

*****REDACTED*****
AMERICAN AIRLINES / June 2009

DOT PET INCIDENT REPORT

Carrier and Flight Number

American Airlines Flight #1937 (BOS - SJU)

Date and Time of the Incident

23 June 2009

Description of the Animal, Including Name

Canine, mixed breed by the name of Koqui

Narrative Description of Incident

The kennel was being moved to a shaded area, after being offloaded in SJU, and when it was lifted by the kennel handle, the kennel door opened and the dog escaped. The dog was captured and taken to a local veterinarian for treatment to its two front paws. The tarmac in SJU was extremely warm and the dog developed ulcers on its two front paws.

Narrative Description of Cause of the Incident

The customer had intended to carry the kennel on-board and was advised at the gate that it had to be gate checked. The agent at the gate did not have any zip ties to secure the kennel door. As a result, when it was off loaded in SJU and lifted by the kennel handle, the door opened and the dog escaped.

Narrative Description of any Corrective Action Taken in Response to Incident

Zip ties were not available at the gate in BOS. Our BOS station management was made aware of this event and measures to avoid a similar incident have been taken. For example, pet procedures were reviewed with the agents involved and zip ties will be made available at the gate/ramp areas.

**Animal Incident Report
to the U.S. Department of Transportation
Pursuant to 14 CFR § 234.13**

Reporting Period: June 1-30, 2009

REDACTED

July 15, 2009

TOTAL ANIMALS SHIPPED DURING REPORTING PERIOD:	10,794
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	2
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

INCIDENT #1:

CO Flight #1010 Houston to Newark
June 10, 2009

Dog – Golden Retriever / 5 yrs old
Male / Name: "Max"

Owner/Guardian

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NARRATIVE DESCRIPTION

Description of the Incident:

Max, a 5 yr old Golden Retriever resides with the owner's minor son in West Jordan, UT. The son and dog were travelling to Toronto. On a flight from Houston to Newark, the Golden Retriever, "Max", was deceased upon arrival into Newark at 10:34pm.

Description of the Cause of the Incident:

A necropsy was performed at Continental's expense and the pathologist noted that "the findings were inconclusive" but that they noted that Max had "...mild right atrial and pulmonic valve dilatation"... which "may have caused cardiac compromise under stressful circumstances". Two Veterinarians analyzing the necropsy agreed that the dog had the "beginnings of heart disease in that he had heart valvular defects that compromised cardiac function during the stress of transport." Max was watered and observed in Houston prior to departure and was standing up in his crate and appeared normal. All normal precautions and policies were followed in Houston.

Description of any corrective action taken:

None. The death of this pet appears to contributed to a pre-existing condition and not transit related.

INCIDENT #2

CO Flight #1595 Houston to Los Angeles
June 28, 2009

Dog – French Bulldog / 3yrs old
Male / Name: "Norman"

Owner/Guardian
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NARRATIVE DESCRIPTION

Description of the Incident:

“Norman” was being transported with another family dog (Basset Hound) from Fort Lauderdale to Los Angeles. On the flight from Houston to Los Angeles, Norman was found deceased in LAX while the Basset Hound and 3 other customer’s animals all arrived safely and without incident.

Description of the Cause of the Incident:

A necropsy was performed at the customer’s Veterinarian at Continental’s expense and the Pathologist noted that the final diagnosis was “there appears to be a component of hypoxia ...” and “..likely resulting in arrhythmia and/or cardiac arrest. The short and distorted nasal and nasopharyngeal anatomy of brachiocephalic dogs undoubtedly contributes to this occurrence.” The handling of these 2 animals during their connection in Houston was efficient and exceeding carrier standards, as the team was pre-alerted to the French Bulldog’s vulnerability (as is the nature of this breed) and air-conditioned vans were promptly dispatched to the inbound and outbound aircraft and these dogs were not exposed to hot temperatures for any amount of time. The connection was between 10am- 10:40am and temperatures remained at or below 86 degrees.

Description of any corrective action taken:

None. The death of this pet is more related to the natural problems occurring with this breed and all procedures were followed.

Delta Air Lines
Live Animal Incident Report - Redacted
Reporting Period: June 1, 2009 – June 30, 2009

Carrier

Delta Air Lines

Flight Number

Flight # DL131/18 – MUC/ATL

Flight # DL1975/18 – ATL/TPA

Date and Time of Incident

June 18, 2009 – 1417

Type of Incident

Deceased

Description of Animal

Breed: Domestic Feline

Age: 7yrs

Description of the Incident

Delta flight 131 arrived from Munich (MUC) at approximately 1417 on June 18, 2009. Upon arrival into Atlanta (ATL), flight 131 was met by our pet van drivers. As the agent began to unload the animal from the aircraft he noticed the animal appeared to be in distress. He immediately contacted the supervisor on duty who instructed the agent to bring the animal to the cargo facility. The domestic feline, also known as “Sophie” was immediately transported to the local veterinary hospital. The hospital was contacted at approximately 2001 to check on Sophie’s status. We were informed that although Sophie’s condition appeared to be improving, the hospital wanted to keep her overnight for further observations. By morning we received word from the hospital that Sophie had passed. The owner was notified and we received authorization to perform a necropsy. Once the owner was advised of Sophie’s unfortunate demise, she also commented that Sophie had breathing problems in the past.

Additionally, Sophie’s owner had two other cats on flight 131. All three kennels were loaded in the same cargo bin. On June 19th, the owner reported the other two cats arrived as scheduled and in “good shape.”

Cause of the Incident

A necropsy was performed at Delta’s expense by Tri City Animal Hospital. On evaluation there was significant mucopurulent nasal discharge and the abdominal cavity contained large amounts of fatty tissues. The doctor concluded that Sophie was deceased due to heat stroke and that her condition was further complicated by “an existing upper respiratory condition and excessive fat accumulation.”

Corrective Action Taken

An investigation was conducted. Results of the investigation determined the feline was properly loaded in the cargo bin and the on board circulation system was properly working. No hazardous materials were loaded on the aircraft and the kennel met ventilation requirements. No corrective actions were warranted.

LIVE ANIMAL INCIDENT REPORT (REDACTED)

Cargo Incident Report #	0609-1
Type:	Death
Date of Incident:	June 2, 2009
Location:	SEA
Routing:	NW 626 HNL-SEA NW 210 SEA-DTW NW 1098 DTW-SDF
AWB:	012 HNL 44165796
Shipper / Owner / Guardian:	Redacted
Consignee:	Redacted
Description of Animal:	Dog, named "Samson"
Description of Incident:	<p>The shipper's pet dog was tendered to NW at 6:15PM on June 1 for a 9:10PM flight to Seattle. At approximately 8:00PM the dog was observed by NW Cargo personnel to be drooling and growling and was given water. A call was placed to the shipper to advise them of our observations and concerns. The shipper advised that this was normal behavior for Samson and that he was fit for travel. The shipper called NW at 9:00PM to make sure Samson was loaded on the flight. The cargo compartment door was closed at 9:11PM. The flight departed the gate at 9:13PM and took off for Seattle at 9:34PM. The temperature in Honolulu at the time of departure was 82F and was within NW and USDA guidelines.</p> <p>On arrival at Seattle Samson was found to be deceased. Three other animals onboard arrived healthy and without incident. A necropsy was performed at the Washington Animal Disease Diagnostic Laboratory at Washington State University. Unfortunately the results of the necropsy were inconclusive. The cause of death could not be determined.</p>
Cause of the Incident:	Unknown.
Corrective Action Taken:	None. This pet was accepted and handled in accordance with NW policies and procedures.
Prepared by:	Redacted
Filed on behalf of NW by:	Redacted