

Incident 1

Carrier: Alaska Airlines
Flight: 60 (Juneau, AK to Seattle, WA)
Date of incident: Friday, December 17, 2010
Time of incident: Approximately 12:15 P.M. PT

Description of animal (including name): An eight-month-old, female Lab, Chow, Red Heeler mix breed dog

Narrative description of incident: A passenger traveled from Juneau to Seattle with her friend's dog. The dog was being transferred onto her connecting flight to Washington DC, when the lead ramp agent placed her kennel on the belt loader and turned back around, the dog was missing from the kennel. Upon inspection of the kennel the Lead Ramp Agent noticed that the right front pin was missing from the kennel, which would have allowed the door of the kennel to release and her to escape.

The passenger stayed in Seattle to aide in the dog's search with the Port of Seattle for nearly 4 hours. The Port of Seattle biologist states that he had one failed net deployment and later setup traps to aide in the dog's capture. The dog moved from one end of the airport to the other and then eventually no sightings of the dog later into that evening.

On Sunday, December 19, 2010 Alaska Airlines flew the dog's owner in from Reno to Seattle to aid in the dog's search, with no sightings of the dog.

On Friday, December 31, 2010 Alaska Airlines brought a Private Pet Detective in to aid in the tracking of the dog's movements, she was tracked to an exterior airport gate on South 154th Street and he dog continued to track her scent headed East and it was the scent was lost at 26th Ave South and South 154th Street near the overpass of SR 518.

On Thursday, January 6, 2011 The Missing Pet Partnership notified Alaska Airlines that the dog was found lifeless just off State Highway SR 518, near the I5 interchange, apparently hit by a car.

Narrative description of the cause of the incident: The dog was able to escape because a pin was missing from the kennel door assembly. The dog died when hit by a car.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Troy Rimmelspacher, Alaska Airlines, Supervisor, Central Baggage Service, (206) 392-6518

Troy.Rimmelspacher@alaskaair.com

Incident 1

Carrier: Alaska Airlines
Flight: 76 (Juneau/Seattle)
Date of incident: January 9, 2010
Time of incident: Approximately 6:00 P.M. PT

Description of animal (including name): An English bulldog (Unknown: sex, or age)

Narrative description of incident: Upon opening the aircraft cargo pit in Seattle ramp personnel found that the passenger's dog had passed away. The bulldog was found not breathing, lying on its side, with some blood inside the kennel. The passenger and her travel companion were called back to the gate and escorted to see her dog and then later transported to a nearby veterinarian clinic. The passenger stated that her dog had been given some medication before leaving Juneau. She did not tell us the name or purpose of the medication, or mention whether the animal was advanced in age or ill. The passengers returned to the Seattle Airport to continue their flight on to Spokane. It is not clear at what point the animal perished while in the airline's custody.

Narrative description of the cause of the incident: A dog arrived deceased in Seattle. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Incident 1

Carrier: Alaska Airlines
Flight: 152 (Kotzebue to Anchorage)
Date of incident: February 20, 2010
Time of incident: Approximately 4:35 P.M.

Description of animal (including name): A dog (Unknown: Breed, name, sex, or age)

Narrative description of incident: Upon opening the aircraft cargo pit in Anchorage ramp personnel found that a dog inside its kennel had passed away. Upon meeting the customer receiving the cargo shipment, she advised that prior to shipment, a car in Kotzebue, Alaska had struck the dog and since the dog was having difficulties breathing, they were flying their dog into Anchorage to seek Veterinarian care. It is not clear at what point the animal perished while in the airline's custody.

Narrative description of the cause of the incident: A dog arrived deceased in Anchorage. This appears to be a natural death, or related to its previous injuries suffered from being struck by a car. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

Narrative description of any corrective action taken in response to the incident: No action required.

No photographs available

Incident 1

Carrier: Alaska Airlines
Flight: 19 (Orlando/Seattle)
Date of incident: April 16, 2010
Time of incident: Approximately 5:45 P.M. ET

Description of animal (including name): A dog (Unknown: Name, breed, sex, or age)

Narrative description of incident: Preflight in Orlando, Florida ramp personnel found that a dog had escaped its kennel, by chewing a hole and jumping out. The dog was captured and was returned planeside, with scratches to its mouth and head as a result of chewing through and jumping out of the small opening. The customer was immediately advised and that his dog's kennel was no longer suitable for travel and the passenger and dog were rebooked to travel the next day.

Narrative description of the cause of the incident: A dog departing Orlando, Florida chewed through kennel and escaped through that hole in kennel, the dog was captured and returned planeside preflight.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Incident 1

Carrier: Alaska Airlines
Flight: 671 (Denver/Seattle)
Date of incident: June 7, 2010
Time of incident: Approximately 2:00 P.M. PT

Description of animal (including name): A seven-year old male pug dog.

Narrative description of incident: Upon opening the aircraft cargo pit in Seattle, ramp personnel found that a dog had passed away. The Passenger was located in the baggage claim area and was brought to the baggage office and met by two Seattle Supervisors, who escorted the passenger and his pug to The Pet Hospital located in Tukwila. It is not clear at what point the animal perished while in the airline's custody.

Narrative description of cause of the incident: A dog arrived deceased in Seattle. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

Narrative description of any correction action taken in response to the incident:
No action required.

No photographs available

Incident 1

Carrier: Alaska Airlines
Flight: 684 (Portland/Denver)
Date of incident: June 22, 2010
Time of incident: Approximately 5:32 P.M. CT

Description of animal (including name): A Three-year-old, Female English Cream Golden Retriever dog.

Narrative description of incident: At 5:32 P.M. Central time a dog arrived in the Denver Cargo area from Portland, displaying unresponsiveness, shortness of breath, listlessness and incontinence, all apparently from exposure to heat. It also appeared that the dog had attempted to chew her way out of the kennel, as she was bleeding profusely from the mouth and the metal bars on the side of the kennel were bent. The cargo team watered and cleaned her. The Consignee signed for her at 6:08 P.M. Then Denver cargo agents assisted the customer in the loading of dog and kennel into the vehicle. The animal reportedly passed away several days later.

Narrative description of cause of the incident: A dog arrived at the Denver airport in a listless state. There is no evidence to suggest that the airline's handling contributed to the animal's condition or subsequent death.

Narrative description of any correction action taken in response to the incident:
No action required.

No photographs available

Troy Rimmelspacher, Alaska Airlines, Manager, Baggage Services, (206) 392-6518
Troy.Rimmelspacher@alaskaair.com

Incident 1

Carrier: Alaska Airlines
Flight: 151 (Nome, AK to Anchorage, AK)
Date of incident: October 3, 2010
Time of incident: Approximately 9:45 A.M. AT

Description of animal (including name): A German Shepherd dog (Unknown: sex, or age)

Narrative description of incident: Upon loading the last bag into cargo hold Nome ramp personnel found that a passenger's dog had evidentially become agitated once loaded onto the airplane and had escaped from the kennel. The German Shepherd escaped by chewing a hole in the kennel, which allowed the kennel door to open. The dog was bleeding extensively from its mouth, due to apparent injury sustained while chewing on the kennel. The passenger was then advised of the situation; he deplaned and examined his dog, and he administered further sedative to his dog. The local Nome staff provided the passenger with a new kennel and he elected to continue on with his itinerary.

Narrative description of the cause of the incident: A dog departing Nome, AK chewed through kennel and escape from the kennel. The passenger was advised of the situation, the dog was put into a new kennel and continued onto Anchorage.

Narrative description of any corrective action taken in response to the incident:
No action required.

No photographs available

Incident 2

Carrier: Alaska Airlines
Flight: 9 (Orlando, FL; Seattle, WA; Fairbanks, AK)
Date of incident: October 1, 2010
Time of incident: Approximately 12:30 P.M. PT

Description of animal (including name): A small gray tabby cat with white patches (Unknown: breed, or age) with microchip.

Narrative description of incident: One of the two individual kennels containing cats traveling from Orlando, Florida to Fairbanks, Alaska, via Seattle, Washington was un-occupied upon arrival in Seattle. The Manager on duty visited with the passenger and confirmed that they were transporting 2 cats. However further investigation with the Orlando ramp determined that one kennel was loaded onto to the aircraft as an empty kennel. There have been no sightings of the missing cat.

Narrative description of the cause of the incident:

A cat escaped from its kennel after the check in process and prior to kennel being boarded as an empty kennel onto the flight. The cat is still missing.

Narrative description of any corrective action taken in response to the incident:
No action required.

No photographs available

Incident 1

Carrier: Alaska Airlines
Flight: 60 (Juneau, AK to Seattle, WA)
Date of incident: Friday, December 17, 2010
Time of incident: Approximately 12:15 P.M. PT

Description of animal (including name): An eight-month-old, female Lab, Chow, Red Heeler mix breed dog

Narrative description of incident: A passenger traveled from Juneau to Seattle with her friend's dog. The dog was being transferred onto her connecting flight to Washington DC, when the lead ramp agent placed her kennel on the belt loader and turned back around, the dog was missing from the kennel. Upon inspection of the kennel the Lead Ramp Agent noticed that the right front pin was missing from the kennel, which would have allowed the door of the kennel to release and her to escape.

The passenger stayed in Seattle to aide in the dog's search with the Port of Seattle for nearly 4 hours. The Port of Seattle biologist states that he had one failed net deployment and later setup traps to aide in the dog's capture. The dog moved from one end of the airport to the other and then eventually no sightings of the dog later into that evening.

On Sunday, December 19, 2010 Alaska Airlines flew the dog's owner in from Reno to Seattle to aid in the dog's search, with no sightings of the dog.

On Friday, December 31, 2010 Alaska Airlines brought a Private Pet Detective in to aid in the tracking of the dog's movements, she was tracked to an exterior airport gate on South 154th Street and he dog continued to track her scent headed East and it was the scent was lost at 26th Ave South and South 154th Street near the overpass of SR 518.

On Thursday, January 6, 2011 The Missing Pet Partnership notified Alaska Airlines that the dog was found lifeless just off State Highway SR 518, near the I5 interchange, apparently hit by a car.

Narrative description of the cause of the incident: The dog was able to escape because a pin was missing from the kennel door assembly. The dog died when hit by a car.

Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Troy Rimmelspacher, Alaska Airlines, Supervisor, Central Baggage Service, (206) 392-6518
Troy.Rimmelspacher@alaskaair.com

*****REDACTED*****

AMERICAN AIRLINES / DECEMBER, 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA1131 (MCI-DFW-FLL)

Date and Time of the Incident

12/21/2010; Incident reported at approximately 7:27 a.m. at DFW

Description of the Animal, Including Name

Male Wheaten Terrier – Prancer; 8 weeks and 1 day

Narrative Description of Incident

Upon arrival at DFW, the kennel was unloaded from the belly. The dog was not moving, and, upon further investigation, it was determined the dog was deceased.

Narrative Description of Cause of the Incident

The animal was immediately taken to CVA Metroplex Animal Hospital for a necropsy; however, at this time, the necropsy information is still pending.

Narrative Description of any Corrective Action Taken in Response to Incident

None

*****REDACTED*****

AMERICAN AIRLINES / APRIL 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA1789

Date and Time of the Incident

April 1, 2010; approximately 14:45

Description of the Animal, Including Name

English Bulldog, Tyler

Narrative Description of Incident

Eric ClarkIAA Agent accepted the dog on air waybill 28911046. The English bulldog appeared to be healthy and was acting normal at acceptance. When the Set-up Crew was preparing to plan the shipment for the connecting flight, the CSM observed the dog was having great difficulty breathing. The temperature was 69F. A call was made to the Shipper to inquire if the dog had been sedated, or had health issues. The Shipper advised that he did not have health issues and was not sedated, and asked to "hose him down". We explained we did not do that. AA then made a decision to transport the animal to VCA animal Hospital in Irving, TX; however, the animal died in route. A necropsy was performed but the report is not available yet.

Narrative Description of Cause of the Incident

Unknown

Narrative Description of any Corrective Action Taken in Response to Incident

None

*****REDACTED*****

AMERICAN AIRLINES / APRIL 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA84

Date and Time of the Incident

27 April 2010

Description of the Animal, Including Name

American Bulldog (Canine), P-Kay

Narrative Description of Incident

Ramp personnel were off-loading the kennel and found that the canine was deceased. FRA personnel arranged to have the pet transported to a local vet for a necropsy. No visible trauma was evident at the time the kennel was off-loaded. All ventilation in the compartment where the pet was located was operational during the flight.

Narrative Description of Cause of the Incident

The necropsy results are not finalized from the veterinary office in Germany at this time.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary.

*****REDACTED*****

AMERICAN AIRLINES / MAY 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #84

Date and Time of the Incident

31 May 2010

Description of the Animal, Including Name

White Feline named BASTIAN

Narrative Description of Incident

Ramp personnel were off-loading the kennel at DFW gate D28 and transporting it to its continuation flight on AA1928 at gate A15 where it was discovered missing. The ramp service clerk remembers seeing the cat when she loaded it on the cart, however, when she arrived at the aircraft for AA1928, it was not in the kennel. Efforts to locate the cat have not been successful to date and photographs of BASTIAN have been posted in ramp locations and awareness of the incident has been made to DFW ramp employees and the Airport Authority.

Narrative Description of Cause of the Incident

The kennel door became opened in the transportation process from one gate to another and the cat escaped somewhere in the vicinity of gates A24 and A15.

Narrative Description of any Corrective Action Taken in Response to Incident

The agent that checked in the pet and passenger in BUR failed to secure the kennel door with zip ties. Appropriate corrective action has been taken by the general manager of BUR.

*****REDACTED*****

AMERICAN AIRLINES / JUNE 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA30 (LAX-JFK); Air Waybill – 001LAX28561610

Date and Time of the Incident

6/19/2010; 23:56

Description of the Animal, Including Name

Male White English Bulldog – Cena; 3 years and 5 months

Narrative Description of Incident

Upon arrival at JFK, the kennel was unloaded from the belly. The dog was not moving, and, upon further investigation, the Line Cargo CSM determined the dog was deceased.

Narrative Description of Cause of the Incident

The animal was taken to a vet and “a full necropsy was performed. The mucous membranes were blue in color and there was a small amount of phlegm/vomit in the oral cavity. No other abnormalities were noted. Due to the animal on presentation and the breed, the dog passed away from a brachycephalic episode. The animal suffered acute respiratory distress and passed away from sustained lack of oxygen.”

Narrative Description of any Corrective Action Taken in Response to Incident

None

*****REDACTED*****

AMERICAN AIRLINES / JUNE 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #917

Date and Time of the Incident

03 June 2010

Description of the Animal, Including Name

English Bulldog, MAX

Narrative Description of Incident

Ramp personnel were off-loading the kennel at Lima, Peru and discovered that the puppy was deceased. The puppy was released to airport officials (SENSA) for the necropsy. The results of the necropsy concluded that the dog passed away of congestive heart failure. The owner indicated that she used a tranquilizer on the pet and was not able to provide the name or the dose given to the dog.

Narrative Description of Cause of the Incident

A possible overdose of the "unknown" tranquilizer may have contributed to the congestive heart failure.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary.

*****REDACTED*****

AMERICAN AIRLINES / JULY 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #948

Date and Time of the Incident

04 July 2010

Description of the Animal, Including Name

Canine Puppy 2 months old named MEZTIZO

Narrative Description of Incident

In the off loading of the flight, a crew chief noticed that the puppy was having difficulty breathing. The puppy was driven to the customs arrival area where a veterinary doctor was paged for assistance. The vet was not able to provide any lifesaving assistance to the puppy and the puppy died shortly thereafter.

Narrative Description of Cause of the Incident

A necropsy has revealed that the puppy had Parvo. The owner also administered an unknown medication to the puppy before departure in La Paz Bolivia for Miami.

Narrative Description of any Corrective Action Taken in Response to Incident

No corrective action is necessary.

*****REDACTED*****

AMERICAN AIRLINES / DECEMBER, 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA1131 (MCI-DFW-FLL)

Date and Time of the Incident

12/21/2010; Incident reported at approximately 7:27 a.m. at DFW

Description of the Animal, Including Name

Male Wheaten Terrier – Prancer; 8 weeks and 1 day

Narrative Description of Incident

Upon arrival at DFW, the kennel was unloaded from the belly. The dog was not moving, and, upon further investigation, it was determined the dog was deceased.

Narrative Description of Cause of the Incident

The animal was immediately taken to CVA Metroplex Animal Hospital for a necropsy; however, at this time, the necropsy information is still pending.

Narrative Description of any Corrective Action Taken in Response to Incident

None

*****REDACTED*****

AMERICAN EAGLE / MAY 2010

DOT PET INCIDENT REPORT

Carrier and Flight Number

AA3487

Date and Time of the Incident

April 30, 2010; approximately 1340

Description of the Animal, Including Name

Brown and white English Bulldog, Matlida (Female)

Narrative Description of Incident

Dog appeared healthy with no issues; however, the AA Agent in FAT called and stated the animal had died in transit. The animal was taken to a vet. A necropsy was performed but the report is not available yet

Narrative Description of Cause of the Incident

Unknown

Narrative Description of any Corrective Action Taken in Response to Incident

None

Atlantic Southeast Airlines
Live Animal Incident Report - Redacted
Reporting Period: July 1, 2010 – July 31, 2010

Carrier:

Atlantic Southeast Airlines

Flight Number:

5271

Date and Time of Incident:

July 13, 2010 approximately 1300 EDT

Type of incident:

Loss

Description of Animal:

Breed: Feline, mature domestic cat

Age:

Approximately 7 years old

Description of the Incident:

The animal was tendered to Delta Air Lines in Knoxville, TN on July, 13, 2010 on Delta Air waybill number 006- 00736842 and scheduled for flight number DL 5271. The following report was provided by an employee of Delta's below wing contract service provider, Regional Elite Airline Services:

"Cat started to freak out once brought to the aircraft. Cat was flipping around inside the kennel. Door had zip ties on but it still popped out of the frame and cat slipped out. It ran across taxi-way and runway before going out of sight. Airport police are looking for cat at this time. OCC in ATL have been notified. Shipper and Consignee have been called. Both shipper and consignee gave cell phone numbers to contact once cat has been found. Consignee requested that cat be brought to Maryville Animal Hospital once found to get checked out."

Airport police and several search teams were notified to start an immediate search of the entire area. Knoxville station personnel also notified both Shipper and Consignee. The cat was never found according to Knoxville station personnel.

Cause of the Incident:

Extreme erratic feline behavior.

Corrective Action Taken:

The cat escaped while in the possession of the Delta Air Lines and Regional Elite at Knoxville, TN. The kennel containing the cat was never placed on the aircraft scheduled for Flight 5271. We have tendered the claim and our investigation to Delta Air Lines for any corrective action with their personnel or contractor.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: May 1-31, 2010

REDACTED

June 18, 2010

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	7,568
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

INCIDENT #1:

CO Flight #1796 Houston to San Jose, Costa Rica
May 26, 2010

Dog – Pug / age 6yrs
Female / Name: "Pixie"

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pixie arrived deceased in San Jose, Costa Rica

Description of the Cause of the Incident:

A necropsy is being performed at Continental's expense and the Veterinarian has noted in the gross necropsy that Pixie had "a smaller than normal trachea and went into respiratory distress resulting in pulmonary edema and swelling to her breathing tubes". Histopathology reports are pending at this time but the apparent cause of death does not appear to be related to the handling of Continental Airlines, but is more breed related.

Description of any corrective action taken:

None. The death of this pet was not related to Continental's handling or equipment

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: June 1-30, 2010

REDACTED

July 15, 2010

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	9,912
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	3
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.030%

INCIDENT #1:

CO Flight #319 from Tampa to Newark
June 13, 2010

Dog – Boston Terrier / age 2 yrs
Male / Name: UNKNOWN

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet was deceased upon arrival into Newark, NJ

Description of the Cause of the Incident:

A necropsy was performed at Continental's expense. The Veterinarian's report included the following statement, "The intestinal lesions could suggest an underlying inflammatory bowel disease". She also noted that, "it is possible that breed related respiratory issues could have contributed to the death of this pet." It was also important to note that the temperature in Tampa upon departure was 79 degrees F and the temperature in Newark upon arrival was 76 degrees F and all handling was per Continental's policies.

Description of any corrective action taken:

None. The death of this pet was not related to Continental Airlines' handling or equipment.

INCIDENT #2:

CO Flight #1123 from Newark to Las Vegas
June 24, 2010

Dog – Pug / age 8yrs
Male / Name: "Buster"

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Buster arrived deceased in Las Vegas, NV

Description of the Cause of the Incident:

A necropsy was performed at Continental's expense and the Veterinarian noted in the gross necropsy that Buster was obese and had a tumor on his spleen and abnormal tissue in his lungs. She noted "no trauma to the body" and thinks that Buster died in his sleep based on her examination. While the Histopathology report stated that a cause of death was not apparent, it noted that this "breed of dog has conformational changes that affect air movement through the upper respiratory system...Thermoregulation in dogs is primarily achieved via panting and the combination of the conformational abnormalities of the Pug breed and the overconditioned nature of this dog may have made it more sensitive or less able to adapt.."

Description of any corrective action taken:

None. The death of this pet was not related to Continental Airlines' handling or equipment.

INCIDENT #3:

CO Flight #616 from Houston to Minneapolis
June 29, 2010

Dog – Pug / age 7yrs
Male / Name: Loki

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

The pet Pug arrived deceased in Minneapolis, MN

Description of the Cause of the Incident:

The customer chose the University of Minnesota's College of Veterinary Medicine to complete the necropsy at Continental's expense and the Veterinarian noted in the following: "This dog did have many of the macroscopic findings associated with Brachycephalic airway syndrome (e.g.: stenotic nares, elongated soft palate, everted laryngeal sacculae, epiglottal entrapment and dorsoventral flattening of the tracheal membrane) which can cause airway obstruction. Given the lack of other significant necropsy findings, the elongated soft palate, and the entrapped epiglottis, it is likely that respiratory compromise contributed to the sudden, unexpected death of this dog."

Description of any corrective action taken:

None. The death of this pet was not related to Continental Airlines' handling or equipment.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: August 1-31, 2010

REDACTED

September 15, 2010

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	9,745
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.0001%

INCIDENT #1:

Newark Airport
August 14, 2010

Dog – Lab / Shepherd Mix / Age 4 yrs
Female/ Name: "Daisy"

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

The pet began limping on its left leg. It was treated with anti-inflammatory drugs by a Veterinarian.

Description of the Cause of the Incident:

It's unclear how the animal injured itself but it appears to be self-inflicted.

Description of any corrective action taken:

None.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: November 1-30, 2010

REDACTED

December 15, 2010

TOTAL ANIMALS SHIPPED DURING REPORTING PERIOD:	6,725
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

INCIDENT #1:

CO flight #767
November 24, 2010

Dog – French Bulldog / Age 1.5 yrs
Male/ Name: Unknown

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Pet flew St. Louis to Houston and then connected from Houston to Seattle. Upon arrival into Seattle, it was found deceased.

Description of the Cause of the Incident:

According to necropsy results from the Washington Animal Disease Diagnostic Laboratory, they found a "small amount of shredded newspaper partially obstruct[ing] the opening of the larynx." Also it states, "the lodging of a significant amount of newspaper at this location (larynx) as in this case could have led to blocked airflow, hypoxia and death due to respiratory failure".

Description of any corrective action taken:

None, as this death was not related to Continental Airlines' handling.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: November 1-30, 2010

REDACTED

January 17, 2010

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	6,725
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

INCIDENT #1:

CO flight #1 Guam-Honolulu
December 24, 2010

Dog – English Bulldog / Age 4 yrs
Male/ Name: Zeus

Owner/Guardian

REDACTED

NARRATIVE DESCRIPTION

Description of the Incident:

Zeus originated in Los Angeles and was protected during his connection in Honolulu at the State Quarantine facility and was reported in good condition upon departure from Honolulu. He was loaded with other animals on the flight from Honolulu to Guam and was found deceased upon arrival into Guam (all other animals were fine).

Description of the Cause of the Incident:

A necropsy was performed on Zeus and the Veterinarian's report stated "...acute cardiovascular collapse.." We noted that he was cared for in Honolulu at the State facility and reported in good condition and travelled with at least 2 other dogs in the same compartment from Honolulu to Guam and all procedures were followed appropriately. Other animals arrived safe and without incident into Guam. The death of this pet appears to be from pre-existing conditions and was not related to Continental handling or transit.

Description of any corrective action taken:

None, as this death was not related to Continental Airlines' handling.

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Injured Dog
Date of Incident:	December 17, 2010
Location:	Detroit, MI
Routing:	Dallas, Texas – Detroit, MI – Albany, NY– Delta Flight 3303
AWB:	006-43480102
Description of Animal:	Spaniel Mix, apprx 5 years old, named Molly
Description of Incident:	Delta accepted a 5-year-old Spaniel Mix, named Molly, for transport from Texas via Michigan to New York on Friday, December 17, 2010. Molly was loaded on DL3303, which departed Dallas-Fort Worth at 1240. This flight also made a scheduled stop at Detroit, arriving approximately fifteen minutes early. During the stopover, DL ramp agents observed blood on the side of Molly's container. She was immediately delivered to the cargo transfer area. A local kenneling facility was contacted, along with the animal's owners. Molly underwent a thorough examination and her container was washed and disinfected. Once the exam was complete, we were advised she was capable of continuing her journey to Albany since no serious injuries were found. Molly was returned to the Detroit cargo facility where she then departed on DL3066 to be reunited with her owners. Local temperatures at Dallas-Fort Worth and Detroit was 43F and 26F, respectively.
Cause of the Incident:	The Detroit cargo agents advised Molly appeared distressed and was seen clawing at the inside of her container. Examiners from the local kenneling facility believed the blood on the side of the container was from Molly's nose resulting in a self-inflicted injury..
Corrective Action Taken:	None warranted.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Deceased Cat
Date of Incident:	December 21, 2010
Location:	Johannesburg, South Africa
Routing:	Phoenix, AZ – Atlanta, GA – Johannesburg, S.A.
AWB:	006-71368695
Description of Animal:	Feline, Sphinx apprx 10yrs old, named “Ra”
Description of Incident:	Delta Cargo accepted a 10 year old male Sphinx feline named “Ra”, for transport from Arizona via Georgia to South Africa, on Monday, December 20, 2010. All permits and documents needed to export Ra to South Africa were reviewed and adhered to the kennel. DL1546 departed Phoenix, on-time at 1152 and Ra arrived at the transient station in Atlanta at 1705. Given the duration of Ra’s next flight segment, his owner requested we overnight Ra. Once the feline arrived in Atlanta from Phoenix, ramp handlers mistakenly transferred him on to DL200 bound for South Africa. On December 21 st , we received notification from our Johannesburg facility that Ra was unfortunately deceased on arrival. The aircraft heating and ventilation system for DL200 showed no record of any malfunctions. Temperatures at Phoenix, Atlanta and Johannesburg were 66F, 48F and 64F, respectively.
Cause of the Incident:	At the time of filing this report, Delta have not received the formal necropsy from the South Africa veterinarian.
Corrective Action Taken:	Stations will be reminded to apply the proper “Stop/Go” labels for animals traveling to or from the U.S. Additionally, international gateway stations will be instructed to compare information shown on the air waybill against the info shown in Delta’s booking system via internal communication.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Deceased Dog
Date of Incident:	November 30, 2010
Location:	Los Angeles, CA
Routing:	Honolulu, HI – Los Angeles, CA – Delta Flight 2364
AWB:	006-02354715
Description of Animal:	English Bulldog apprx 2 yrs old, named Kila Kila
Description of Incident:	On Tuesday, November 30, 2010, Delta accepted an English bulldog, named “Kila Kila” for transport from Hawaii to California. Kila Kila traveled nonstop on DL flight 2364, which departed Honolulu at 1404 and arrived into Los Angeles at 2137. At the time of acceptance, the local temperature at Honolulu was 84F. Kila Kila was loaded onto the aircraft and all heating and ventilation systems were in working order. As agents were unloading the flight in Los Angeles, Kila Kila was discovered deceased inside his shipping container.
Cause of the Incident:	The VCA West Los Angeles Veterinary Hospital performed the necropsy. The pathologist comments that the cause of death “is believed to be cardiopulmonary failure.” The doctor also commented within the report that, “the death of this animal may have been acute; the heart changes are not and have been developing over the last few weeks to months.”
Corrective Action Taken:	Contacted our HNL Operational Leaders to advise this station improperly accepted the animal because the temperatures exceeded DL’s internal policy for snub-nosed breeds. Instructed HNL to review our shipping policies with every cargo agent and to hold them accountable when warranted.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Escaped Dog
Date of Incident:	December 21, 2010
Location:	Atlanta, GA
Routing:	San Diego, CA – Atlanta, GA – Frankfurt, Germany
AWB:	006-71066833
Description of Animal:	Shepard Mix, named “Nala”
Description of Incident:	<p>On Monday, December 20, 2010, Delta Cargo accepted a Shepard mix and a mini Beagle for travel from California via Georgia to Germany. Both animals were processed in accordance with Delta’s procedures. They traveled on DL1792, which departed San Diego at 2252. The flight arrived ahead of schedule by twelve minutes. On arrival into Atlanta, the owners were contacted and advised that the Shepard mix was trying to breakout of the kennel. Both animals were delivered to our local kenneling facility where they were released and exercised. The following day Nala and her travel companion were set up for their next flight to Frankfurt on DL14. During their haul up to the aircraft, Nala managed to escape from her container and was last seen darting across the airport grounds. The cargo manager was immediately contacted and we began a search to recover her. In the meantime, Nala’s travel companion was placed on the flight headed to Germany. Posters were created and positioned throughout the grounds. By December 28th, Delta Cargo sought assistance from the general public and offered an award for her safe return. Unfortunately, by Friday, December 31st, Nala was located near a major interstate, deceased.</p>
Cause of the Incident:	The necropsy report prepared by Briarcliff Animal Clinic in College Park, Georgia, showed Nala suffered severe blunt force trauma and subsequent cardiopulmonary failure.
Corrective Action Taken:	No corrective action taken
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: February 1 - February 28

Carrier:

Delta Air Lines, Inc.

Flight Number:

DL 51 18FEB CDG/ATL

Date and Time of Incident

February 18, 2010 - 8:30 pm

Type of Incident:

Deceased

Description of Animal

Breed: Dogue de Bordeaux

Age: 7 YR

Description of Incident:

Three kennel/carriers were accepted as checked baggage in Paris France from passenger Darwin Esalva. Two adults were in separate kennels and two puppies in the third.

The aircraft for flight 51 pulled into the gate at 7:48 PM. When unloading kennel/carrier from aircraft the agent noticed that the pet was not moving. The agents believed her to be asleep. The pet was then moved to the lobby to be released to the passenger. The agent in charge of completing this task noticed that the pet was not moving and when he attempted to awaken it, determined that it was unconscious or expired. The agent opened the kennel for the passenger who removed the animal and determined it was not alive.

The animal was taken to a local veterinary clinic for necropsy.

Cause of Incident:

The necropsy indicated that a cause of death was undetermined.

Corrective Action Taken:

An immediate investigation was conducted. Results of the investigation determined the dog was properly loaded in the cargo/baggage bin of the aircraft and the onboard circulation system was working properly. No dangerous goods were loaded on this flight. Three dogs receiving similar handling and loading arrived without incident indicating external causes contributing to the death of the pet were not present. No corrective action is warranted.

**Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: March 2010**

Carrier: Delta Air Lines

Flight Number: 1287 14MAR ATL/PDX

Date and Time of Incident March 14, 2010 – 9 PM

Type of Incident: Injury

Description of Animal

Breed: Unknown

Age: Unknown

Description of Incident:

Cat was observed suffering effects of cold temperatures and bleeding from mouth on arrival at Portland Oregon from Atlanta Georgia. Pet was released to owner who transported to 24 hour veterinary hospital. On follow up by carrier, owner reported that vet stated the pet did not suffer any apparent long term effect from the cold exposure and the injury to the tongue appeared to be self inflicted possibly due to stress. Owner did not anticipate any lasting effects from wound. Follow up noted pet was stowed in incorrect compartment with minimum temperatures in the forty degrees Fahrenheit.

Cause of Incident:

Wound to tongue was self inflicted. No evidence exists to indicate compartment conditions led to injury.

Corrective Action Taken:

An immediate investigation was conducted. Results of the investigation determined that the cat was improperly loaded into a bin maintained with lower temperatures than the specified bins. Notification was given to the Station Manager and Director for follow up with parties responsible for incorrect loading.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period:

Carrier & Flight Number:

Delta Air Lines, DL33 (AMM to JFK)

Date and Time of Incident

02 April 2010, 06:00

Description of the Animal

Grindell, 2 Yr Female, French Bulldog.

Description of Incident:

While unloading three animal kennels, the agent noticed that this pet was not moving or responding to the kennel movement. The pet was determined to have expired during transportation. The passenger was contacted and permission obtained to have a local vet perform a necropsy.

Cause of Incident:

A necropsy was performed at Delta's expense by Vetport JFK on 03 April 2010. The vet indicated that the tissue samples exhibited moderate autolytic change which obscured tissue detail and limited evaluation. No cause of death could be determined from the necropsy findings. The pets in two other kennels arrived without incident. The pets were loaded correctly in AMM. The aircraft HVAC system functioned properly.

Corrective Action Take:

No corrective action taken.

Delta Air Lines

Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	April 9, 2010
Location:	Atlanta, GA
Routing:	San Diego - Atlanta Delta Flight 1048
AWB:	006-19200731
Description of Animal:	5yr old, apprx 20lbs French Bulldog, named "Maggie"
Description of Incident:	Maggie was accepted for travel on DL1048 from SAN at 2010, Friday, April 9, 2010. All Delta's live animal acceptance procedures were followed. Flight 1048 departed SAN on-time at 2254. At the time of departure, the local temperature in SAN was 60F and upon arrival into ATL, the temperature was 47F, well below the established temperature limits. As agents were unloading the aircraft, Maggie was unfortunately discovered deceased inside her container.
Cause of Incident:	<p>A necropsy was performed by Athens Diagnostic Laboratory College of Medicine at the University of Georgia. The diagnosis was a "preexisting enteric" disease. The DVM noted the presence of alveolar histiocytosis that suggests subacute to chronic pulmonary edema and changes in the intestine.</p> <p>Also on board DL1048 was one other personal pet that arrived safe and without incident.</p>
Corrective Action Taken:	None warranted due to preexisting condition

Delta Air Lines

Live Animal Incident Report (Redacted)

Cargo Incident Report	
Type:	Death
Date of Incident:	April 16, 2010
Location:	Atlanta, GA
Routing:	San Francisco – Atlanta, Delta Flight 1074
AWB:	006-00284281
Description of Animal:	2yr old English Bulldog, named "Fat Boy"
Description of Incident:	Fat Boy was accepted for travel on DL1074 from SFO at 2041, Friday, April 16, 2010. All Delta's live animal acceptance procedures were followed. Flight 1074 departed SFO on-time at 2245. At the time of departure, the local temperature in SFO was 52F and upon arrival into ATL, the temperature was 61F, well below the established temperature limits. As agents were unloading the aircraft, Fat Boy was unfortunately discovered deceased inside his container.
Cause of Incident:	<p>A necropsy was performed by Athens Diagnostic Laboratory College of Medicine at the University of Georgia. The cause of death could not be determined. The DVM noted, "although the numerous bacteria in the lungs were at least partly due to postmortem overgrowth, perimortem aspiration is considered likely."</p> <p>On board DL1074 were four other live animals that arrived safely and without incident.</p>
Corrective Action Taken:	None warranted

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: May 2010

Carrier:

Delta Air Lines

Flight Number:

512

Date and Time of Incident

03MAY2010, 2 PM

Type of Incident:

Loss

Description of Animal

Name: Paco

Breed: Unknown

Age: Unknown

Description of Incident:

Pet escaped from kennel prior to being boarded on MEX/DTW flight. Kennel was placed in shade of aircraft prior to loading. When the unit was placed on ground the door came open and pet escaped.

Cause of Incident:

The cause of the kennel door opening has not been determined. The kennel appeared to be in serviceable condition. It was not mishandled, dropped, or intentionally opened.

Corrective Action Taken:

A nearby employee tried to capture Paco immediately after the escape but he stated that the dog tried to bite him and he did not feel safe confining the pet alone. Other employees joined the search. Another employee located the pet and tried to corner him, but Paco jumped the airport perimeter fence. Delta agents and supervisors searched the area outside the airport perimeter by automobile. Posters with Paco's picture, contact phone numbers and reward offering were distributed to the area surrounding the airport.

LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #	
Type:	Deceased Dog
Date of Incident:	July 27, 2010
Location:	Atlanta, GA
Routing:	MAN - ATL – CVG (DL 65)
AWB:	006 75139805
Shipper:	Redacted
Consignee/Owner:	Redacted
Description of Animal:	4 year old Labrador Retriever, named “Mini”
Description of Incident:	<p>The shipper in this case tendered two animals on behalf of the owners/guardians. The animals, Mini and Moose were accepted for transport in accordance with Delta’s live animal acceptance policies and procedures at 8:34AM on July 27, 2010. Flight 65 from Manchester, England had a scheduled departure time of 10:20AM and it left the gate at 10:34AM. The flight arrived early into ATL at 2:15PM. Both animals were sent to our local kenneling facility for an overnight stay. Their final journey to CVG was scheduled the next day, July 28th. Once at the kennel facility, they were removed from their containers and allowed an opportunity to exercise within a fenced area. They were also provided food and water and returned to a cool, quiet room for the remainder of the evening. Sometime between midnight and 4:30AM, the morning of July 28th Mini expired and was discovered by the kennel's owner.</p>
Cause of the Incident:	<p>A necropsy was performed by the Athens Diagnostic Laboratory College of Veterinary Medicine at the University of Georgia. The pathologist stated, “the cause of death in this dog could not be determined based solely on histopathologic examination”.</p>
Corrective Action Taken:	None
Prepared by:	<p>Cyndi Brown Operations Specialist Ph: 404-714-6666 E-mail: cyndi.brown@delta.com</p>
Filed on behalf of DL by:	Cyndi Brown

Redacted

**Delta Air Lines
Live Animal Incident Report
Reporting Period: September 2010**

Carrier:

Delta Air Lines, Inc.

Flight Number:

131 MUC to ATL, 1867 ATL to ONT

Date and Time of Incident

September 1, 2010, 9:30 PM

Type of Incident:

Death

Description of Animal

Breed: Pug
Name: Duke
Age: 3 years

Description of Incident:

Three pets were accepted for transport in Munich, Germany. Upon arrival at Ontario CA, the kennel containing Duke was unloaded from the aircraft and it was noted that he was not moving inside. Upon further investigation, the Below Wing Supervisor determined the dog was deceased. The other dogs appeared to be in good condition.

Cause of Incident:

The pet was taken to a vet for a full necropsy. "Due to lack of significant gross findings on the examination determining the exact cause of death is difficult." Possible causes listed by the vet were hypothermia, a cardiovascular event, encephalitis or other cerebral conditions. However, the vet found no clear evidence of any of these conditions existed.

Corrective Action Taken:

None.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: September 2010

Carrier:

Delta Air Lines

Flight Number:

DL 025

Date and Time of Incident

26 September 2010, 12:39 PM

Type of Incident:

Death

Description of Animal

Breed: Boston Terrier

Age: 11 Years

Description of Incident:

When the aircraft was unloaded, the dog had expired.

Cause of Incident:

Unknown. Autopsy was inconclusive however cause of death was most likely asphyxia. There were no losses of oxygen or mechanical malfunctions to indicate a loss of oxygen.

Corrective Action Taken:

None.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: September 2010

Carrier:

Delta Air Lines

Flight Number:

635 – San Francisco – Narita/Tokyo

Date and Time of Incident

27 September 2010, 4:45 PM

Type of Incident:

Death

Description of Animal

Breed: Bulldog

Age: 21 months

Name: Skittles

Description of Incident:

On arrival at Narita the bulldog, Skittles, was deceased. He was transported to the owner's destination in the Philippines where a necropsy was performed.

Cause of Incident:

The necropsy report states the probable cause of death was heat stroke/lack of oxygen.

Corrective Action Taken:

There was nothing during the transportation of Skittles to indicate mishandling. However, as an extra measure, all SFO baggage acceptance agents will be briefed on the special needs of pug nosed dogs and cats. In addition, agents will confer with their supervisor before accepting this type of pet.

Delta Air Lines
Live Animal Incident Report – Redacted
Reporting Period: September 2010

Carrier:

Delta Air Lines

Flight Number:

DL 014

Date and Time of Incident

29 September 2010, 8:00 AM

Type of Incident:

Wound

Description of Animal

Breed: Golden Retriever

Name: Codi

Age: Unknown

Description of Incident:

Leg/knee wound

Cause of Incident:

Self inflicted - Eczema

Corrective Action Taken:

None

LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #	
Type:	Injured Dog
Date of Incident:	October 1, 2010
Location:	Seattle, WA
Routing:	Nashville, TN – Atlanta, GA – Seattle, WA – Fairbanks, AK
AWB:	006-01677115
Shipper:	Redacted
Consignee/Owner:	Redacted
Description of Animal:	4 year old male Pit Bull Terrier, named “Dexter”
Description of Incident:	<p>Dexter was accepted for transport on DL2148 on October 1, 2010, at Nashville, TN at 8:59 AM. The flight from Nashville to Atlanta was scheduled to depart at 10:46AM and left the gate early at 10:41AM; the flight arrived in Atlanta at 12:53PM which was a few minutes early of the scheduled time of 12:55PM. The animal was acceptance in accordance with Delta’s live animal handling procedures. The connecting flight from Atlanta to Seattle was scheduled for 3:00PM and an arrival of 5:29PM. The flight left the gate at 3:03PM and arrived to Seattle at 5:18PM. Upon arrival at Seattle, the cargo agent noticed that the animal was aggressive and anxious. The dog was bleeding around the mouth and face and had chewed the plastic rim from both the bottom and top areas of the kennel door. He had also chewed his water dish. He was taken to Five Corners Vet Hospital in Burien, WA for the self inflicted injuries. The Vet released the dog and advised that he was able to travel to his final destination, Fairbanks, Alaska. . A letter from the owner stating that the dog did not like to fly was included in his acceptance paperwork. Dexter was transferred to Alaskan Airlines to continue his trip to final destination.</p>
Cause of the Incident:	Aggressive behavior
Corrective Action Taken:	None
Prepared by:	Rosalind Fields Operations Specialist Ph: 404-773-3222 E-mail: rosalind.fields@delta.com
Filed on behalf of DL by:	Rosalind Fields

LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #	
Type:	Deceased Dog
Date of Incident:	October 13, 2010
Location:	Atlanta, GA
Routing:	Copenhagen-Atlanta-Buffalo (DL069)
AWB:	006 7696 6890
Shipper:	Redacted
Consignee/Owner:	Redacted
Description of Animal:	12 year old female Jack Russell Terrier named "Tiki"
Description of Incident:	The shipper in this case tendered two dogs. The animals, Tiki and Taggart (4 year old Border Collie Mix) were accepted for transport in accordance with Delta's live animal acceptance policies and procedures at 7:07AM on October 13, 2010. Flight 069 from Copenhagen, Denmark had a scheduled departure time of 11:15AM and it left the gate at 11:15AM. The flight arrived early into ATL at 3:17PM. Upon arrival, Tiki was found deceased in her kennel which was in the bulk bin. She was taken to the Atlanta cargo facility for handling. Taggart was doing well and proceeded to Buffalo, NY; final destination.
Cause of the Incident:	A necropsy was offered to the owner at Delta's expense. The owner stated that Tiki was 12 years old and had medical problems which required medication and for this reason did not want a necropsy performed. He requested that we close the case.
Corrective Action Taken:	None
Prepared by:	Rosalind Fields Operations Specialist Ph: 404-773-3222 E-mail: rosalind.fields@delta.com
Filed on behalf of DL by:	Rosalind Fields

LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #	
Type:	Deceased Bird
Date of Incident:	October 4, 2010
Location:	Chicago, IL
Routing:	Palm Beach, FL-Atlanta, GA -Chicago, IL
AWB:	006-17418704
Shipper:	Redacted
Consignee/Owner:	Redacted
Description of Animal:	3 year old Female Golden Conure
Description of Incident:	Two golden conures were accepted as cargo at Palm Beach, Florida on October 4, 2010 at 8:45 AM. The flight from Palm Beach (DL332) to Atlanta was scheduled to depart at 11:02 AM and left the gate early at 10:59AM; the flight arrived in Atlanta at 12:31PM which was a few minutes early of the scheduled time of 12:50 PM. The connecting flight from Atlanta to Chicago (DL1512) was scheduled for 2:50 PM departure and an arrival of 3:55 PM. The flight left the gate at 2:58PM and arrived to Chicago at 3:46 PM. Upon arrival at Chicago, the cargo agent opened bin number one and noticed that one of the birds was deceased. The owners were contacted and gave permission for a necropsy to be performed.
Cause of the Incident:	A necropsy was performed by the Midwest Animal Emergency Hospital in Elmwood Park, IL. The pathologist stated "the cause of death unknown."
Corrective Action Taken:	None
Prepared by:	Rosalind Fields Operations Specialist Ph: 404-773-3222 E-mail: rosalind.fields@delta.com
Filed on behalf of DL by:	Rosalind Fields

Redacted

**Delta Air Lines
Live Animal Incident Report
Reporting Period: October 2010**

Carrier:

Delta Air Lines

Flight Number:

Delta 1723 (BOS/DTW) continuing to GRU on Delta 205

Date and Time of Incident

October 22, 2010

Type of Incident:

Death

Description of Animal

Breed: Pug

Age: 4.5 Years

Name: Tony

Description of Incident:

Tony moved through the Delta system from Boston connecting through Detroit without incident until arrival at Guarulhos International Airport, Brazil. Upon arrival at Guarulhos it was noticed that the dog had expired. The remains were turned over the Ministry of Agriculture who normally completes necropsies in Brazil. A necropsy was not preformed by the Ministry of Agriculture and the owner did not consent to an independent necropsy. The temperature at GRU was 60^o.

Cause of Incident:

The Brazilian Ministry of Agriculture attributed the death to non-pressurization of the cargo hold. However, a necropsy was not performed to establish this as a cause of death.

Corrective Action Taken:

The incident was investigated during which handling, maintenance and operating records were reviewed. No problems with heat or pressurization in the applicable baggage bins were found. The crew was aware of the AVI on board and set temperature controls to ensure the comfort of the AVI. Due to lack of necropsy, a cause of death is undetermined.

**Redacted
Delta Air Lines
Live Animal Incident Report
Reporting Period: October 2010**

Carrier:

Delta Air Lines

Flight Number:

Delta -116 ATL/STR

Date and Time of Incident

10/1/2010 – 4 PM

Type of Incident:

Injury

Description of Animal

Breed: Pit Bull

Age: Unknown

Description of Incident:

Ninety-six pound Pit Bull chewed through its plastic kennel and damaged its mouth prior to departure.

Cause of Incident:

Self Inflicted

Corrective Action Taken:

None. Passenger refused offer of vet care for pet.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: November 2010

Carrier:

Delta Air Lines

Flight Number:

Delta flight 2880

Date and Time of Incident

November 11, 2010, 7:45 PM

Type of Incident:

Death

Description of Animal

Breed: Staffordshire Pit Bull Terrier

Age: 1.5 years

Description of Incident:

Dog received in Atlanta from San Francisco. The agent unloading the bin noticed that the dog had expired. The remains were sent to a veterinary clinic for necropsy.

Cause of Incident:

Necropsy results indicate the dog had acute pneumonia. The pneumonia compounded by the breed's short nose and narrowed nasal passages is the most likely cause of the animal's death.

Corrective Action Taken:

None.

LIVE ANIMAL INCIDENT REPORT

Cargo Incident Report #	
Type:	Injured Cat
Date of Incident:	November 12, 2010
Location:	St. Louis, Missouri
Routing:	Frankfurt, Germany (FRA)-Detroit, Michigan (DTW)- St. Louis, Missouri (STL)
AWB:	006-79762045
Shipper:	Redacted
Consignee/Owner:	Redacted
Description of Animal:	2 year old cat named "Nicci"
Description of Incident:	<p>Nicci was accepted for transport along with two other cats (Seth and Chai), which were both five years old. The cats were accepted in accordance with Delta's live animal handling procedures on November 11, 2010, at Frankfurt, Germany at 1:15 PM and stayed overnight at the Frankfurt Animal Lounge. They were in separate kennels and all belonged to the same owner. Their flight from Frankfurt to Detroit was scheduled to depart at 10:20AM on November 12, 2010 and left the gate early at 10:18AM; the flight arrived in Detroit at 1:29 PM which was a few minutes early of the scheduled time of 1:45PM. The connecting flight from Detroit to St. Louis was scheduled for 3:22 PM departure and an arrival of 4:08PM. The flight left the Detroit gate at 3:20 PM and arrived to St. Louis at 3:52 PM. The temperatures on date of travel were 53, 61, and 72 degrees Fahrenheit at Frankfurt, Detroit, and St. Louis respectively. Upon arrival at St. Louis, the Ramp Lead found Nicci lying upwards with her eyes open and very still with blood on the kennel door and sides. The consignee was contacted and declined vet services offered at Delta's expense. Also, the consignee stated that they would "check out" the animal at pick up. At pick up consignee informed the agent that they would take all 3 cats home and observe the injured cat. Consignee was contacted again after pick up and advised cargo agent that the cat was doing well and did not require vet services. The other two cats arrived without incident as did a dog that traveled on the same flight.</p>
Cause of the Incident:	Unknown
Corrective Action Taken:	None

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Deceased Dog
Date of Incident:	November 4, 2010
Location:	Atlanta, GA
Routing:	Stuttgart, Germany – Atlanta, GA, Delta Flight 117
AWB:	006-89763855
Description of Animal:	English Bulldog apprx 6 yrs old, named Guinness
Description of Incident:	On Thursday, November 4, 2010, Delta accepted two pets from the same household to travel on board DL flight 117 from Stuttgart, Germany. Flight 117 departed Germany on time at 0942 and the scheduled arrival time into Atlanta, Georgia was 1540. At the time of acceptance, the local temperature for Stuttgart was 59F and upon arrival in Atlanta, the temperature was 55F. Guinness and Lola were loaded properly onto the aircraft along with one additional dog and two cats. As agents were unloading the flight in Atlanta, Guinness was discovered deceased inside his shipping container. Lola and the other animals arrived without incident.
Cause of the Incident:	The Athens Diagnostic Laboratory College of Veterinary Medicine at the University of Georgia performed the necropsy. The pathologist comments were, "there was no histologic evidence of infectious or degenerative disease. The cause of this dog's death is undetermined".
Corrective Action Taken:	None

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Deceased Dog
Date of Incident:	November 30, 2010
Location:	Los Angeles, CA
Routing:	Honolulu, HI – Los Angeles, CA – Delta Flight 2364
AWB:	006-02354715
Description of Animal:	English Bulldog apprx 2 yrs old, named Kila Kila
Description of Incident:	On Tuesday, November 30, 2010, Delta accepted an English bulldog, named “Kila Kila” for transport from Hawaii to California. Kila Kila traveled nonstop on DL flight 2364, which departed Honolulu at 1404 and arrived into Los Angeles at 2137. At the time of acceptance, the local temperature at Honolulu was 84F. Kila Kila was loaded onto the aircraft and all heating and ventilation systems were in working order. As agents were unloading the flight in Los Angeles, Kila Kila was discovered deceased inside his shipping container.
Cause of the Incident:	The VCA West Los Angeles Veterinary Hospital performed the necropsy. The pathologist comments that the cause of death “is believed to be cardiopulmonary failure.” The doctor also commented within the report that, “the death of this animal may have been acute; the heart changes are not and have been developing over the last few weeks to months.”
Corrective Action Taken:	Contacted our HNL Operational Leaders to advise this station improperly accepted the animal because the temperatures exceeded DL’s internal policy for snub-nosed breeds. Instructed HNL to review our shipping policies with every cargo agent and to hold them accountable when warranted.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Deceased Cat
Date of Incident:	December 21, 2010
Location:	Johannesburg, South Africa
Routing:	Phoenix, AZ – Atlanta, GA – Johannesburg, S.A.
AWB:	006-71368695
Description of Animal:	Feline, Sphinx apprx 10yrs old, named “Ra”
Description of Incident:	Delta Cargo accepted a 10 year old male Sphinx feline named “Ra”, for transport from Arizona via Georgia to South Africa, on Monday, December 20, 2010. All permits and documents needed to export Ra to South Africa were reviewed and adhered to the kennel. DL1546 departed Phoenix, on-time at 1152 and Ra arrived at the transient station in Atlanta at 1705. Given the duration of Ra’s next flight segment, his owner requested we overnight Ra. Once the feline arrived in Atlanta from Phoenix, ramp handlers mistakenly transferred him on to DL200 bound for South Africa. On December 21 st , we received notification from our Johannesburg facility that Ra was unfortunately deceased on arrival. The aircraft heating and ventilation system for DL200 showed no record of any malfunctions. Temperatures at Phoenix, Atlanta and Johannesburg were 66F, 48F and 64F, respectively.
Cause of the Incident:	At the time of filing this report, Delta have not received the formal necropsy from the South Africa veterinarian.
Corrective Action Taken:	Stations will be reminded to apply the proper “Stop/Go” labels for animals traveling to or from the U.S. Additionally, international gateway stations will be instructed to compare information shown on the air waybill against the info shown in Delta’s booking system via internal communication.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Injured Dog
Date of Incident:	December 17, 2010
Location:	Detroit, MI
Routing:	Dallas, Texas – Detroit, MI – Albany, NY– Delta Flight 3303
AWB:	006-43480102
Description of Animal:	Spaniel Mix, apprx 5 years old, named Molly
Description of Incident:	Delta accepted a 5-year-old Spaniel Mix, named Molly, for transport from Texas via Michigan to New York on Friday, December 17, 2010. Molly was loaded on DL3303, which departed Dallas-Fort Worth at 1240. This flight also made a scheduled stop at Detroit, arriving approximately fifteen minutes early. During the stopover, DL ramp agents observed blood on the side of Molly's container. She was immediately delivered to the cargo transfer area. A local kenneling facility was contacted, along with the animal's owners. Molly underwent a thorough examination and her container was washed and disinfected. Once the exam was complete, we were advised she was capable of continuing her journey to Albany since no serious injuries were found. Molly was returned to the Detroit cargo facility where she then departed on DL3066 to be reunited with her owners. Local temperatures at Dallas-Fort Worth and Detroit was 43F and 26F, respectively.
Cause of the Incident:	The Detroit cargo agents advised Molly appeared distressed and was seen clawing at the inside of her container. Examiners from the local kenneling facility believed the blood on the side of the container was from Molly's nose resulting in a self-inflicted injury..
Corrective Action Taken:	None warranted.
Prepared by:	Cyndi Brown Operations Specialist
Filed on behalf of DL by:	Cyndi Brown

LIVE ANIMAL INCIDENT REPORT (Redacted)

Cargo Incident Report	
Type:	Escaped Dog
Date of Incident:	December 21, 2010
Location:	Atlanta, GA
Routing:	San Diego, CA – Atlanta, GA – Frankfurt, Germany
AWB:	006-71066833
Description of Animal:	Shepard Mix, named “Nala”
Description of Incident:	<p>On Monday, December 20, 2010, Delta Cargo accepted a Shepard mix and a mini Beagle for travel from California via Georgia to Germany. Both animals were processed in accordance with Delta’s procedures. They traveled on DL1792, which departed San Diego at 2252. The flight arrived ahead of schedule by twelve minutes. On arrival into Atlanta, the owners were contacted and advised that the Shepard mix was trying to breakout of the kennel. Both animals were delivered to our local kenneling facility where they were released and exercised. The following day Nala and her travel companion were set up for their next flight to Frankfurt on DL14. During their haul up to the aircraft, Nala managed to escape from her container and was last seen darting across the airport grounds. The cargo manager was immediately contacted and we began a search to recover her. In the meantime, Nala’s travel companion was placed on the flight headed to Germany. Posters were created and positioned throughout the grounds. By December 28th, Delta Cargo sought assistance from the general public and offered an award for her safe return. Unfortunately, by Friday, December 31st, Nala was located near a major interstate, deceased.</p>
Cause of the Incident:	The necropsy report prepared by Briarcliff Animal Clinic in College Park, Georgia, showed Nala suffered severe blunt force trauma and subsequent cardiopulmonary failure.
Corrective Action Taken:	No corrective action taken
Prepared by:	Cyndi Brown Operations Specialist Ph: 404-714-6666 E-mail: cyndi.brown@delta.com
Filed on behalf of DL by:	Cyndi Brown

REPORT ON INCIDENTS INVOLVING ANIMALS DURING AIR TRANSPORT

Frontier Airlines

PERIOD: September 1 – 20, 2010

(REDACTED)

One incident to report as follows:

Carrier/Flight #:	Frontier Airlines #367
Date/Time of incident:	8/30/10 1:00p Not reported immediately on site
Description of animal	Dog named "Maggie"
Description of incident:	On arrival of flight into DEN, animal appeared to have developed an eye infection. Dog was seen by veterinarian on arrival in Colorado and treated with antibiotics.
Description of cause:	Unknown. Possibly the animal was injured by nearby baggage in the cargo bin during flight.

HAWAIIAN AIRLINES

ANIMAL INCIDENT REPORT

Date: 17JUL10
Time: 1:20 p.m.
Reporting Station: KOA
Flight: HA208
From: HNL
To: KOA

Animal Information:

Name: Unknown

Description: Bulldog

Incident:

Upon arrival of HA208, agent found the dog dead. Dog owner Ms. Hanson advised agent that she just purchased the dog in Honolulu.

Cause:

Unknown

Corrective action: HA Claims Department to work with Ms. Hanson and investigate the incident.

HAWAIIAN AIRLINES
ANIMAL INCIDENT REPORT

Date: 25NOV10
Time: 6:29 p.m.
Reporting Station: KOA
Flight: HA248
From: HNL
To: KOA

Animal Information:

Name: Unknown

Description: English Bulldog

Incident:

Upon arrival of HA248, agent found the dog dead. The kennel was positioned right at the cargo door with no obstructions. Passenger picked up the dog at Cargo but refused to sign the acceptance form.

Cause:

Unknown

Corrective action: No corrective action taken as all proper procedures were followed.



Incident Involving Animal During Air Transport

Date 1/6/10 SkyWest Flight Number 4543 Time of Incident 12:30p
Reporting Manager/Supervisor Station IDA

CHECK APPLICABLE ITEMS

PetFirst (Delta Connection Only) Checked Baggage ☒ Cabin Pet
Damage ☒ Loss ☐ Injury ☐ ? possible

Complete the following information to the best of your ability. Use additional paper if needed and attach to this form.

Description of animal (include name if available):
Bella, female golden retriever, approximately 6 months old

Identification and contact information of pet's owner(s) and/or guardian(s):

Narrative description of the incident, names of witnesses and/or SkyWest employees involved:

CSR took the claim, Kennel was cracked. Debbie looked the animal over and she appeared to be fine, She was on a leash and appeared active. Passenger/Owner was upset because he indicated the dog was shaking so agent authorized/offered for passenger to take dog to vet clinic.

Narrative description of the cause of the incident (if unknown, indicate as such): Agents

discovered kennel damage on arrival into IDA. Dog may have fallen against the corner of the kennel.

Narrative description of any corrective action taken in response to the incident (if no action was taken, describe reason why):

Unsure of how damage occurred however, review of loading/unloading procedures was completed with agents. Vet examination revealed no physical injury however, pet was prescribed with mild anti anxiety medication. No follow up exam required as all appeared to be fine. Pax reimbursed for new kennel and vet fees.

Station Manager/Supervisor Name
Signature

Date 1/7/10

REDACTED REPORT

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13**

**Submitted by United Airlines
Reporting Period: February 1, 2010 – February 28, 2010
Total submitted incidents – 1
Redacted Copy**

March 15, 2010

United Flight: 964 Washington Dulles (IAD)/Moscow (DME)

February 2, 2010 Animal: Dog – French Bulldog

Narrative Description:

Description of incident:

Dog was traveling in cargo hold and traveling with owner's mother. The dog was found unresponsive upon arrival in Moscow but mother refused veterinary service. The dog was deemed to be alive by the mother and subsequently refused to file a claim at that time. We later learned from the owner the dog died within an hour of leaving the airport.

Description of cause of the incident:

Due to no necropsy no definitive cause of death can be determined.

Description of any corrective action taken:

United procedures were followed and there was no apparent reason for the dog to have fallen ill while inflight.

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13**

**Submitted by United Airlines
Reporting Period: July 1, 2010 – July 31, 2010
Redacted**

August 11, 2010

United Flight: 970 San Diego/Dulles

July 28, 2010

Animal: Jay/Greyhound dog

Owner/Guardian:
Redacted

Narrative Description:

Description of incident:

Passengers were moving to Italy with 3 dogs. All dogs were traveling in cargo hold from San Diego to Washington Dulles. Upon arrival in Washington Dulles one of the dogs was found to be breathing heavily. The dog was immediately put into van and taken to hospital where it was determined the dog was deceased.

Description of cause of the incident:

The owner agreed to leave the dog behind with the hospital and for a necropsy to be performed. The results of the necropsy are not yet available. The owners mentioned the age of the dog and having rescued him from a dog track after it closed, but no cause of death determined. The other two dogs were in good condition.

Description of any corrective action taken:

All procedures were followed by United.

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13**

**Submitted by United Airlines
Reporting Period: July 1, 2010 – July 31, 2010**

August 11, 2010

United Flight: 407 Denver/Wichita

July 25, 2010

Animal: English Bulldog/name unknown

Owner/Guardian:

Redacted

Narrative Description:

Description of incident:

The English bulldog was boarded in Seattle with a connection in Denver to Wichita. Upon landing in Wichita, it was noticed the dog was breathing heavily. The dog's owner was notified and brought planeside and took his dog out of the kennel. After walking a short distance the bulldog collapsed and it was determined he was deceased.

Description of cause of the incident:

There is no official cause of death as the owner refused a necropsy and advised he would be taking him home to make arrangements for cremation. There was also a cat in the cargo hold with no issues.

Description of any corrective action taken:

United can refuse travel to short snout dogs during the summer months due to history of animals intolerance to heat. This pet was not refused travel with owner.

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13**

**Submitted by United Airlines
Reporting Period: July 1, 2010 – July 31, 2010
Redacted Report**

August 11, 2010

United Flight: 601 DCA/ORD

July 8, 2010

Animal: Peanut /Cat

Owner/Guardian:

Redacted

Narrative Description:

Description of incident:

Passengers were moving to Hawaii with cat/Peanut. The passenger accompanied the kennel to the TSA inspection office where Peanut was removed for the inspection process. The owners returned the cat to the kennel and employee verified kennel was closed and locked. The kennel was then taken to the gate for loading. When loading began it was discovered the door was open and the cat was missing. An ongoing extensive search effort has not been able to locate Peanut and it is determined she may have left the airport grounds.

Description of cause of the incident:

Owners advised that Peanut was a feral cat they had domesticated. It was determined the cat clawed its way out of the cage.

Description of any corrective action taken:

A full investigation was done and determined all procedures for inspection, boarding and securing Peanut's kennel were followed.

REDACTED

**Animal Incident Report
To the U.S. Department of Transportation
Pursuant to 14 CFR 234.13**

**Submitted by United Airlines
Reporting Period: November 1, 2010 – November 30, 2010**

December 10, 2010

United Flight: 967 Rome/Washington Dulles

November 8, 2010

Animal: Pug/Bruno

Narrative Description:

Description of incident:

On his trip from Rome to Washington Dulles, Bruno was found to be deceased in his kennel upon landing. Bruno was transferred to the animal hospital for autopsy with results advising they could not find any concerns with Bruno causing his death.

Description of cause of the incident:

There was no apparent cause of death by the animal hospital. All airport procedures were followed and a second kennel holding a dog in the cargo was in good condition.

Description of any corrective action taken:

No corrective action was required as all requirements in pet handling were followed.