

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Period: March 1-31, 2007

REDACTED

April 16, 2007

| | |
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| TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: | 7,657 |
| TOTAL REPORTABLE INCIDENTS DURING PERIOD: | 2 |
| % OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: | 0.02% |

INCIDENT 1:

Flt #360 Newark - San Antonio
March 9, 2007

Dog - 10 yrs old / Male 71lbs
Breed: Siberian Husky Name: Mister King

Owner/Guardian

REDACTED

Narrative Description:

Description of the Incident:

Continental transported the above animal on Flight #360 / 09 March which departed Newark, NJ late 5 minutes and arrived non-stop into San Antonio, TX early 11 minutes, but upon downloading of the aircraft the animal was observed lying deceased in its crate.

Description of the Cause of the Incident:

A necropsy was performed upon arrival into San Antonio which showed the following problems with this animal, "The most significant lesions in this case are the renal disease and urinary cystitis which appears to be enough to have resulted in some clinical signs. There is also some evidence of a degenerative cardiomyopathy..." Actual cause of death is listed as acute cardiovascular collapse.

Description of any corrective action taken:

None. The death was not transit related. The animal died of a pre-existing heart condition.

INCIDENT 2:

Flt #667 Seattle - Anchorage
March 28, 2007

Cat - 14 yrs old / Male / Orange Tabby
Breed: Amer. Shorthair Name:

Owner/Guardian

REDACTED

Narrative Description:

Description of the Incident:

Customer traveled with two cats (separate kennels) to Anchorage and upon arrival, one was deceased in its crate.

Description of the Cause of the Incident:

The customer refused to allow a necropsy be performed as she stated the cat was already being treated for cardiomyopathy and was 14 years old. Upon arrival, the customer agreed that Continental was not responsible for the death of the animal, due to the age and pre-existing condition of her cat.

Description of any corrective action taken:

None. The death was not transit related. The animal died of a pre-existing condition.

LIVE ANIMAL INCIDENT REPORT - Redacted

| Priority Pet Incident Report | |
|------------------------------------|--|
| Type: | Injury |
| Date/Time of Incident: | March 20, 2005, approx. 6:00pm Central Time |
| Location: | MSP |
| Routing: | NW #312 LAX-MSP NW #626 MSP-IAD |
| AWB: | Not applicable |
| Shipper / Owner / Guardian: | |
| Consignee: | Not applicable |
| Description of Animal: | Cat |
| Description of Incident: | Cat escaped from its kennel while in transit. Animal was easily captured upon arrival into MSP and placed in a loaner kennel. Cat had a scratch on its face. |
| Cause of the Incident: | Cat was accepted in a collapsible kennel contrary to NW policy. The top of the kennel was open on arrival. No secondary kennel door ties were present. |
| Corrective Action Taken: | Staff review: Pet acceptance procedures and acceptable kennel standards were reviewed at LAX staff meetings with front-line agents. |
| Prepared by: | Steve Mahon Senior Specialist – Customer Service Standards Ph: 612-726-6960 E-mail: stephen.mahon@nwa.com |
| Filed on behalf of NW by: | |

REDACTED REPORT

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13
Submitted by United Airlines
Reporting Period: March 1, 2007 – March 31, 2007
Total submitted incidents – 1**

April 12, 2007

United Flight: 861 IAD/GRU

March 28, 2007

Animal: Dog – Lhasa Apso

Narrative Description:

Description of incident:

Customer was traveling with two dogs, same breed Lhasa Apso. The dogs were checked-in at San Diego, connecting through Washington Dulles (IAD) with a final destination on United to Sao Paulo (GRU). Upon arrival in Sao Paulo one of the dogs was deceased. Brazilian authorities refused to release the dog through customs and demanded the dog be returned to the United States. Due to this delay upon arrival in IAD a veterinarian determined an autopsy would not be viable.

Description of cause of the incident:

Without an autopsy cause of death could not be determined. Kennel was intact and other dog belonging to customer was healthy.

Description of any corrective action taken:

None. United procedures were followed.