Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13

Reporting Period: December 1 -31, 2007

REDACTED

January 15, 2008

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 10,263
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.01%

INCIDENT #1:

CO Flight #1783 Phoenix to Houston December 5, 2007

Dog – Corgi Mix / 5 years old Female / Name: "Daisy"

Owner/Guardian

REDACTED

Narrative Description:

Description of the Incident:

The animal was tendered in Phoenix and upon aircraft arrival in Houston, the animal had escaped from her crate and jumped from the aircraft when the agents opened the door. Continental agents gave chase and were able to safely capture the animal after a few minutes of running and after it bit 1 Continental employee. The dog's paw pads were scratched from running on the concrete. The animal was treated at a local vet at Continental's expense and released to its owner.

Description of the Cause of the Incident:

The crate couldn't secure the dog that wanted out despite Continental representatives in Phoenix adding zip ties to the crate's door.

Description of any corrective action taken:

Continental reminded Phoenix agents to take additional care when adding zip ties to a crate that houses an aggressive dog that does not appear acclimated to its crate, to help prevent future escapes.