

Incident 1

Carrier: Alaska Airlines
Flight: AS19 (MCO-SEA)
Date of incident: Wednesday, November 12, 2008
Time of incident: 5:30 P.M. ET

Description of animal (including name): a female mixed breed dog, unknown age.

Narrative description of incident: While kennel was on the ramp waiting to be loaded into aircraft, the dog escaped from the kennel. The pet owner was contacted and brought down to the ramp to assist on capturing her dog. Airport authorities also assisted and after numerous attempts to capture the dog, we were unsuccessful and the dog crossed over to the access road and was hit and killed by a vehicle. Local airport authorities secured the remains.

Narrative description of the cause of the incident: A dog escaped from kennel, ran onto access road and was struck by a vehicle and killed. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

*****REDACTED*****

AMERICAN AIRLINES / November 2008

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #2473 (MSP-DFW)

Date and Time of the Incident

07 NOV 2008 at 7:19pm

Description of the Animal, Including Name

Canine, English Setter named Rio

Narrative Description of Incident

Dog was injured.

Narrative Description of Cause of the Incident

Dog was injured when kennel overturned on a baggage oversized belt. The kennel was damaged in the incident and the dog got a hernia during the event. The owner took the pet to a private veterinarian for treatment.

Narrative Description of any Corrective Action Taken in Response to Incident

A Pet Injury Handling Guide has been issued to all AA claim areas at DFW.

Delta Air Lines
Live Animal Incident Report - REDACTED
Reporting Period: November 1, 2008 – November 30, 2008

Carrier

Delta Air Lines

Flight Number

Flight #1273

Date and Time of Incident

November 26, 2008 – Approximately 0930

Type of Incident

Deceased

Description of Animal

Breed: Golden Retriever

Age: 4 yrs

Description of the Incident

On November 26, 2008, the shipper arrived at the Atlanta, GA (ATL) cargo facility to ship a four year old Golden Retriever, known as “Dusty” to Honolulu, HI (HNL). Shipper completed all the necessary paperwork and returned it to the acceptance counter for processing. After the kennel was inspected and secured, the shipper left the premises. According to the acceptance agent, Dusty began to bark “uncontrollably” shortly after the shipper departed the premises. Dusty was provided water in hopes of calming him down before boarding the flight. Approximately one hour prior to the flight’s departure, Dusty was loaded in a side cart and the driver headed west to the flight area. As the driver traveled west on the service road, another ramp driver that was headed east waved for Dusty’s driver to stop. Dusty was discovered lying motionless on the east side of the service road with external bleeding from his abdomen area and mouth. The driver immediately contacted the cargo supervisor, who promptly arrived to inspect and remove Dusty’s body from the service road. The shipper was also contacted and informed of the incident. The shipper provided us both oral and written authorization to perform an autopsy. Delta arranged for Dusty’s cremation and his remains were shipped to his owners in Hawaii.

Cause of the Incident

Dusty had a large puncture in his abdomen and his kennel was severely damaged. A review of the kennel shows several metal pieces removed from its front gate. The necropsy was performed at Delta’s expense by Tri-City Animal Hospital. According to the necropsy report, the “cause of death appear to be severe self trauma, in an attempt to release self from confinement.”

Corrective Action Taken

An immediate investigation was conducted. Results of the investigation determined the animal was properly cared for and the kennel met proper shipping requirements. No corrective actions were warranted.

Incident 1

Carrier: Horizon Air
Flight: 2163 (SEA/PDX)
Date of incident: November 6, 2008
Time of incident: Approximately 4:50 P.M. PT

Description of animal (including name): A male dog, six and half years old, Blue Heeler breed medium size weighing about 40-50lbs.

Narrative description of incident: Upon arrival into Portland, OR an employee noticed that the dog had been in it's kennel for a while. She knew the dog had come from Anchorage, AK to Seattle, WA and then on to Portland, OR. The dog was scheduled to go on to Medford, OR. The employee opened the kennel to take him for a walk and the dog ran. The dog was missing until Monday, November 10th, 2008 when his owners found him.

Narrative description of the cause of the incident: We take preventative measures by training all ground service employees of our policy, which is not to open kennels. If a kennel is in transit as baggage with a customer and our employee's believe the pet needs attention our policy is to locate the owners, take the kennel to baggage claim, have the owners attend to the pet, and then re-check the kennel. This employee was trained on this policy, but was trying to be helpful and kind to the dog and opened the kennel.

Narrative description of any corrective action taken in response to the incident: Coaching with the employee that opened the kennel and reviewing the policy. In addition, we reminded all employees of this policy via a bulletin sent on November 17, 2008.

No photographs available

LIVE ANIMAL INCIDENT REPORT – REDACTED

Cargo Incident Report #	1208-1
Type:	Death
Date of Incident:	November 14, 2008
Location:	MNL
Routing:	NW 1447 Norfolk – Detroit NW 71 Detroit – Manila, Philippines
AWB:	012 ORF 42901294
Description of Animal:	Death
Description of Incident:	<p>On arrival at Manila local Animal Quarantine officials noted that one of the two parrots in kennel was deceased.</p> <p>No problems were observed with either parrot during initial acceptance at Norfolk and while on the ground at Detroit.</p>
Cause of the Incident:	<p>The cause of death is unknown; a necropsy was not performed on the animal.</p> <p>The customer shipped two African Grey Parrots in the same IATA-compliant kennel. The other parrot arrived healthy and without incident.</p>
Corrective Action Taken:	None. The cause of death is unknown.

LIVE ANIMAL INCIDENT REPORT - Redacted

Priority Pet Incident Report	
Type:	Alleged Injury
Date/Time of Incident:	11/20/2008 Approx 1500
Location:	FSD
Routing:	AEX-MEM-MSP-FSD
AWB:	Not applicable
Shipper / Owner / Guardian:	
Consignee:	Not applicable
Description of Animal:	Yellow Labrador retriever-3 years old-"Lillie" 67lbs
Description of Incident:	<p>Passenger account: Dog traveled to FSD to hunt pheasant for first time. On arrival FSD, customer noticed water tray was frozen and was concerned dog may have been frost bitten enroute. Dog hunted for 4 days in snow flushing pheasant. Day after returning home (6 days later) dog was sick and could not get up. Vet advised that dog had impacted colon and that spleen was 1.5x normal size. Vet gave enema and reported that lab work did not lead to any specific course of treatment.</p>
Cause of the Incident:	Undetermined if transport related.
Corrective Action Taken:	<p>Reminder to MSP Priority Pet Staff to adhere advisory sticker* to kennel when frozen water tray is added.</p> <p>*NW Form #8-A920 "Your pet has been carefully attended to by Northwest Airlines' Priority Pet Staff. A frozen water tray was added to this kennel to prevent spillage during takeoff and to ensure that your pet had water available throughout the flight."</p>