Incident 1

Carrier: Alaska Airlines Flight: 179 (SEA/KTN)

Date of incident: 6/20/07

Time of incident: (During-flight) Approx 12n

**Description of animal (including name):** Dog (name/age/breed: unknown)

# Narrative description of incident: (in flight passing)

Upon arrival of flight 179 on June 20, 2007 Alaska Airlines ramp lead found that the dog in the hold was deceased. We then notified Customer Service Manager. The Customer Service Manager informed the passenger that her dog had passed away enroute to KTN.

Customer Service Manager offered to have an autopsy performed at the airline's expense. The passenger declined this offer, stating that dog was elderly and had health problems and was on medication. The passenger took the deceased dog with her.

#### Narrative description of the cause of the incident:

Death apparently caused by age and health complications of pet.

### Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

#### Incident 2

Carrier: Alaska Airlines Flight: 729 (TUC/SEA)

Date of incident: 6/23/07

Time of incident: Approx. 2:45p

Description of animal (including name): Dog (appeared to be a pug) Name/Age: Unknown

#### Narrative description of incident:

Passenger's dog traveling in animal hold was found deceased on arrival in SEA. The breed of dog appeared to be pug. No obvious signs of trauma to dog. Upon inspection of kennel it did appear that the latch was not properly closed with the pins in the retaining holes. The kennel door was held closed with TSA tape. A small amount of blood was visible on one of the pieces of tape.

The Seattle Station Supervisor paged the owner of the dog and notified her that her dog had died at some point during her flight. He apologized for her loss and offered her the use of a quiet room if she wished. She declined access to the quiet room. She wanted to know why and how her dog had died. The Supervisor told her that there was no obvious reason. He asked her if the dog had any health issues or if it had been medicated for the flight. She did not answer. She walked away, obviously distraught over the loss of her pet. He left her to grieve for a few minutes then offered her Kleenex. She refused. He again apologized for her loss and asked if there was anything he could do for her. Owner requested that her dog continue to ANC so that she could make arrangements for its remains. The Supervisor ensured that the dog was onboard. He told her that he would contact ANC to have someone assist her on arrival to retrieve the remains of her dog. He was able to upgrade her to First Class for the flight to ANC and informed the flight attendant crew of her loss.

# Narrative description of the cause of the incident:

Unknown cause of death

## Narrative description of any corrective action taken in response to the incident:

No action required.

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No photographs available

Incident 3

Carrier: Horizon Air (Cargo)

Flight: 2347 / 2064 (MSO/SEA/EAT)

Date of incident: 5/25/07 (The puppy later died on 5/31/07)

Time of incident: Approx. 11:00a

Description of animal (including name): Toy Aussie Puppy, Name: name unknown, nine-weeks old

#### Narrative description of incident:

Puppy arrived Wenatchee, WA in poor condition. Station agents took to local vet and the vet kept the puppy over the weekend and the consignee did not want to take possession of sick puppy. According to vet report, the puppy was hypoglycemic. The puppy later died on 5/31/07.

### Narrative description of the cause of the incident:

According to vet report, the puppy was hypoglycemic

## Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available

Incident 4

Carrier: Alaska Airlines (Cargo)

Flight: 550 (SEA-SAN)

Date of incident: 6/13/07

Time of incident: Between: 930a-1p

Description of animal (including name): 13-week-old puppy, Name: unknown

### **Narrative description of incident:**

Consignee called to advise that the plastic zip-tie (which added by shipper to secure kennel door) was missing upon picking up her 13-week-old puppy. Since the puppy was limping, she took the puppy to her vet. The puppy's foot was broken. There are no instructions to the airline to open the puppy's cage for any reason enroute. However, cage zip tie was missing and a blanket from inside the cage was reported missing.

# Narrative description of the cause of the incident:

Unknown cause of injury (broken leg)

### Narrative description of any corrective action taken in response to the incident:

No action required.

No photographs available