Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AER LINGUS LIMITED

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	5	1	0	0	0	1	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	1	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	1	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	1	0	0	0	0

Total number of complaints reported to DOT: 10

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AERO CALIFORNIA

		Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	0	0	0	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AERODYNAMICS, INC.

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROFLOT RUSSIAN AIRLINES

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	О	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	о	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	о	0	О	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
							1			1	1		

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROLINEAS ARGENTINAS

Total	number	of	complaints	reported	to	DOT:	0
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	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROMEXICO

Total number of complaints reported to DOT: 3

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	1	0	0	1	0	0	0	0	0	0	0	0

		,	,,				, .			,	,		
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	1	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROPOSTAL ALAS DE VENEZUEL

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	Ulner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	о	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	о	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	1	0	о	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by AEROSERVICES CORPORATE

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROSVIT

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	О	0	0	0	0	0	0	О	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AEROSVIT UKRANIAN AIRLINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	о	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR ATLANTA EUROPE

	Hearing Impaired	rurupiogio		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0
	0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0	0 0

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR ATLANTA ICELANDIC

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR CANADA

Total number of complaints reported to DOT: 276

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		iouadribledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	1	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	1	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	1	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	1	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	4	0	0	0	0	0	0	0
Seating Accommodation	2	0	0	1	1	4	0	0	4	0	0	0	0
Failure to Provide Assistance	5	1	0	0	0	84	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	20	0	0	0	26	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	4	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	1	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	2	0	0	0	0
Other	1	1	0	3	0	83	4	0	1	2	0	19	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR CANADA JAZZ

Total number of complaints reported to DOT: 30

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	4	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	2	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	2	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	0	0	0	0	0	0	0

Reported to DOT by AIR CHINA

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR COMET S.A.

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	О	0	О	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR EUROPA LINEAS AEREAS

	Vision Impaired	Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR FRANCE

Vision Impaired	iHearing i		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	()Ther	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	2	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	1	0	0	0	0	0	0	0
	mpaired 0 0 0 0	Plearing mpaired Impaired 0 0 0 0 0 0 0 0 0 0	mpairedImpairedImpaired000000000000000	Meaning ImpairedHearing ImpairedParaplegic00000000000000000000	Mearing mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision mpairedHearing ImpairedHearing ParaplegicQuadriplegicOther wheelchair0000020000002000000000000000000000	Vision mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic 	Mearing mpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcher00000200000000200000000000000000000000000000	Hearing impairedHearing ImpairedParaplegic ParaplegicOuddriplegic OuddriplegicOther wheelchairOxygenStretcher Disability000002000000000000000000000000000000000000000	Impaired	Imparied Impaired Impaired Impaired Impaired Imparied	Hearing impairedHearing impairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease000002000

Advance Notice Dispute	0	0	0	0	0	7	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	2	0	0	0	0
Failure to Provide Assistance	1	0	0	0	0	39	0	1	4	2	0	0	2
Damage to Assistive Device	0	0	0	0	0	11	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	О	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	2	0	0	0	0
Unsatisfactory Info	0	0	0	1	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	2	0	1	0	1	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR JAMAICA LIMITED

Total number of complaints reported to DOT: 12

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	4	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR JAPAN, CO

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Ouadripledic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR LUXOR

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by AIR NEW ZEALAND

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR PACIFIC, LTD.

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	0	0	о	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR TAHITI NUI

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 3

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR TRANSAT

0	0
1	
0	0
0	0
0	0
0	0
	0

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	2	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	1	0	0	3	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR WISCONSIN

Total number of complaints reported to DOT: 20

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	4	0	0	0	0	0	0	0
Failure to Provide Assistance	1	0	2	0	0	131	6	0	3	2	0	0	0
Damage to Assistive Device	0	0	0	1	0	5	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	1	0	0	о	3	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	1	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	6	0	0	1	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIR-INDIA

Total number of complaints reported to DOT: 2

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AIRTRAN

Total number of complaints reported to DOT: 130

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	2	0	0	0	0	5	0	0	4	0	0	0	0
Failure to Provide Assistance	2	4	0	1	0	97	0	0	6	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	1	0	о	1	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	2	0	0	0	2	0	0	0	0	0	0	0
Other	0	0	0	0	1	5	0	0	0	0	0	0	0

Reported to DOT by ALASKA AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	1	0	0	0	2	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	1
Seating Accommodation	0	2	0	0	0	0	0	0	29	0	0	0	1
Failure to Provide Assistance	4	0	0	0	0	129	4	0	23	1	1	0	12
Damage to Assistive Device	0	0	0	0	0	3	0	0	1	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	4	0	о	1	1	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	2	0	0	0	1
Unsatisfactory Info	0	0	0	0	0	0	2	0	1	0	0	0	7
Other	0	1	0	0	0	17	1	0	10	1	0	0	0

Total number of complaints reported to DOT: 198

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ALITALIA-LINEE AEREE ITALIA

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen		Dicability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	2	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ALL NIPPON AIRWAYS CO.

	Vision Impaired	Hoaring	Vision & Hearing Impaired	Paraplegic	Quadrinlagia	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	1
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ALLEGIANT

/ision mpaired	iHearing i		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	()Ther	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	1	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	mpaired 0 0 0 0	Meaning mpaired 0 0 0 0 0 0 0 0 0 0	mpairedImpairedImpaired000000000000000	Meaning ImpairedHearing ImpairedParaplegic00000000000000000000	Mearing mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision mpairedHearing ImpairedHearing ParaplegicQuadriplegicOther wheelchair000000000000000000000000000000000000	Vision mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic 	Mearing mpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcher0000001000000001000000000000000000000000000000	Hearing impairedHearing ImpairedParaplegic ParaplegicOuddriplegic OuddriplegicOther wheelchairOxygenStretcher Disability00	Impaired	Imparied Impaired Impaired Impaired Impaired Imparied	Hearing impairedHearing impairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive MentallyMentally DiseaseCommunicable Disease00000010000000000001000

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	5	0	0	0	0	0	0	0
Failure to Provide Assistance	0	1	0	0	0	4	0	0	1	0	0	0	1
Damage to Assistive Device	0	0	0	4	0	11	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ALOHA AIRLINES

Total number of complaints reported to DOT: 35

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Utner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	1	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	1	0	О	о	0	о	0	0
Service Animal Problem	0	1	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	3	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AMERICA WEST

Total number of complaints reported to DOT: 229

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Ouadripledic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

		,	, .				,		,	,	,		
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	5	0	0	2	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	1	5	0	0	9	0	0	0	0
Failure to Provide Assistance	3	2	1	0	2	261	7	0	21	2	1	0	4
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	1	4	0	0	1	0	0	0	0
Service Animal Problem	0	0	0	0	1	0	0	0	1	0	1	0	0
Unsatisfactory Info	1	0	1	0	2	23	0	0	8	2	2	0	5
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AMERICAN AIRLINES

Total number of complaints reported to DOT: 3453

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	3	4	0	17	0	0	0	1
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	1	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	8	0	0	5	1	0	0	0
Aircraft Not Accessible	0	0	0	0	0	2	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	4	0	0	6	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	3	0	3	0	0	0	0
Seating Accommodation	2	2	3	0	2	33	0	0	242	0	1	0	2
Failure to Provide Assistance	14	12	2	5	6	1190	37	0	301	23	7	0	27
Damage to Assistive Device	0	0	0	0	0	73	0	0	6	28	0	0	0
Storage and Delay of Assistive Device	1	2	о	0	2	64	1	0	30	79	о	0	0
Service Animal Problem	5	0	0	0	0	0	0	0	14	0	0	0	1
Unsatisfactory Info	1	6	0	1	0	11	10	0	37	8	2	0	8
Other	5	3	0	0	1	33	29	0	133	8	0	0	45

Reported to DOT by AMERICAN EAGLE AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Dicability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	2	0	2	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	1	0	0
Security Issues Regarding Disability	0	0	0	0	0	2	0	0	2	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	3	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	2	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	1	0	0	0	0
Seating Accommodation	2	0	0	0	0	6	0	0	12	0	0	0	0
Failure to Provide Assistance	11	6	1	3	4	260	0	0	38	13	1	0	0
Damage to Assistive Device	0	0	0	0	0	11	0	0	2	6	0	0	0
Storage and Delay of Assistive Device	1	о	0	0	0	1	0	о	2	11	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	2	0	0	0	0
Unsatisfactory Info	1	0	0	0	0	4	1	0	5	1	0	0	0
Other	0	1	0	0	0	3	1	0	15	1	0	0	2

Total number of complaints reported to DOT: 600

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ASIANA AIRLINES, INC.

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	2	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and								ĺ	[

Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ATA

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	О	0	0	2	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	2	0	0	2	0	0	0	0
Seating Accommodation	1	1	0	0	0	1	0	0	14	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	32	о	0	4	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	1	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	2	0	0	1	1	о	0	0
Service Animal Problem	0	0	0	0	0	1	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 50

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ATLANTIC SOUTHEAST AIRLINES

	Vision Impaired	IHDarina	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 269

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Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	1	0	0	0
Failure to Provide Assistance	1	0	0	1	0	169	0	0	2	0	1	1	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	1	0	1	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	О	2	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	2	1	0	0	0	5	0	0	6	0	0	0	2
Other	0	0	0	0	0	2	1	0	7	0	0	0	2

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AUSTRIAN AIRLINES

Total number of complaints reported to DOT: 4

		Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	3	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVIACSA AIRLINES

Total number of complaints reported to DOT: 3

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Ouadripledic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by AVIANCA

Total number of complaints reported to DOT: 2

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Utner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	1	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	1	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by AVIATION CONCEPTS

			Vision & Hearing Impaired			Other wheelchair	Oxygen			Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BAHAMASAIR HOLDING LIMITED

	Vision Impaired		Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BELAIR AIRLINES

	1					1			1				
	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	О	О	О	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	о	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BOSTON-MAINE AIRWAYS

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
											1		

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	1	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BRITISH AIRWAYS PLC

Total number of complaints reported to DOT: 144

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Dicability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	2	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	1	1	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	3	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	2	0	0	0	0	0	0	0
Seating Accommodation	1	0	0	3	1	6	0	0	11	0	0	0	0
Failure to Provide Assistance	2	1	0	4	0	46	1	0	12	0	0	0	0
Damage to Assistive Device	0	0	0	1	0	1	1	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	1	0	14	1	о	6	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	1	0	3	0	0	0	0	0	0	0
Other	0	0	0	1	0	6	2	0	6	1	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BRITISH MIDLAND AIRWAYS LTD

Total number of complaints reported to DOT: 15

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen			Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

		,								,			
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	3	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	2	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	2	0	6	1	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	1	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by BWIA WEST INDIES AIRWAYS

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	о	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by CASINO EXPRESS

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CATHAY PACIFIC AIRWAYS, LTD

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	1	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	1	0	0	0	0	0	2	0	0	0	0
Damage to Assistive Device	0	0	0	1	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	о	0	0	0	0	о	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHAMPION AIR

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	О	о	О	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	1	0	о	1	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 6

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHAUTAUQUA AIRLINES, INC

	Vision Impaired	iHearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	2	0	0	0	3	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0

Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	0	1	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	66	0	0	5	7	0	0	0
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	5	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHINA AIRLINES, LTD

Total number of complaints reported to DOT: 2

		Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CHINA EASTERN AIRLINES

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by COMAIR

Total number of complaints reported to DOT: 238

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	2	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	23	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	2	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	1	0	0	1
Seating Accommodation	0	1	0	0	0	0	0	0	4	0	0	0	0
Failure to Provide Assistance	3	0	1	1	0	133	2	0	11	14	0	0	1
Damage to Assistive Device	0	0	0	0	0	15	0	0	1	5	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	2	1	0	о	0	о	0	0
Service Animal Problem	1	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	1	0	0	0
Other	0	1	0	0	0	4	0	0	1	2	0	0	0

Reported to DOT by COMPANIA MEXICANA DE AVIACI

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	1	1	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	о	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 7

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by COMPANIA PANAMENA (COPA)

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	2	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	5	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	О	1	0	О	1	о	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CONDOR FLUGDIENST

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	Vision Impaired		Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	о	0	0	О	0	О	о	о	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CONTINENTAL

Vision Impaired	IHDarina		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	()Ther		Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	1	0	0	1	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	3	0	0	0	0
0	0	0	0	0	2	0	0	2	0	0	0	0
0	0	0	0	0	4	0	0	0	0	0	0	0
	Impaired 0 0 0	Vision Hearing Impaired Impaired 0 0 0 0 0 0 0 0 0 0	Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0	Vision ImpairedHearing ImpairedHearing ImpairedParaplegic00000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchair000000000000000000000000000000000002	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygen00	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygenStretcher000	Vision ImpairedHearing ImpairedParaplegicOuadriplegicOther wheelchairOxygenStretcherOther Disability00000001000000010000000010000000000000000300000200	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive Device00000001000000000100000000000000000000000000000000000000020020	Vision ImpairedHearing ImpairedParaplegicOuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally Impaired002000000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease00000001001000000001001000000000000000000000000000002002000

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	2	1	0	0	0	25	0	0	104	2	4	0	0
Failure to Provide Assistance	3	2	1	0	0	196	2	0	67	3	2	0	0
Damage to Assistive Device	0	0	0	0	1	8	0	0	2	3	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	2	0	0	5	2	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	3	0	1	0	0
Unsatisfactory Info	0	3	0	0	0	3	1	0	0	0	1	0	0
Other	3	7	0	0	1	84	13	0	40	1	2	0	1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CONTINENTAL MICRONESIA

Total	number	of	complaints	reported	to	DOT:	5
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	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	5	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by CZECH AIRLINES

Total number of complaints reported to DOT: 48

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	4	0	0	0	0	0	0	0

					,								
Refusal to Board w/o Attendant	0	0	0	0	0	7	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	6	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	27	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by DELTA AIR LINES

Total number of complaints reported to DOT: 1669

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	4	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	2	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	4	0	0	0	0
Airport Not Accessible	0	0	1	0	0	3	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	1	0	0	1
Seating Accommodation	1	1	1	0	0	15	0	0	127	0	0	0	7
Failure to Provide Assistance	7	7	7	0	5	844	32	0	142	25	1	0	18
Damage to Assistive Device	0	0	0	3	1	235	1	0	1	45	0	0	0
Storage and Delay of Assistive Device	о	о	1	1	1	18	0	о	5	19	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	4	0	0	0	0
Unsatisfactory Info	0	1	0	0	0	6	1	0	5	2	0	0	2
Other	1	2	0	0	0	23	4	0	10	4	0	0	16

Reported to DOT by EGYPTAIR

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen		Disse	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EL AL ISRAEL AIRLINES LTD.

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	5	2	3	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	14	4	51	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	3	1	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	О	0	о	0	0	0	0	о	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	1	0	0	0	0	0	0	0	0	0
Other	0	0	0	1	2	3	1	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EMIRATES AIRLINE

Total number of complaints reported to DOT: 1

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	о	0	1	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EOS AIRLINES

Vision Impaired	iHearing i	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	III)Ther	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	mpaired 0 0 0 0	Vision Hearing Impaired Impaired 0 0 0 0 0 0 0 0 0 0	Vision ImpairedHearing ImpairedHearing Impaired000000000000000	Vision impairedHearing ImpairedHearing ImpairedParaplegic00000000000000000000	Vision impairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision impairedHearing ImpairedParaplegic ParaplegicQuadriplegic wheelchair000000000000000000000000000000	Vision impairedHearing impairedParaplegicQuadriplegicOther wheelchairOxygen00	Vision impairedHearing ImpairedParaplegic ParaplegicOuther WheelchairOxygenStretcher00	Vision impairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther Disability00	Vision impairedHearing impairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive Device00	Vision impairedHearing impairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally impaired000	Vision impairedHearing impairedParaplegicOuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease00

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ETHIOPIAN AIRLINES

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EUROATLANTIC AIRWAYS TRANSPORTES AE

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	iouadribledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

		,	, .				, .			,	,		
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EVA AIRWAYS CORPORATION

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Utner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	О	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	0

Reported to DOT by EXCEL AIRWAYS

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by EXECUTIVE AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	1	0	0	0	0	31	0	0	2	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	2	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	2	0	0	0	4	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FALCON AIR EXPRESS

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	о	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	о	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	о	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FINNAIR OY

tive Impaire) 0	
		0
0	0	0
0	0	0
0) 0	0
0) 0	0
0	0 C	0 0 0 0 0 0

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	О	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FIRST CHOICE AIRWAYS

Total number of complaints reported to DOT: 6

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	3	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by FRONTIER AIRLINES

Total number of complaints reported to DOT: 69

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadribledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	1	0	0

		,	,		,		,			,	,	,	
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	2
Airport Not Accessible	1	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	2	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	26	0	0	1	0	0	0	0
Damage to Assistive Device	0	0	0	0	1	11	0	0	0	6	0	0	0
Storage and Delay of Assistive Device	0	0	0	1	0	4	0	о	1	1	0	0	0
Service Animal Problem	1	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	6	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by GOJET AIRLINES, LLC

Total number of complaints reported to DOT: 0

	Vision Impaired		Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	о	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by HAWAIIAN AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	1	1	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	2	0	1	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	3	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	1	5	0	0	24	1	0	0	0
Failure to Provide Assistance	1	2	0	1	0	34	2	0	4	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	1	0	15	1	о	1	1	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	3	0	3	1	0	0	0

Total number of complaints reported to DOT: 115

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HMY AIRWAYS, INC.

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	1	0	2	0	0	2	0	0	0	0
Failure to Provide Assistance	1	0	0	0	0	2	0	0	1	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	1	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	ο	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by HORIZON AIR

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	3	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	57	0	0	5	0	1	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	о	0	0	0	0	0	о	1	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	2	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	1	0	0	0	0	0	0
Other	0	0	0	0	0	5	0	0	2	1	0	0	4

Total number of complaints reported to DOT: 84

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by IBERIA AIRLINES OF SPAIN

Total number of complaints reported to DOT: 29)
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/ision mpaired	Hoarina I		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	∥)Ther		Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	0 0 0 0 0	Meaning mpaired 0 0 0 0 0 0 0 0 0 0	Impaired Impaired Hearing Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Meaning ImpairedHearing ImpairedParaplegic00000000000000000000	Mearing impairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic wheelchair000000000000000000000000000000	Vision mpairedHearing ImpairedParaplegic ParaplegicQuadriplegic WheelchairOther WheelchairOxygen00	Mearing mpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcher000	Hearing impairedHearing ImpairedParaplegic ParaplegicOuadriplegic WheelchairOther MeelchairOxygenStretcher Disability00	Hearing impairedHearing impairedParaplegic ParaplegicOundriplegic WheelchairOxygenStretcher DisabilityOther DisabilityAssistive Device00	Hearing mpairedHearing ImpairedParaplegic ParaplegicOuderiplegic QuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally Impaired00	Hearing mpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease000

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	7	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	18	0	0	0	0	0	0	0
Service Animal Problem	1	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ICELANDAIR

Total number of complaints reported to DOT: 0

	Vision Impaired		Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by INDEPENDENCE AIR/ATLANTIC COAST AIR

Total number of complaints reported to DOT: 20

		Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	15	0	0	2	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ISRAIR

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen		Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	О	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by JALWAYS CO., LTD.

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JAPAN AIR LINES CO., LTD.

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	О	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	1	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by JETBLUE

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	1	1	0	0	0	3	0	0	3	0	2	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	17	0	0	23	0	4	0	0
Failure to Provide Assistance	2	7	2	0	2	87	2	0	10	2	1	1	0
Damage to Assistive Device	0	0	0	0	0	12	0	0	0	0	4	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	17	0	0	1	0	2	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	2	0	0	0	5	0	0	1	0	2	0	0
Other	2	1	0	0	0	3	0	0	6	18	0	0	93

Total number of complaints reported to DOT: 344

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by KLM ROYAL DUTCH AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0

Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	6	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	12	0	0	4	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	5	1	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by KOREAN AIR LINES CO., LTD.

Total number of complaints reported to DOT: 3	3
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	Vision Impaired		Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	1	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	1	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by KUWAIT AIRWAYS, CORP.

Total number of complaints reported to DOT: 0

		Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

		,	,		,		, .			,	,	,	
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LACSA

Total number of complaints reported to DOT: 4

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	2	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	О	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by LAN ECUADOR

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	1	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	1	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 3

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LAN PERU AIRLINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	1	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	2	3	2	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LAN-CHILE AIRLINES

		Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	о	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	2	0	1	0	0	2	1	0	0	0
Failure to Provide Assistance	3	0	0	0	0	3	3	0	5	2	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	1	0	0	0	0	2	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 26

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LINEAS AEREAS AZTECA

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
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Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LLOYD AEREO BOLIVIANO S. A.

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LUFTHANSA GERMAN AIRLINES

Total number of complaints reported to DOT: 91

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	1	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	16	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	55	3	0	3	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	1	2	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by LUFTRANSPORT-UNTERNEHMEN

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Ulner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by MALAYSIAN AIRLINE SYSTEM

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MALEV HUNGARIAN AIRLINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	1	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MARTINAIR HOLLAND N.V.

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Advance Notice Dispute	1	0	0	0	0	7	0	0	2	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	11	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	2	0	0	0	0
Damage to Assistive Device	0	0	0	1	0	1	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	3	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 35

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MAXJET AIRWAYS, INC.

Vision Impaired	IHDarina		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	∥)Ther		Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	Impaired 0 0 0 0	Vision Hearing Impaired Impaired 0 0 0 0 0 0 0 0 0 0	ImpairedImpairedImpaired000000000000000	Vision ImpairedHearing ImpairedHearing ImpairedParaplegic00000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic wheelchair00000000000000000000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic WheelchairOther WheelchairOxygen00	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygenStretcher000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther Disability000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive Device00	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally Impaired000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease00

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MESA AIRLINES

Total number of complaints reported to DOT: 230

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	8	0	0	1	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	5	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	3	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	1
Seating Accommodation	0	0	0	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	2	0	0	3	0	169	0	0	13	0	0	0	1
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	2	0	о	2	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	1	0	1	0	9	2	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	1	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MESABA AIRLINES

Total number of complaints reported to DOT: 198

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Ouadripledic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	3	0	0	1	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	1	0	1	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	2	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	0	0	0	1	3	0	0	2	0	0	0	0
Failure to Provide Assistance	4	2	0	0	0	146	7	0	3	1	0	0	0
Damage to Assistive Device	0	0	0	0	0	4	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	1	0	0	0	0	3	0	0	0	0	0	0	0
Other	0	0	0	0	0	8	0	0	2	0	1	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MIAMI AIR INT'L

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by MIDWEST AIRLINES

	Vision Impaired		Vision & Hearing Impaired			Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	2	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	0	0	0	0	0
Failure to Provide Assistance	1	0	0	0	0	11	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	2	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	2	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 22

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MONARCH AIRLINES LIMITED

	Vision Impaired		Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	3	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by MYTRAVEL AIRWAYS

													,
	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	о	0	О	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	о	0	О	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	о	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	о	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	1	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by NORTH AMERICAN AIRLINES

Vision Impaired	Hearing		Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	III)TDOT		Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	Impaired 0 0 0	Vision Hearing Impaired Impaired 0 0 0 0 0 0 0 0 0 0	ImpairedImpairedHearing Impaired000000000000000	Vision ImpairedHearing ImpairedHearing ImpairedParaplegic00000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic wheelchair00000000000000000000000000000000000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygen00	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygenStretcher000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther Disability000	Vision ImpairedHearing ImpairedParaplegic ParaplegicOutper QuadriplegicOxygenStretcher DisabilityOther Assistive Device00	Vision ImpairedHearing ImpairedParaplegicOuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally Impaired000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease00

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	О	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by NORTHWEST AIRLINES

Total number of complaints reported to DOT: 1404

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	2	0	1	0	5	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	1	0	0	0	0
Security Issues Regarding Disability	0	1	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	2	0	0	0	0	1	0	0	0	0
Airport Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	3	2	0	1	2	32	0	0	92	0	2	0	0
Failure to Provide Assistance	23	3	0	11	8	938	33	0	66	1	4	0	1
Damage to Assistive Device	0	0	1	3	3	30	1	0	6	3	0	1	0
Storage and Delay of Assistive Device	0	о	0	0	0	16	0	0	о	0	о	0	0
Service Animal Problem	0	2	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	13	0	2	1	17	5	0	9	0	1	0	0
Other	4	2	0	2	0	13	6	0	20	1	3	0	1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by OLYMPIC AIRWAYS

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by OMNI AIR INTERNATIONAL, INC.

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Ulner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	О	0	0	0	1	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	0	0	0	0

Reported to DOT by PACE AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PAKISTAN INT'L AIRLINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PHILIPPINE AIRLINES, INC.

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	1	0	0	0	4	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	1	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	2	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	1	0	0	0	0	0	0

Total number of complaints reported to DOT: 13

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by POLSKIE LINIE LOTNICZE

Vision Impaired	iHearing		Paraplegic			Oxygen	Stretcher	∥)Ther		Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	Impaired 0 0 0 0	Vision Hearing Impaired Impaired 0 0 0 0 0 0 0 0 0 0	ImpairedImpairedImpaired000000000000000	Vision ImpairedHearing ImpairedHearing ImpairedParaplegic00000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic0000000000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic 	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygen000000000000000000000000000000000000000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygenStretcher000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther Disability000	Vision ImpairedHearing ImpairedParaplegic ParaplegicQuadriplegic QuadriplegicOther wheelchairOxygen StretcherOther DisabilityAssistive Device000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally Impaired000	Vision ImpairedHearing ImpairedParaplegicQuadriplegicOther wheelchairOxygenStretcherOther DisabilityAssistive DeviceMentally ImpairedCommunicable Disease000

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by POLYNESIAN AIRLINES LTD.

Total	number	of	complaints	reported	to	DOT:	0
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	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PRIMARIS

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Duadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

		,								,	,		
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by PRIVATAIR

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by PSA

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	1	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	0	0	0	0	0	0	0	3	0	0	0	0
Failure to Provide Assistance	0	1	0	0	0	47	0	0	9	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	2	0	0	0	0

Total number of complaints reported to DOT: 66

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by QANTAS AIRWAYS LTD

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	5	0	0	1	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	Ο	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	3	0	0	4	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by REPUBLIC AIRLINES

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	о	О	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	о	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	о	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by ROYAL AIR MAROC

paired	learing mpaired	Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	2	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
	0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0	0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0	00

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by RYAN INTL AIRLINES

Total number of complaints reported to DOT: 2

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	1	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	1	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SATA INTERNACIONAL

Total number of complaints reported to DOT: 0

1	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SAUDI ARABIAN AIRLINES CORP

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Ulner Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	о	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by SCANDINAVIAN AIRLINES SYS.

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	2	0	9	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	2	0	5	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	2	0	0	2	0	0	0	0

Total number of complaints reported to DOT: 23

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SHUTTLE AMERICA

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	15	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SIERRA PACIFIC AIRLINES

					6		,		,		,		
	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	о	О	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SINGAPORE AIRLINES LTD.

ision npaired	Hearina i	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	KITNER I	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
т 	0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0<	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0	Impaired

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SKY KING

Total number of complaints reported to DOT: 0

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SKYSERVICE AIRLINES INC

Total number of complaints reported to DOT: 10

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		iouadribledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

					,						2	,	
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	2	0	0	1	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	4	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	1	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	2	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SKYWEST

Total number of complaints reported to DOT: 142

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	1	0	18	0	0	1	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	2	0	0	0	0
Failure to Provide Assistance	5	0	0	0	0	90	0	0	3	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	4	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	5	0	0	1	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	1	0	0	0	1	1	0	1	0	0	0	0
Other	0	0	0	0	0	2	1	0	1	0	0	0	0

Reported to DOT by SOUTH AFRICAN AIRWAYS

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen			Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 1

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SOUTHWEST AIRLINES

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	2	4	0	2	0	1	1	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	1	0	0	3	0	1	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	2	0	0	0	0	2	0	0	27	1	0	0	1
Failure to Provide Assistance	9	3	3	3	0	252	1	0	96	3	4	0	23
Damage to Assistive Device	0	0	0	0	0	4	0	0	0	5	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	0	5	1	0	5	12	0	0	0
Service Animal Problem	2	0	0	0	0	0	0	0	11	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	5	0	1	0	1
Other	0	2	0	0	0	4	1	0	17	0	1	0	3

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SPIRIT AIR LINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	1
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	1	0	0	0	0	0	0	0	12	0	0	0	0
Failure to Provide Assistance	2	2	0	0	0	32	0	0	8	0	1	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	1	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	2	0	0	0	0
Other	1	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 64

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SUN COUNTRY

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	2	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0

Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	1	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	6	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	17	0	0	0	3	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	6	0	0	0	5	0	0	0
Service Animal Problem	0	0	1	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by SWISS INTERNATIONAL AIRLINES

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	1	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	2	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	3	0	0	2	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	1	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	2
Other	1	0	0	0	0	0	0	0	1	0	0	0	0

Total number of complaints reported to DOT: 16

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TACA INT'L AIRLINES

Total number of complaints reported to DOT: 16

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	1	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	8	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	5	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	1	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TAP-PORTUGUESE AIRLINES

Total number of complaints reported to DOT: 3	Total number	of complaints reported	to DOT:	3
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	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher	Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	1	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	1	0	о	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	1	0	0	0	0	0	0	0

Reported to DOT by THAI AIRWAYS INT'L LTD.

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	1	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	1	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 2

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by THOMAS COOK AIRLINES, UK LTD.

	Vision Impaired		Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	1	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	1	0	0	0	0	О	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by THOMSONFLY LTD.

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	1	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	2	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	17	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	28	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	68	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	5	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 124

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TITAN AIRWAYS

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
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Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TRANS STATES AIRLINES

Total number of complaints reported to DOT: 9

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	5	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	2	0	0	1	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	0	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TRANSPORTES AEREOS DE CABO

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired	Paraplegic	Duadripledic	Other wheelchair	Oxygen		Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

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Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	о	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by TRANSPORTES AEROS MERIDIONA

	Vision Impaired	Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	о	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	о	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	1	0	5	0	0	3	1	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	1	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	2	0	0	1	0	4	0	0	1	6	0	0	0
Failure to Provide Assistance	5	1	1	1	0	17	0	1	14	55	3	2	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	О	о	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by TURK HAVA YOLLARI, A.O.

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen		Other	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	1	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	1	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	1	0	0	1	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	о	0	0	0	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 4

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by UNITED AIRLINES

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	1	0	0	0	4	1	0	1	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	34	0	0	4	0	0	0	1
Airport Not Accessible	1	0	0	0	0	11	0	0	3	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	3	2	0	0	0	0	0	0
Seating Accommodation	1	0	0	0	0	50	1	0	45	0	0	0	0
Failure to Provide Assistance	6	6	6	9	2	880	25	0	46	5	4	0	1
Damage to Assistive Device	0	0	0	3	0	29	0	0	1	4	0	0	0
Storage and													

Delay of Assistive Device	0	0	0	0	1	23	1	0	8	5	О	0	0
Service Animal Problem	2	0	1	0	0	0	0	0	3	0	0	0	0
Unsatisfactory Info	3	2	0	1	0	12	5	0	3	0	1	0	0
Other	1	0	0	0	0	19	3	0	8	0	0	0	2

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by USA 3000

	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired	Paraplegic	Quadriplegic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	8	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	1	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	8	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	3	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Total number of complaints reported to DOT: 20

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by USAIRWAYS

/ision mpaired	Hearing i	Vision & Hearing Impaired	Paraplegic		Other wheelchair	Oxygen	Stretcher	()Ther	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
0	0	0	0	0	0	0	0	1	0	0	1	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	1	0	0	0	0	0	0	0
0	0	0	0	0	1	0	0	0	0	0	0	0
	0 0 0 0	O O O O O O O O O O O O O O	Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired Impaired	Impaired Impa	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Impaired	Impaired	Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired Impaired 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <td>Impaired Impaired Impaired</td>	Impaired

Advance Notice Dispute	0	0	0	0	0	1	5	0	0	0	0	0	1
Seating Accommodation	1	0	1	0	0	6	0	0	36	0	1	0	0
Failure to Provide Assistance	2	5	0	0	0	274	13	0	49	0	0	0	4
Damage to Assistive Device	0	0	0	0	0	9	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	8	0	0	1	4	0	0	0
Service Animal Problem	1	1	0	0	0	0	0	0	3	0	0	0	0
Unsatisfactory Info	1	2	0	0	0	6	9	0	7	0	2	0	3
Other	0	6	0	1	0	8	16	0	4	2	0	0	9

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by UZBEKISTAN AIRWAYS

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	о	о	0	0	0	0	о	о	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VARIG, S. A.

Total number of complaints reported to DOT: 0

1	Vision Impaired	Hearing Impaired	Vision & Hearing Impaired		Ouadripledic	Other wheelchair	Oxygen		()Ther		Mentally Impaired		Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0

Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by VICTORY AIR TRANSPORT

Total number of complaints reported to DOT: 0

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Uther Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Reported to DOT by VIRGIN ATLANTIC AIRWAYS

	Vision Impaired	Hearing	Vision & Hearing Impaired			Other wheelchair	Oxygen		Dicability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	1	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	1	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	1	0	0	0	0
Airport Not Accessible	0	0	0	0	1	1	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	1	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	4	2	0	0	6	0	0	0	0
Failure to Provide Assistance	3	3	0	1	8	39	1	1	4	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	18	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	о	0	0	1	0	5	0	о	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	2	1	0	0	0	0	0	0
Other	0	0	0	0	2	7	0	0	1	1	0	0	1

Total number of complaints reported to DOT: 117

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WESTJET

		Hearing	Vision & Hearing Impaired		Quadriplegic	Other wheelchair	Oxygen	Stretcher		Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	5	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	4	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	14	0	0	0	0	0	0	0
Storage and													

Delay of Assistive Device	0	О	0	0	0	0	0	0	0	0	о	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	1	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Detailed Breakdown of Disability-Related Complaint Data Reported to DOT by WORLD AIRWAYS

	Vision Impaired	Hearing	Vision & Hearing Impaired		()undrinlogic	Other wheelchair	Oxygen	Stretcher	Other Disability	Other Assistive Device	Mentally Impaired	Communicable Disease	Allergies
Refusal To Board Passenger	0	0	0	0	0	0	0	0	0	0	0	0	0
Refusal to Board w/o Attendant	0	0	0	0	0	0	0	0	0	0	0	0	0
Security Issues Regarding Disability	0	0	0	0	0	0	0	0	0	0	0	0	0
Aircraft Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Airport Not Accessible	0	0	0	0	0	0	0	0	0	0	0	0	0
Advance Notice Dispute	0	0	0	0	0	0	0	0	0	0	0	0	0
Seating Accommodation	0	0	0	0	0	0	0	0	0	0	0	0	0
Failure to Provide Assistance	0	0	0	0	0	0	0	0	0	0	0	0	0
Damage to Assistive Device	0	0	0	0	0	0	0	0	0	0	0	0	0
Storage and Delay of Assistive Device	0	о	0	0	0	0	0	0	о	0	0	0	0
Service Animal Problem	0	0	0	0	0	0	0	0	0	0	0	0	0
Unsatisfactory Info	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0