

Incident 1

Carrier: Alaska Airlines
Flight: 537(DEN/SEA)
Date of incident: November 19, 2007
Time of incident: Approximately 9:30 A.M. (PT)

Description of animal (including name): Dog (Unknown: breed, name, sex, age of pet)

Narrative description of incident: Upon opening the aircraft pit, Seattle ramp personnel found that the dog's paw was trapped between the lip of the kennel and its access door. Our Agent promptly freed the animal's paw. The dog stood up and began yelping as he licked his paw. It appears that this incident happened in flight and that the dog had been trying to escape. The dog appeared exhausted but was slowly regaining the use of his paw. The owners were in baggage claim to meet the dog and carried him out of the airport. This does not appear to be a handling incident but more likely a result of an energetic dog that simply wanted out of his kennel.

Narrative description of the cause of the incident: While attempting to free himself from his kennel during flight, the dog lodged his paw underneath the kennel door.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Redacted

Incident 2

Carrier: Alaska Airlines
Flight: 154 (ANC/SEA)
Date of incident: November 29, 2007
Time of incident: Approximately 9:00 A.M. (PT)

Description of animal (including name): Dog (Unknown: breed, name, sex, age of pet)

Narrative description of incident: A dog inside the kennel arriving at Seattle baggage claim area was in a very distressed state. Upon further inspection we discovered that the dog's gums were bleeding. The dog was not cut and very little blood was excreting from the gums. It appeared that the dog had been chewing on kennel and scraped its gums in the process. Passenger was advised of the situation prior to the connecting flight.

Narrative description of the cause of the incident: Dog inside kennel appeared to be chewing on inside of kennel, as the dog arrived in baggage claim with gums bleeding and seemed to be distressed.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Redacted

*****REDACTED*****
AMERICAN AIRLINES / OCTOBER 2007

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #775 (MIA-STT)

Date and Time of the Incident

16 OCT 2007 at approximately 4:30pm

Description of the Animal, Including Name

Mixed breed dog named Roxie

Narrative Description of Incident

Customer claims their dog's leg was injured during transport.

Narrative Description of Cause of the Incident

The incident is still under investigation. The customer lifted dog out of the kennel and took it to the car never allowing it to walk. The kennel showed no signs of damage. The animal had recently undergone hip replacement surgery on the 18th of September while in MIA.

Narrative Description of any Corrective Action Taken in Response to Incident

None.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: November 1 -30, 2007

REDACTED

December 14, 2007

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	7,473
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

INCIDENT #1:

CO Flight #551 Raleigh- Houston
November 5, 2007

Cat – Domestic Short hair-12yrs old
Male / Name: "Scramble"

Owner/Guardian

REDACTED

Narrative Description:

Description of the Incident:

The animal was tendered in Raleigh and was being transported to the aircraft when the crate's door popped open and the animal escaped.

Description of the Cause of the Incident:

The crate appears to be a cheaper, thinner plastic and did not withstand normal handling. The crate's door popped open which allowed the animal to escape.

Description of any corrective action taken:

Staff at Raleigh was reprimanded for not applying Continental's required zip-ties on the door of the crate, per Continental's policy, which would've prevented this escape. The cat's owner has been flown to back to Raleigh to assist in the search but the cat was not located; however, Continental personnel continue to keep live traps out and near the place of escape in hopes of capturing Scramble. The efforts are on-going.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 1 – November 30, 2007

Carrier

Delta Air Lines

Flight Number

Flight # DL914 ATL-BUF

Date and Time of Incident

November 20, 2007 – approximately 2100

Type of Incident

Deceased

Description of Animal

Breed: Bulldog Terrier

Age: 14 months old.

Description of the Incident

At time of arrival the dog appeared to be sleeping. When the driver arrived to the cargo house with the dog the driver checked the dog and noticed the dog was not breathing. The station manager was contacted and the customer was informed of the incident. Customer permitted an autopsy to be performed.

Cause of the Incident

Autopsy report indicates the dog had a preexisting heart condition. The stress of the flight possibly caused his death.

Corrective Action Taken

No corrective action taken

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 1 – November 30, 2007

Carrier

Delta Air Lines

Flight Number

Flight # EV4752 SGF-ATL

Flight # DL530 ATL-LGA

Date and Time of Incident

November 02 2007 – approximately 2200

Type of Incident

Escape

Description of Animal

Breed: Pug - Canine

Age: unknown

Description of the Incident

Dog accepted as a cargo shipment in SGF on November 2, 2007, planned routing SGF-ATL-LGA. Dog never arrived LGA. Kennel arrived in SAV empty at 2330.

Cause of the Incident

Case undetermined, possible theft being investigated.

Corrective Action Taken

Interviewed ramp crews working applicable flights. Tracked aircraft equipment for possible override of animal. Issued all station communication to operations and management for search. Periodic follow up with customer to provide status updates.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 1 – November 30, 2007

Carrier

Delta Air Lines

Flight Number

Flight # EV4642/26 MGM-ATL

Flight # EV4820/26 ATL-PVD

Date and Time of Incident

November 26, 2007 – approximately 1730

Type of Incident

Lost

Description of Animal

Breed: Great Dane

Age: 8 weeks

Description of the Incident

Dog accepted as a cargo shipment in MGM on November 26, 2007, planned routing MGM-ATL-PVD. Dog never arrived PVD.

Cause of the Incident

Case undetermined, possible theft being investigated.

Corrective Action Taken

Interviewed ramp crews/baggage service drivers working applicable flights. Tracked aircraft equipment for possible override of animal. Issued all station communication to operations and management for search. Periodic follow up with customer to provide status updates.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 1, 2007- November 30, 2007

Carrier

Delta Air Lines

Flight Number

Flight # 1409/30 PHL/SLC

Date and Time of Incident

November 30, 2007 – 1630

Type of Incident

Escape

Description of Animal

Breed: Feline

Age: unknown at this time

Description of the Incident

A kennel containing a live cat was being transported to flight 1409/30. The driver secured kennel before departing the cargo facility. Upon arrival to the departure gate, driver noticed the cat had escaped from the kennel. The cat escaped through top hatch during transport from the cargo facility to the gate area. The kennel did not meet IATA container requirements #1. The kennel did not have a solid roof.

Cause of the Incident

The acceptance of a non-compliant kennel and not securing releasable cable ties to secure the kennel door.

Corrective Action Taken

Cargo and ramp agents conduct search daily. Airport agents notified to keep watch for cat. Station manager contacted customer of incident. Direct follow up with Delta Station Managers at origin which included briefing accepting agents on proper procedures for securing kennel doors and IATA container requirements.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 1, 2007- November 30, 2007

Carrier

Delta Air Lines

Flight Number

Flight # OO6174/02 SYR/JFK

Flight # DL1287/02 JFK/TPA

Date and Time of Incident

November 02, 2007 – Between 1905 – 2230

Type of Incident

Deceased

Description of Animal

Breed: Feline

Age: 14 yrs. 9 months

Description of the Incident

When opening the cargo hold door on arrival in Tampa for unloading. The kennel was secure in the cargo hold. The aircraft load agent noticed the cat was not moving when unloading. Upon further inspection the cat appeared to be deceased. The aircraft load agent contacted the gate supervisor immediately. The gate supervisor notified the passenger of the incident. The passenger was asked to view her cat and refused. Passenger agreed to conduct a necropsy. Passenger requested the belongings of the kennel be brought to her.

Cause of the Incident

Autopsy report indicates the cause of death is "cardiopulmonary collapse" contributed to by three pre-existing conditions of cardiac disease, liver disease, and kidney disease.

Corrective Action Taken

No corrective action taken.

HAWAIIAN AIRLINES
ANIMAL INCIDENT REPORT

Date: 30Oct07
Time: 2:45 p.m.
Reporting Station: HNL
Flight: HA 336
From: HNL
To: OGG

Animal Information:
Name: unknown
Description: puppy

Incident:

Honolulu manager received a call over the radio by to come to gate 57 (HA336) to look at a dog. Chief advised he had heard over the air to ground radio in that a passenger saw his dog kennel fall off the back end of the beltloader.

Upon arrival to the gate, Chief confirmed that the kennel had fallen off the beltloader. As the employee attempted to stop the belt, he accidentally put it in reverse. Passenger reported to Captain that he saw the kennel fall and reported it to the flight crew.

There was visible bleeding from the left ear. Puppy had its ears snipped and there were stitches running the length of both ears. Around its neck was one of those cone contraptions that prevent the animal from scratching. They took the puppy to the jetway to have the owner examine the animal.

The passenger initially didn't want to come off the aircraft to inspect the animal. However, the crew wanted the owner to make the decision whether or not the animal was fit for travel.

The passenger took the animal out of the kennel and inspected the ear. Passenger saw the ear bleeding but decided the puppy was fit to travel.

Manager gave the passenger several options:

- a) Get rebooked for a later flight
- b) Rebook for the following day to take the animal to a vet and have them check the animal

Passenger advised that the puppy belonged to his father and was brought to Honolulu for the ear clipping procedure. He said that it was normal for the ears to bleed and opted to stay on the flight.

Cause: Puppy just had ears clipped and the fall off the beltloader may have aggravated his ear.

Corrective action: Employee will be counseled about operation of beltloader.