

**Incident 1**

Carrier: Alaska Airlines  
Flight: 81 (SEA/ANC)  
Date of incident: Wednesday, June 4, 2008  
Time of incident: Approximately 8:30 A.M.

**Description of animal (including name):** Dog (Unknown: breed, name, sex, age of pet)

**Narrative description of incident:** Upon opening the aircraft pit, Anchorage ramp personnel found that a dog had passed away. It is not clear at what point the animal perished while in the airline's custody. Alaska Airlines Anchorage Station Operations Supervisor visited with the dog's owner and informed him of his dog's passing. The dog's owner said that his dog had just come from the vet and was heavily sedated, but upon inspection of his dog he understood that his dog had passed. He said the dog was old and was returning to Anchorage to live out the last few years of his life there.

**Narrative description of the cause of the incident:** A dog arrived deceased in Anchorage. This appears to be a natural death. There is no evidence to suggest that the airline's handling contributed to the animal's condition in any way.

**Narrative description of any corrective action taken in response to the incident:**

No action required.

No photographs available

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

Reporting Period: June 1-30, 2008

REDACTED

July 15, 2008

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	11,528
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	3
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.002%

**IMPORTANT NOTE:**

Summer travel means that more pets will be flown on longer flights, and some of those pets have not been acclimated to their crates or transport. Also, some will have pre-existing conditions that are unknown to the owner and their Veterinarians.

**INCIDENT #1:**

CO Flight #576 Newark to Ft. Meyers  
June 6, 2008

Cat – Dom. Short Hair/ 2yrs old  
Male/ Name: "Beau Bear"

**Owner/Guardian**

REDACTED

**Narrative Description:**

**Description of the Incident:**

This customer was traveling with her 5 cats in 5 separate kennels. Upon arrival at the destination, one cat was found deceased in its crate when agents opened the aircraft bin door.

**Description of the Cause of the Incident:**

A necropsy was performed and the medical diagnosis was that *"Beau Bear had 138 ml of milky fluid in his chest and was very obese."* It went on to state that the cause of death for this cat was that it *"..had cardiomyopathy and death is attributed to this condition."*

**Description of any corrective action taken:**

None. The death of this pet was not transit related.

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**INCIDENT #2**

CO Flight #1566 Houston to San Francisco  
May 9, 2008

Dog – Golden Retriever Mix/ 6 years old  
Female/ Name: "Sassy"

**Owner/Guardian**

REDACTED

July 15, 2008

**Narrative Description:**

**Description of the Incident:**

Sassy arrived SFO safely and was awaiting her owner to pick her up. Agents noticed that Sassy had vomit in her crate and was lying very still in the back of her crate (not moving, looked very lethargic or possibly dead). A well-meaning agent began to try to rouse her and see if she was alright. Because she was not responding to his efforts, the agent opened the cage door to attach a leash but Sassy jumped up and ran past the agent and out the front door of the baggage claim area.

**Description of the Cause of the Incident:**

The escape occurred because agent(s) were well-meaning and were trying to ensure the safety and well-being of this pet. Their error was not securing the crate in an office where Sassy could not escape our care if she ran out of the crate.

**Description of any corrective action taken:**

The agents involved were coached and disciplined for failing to secure the crate in an office prior to opening the door. The entire staff including Managers and Directors have searched the nearby fields and neighborhoods. Reward Posters (more than 100) have been posted to alert the community and offer a reward for the return of this pet, and the search still continues.

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**INCIDENT #3:**

CO Flight #647 Chicago O'Hare to Houston  
June 27, 2008

Dog – Rottweiler / 5yrs old  
Male/ Name: "Ass"

**Owner/Guardian**

REDACTED

**Narrative Description:**

**Description of the Incident:**

The customer was shipping 2 large Male Rottweilers on the same flight. Upon arrival at Houston (IAH), the 1 dog was found deceased in its crate when agents opened the aircraft bin door.

**Description of the Cause of the Incident:**

The animal was lying deceased inside its crate while the second dog was sitting next to it in his crate and was fine. A necropsy is currently being performed at Texas A&M University's Veterinary School. Results are forthcoming but it appears to have died of natural causes.

**Description of any corrective action taken:**

None. The death of this pet does not appear to be transit related.

**Animal Incident Report  
to the U.S. Department of Transportation  
Pursuant to 14 CFR § 234.13**

Reporting Period: April 1-30, 2008

REDACTED

July 22, 2008

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD:	7,663
TOTAL REPORTABLE INCIDENTS DURING PERIOD:	1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED:	0.01%

**NOTE - THIS INCIDENT WAS ONLY REPORTED TO ME TODAY (JULY 22, 2008). PRIOR TO NOW, WE HAD ZERO REPORTABLE INCIDENTS FOR THE MONTH OF APRIL 2008. PLS CONSIDER THIS A REVISION. THANK YOU.**

**INCIDENT #1:**

CO Flight #426 Houston to Baltimore  
April 20, 2008

Dog – Shih Tzu / 2 yrs old  
Male/ Name: "Chewy"

**Owner/Guardian**

**REDACTED**

**Narrative Description:**

**Description of the Incident:**

The animal arrived into Baltimore with its jaw, teeth, etc. stuck in the crate's door.

**Description of the Cause of the Incident:**

The animal was apparently chewing on the metal crate door and managed to lodge his lower jaw and some teeth in the door. Agents on duty tried to free the animal and even tried to cut the plastic crate in order to allow him to free himself, but they were unsuccessful. The customer rushed the animal to a local veterinarian for emergency treatment. This resulted in a self-inflicted injury to his mouth, jaw and a lost tooth. Continental reimbursed the customer for the veterinarian expenses.

**Description of any corrective action taken:**

None. The injury was self inflicted.