Animal Incident Report to the U.S. Department of Transportation Pursuant to 14 CFR § 234.13

Reporting Period: February 1-29, 2008

REDACTED

March 15, 2008

TOTAL ANIMALS SHPPED DURING REPORTING PERIOD: 8,231
TOTAL REPORTABLE INCIDENTS DURING PERIOD: 1
% OF REPORTABLE INCIDENTS TO ANIMALS HANDLED: 0.0001%

INCIDENT #1:

CO Flight #554 Houston to Pittsburgh February 21, 2008

Dog - Australian Shepherd / 8 years old

Male/ Name: "Dingo"

Owner/Guardian

REDACTED

Narrative Description:

Description of the Incident:

After removing the animal's crate from the aircraft in Pittsburgh, Dingo became very scared and was jumping / wiggling inside his crate causing his kennel to roll off the baggage cart (where he was staged). Upon hitting the ground, the crate popped open and Dingo began running around the tarmac. After approximately 20-30 minutes, Dingo jumped into the open truck door of the agents chasing him. His only injury was to the pads of his feet from running on concrete.

Dingo was immediately taken by his owner to the veterinarian and Continental paid for the initial vet visit and a follow-up. Dingo has fully recovered and his owner was pleased at how Continental handled the matter.

Description of the Cause of the Incident:

Dingo became scared and toppled his crate off the cart, and upon hitting the ground, his crate door popped open.

Description of any corrective action taken:

Remind agents downloading animals that they should be placed on the ground until ready to move, and then must be in a PetSafe van or secured in another vehicle where the animal's crate cannot fall.