

*****REDACTED*****
AMERICAN AIRLINES / May 2009

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #1351 (MIA - LAS)

Date and Time of the Incident

10 MAY 2009

Narrative Description of Incident

A MIA ticket agent unknowingly checked a Marmoset Monkey on 10 MAY 2009, for Flight 1531 MIA/LAS. The marmoset was not loaded on Flight 1531 and remained overnight in the MIA Bag Room. The pet monkey was then forwarded on Flight 299 MIA/LAX the next morning, which departed at 08:15 and arrived in LAX at 10:43. When the flight arrived in LAX, the Marmoset was unresponsive, and upon closer inspection was found to be deceased. The customer insisted that the monkey be transported to his private vet in MIA for a necropsy.

Narrative Description of Cause of the Incident

The customer has not shared the results of the necropsy with AA.

Narrative Description of any Corrective Action Taken in Response to Incident

The ticket agent involved was coached and counseled and appropriate corrective action was immediately taken. MIA has also revised Bag Room Policies regarding Pets and transferring them to aircraft. Refresher training of all Passenger Service Agents on the proper procedures for acceptance of live animals at the ticket counter is currently on-going. MIA is also in the process of informing contractors and the TSA of AA's pet acceptance policy and who to contact if pets other than domestic canines and felines are observed in our baggage areas.

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AMERICAN EAGLE / MAY 2009

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Eagle#3738 (PPS Shipment from GSP-DFW #001GSP50955450)

Date and Time of the Incident

0615; 5/31/09

Description of the Animal, Including Name

Jasper; a male orange tabby cat

Identification of Owner/Guardian of Animal

Claire Counts

Narrative Description of Incident

Cat escaped out of kennel and ran on the tarmac and runway

Narrative Description of Cause of the Incident

Cat showed severe agitation and wedged itself out of cage

Narrative Description of any Corrective Action Taken in Response to Incident

Airport Ops enlisted Airport Police and Airport CFR and FAA control tower to help



Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13
Submitted by Trans States Airlines
Reporting Period May 1, 2009 – May 31, 2009
Total Submitted Incidents – 1

May 29, 2009

Trans States Airlines: 8049 RIC / ORD (United Express)
Date / Time: May 25, 2009 / 2:50 P.M. CST

Animal Description:

Name: Sergeant Major
Species: K-9
Breed: English Bulldog
Sex: Male
Age: 2 Years 8 Months
Color and Markings: Brindle

Narrative Description:

Description of Incident:

Customer was traveling with her dog, Sergeant Major. The dog was checked in at the ticket counter in Richmond, VA (RIC) connecting in Chicago, IL (ORD) and Los Angeles (LAX) with a final destination of Yuma, AZ (YUM). Ms. Brittany Ericson advised the agent in RIC that her veterinarian stated that Sergeant Major could be excitable and recommended that she give him a Benadryl tablet prior to the flight which she did. Upon arrival in Chicago, IL (ORD) Sergeant Major was deceased. Ms. Brittany Ericson was notified and declined an autopsy and asked that we send Sergeant Major back to Richmond, VA. with her.

Description of cause of the incident:

Autopsy was refused therefore cause of death is unknown.

Description of any corrective action taken:

None. Trans States procedures were followed.