Including Name

Canine, Pug named Pugcasso

Narrative Description of Incident

Pugcasso was discovered deceased upon arrival at DFW; this was one of two pets checked by the customer. There were no apparent injuries to the pet and it was taken to the Metroplex Veterinary Center for a gross necropsy.

Narrative Description of Cause of the Incident

The results of the necropsy identified pre-existing heart disease resulting in pulmonary congestion and edema.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary. The pet had a pre-existing heart condition that contributed to it's death.

Incident 1Carrier:Alaska AirlinesFlight:AS 15 (BOS/SEA)Date of incident:Monday, March 9, 2009Time of incident:Approximately 10:34 PM PT

Description of animal (including name): a 7-year-old female Australian Shepherd.

Narrative description of incident: A dog inside the kennel arriving at Seattle baggage claim area appeared to holding up one of its front paws. After further inspection, the baggage agent observed that dog's paw was swollen and had been bleeding a little. There was no visible damage to the kennel.

Narrative description of the cause of the incident: Dog inside kennel not putting weight on paw, upon further inspection, the dog had a swollen paw with a little blood on paw. We assume that dog had been pawing at the kennel door during the flight.

Narrative description of any corrective action taken in response to the incident: No action required.

Pet Fee refunded as a Customer Service Gesture.

No photographs available