

Incident 1 of 1:

Carrier: Alaska Airlines
Flight: AS544 (Bellingham, WA to Seattle, WA)
Date of incident: April 7, 2015
Time of incident: 7:20 AM PST

Type of Incident: Injury

Description of animal (including name): 2 year old Golden Retriever named Robyn

Narrative description of incident: On arrival in Seattle, ramp personnel working flight 554 inbound from Bellingham International Airport reported that a Golden Retriever dog named Robyn had sustained minor injuries to her front paws likely during an attempt to exit the kennel. A supervisor and manager with Alaska Airlines contacted the passenger who inspected the animal for additional injuries in which none were discovered. The animal was removed from flight and passenger made local arrangements with her company to pick up the dog. Passenger was rebooked on a later flight without the animal.

Narrative description of the cause of the incident: On arrival ramp personnel reported that a dog had sustained minor injuries to her front paws likely during an attempt to exit the kennel. There is no evidence to suggest that the airline's handling contributed to the animal's injury.

Narrative description of any corrective action taken in response to the incident: No corrective actions required; No photographs available of incident.