



Air Travel Consumer Report

A Product Of
THE OFFICE OF AVIATION CONSUMER PROTECTION

Issued: September 2026



Flight Delays¹	July 2026
Mishandled Baggage, Wheelchairs, and Scooters¹	July 2026
Oversales¹	2 nd Quarter 2026
Consumer Complaints² (Includes Disability and Discrimination Complaints)	July 2026
Airline Animal Incident Reports⁴	July 2026
Customer Service Reports to the Dept. of Homeland Security³	July 2026

¹ Data collected by the Bureau of Transportation Statistics. Website: <http://www.bts.gov>

² Data compiled by the Office of Aviation Consumer Protection. Website: <http://www.transportation.gov/airconsumer>

³ Data provided by the Department of Homeland Security, Transportation Security Administration

⁴ Data collected by the Office of Aviation Consumer Protection

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INTRODUCTION

The *Air Travel Consumer Report* is a monthly product of the Department of Transportation's Office of Aviation Consumer Protection (OACP). The report is designed to assist consumers with information on the quality of services provided by the airlines.

The report is divided into sections (Flight Delays, Mishandled Baggage Wheelchairs and Scooters, Oversales, Consumer Complaints, Customer Service Reports to the Transportation Security Administration, and Airline Reports of the Loss, Injury, or Death of Animals During Air Transportation). The sections concerning flight delays, mishandled baggage, wheelchairs and scooters and oversales are based on data collected by the Department's Bureau of Transportation Statistics. The section concerning consumer complaints is based on data compiled by the Office of Aviation Consumer Protection. The section concerning customer service reports to the Department of Homeland Security's Transportation Security Administration (TSA) is based on data provided by TSA. The section that deals with animal incidents during air transport is based on reports airlines are required to submit to the OACP. Each section of the report is preceded by a brief explanation of how to read and understand the information provided.

The report normally is released by the end of the second week of each month. The report is available on-line at:

<https://www.transportation.gov/individuals/aviation-consumer-protection/air-travel-consumer-reports>

FLIGHT DELAYS

This section provides information about airline on-time performance, flight delays, and cancellations. It is based on data filed by airlines each month with the Department of Transportation's Bureau of Transportation Statistics (Office of Airline Information), as described in 14 CFR Part 234 of DOT's regulations. It covers nonstop operated and marketed scheduled-service flights between points within the United States (including territories) by the thirteen (13) U.S. air carriers that have at least half of one percent of total domestic scheduled-service passenger revenues.

The reportable airports with respect to which data must be submitted to the Department are those large, medium, small, or non-hub airports as defined in 49 U.S.C. 47102. Airports can be accessed through the FAA at: https://www.faa.gov/airports/planning_capacity/passenger_allcargo_stats/passenger. This report includes the 30 largest U.S. airports, except Table 5, which lists more than 200 airports in alphabetical order with the corresponding on-time arrival and departure percentages.

A flight is counted as "on-time" if it operated less than 15 minutes after the scheduled time shown in the carriers' Computerized Reservations Systems (CRS). All tables in this report except Table 4 are based on gate arrival times; Table 4 is based on gate departure times.

In fulfilling DOT's data reporting requirements, the reporting air carriers use automated and/or manual systems for collecting flight data. Those using an automated system rely on the Aircraft Communication Addressing and Reporting System (ACARS) or the Docking Guidance System (DGS). Based on the latest information available to DOT, of the 13 reporting air carriers, 10 carriers (Alaska, Allegiant, Delta, Envoy, JetBlue, Republic, Spirit, Southwest, and United) use ACARS, one carrier (American) uses a combination of ACARS, DGS, and four carriers (Frontier, JetBlue, PSA and SkyWest) use a combination of ACARS and a manual system.

A carrier may voluntarily file data for its entire domestic system. Tables 2, 2A, 3, and 4 are limited to the 30 largest airports; Tables 5, 6, 6A, 7 and 7A contain data on flights to/from all airports that were reported.

Tables 1 through 4 display percentages of flight operations that were on-time. Tables 1, 1A, 1B, 2 and 2A present data by marketing or reporting carrier; airlines are ranked by performance in Tables 1/1A and are listed in alphabetical order in Table 2/2A (see Appendix for codes). Table 1B shows marketing carrier rankings by month and Year-to-Date (YTD) on the percentage of flight operations that arrived on time.

Tables 3 and 4 contain information by airport and time of daytime of day that a flight operated in 24-hour clock format. All times are local. A 10:50 departure from Atlanta is 10:50 Atlanta time; if that flight arrived in Dallas at 23:45, that is 11:45 p.m. Dallas time. Table 5 lists all airports for which there are reports this month in alphabetical order with the corresponding on-time arrival and departure percentages.

Tables 6 and 6A display the number of operations, number of flight cancellations, and percentage of cancellations by air carrier marketing and reporting flights at all airports and for the air carriers' domestic system. Table 7 and 7A displays airline flight delay causation data by categories, and Table 7B provides an overall graphic representation of that data. Table 8 lists the regularly scheduled flights with tarmac delays of more than 3 hours and Table 8A lists the regularly scheduled international flights with tarmac delays of more than 4 hours.

Except for the flights listed in Tables 8 and 8A this report provides summary information - it does not show the on-time record of individual flights. The on-time performance for individual markets and flights can be searched at <https://www.transtats.bts.gov/ONTIME/>

Airline Service Quality Performance data from the most recent six months is available for free download at: <https://www.bts.gov/topics/airlines-and-airports/airline-information-download>. Additional summary data for airports and airlines can be found at BTS' Flight Delays at-a-Glance at: <https://www.bts.gov/browse-statistical-products-and-data/bts-publications/airline-service-quality-performance-234-time>. Cause of delay data for airports and airlines can be found at: http://www.transtats.bts.gov/OT_Delay/OT_DelayCause1.asp.

Information on the performance of specific flights is displayed on the CRS used by most airlines and travel agencies. Each of the reporting carriers' flights have a one-digit code between 0 and 9 representing that flight's percentage of on-time operations for the latest reported month. For example, "8" means that flight arrived on-time (within 15 minutes) between 80% and 89.9% of the time during the latest reported month.

AIR TRAVEL CONSUMER REPORT

BRANDED CODESHARE PARTNERS

JULY 2026

Based on the latest data available to DOT, for the period covered by this Air Travel Consumer Report, American Airlines, Alaska Airlines, Delta Air Lines, and United Airlines were holding out flights operated by their branded codeshare partner airlines. Flight Delay and Consumer Complaints sections of this report contain information on these marketing carriers' networks, which consist of flights operated by carriers as identified below:

American Airlines Branded Codeshare Partners	Alaska Airlines Branded Codeshare Partners	Delta Air Lines Branded Codeshare Partners	United Airlines Branded Codeshare Partners
Envoy Air	Horizon Air	Endeavor Air	CommuteAir
PSA Airlines	SkyWest Airlines	Republic Airways	GoJet Airlines
Piedmont Airlines		SkyWest Airlines	Mesa Airlines
Republic Airways			Republic Airways
SkyWest Airlines			SkyWest Airlines

AIR TRAVEL CONSUMER REPORT

TABLE 1. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON-TIME BY REPORTING MARKETING CARRIER

JULY 2026

CARRIER ¹	AT ALL US AIRPORTS		RANK
	NUMBER OF AIRPORTS REPORTED	PERCENT OF ON-TIME ARRIVALS	
ALASKA AIRLINES NETWORK²	108	74.8	1
- ALASKA AIRLINES	85	75.9	
- BRANDED CODESHARE PARTNERS	59	72.4	
UNITED AIRLINES NETWORK	236	72.2	2
- UNITED AIRLINES	131	71.5	
- BRANDED CODESHARE PARTNERS	214	73.0	
DELTA AIR LINES NETWORK	211	71.7	3
- DELTA AIR LINES	143	71.9	
- BRANDED CODESHARE PARTNERS	184	71.3	
ALLEGiant AIR	120	68.6	4
SOUTHWEST AIRLINES	106	68.0	5
AMERICAN AIRLINES NETWORK	233	68.0	6
- AMERICAN AIRLINES	124	65.0	
- BRANDED CODESHARE PARTNERS	215	70.8	
FRONTIER AIRLINES	79	62.5	7
JETBLUE AIRWAYS	71	55.7	8
TOTAL AIRPORTS SERVED	367	69.5	

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

Note: For simplicity, statistics are displayed to one decimal place. Actual ranking order is calculated to nine decimal places.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 1A. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON-TIME BY REPORTING OPERATING CARRIER

JULY 2026

	AT ALL US AIRPORTS		
CARRIER ¹	NUMBER OF AIRPORTS REPORTED	PERCENT OF ON-TIME ARRIVALS	RANK
ENVOY AIR	154	79.8	1
ALASKA AIRLINES ²	85	75.9	2
SKYWEST AIRLINES	241	74.6	3
DELTA AIR LINES	143	71.9	4
UNITED AIRLINES	131	71.5	5
ALLEGiant AIR	120	68.6	6
REPUBLIC AIRWAYS	76	68.1	7
SOUTHWEST AIRLINES	106	68.0	8
AMERICAN AIRLINES	124	65.0	9
FRONTIER AIRLINES	79	62.5	10
PSA AIRLINES	97	59.1	11
JETBLUE AIRWAYS	71	55.7	12
TOTAL AIRPORTS SERVED	352	69.4	

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

Note: For simplicity, statistics are displayed to one decimal place. Actual ranking order is calculated to nine decimal places.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 1B. OVERALL PERCENTAGE OF REPORTED FLIGHT OPERATIONS ARRIVING ON-TIME BY REPORTING MARKETING CARRIER RANK BY MONTH, AND YEAR-TO-DATE

JULY 2026

CARRIER ¹	Jan 26		Feb 26		Mar 26		Apr 26		May 26		Jun 26		Jul 26		Year-to-date (YTD)	
	%	Rank	%	Rank	%	Rank	%	Rank	%	Rank	%	Rank	%	Rank	%	Rank
ALASKA AIRLINES²	77.9	2	82.4	1	78.9	1	83.7	1	81.1	2	79.4	2	74.8	1	79.6	1
- ALASKA AIRLINES	77.1		81.7		76.4		83.7		82.4		80.0		75.9		79.5	
- BRANDED CODESHARE PARTNERS	79.5		83.8		84.2		83.7		78.5		78.1		72.4		79.7	
ALLEGiant AIR	73.9	5	77.2	5	70.8	6	75.6	6	72.7	7	68.2	7	68.6	4	72.0	6
AMERICAN AIRLINES	70.8	6	76.1	7	72.6	5	78.4	4	77.6	5	70.7	5	68.0	6	73.4	5
- AMERICAN AIRLINES	69.1		77.0		72.8		76.8		75.1		67.7		65.0		71.8	
- BRANDED CODESHARE PARTNERS	72.3		75.2		72.4		79.9		80.0		73.6		70.8		74.9	
DELTA AIR LINES	75.7	4	80.0	4	74.9	3	83.1	2	81.2	1	80.8	1	71.7	3	78.1	2
- DELTA AIR LINES	76.9		81.4		76.8		84.1		81.0		81.1		71.9		79.0	
- BRANDED CODESHARE PARTNERS	73.6		77.7		71.9		81.4		81.4		80.2		71.3		76.8	
FRONTIER AIRLINES	69.4	7	77.2	6	67.8	8	73.1	8	76.1	6	69.7	6	62.5	7	70.5	7
JETBLUE AIRWAYS	63.7	9	62.3	9	68.3	7	75.6	7	81.0	3	73.6	4	55.7	8	68.5	8
SOUTHWEST AIRLINES	82.4	1	80.8	3	73.0	4	77.3	5	71.9	8	65.3	8	68.0	5	73.7	4
SPIRIT AIRLINES	66.6	8	62.8	8	48.4	9	63.0	9	58.8	9	N/A	N/A	N/A	N/A	N/A	N/A
UNITED AIRLINES	77.3	3	81.3	2	75.6	2	79.3	3	78.7	4	73.9	3	72.2	2	76.8	3
- UNITED AIRLINES	80.0		82.7		77.6		81.9		79.5		73.9		71.5		78.0	
- BRANDED CODESHARE PARTNERS	74.2		79.5		73.2		76.3		77.8		73.9		73.0		75.3	
TOTAL	75.3		78.5		73.4		79.2		77.8		73.1		69.5		75.1	

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AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING MARKETING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	ATL		AUS		BNA		BOS		BWI		CLT		DCA		DEN	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES NETWORK ²	115	63.5	248	66.1	122	74.6	264	73.5	92	83.7	0	0.0	183	72.1	385	72.7
- ALASKA AIRLINES	115	63.5	155	65.8	122	74.6	264	73.5	92	83.7	0	0.0	183	72.1	354	77.1
- BRANDED CODESHARE PARTNERS	0	0.0	93	66.7	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	31	22.6
ALLEGiant AIR	0	0.0	97	63.9	284	70.1	74	86.5	0	0.0	0	0.0	0	0.0	72	88.9
AMERICAN AIRLINES NETWORK	1284	52.3	1203	63.3	1563	61.4	2822	63.8	426	55.9	18107	73.0	7716	58.6	894	60.0
- AMERICAN AIRLINES	707	49.4	905	58.6	856	55.0	1627	59.7	326	52.8	9605	73.0	2194	61.9	832	58.4
- BRANDED CODESHARE PARTNERS	577	55.8	298	77.9	707	69.2	1195	69.5	100	66.0	8502	73.0	5522	57.3	62	80.6
DELTA AIR LINES NETWORK	25331	72.4	1934	72.0	1382	68.6	4640	66.2	585	69.2	898	67.9	1727	59.1	1146	71.9
- DELTA AIR LINES	21771	73.4	1191	67.8	901	71.9	2389	64.5	473	69.8	494	72.1	842	58.6	1084	72.0
- BRANDED CODESHARE PARTNERS	3560	66.0	743	78.9	481	62.4	2251	68.1	112	67.0	404	62.9	885	59.7	62	69.4
FRONTIER AIRLINES	1973	52.7	133	60.9	104	74.0	80	78.8	457	57.1	354	57.3	80	67.5	2143	73.0
JETBLUE AIRWAYS	306	44.4	147	66.0	223	52.5	3356	52.8	69	39.1	69	44.9	573	48.7	153	55.6
SOUTHWEST AIRLINES	1353	57.8	3545	67.1	5878	65.6	768	54.2	6465	68.5	316	55.4	1347	51.9	8374	69.0
UNITED AIRLINES NETWORK	754	62.2	1004	72.0	832	67.4	1273	70.6	394	71.1	537	68.3	915	62.5	16333	77.5
- UNITED AIRLINES	716	62.2	895	70.7	713	66.9	1203	70.8	393	71.0	150	54.7	635	64.4	9849	78.2
- BRANDED CODESHARE PARTNERS	38	63.2	109	82.6	119	70.6	70	67.1	1	100.0	387	73.6	280	58.2	6484	76.4
TOTAL	31,116	69.1	8,311	68.1	10,388	65.5	13,277	62.4	8,488	67.4	20,281	72.0	12,541	58.0	29,500	73.9

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

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Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING MARKETING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	DFW		DTW		EWR		FLL		IAD		IAH		JFK		LAS	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES NETWORK²	274	75.2	61	82.0	246	72.8	31	67.7	123	71.5	123	76.4	372	69.9	869	74.7
- ALASKA AIRLINES	274	75.2	61	82.0	246	72.8	31	67.7	123	71.5	123	76.4	372	69.9	636	79.1
- BRANDED CODESHARE PARTNERS	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	233	62.7
ALLEGiant AIR	0	0.0	0	0.0	72	90.3	490	48.6	79	69.6	0	0.0	0	0.0	636	78.1
AMERICAN AIRLINES NETWORK	25114	74.7	858	62.9	626	51.8	701	59.9	270	59.3	1024	60.1	2158	60.7	1270	62.8
- AMERICAN AIRLINES	14742	71.2	413	63.2	626	51.8	701	59.9	180	55.6	806	58.1	1450	58.4	1206	62.2
- BRANDED CODESHARE PARTNERS	10372	79.8	445	62.7	0	0.0	0	0.0	90	66.7	218	67.4	708	65.4	64	75.0
DELTA AIR LINES NETWORK	998	71.3	9915	74.4	785	59.0	1039	66.3	504	69.0	736	68.2	5026	62.7	1338	73.8
- DELTA AIR LINES	998	71.3	5434	74.0	570	58.9	1039	66.3	313	68.4	736	68.2	2645	63.6	1245	72.8
- BRANDED CODESHARE PARTNERS	0	0.0	4481	74.9	215	59.1	0	0.0	191	70.2	0	0.0	2381	61.7	93	87.1
FRONTIER AIRLINES	1208	63.2	423	65.7	121	50.4	487	59.3	192	47.4	606	67.2	30	73.3	1415	62.8
JETBLUE AIRWAYS	85	65.9	170	50.6	423	52.7	2836	62.3	0	0.0	193	52.8	3451	51.7	296	72.6
SOUTHWEST AIRLINES	0	0.0	393	56.0	0	0.0	907	64.2	0	0.0	0	0.0	0	0.0	7520	75.4
UNITED AIRLINES NETWORK	979	70.4	675	72.6	8729	64.0	663	71.6	7047	76.3	12177	81.2	0	0.0	1208	75.4
- UNITED AIRLINES	937	69.9	201	75.1	5650	63.2	663	71.6	3191	76.3	6380	79.2	0	0.0	1208	75.4
- BRANDED CODESHARE PARTNERS	42	81.0	474	71.5	3079	65.3	0	0.0	3856	76.3	5797	83.4	0	0.0	0	0.0
TOTAL	28,658	74.0	12,495	72.4	11,002	62.7	7,154	62.6	8,215	74.5	14,859	78.1	11,037	59.1	14,552	72.9

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING MARKETING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	LAX		LGA		MCO		MDW		MIA		MSP		ORD		PHL	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES NETWORK²	1501	72.7	0	0.0	184	77.7	0	0.0	31	80.6	174	85.6	419	63.5	93	76.3
- ALASKA AIRLINES	1053	70.5	0	0.0	184	77.7	0	0.0	31	80.6	174	85.6	419	63.5	93	76.3
- BRANDED CODESHARE PARTNERS	448	77.9	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
ALLEGiant AIR	0	0.0	0	0.0	39	74.4	45	75.6	0	0.0	0	0.0	0	0.0	27	40.7
AMERICAN AIRLINES NETWORK	4179	71.3	4283	59.0	1726	55.6	0	0.0	6896	70.1	674	61.1	14703	71.8	9397	66.9
- AMERICAN AIRLINES	2905	68.6	1493	50.7	1726	55.6	0	0.0	5618	68.1	382	59.4	5993	66.8	4865	67.4
- BRANDED CODESHARE PARTNERS	1274	77.6	2790	63.4	0	0.0	0	0.0	1278	78.7	292	63.4	8710	75.3	4532	66.3
DELTA AIR LINES NETWORK	4511	78.8	7379	61.6	1832	63.6	303	70.3	944	68.3	9973	78.1	1342	64.2	753	63.1
- DELTA AIR LINES	3495	76.0	2452	60.8	1825	63.6	117	69.2	944	68.3	6360	77.0	1155	64.2	613	63.3
- BRANDED CODESHARE PARTNERS	1016	88.3	4927	62.0	7	85.7	186	71.0	0	0.0	3613	80.0	187	63.6	140	62.1
FRONTIER AIRLINES	538	72.7	185	31.4	1980	62.4	92	56.5	385	57.7	124	70.2	351	57.3	857	46.7
JETBLUE AIRWAYS	753	63.1	379	45.6	1712	60.4	0	0.0	0	0.0	0	0.0	197	45.7	177	54.2
SOUTHWEST AIRLINES	2313	66.8	1011	51.6	4490	68.1	7025	68.5	458	57.0	504	60.5	0	0.0	458	55.2
UNITED AIRLINES NETWORK	3806	81.6	967	56.4	1181	72.9	0	0.0	489	69.3	692	72.1	18291	70.3	556	64.7
- UNITED AIRLINES	2819	79.6	844	55.2	1181	72.9	0	0.0	489	69.3	572	72.2	9376	69.8	429	64.1
- BRANDED CODESHARE PARTNERS	987	87.3	123	64.2	0	0.0	0	0.0	0	0.0	120	71.7	8915	70.9	127	66.9
TOTAL	17,601	74.7	14,204	58.9	13,144	64.6	7,465	68.5	9,203	68.7	12,141	76.1	35,303	70.4	12,318	64.5

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING MARKETING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT												
CARRIER ¹	PHX		SAN		SEA		SFO		SLC		TPA	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES NETWORK²	588	64.5	3213	63.3	10087	75.8	1695	42.8	447	76.7	92	73.9
- ALASKA AIRLINES	434	68.4	1298	71.0	7593	76.3	1012	48.7	210	74.3	92	73.9
- BRANDED CODESHARE PARTNERS	154	53.2	1915	58.2	2494	74.3	683	34.1	237	78.9	0	0.0
ALLEGiant AIR	18	77.8	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
AMERICAN AIRLINES NETWORK	7881	75.0	887	59.8	901	65.6	1406	50.6	511	58.3	1221	60.8
- AMERICAN AIRLINES	5069	71.1	887	59.8	722	61.9	1189	51.0	420	54.5	1128	59.9
- BRANDED CODESHARE PARTNERS	2812	82.1	0	0.0	179	80.4	217	48.8	91	75.8	93	71.0
DELTA AIR LINES NETWORK	1032	78.7	991	73.9	4747	80.2	1381	50.0	7542	85.5	1222	66.2
- DELTA AIR LINES	864	77.0	836	73.3	3037	78.5	1319	50.8	4811	83.0	1197	65.8
- BRANDED CODESHARE PARTNERS	168	87.5	155	76.8	1710	83.3	62	33.9	2731	90.0	25	84.0
FRONTIER AIRLINES	555	69.2	185	58.9	155	86.5	395	36.2	269	76.2	570	66.8
JETBLUE AIRWAYS	31	51.6	149	74.5	93	47.3	453	54.1	62	45.2	449	55.9
SOUTHWEST AIRLINES	5222	71.1	3733	59.3	981	64.5	1010	34.9	960	69.0	1929	67.7
UNITED AIRLINES NETWORK	827	77.1	1035	68.2	1005	73.5	7683	56.8	636	75.8	622	73.3
- UNITED AIRLINES	735	75.8	975	68.0	977	73.6	5899	60.0	384	73.7	622	73.3
- BRANDED CODESHARE PARTNERS	92	88.0	60	71.7	28	71.4	1784	46.3	252	79.0	0	0.0
TOTAL	16,154	73.5	10,193	63.2	17,969	75.6	14,023	51.6	10,427	81.2	6,105	65.7

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2A. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING OPERATING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	ATL		AUS		BNA		BOS		BWI		CLT		DCA		DEN	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES ²	115	63.5	155	65.8	122	74.6	264	73.5	92	83.7	0	0.0	183	72.1	354	77.1
ALLEGiant AIR	0	0.0	97	63.9	284	70.1	74	86.5	0	0.0	0	0.0	0	0.0	72	88.9
AMERICAN AIRLINES	707	49.4	905	58.6	856	55.0	1627	59.7	326	52.8	9605	73.0	2194	61.9	832	58.4
DELTA AIR LINES	21771	73.4	1191	67.8	901	71.9	2389	64.5	473	69.8	494	72.1	842	58.6	1084	72.0
ENVOY AIR	58	82.8	153	83.7	243	79.0	204	77.5	32	87.5	476	82.6	425	69.9	0	0.0
FRONTIER AIRLINES	1973	52.7	133	60.9	104	74.0	80	78.8	457	57.1	354	57.3	80	67.5	2143	73.0
JETBLUE AIRWAYS	306	44.4	147	66.0	223	52.5	3356	52.8	69	39.1	69	44.9	573	48.7	153	55.6
PSA AIRLINES	311	49.8	21	52.4	183	60.7	0	0.0	7	57.1	3528	67.9	3553	53.3	0	0.0
REPUBLIC AIRWAYS	246	58.9	4	100.0	370	70.5	3312	68.0	173	63.0	321	69.2	2256	62.6	0	0.0
SKYWEST AIRLINES	508	69.1	932	76.9	222	61.7	0	0.0	1	100.0	231	76.6	27	51.9	6639	76.1
SOUTHWEST AIRLINES	1353	57.8	3545	67.1	5878	65.6	768	54.2	6465	68.5	316	55.4	1347	51.9	8374	69.0
UNITED AIRLINES	716	62.2	895	70.7	713	66.9	1203	70.8	393	71.0	150	54.7	635	64.4	9849	78.2
TOTAL	28,064	69.5	8,178	67.9	10,099	65.7	13,277	62.4	8,488	67.4	15,544	71.0	12,115	58.1	29,500	73.9

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2A. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING OPERATING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	DFW		DTW		EWR		FLL		IAD		IAH		JFK		LAS	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES ²	274	75.2	61	82.0	246	72.8	31	67.7	123	71.5	123	76.4	372	69.9	636	79.1
ALLEGiant AIR	0	0.0	0	0.0	72	90.3	490	48.6	79	69.6	0	0.0	0	0.0	636	78.1
AMERICAN AIRLINES	14742	71.2	413	63.2	626	51.8	701	59.9	180	55.6	806	58.1	1450	58.4	1206	62.2
DELTA AIR LINES	998	71.3	5434	74.0	570	58.9	1039	66.3	313	68.4	736	68.2	2645	63.6	1245	72.8
ENVOY AIR	6665	82.9	128	78.9	0	0.0	0	0.0	0	0.0	56	78.6	0	0.0	0	0.0
FRONTIER AIRLINES	1208	63.2	423	65.7	121	50.4	487	59.3	192	47.4	606	67.2	30	73.3	1415	62.8
JETBLUE AIRWAYS	85	65.9	170	50.6	423	52.7	2836	62.3	0	0.0	193	52.8	3451	51.7	296	72.6
PSA AIRLINES	1714	71.5	192	50.5	0	0.0	0	0.0	90	66.7	84	50.0	0	0.0	0	0.0
REPUBLIC AIRWAYS	3	66.7	607	77.4	2366	65.9	0	0.0	875	77.3	27	81.5	1233	63.6	0	0.0
SKYWEST AIRLINES	1997	76.4	2428	77.6	0	0.0	0	0.0	244	73.0	1229	75.8	0	0.0	157	82.2
SOUTHWEST AIRLINES	0	0.0	393	56.0	0	0.0	907	64.2	0	0.0	0	0.0	0	0.0	7520	75.4
UNITED AIRLINES	937	69.9	201	75.1	5650	63.2	663	71.6	3191	76.3	6380	79.2	0	0.0	1208	75.4
TOTAL	28,623	73.9	10,450	72.9	10,074	62.7	7,154	62.6	5,287	73.7	10,240	74.9	9,181	58.6	14,319	73.1

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 2A. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING OPERATING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT																
CARRIER ¹	LAX		LGA		MCO		MDW		MIA		MSP		ORD		PHL	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES ²	1053	70.5	0	0.0	184	77.7	0	0.0	31	80.6	174	85.6	419	63.5	93	76.3
ALLEGiant AIR	0	0.0	0	0.0	39	74.4	45	75.6	0	0.0	0	0.0	0	0.0	27	40.7
AMERICAN AIRLINES	2905	68.6	1493	50.7	1726	55.6	0	0.0	5618	68.1	382	59.4	5993	66.8	4865	67.4
DELTA AIR LINES	3495	76.0	2452	60.8	1825	63.6	117	69.2	944	68.3	6360	77.0	1155	64.2	613	63.3
ENVOY AIR	0	0.0	0	0.0	0	0.0	0	0.0	1214	79.5	92	88.0	4794	78.7	0	0.0
FRONTIER AIRLINES	538	72.7	185	31.4	1980	62.4	92	56.5	385	57.7	124	70.2	351	57.3	857	46.7
JETBLUE AIRWAYS	753	63.1	379	45.6	1712	60.4	0	0.0	0	0.0	0	0.0	197	45.7	177	54.2
PSA AIRLINES	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	120	45.8	0	0.0	2026	62.2
REPUBLIC AIRWAYS	0	0.0	4809	64.0	0	0.0	0	0.0	64	64.1	142	66.9	2641	76.7	466	71.7
SKYWEST AIRLINES	3574	83.3	0	0.0	0	0.0	0	0.0	0	0.0	2520	83.7	8081	68.3	0	0.0
SOUTHWEST AIRLINES	2313	66.8	1011	51.6	4490	68.1	7025	68.5	458	57.0	504	60.5	0	0.0	458	55.2
UNITED AIRLINES	2819	79.6	844	55.2	1181	72.9	0	0.0	489	69.3	572	72.2	9376	69.8	429	64.1
TOTAL	17,450	74.6	11,173	58.6	13,137	64.5	7,279	68.4	9,203	68.7	10,990	76.6	33,007	70.1	10,011	63.6

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

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AIR TRAVEL CONSUMER REPORT

TABLE 2A. NUMBER OF REPORTED FLIGHT ARRIVALS AND PERCENTAGE ARRIVING ON-TIME BY REPORTING OPERATING CARRIER AND AIRPORT (30 LARGEST AIRPORTS)

JULY 2026

CARRIER ¹	ARRIVAL AIRPORT											
	PHX		SAN		SEA		SFO		SLC		TPA	
	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME	# OF ARR	% ON TIME
ALASKA AIRLINES ²	434	68.4	1298	71.0	7593	76.3	1012	48.7	210	74.3	92	73.9
ALLEGiant AIR	18	77.8	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
AMERICAN AIRLINES	5069	71.1	887	59.8	722	61.9	1189	51.0	420	54.5	1128	59.9
DELTA AIR LINES	864	77.0	836	73.3	3037	78.5	1319	50.8	4811	83.0	1197	65.8
ENVOY AIR	1133	85.4	0	0.0	120	89.2	0	0.0	9	100.0	93	71.0
FRONTIER AIRLINES	555	69.2	185	58.9	155	86.5	395	36.2	269	76.2	570	66.8
JETBLUE AIRWAYS	31	51.6	149	74.5	93	47.3	453	54.1	62	45.2	449	55.9
PSA AIRLINES	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
REPUBLIC AIRWAYS	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0	0	0.0
SKYWEST AIRLINES	2031	80.2	1282	65.8	2538	81.2	2597	44.5	3249	87.9	25	84.0
SOUTHWEST AIRLINES	5222	71.1	3733	59.3	981	64.5	1010	34.9	960	69.0	1929	67.7
UNITED AIRLINES	735	75.8	975	68.0	977	73.6	5899	60.0	384	73.7	622	73.3
TOTAL	16,092	73.6	9,345	64.3	16,216	76.0	13,874	51.9	10,374	81.2	6,105	65.7

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 3. PERCENTAGE OF REPORTING OPERATING CARRIERS FLIGHT OPERATIONS ARRIVING ON-TIME BY AIRPORT AND TIME OF DAY (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT*																
SCHEDULED ARRIVAL TIME	ATL	AUS	BNA	BOS	BWI	CLT	DCA	DEN	DFW	DTW	EWR	FLL	IAD	IAH	JFK	LAS
0600-0659	81.1	90.3	85.6	66.0	87.0	84.5	81.8	92.9	87.6	77.1	76.1	83.3	75.4	85.8	76.6	94.0
0700-0759	87.2	97.6	91.5	82.4	91.8	86.7	81.5	93.9	89.6	86.4	77.7	73.1	86.5	68.8	71.0	93.9
0800-0859	88.8	90.5	86.6	82.0	91.1	86.5	79.0	90.4	88.7	76.9	80.3	82.3	71.2	88.3	62.4	92.1
0900-0959	83.8	89.1	90.0	86.4	88.8	82.0	82.5	88.0	88.0	89.8	81.8	83.6	88.9	88.3	79.9	88.5
1000-1059	83.8	87.9	83.2	82.5	89.5	84.9	80.3	87.4	85.7	80.8	83.4	81.2	85.3	83.0	77.5	86.8
1100-1159	84.0	81.9	82.1	82.1	86.6	82.3	80.8	87.2	86.3	82.5	77.6	75.9	84.5	86.5	75.8	84.7
1200-1259	84.6	83.2	78.5	77.8	82.0	80.1	64.7	86.2	85.0	83.1	76.9	64.9	75.5	76.5	65.7	82.0
1300-1359	80.4	77.4	70.9	79.4	78.5	80.8	62.5	78.0	80.1	80.7	68.7	73.4	86.0	78.8	63.3	76.0
1400-1459	71.6	71.8	66.3	70.3	74.9	73.7	58.5	81.8	80.1	75.8	65.8	66.1	85.9	71.3	63.5	72.4
1500-1559	61.5	63.4	66.7	67.0	70.3	71.5	57.6	68.5	74.3	77.3	65.3	61.3	79.1	79.2	69.9	70.7
1600-1659	59.4	62.3	56.0	56.2	60.1	64.0	51.3	62.7	72.4	73.2	62.5	57.3	73.4	69.9	55.0	70.8
1700-1759	55.2	55.8	50.4	52.4	52.2	61.6	41.4	58.3	62.7	73.3	55.3	57.9	63.5	66.6	56.5	62.8
1800-1859	56.1	57.0	46.4	46.8	48.0	58.3	41.8	51.7	59.6	63.8	54.7	53.0	61.7	60.8	49.7	59.1
1900-1959	50.2	51.6	41.1	47.6	46.4	55.7	39.7	52.0	58.6	63.0	43.9	49.7	53.5	64.6	47.9	62.5
2000-2059	54.2	55.6	45.0	43.4	44.3	51.5	40.9	50.3	59.6	66.2	45.1	42.9	71.7	68.5	47.4	60.7
2100-2159	52.9	54.5	48.6	42.9	39.8	52.9	38.8	62.9	54.1	54.7	42.5	44.5	58.4	61.7	36.2	56.7
2200-2259	48.6	52.6	57.1	47.3	40.7	42.6	41.9	64.2	54.3	55.2	43.8	47.9	44.1	50.9	44.3	54.6
2300-0559	58.9	54.2	57.4	48.6	55.3	63.3	43.5	62.6	58.4	57.8	54.5	42.6	66.6	65.0	48.8	64.4
TOTAL	69.5	67.9	65.7	62.4	67.4	71.0	58.1	73.9	73.9	72.9	62.7	62.6	73.7	74.9	58.6	73.1

* See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 3. PERCENTAGE OF REPORTING OPERATING CARRIERS FLIGHT OPERATIONS ARRIVING ON-TIME BY AIRPORT AND TIME OF DAY (30 LARGEST AIRPORTS)

JULY 2026

ARRIVAL AIRPORT*															
SCHEDULED ARRIVAL TIME	LAX	LGA	MCO	MDW	MIA	MSP	ORD	PHL	PHX	SAN	SEA	SFO	SLC	TPA	TOTAL
0600-0659	95.2	83.3	71.5	93.8	72.4	81.1	82.6	72.7	91.0	84.6	87.8	89.2	93.3	76.2	85.8
0700-0759	93.3	81.3	84.3	90.7	88.6	84.9	84.2	79.0	89.1	92.1	92.7	88.9	91.7	92.5	87.0
0800-0859	85.4	82.4	88.7	90.0	87.2	87.4	84.5	84.4	91.0	84.7	90.5	61.9	94.3	93.1	86.3
0900-0959	84.9	80.9	86.8	87.4	88.3	86.9	82.0	81.6	87.5	84.2	88.4	57.0	92.4	88.9	84.7
1000-1059	83.5	76.1	86.3	87.2	83.6	83.5	81.7	83.3	86.8	75.5	80.3	61.7	91.5	88.9	83.3
1100-1159	78.7	74.7	81.7	86.7	82.1	89.1	82.8	79.7	86.1	74.0	83.0	48.8	88.6	78.4	81.3
1200-1259	82.6	69.8	77.3	82.4	78.6	84.5	83.0	75.8	80.7	64.4	78.8	50.2	90.3	75.5	79.3
1300-1359	77.3	65.2	77.2	72.0	79.1	79.9	76.4	75.5	79.2	64.3	79.9	51.1	84.8	76.6	75.6
1400-1459	77.6	63.0	66.4	70.1	69.6	78.1	71.6	71.6	70.7	64.1	74.8	58.2	83.9	65.5	72.3
1500-1559	77.4	64.0	65.2	66.5	58.6	79.7	68.4	67.7	69.9	59.1	81.3	43.7	84.5	64.9	68.1
1600-1659	72.6	56.7	57.8	60.5	57.6	77.5	61.8	53.6	68.8	57.2	80.6	44.4	79.5	65.5	64.0
1700-1759	71.9	53.5	50.6	54.1	63.8	71.8	59.7	54.8	64.5	56.7	73.9	56.3	72.7	59.2	60.3
1800-1859	64.8	48.4	53.7	41.7	56.9	64.8	56.4	52.1	60.4	51.9	66.6	68.8	70.7	51.0	55.4
1900-1959	70.1	41.5	46.2	44.8	53.1	74.4	55.4	42.6	57.8	56.5	69.0	53.6	74.1	56.0	55.3
2000-2059	64.5	38.3	47.5	49.8	50.8	69.5	53.8	47.1	57.4	46.9	64.2	37.7	73.5	50.4	54.0
2100-2159	66.4	36.5	49.9	39.4	54.6	54.9	52.7	45.3	58.6	47.2	61.3	30.4	68.0	47.7	51.6
2200-2259	55.2	35.7	49.4	40.2	51.6	58.8	54.4	42.1	57.9	52.1	68.4	33.0	65.1	53.5	51.7
2300-0559	61.8	39.5	52.6	57.3	53.0	60.3	68.7	50.1	65.2	58.8	65.8	49.5	56.1	54.6	56.9
TOTAL	74.6	58.6	64.5	68.4	68.7	76.6	70.1	63.6	73.6	64.3	76.0	51.9	81.2	65.7	69.1

* See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 4. PERCENTAGE OF REPORTING OPERATING CARRIERS FLIGHT OPERATIONS DEPARTING ON-TIME BY AIRPORT AND TIME OF DAY (30 LARGEST AIRPORTS)

JULY 2026

DEPARTURE AIRPORT*																
SCHEDULED DEPARTURE TIME	ATL	AUS	BNA	BOS	BWI	CLT	DCA	DEN	DFW	DTW	EWR	FLL	IAD	IAH	JFK	LAS
0600-0659	83.7	92.5	88.3	86.0	86.7	86.2	86.0	91.1	82.3	83.7	84.3	88.8	87.2	92.7	79.4	90.7
0700-0759	83.7	87.8	80.4	85.3	84.3	84.5	82.7	89.7	83.3	81.9	83.6	87.9	88.3	87.6	78.3	83.2
0800-0859	86.3	80.7	85.4	83.1	84.1	82.2	79.5	89.6	83.3	82.9	80.0	83.6	85.6	84.2	76.8	83.5
0900-0959	83.3	83.6	82.5	79.3	75.4	77.7	74.2	85.4	80.4	84.5	76.3	76.0	82.7	80.9	72.0	79.2
1000-1059	80.0	80.5	79.2	76.6	74.9	73.8	77.1	78.2	71.6	80.9	76.8	73.0	80.0	76.5	57.0	75.1
1100-1159	79.1	76.1	66.5	73.5	69.3	75.5	69.2	80.5	67.5	71.4	71.4	68.7	84.8	73.6	67.3	71.1
1200-1259	75.4	66.6	59.0	68.4	60.8	63.6	58.7	71.8	66.1	72.9	68.7	63.0	77.1	71.9	57.1	63.5
1300-1359	73.0	65.4	47.8	70.8	48.7	62.5	58.2	77.8	67.0	59.5	70.9	50.9	79.9	55.2	59.6	64.8
1400-1459	65.4	59.6	51.4	63.8	53.4	57.9	51.5	59.7	61.3	70.7	63.9	52.6	77.3	69.1	53.0	59.8
1500-1559	60.6	48.9	45.7	56.2	42.4	53.8	46.9	65.9	65.0	67.0	59.8	50.6	66.2	69.6	52.4	52.3
1600-1659	51.7	45.1	42.4	53.5	43.7	50.8	45.6	60.0	58.4	61.3	62.8	50.4	83.3	67.0	56.4	56.3
1700-1759	51.1	42.9	39.2	43.5	37.2	43.0	38.6	55.7	54.9	52.6	56.7	44.7	60.1	67.5	53.3	57.2
1800-1859	44.1	44.5	37.5	40.1	36.3	45.4	39.2	39.8	48.0	55.6	53.3	49.8	63.5	58.7	50.0	44.4
1900-1959	45.0	45.9	36.5	36.4	33.1	45.1	36.8	45.9	45.0	55.3	55.2	48.4	46.5	66.7	48.0	49.9
2000-2059	43.8	38.9	29.0	40.4	32.9	46.6	36.9	45.1	46.3	53.9	45.7	38.6	49.4	64.4	38.0	46.8
2100-2159	46.8	37.7	36.5	42.4	33.2	42.1	40.3	49.7	53.1	61.6	48.1	30.3	34.8	68.9	36.3	47.0
2200-2259	51.5	53.6	43.5	36.0	40.5	45.7	36.9	54.1	49.1	69.8	41.2	30.8	61.7	72.7	30.9	51.3
2300-0559	63.4	94.0	92.3	87.1	88.4	64.1	84.9	76.7	84.5	87.2	85.7	94.3	89.7	93.7	83.3	69.7
TOTAL	64.9	65.6	59.0	65.6	57.7	60.3	58.8	68.3	63.9	70.0	67.1	60.5	72.8	72.4	59.4	66.0

* See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT

TABLE 4. PERCENTAGE OF REPORTING OPERATING CARRIERS FLIGHT OPERATIONS DEPARTING ON-TIME BY AIRPORT AND TIME OF DAY (30 LARGEST AIRPORTS)

JULY 2026

DEPARTURE AIRPORT*															
SCHEDULED DEPARTURE TIME	LAX	LGA	MCO	MDW	MIA	MSP	ORD	PHL	PHX	SAN	SEA	SFO	SLC	TPA	TOTAL
0600-0659	88.4	83.2	88.9	88.3	87.4	88.4	84.8	82.2	92.0	92.7	92.8	92.1	93.5	89.5	87.6
0700-0759	85.3	82.6	85.1	90.0	89.4	89.1	87.2	82.3	87.5	80.9	85.1	90.0	87.8	88.9	85.4
0800-0859	83.3	78.4	86.0	80.5	84.1	86.3	81.4	80.1	83.2	85.7	85.8	84.4	90.7	89.8	83.6
0900-0959	77.9	74.6	80.4	77.9	80.8	81.0	83.1	75.1	79.7	72.9	80.5	72.9	87.8	81.1	80.1
1000-1059	72.3	74.5	77.6	76.6	76.1	81.3	78.0	76.7	81.7	73.7	72.7	61.2	89.3	79.9	76.3
1100-1159	71.7	69.2	76.1	55.8	72.6	74.7	73.4	65.2	72.8	63.8	69.4	56.5	84.1	79.3	72.9
1200-1259	71.5	63.4	69.2	64.6	68.8	79.3	70.0	69.6	71.7	64.0	72.7	54.1	81.9	70.5	68.5
1300-1359	69.2	63.2	64.9	53.5	66.6	78.8	71.1	60.2	71.7	52.0	69.1	61.3	81.7	63.7	67.0
1400-1459	67.3	56.9	57.8	41.1	54.2	72.0	70.0	51.6	63.7	55.2	71.1	54.1	68.5	61.6	61.6
1500-1559	69.6	53.2	53.0	46.4	52.2	71.1	63.4	54.1	59.3	57.0	66.4	53.6	79.8	55.0	59.5
1600-1659	69.7	50.0	48.6	42.3	52.9	68.4	62.9	52.0	57.8	48.8	68.9	54.1	68.9	56.1	56.3
1700-1759	70.2	48.2	43.4	36.6	53.5	62.9	55.9	43.9	57.8	53.6	66.9	48.0	73.0	55.0	53.2
1800-1859	71.0	47.2	36.8	34.1	53.5	66.3	55.8	46.6	46.3	48.4	68.0	65.8	60.4	44.9	50.2
1900-1959	65.4	44.3	40.2	29.9	50.7	61.8	55.8	44.5	54.8	42.2	64.2	66.9	63.5	46.6	48.7
2000-2059	61.1	39.9	38.5	33.6	53.2	70.3	49.3	41.8	55.2	55.1	63.2	50.8	67.5	41.4	48.1
2100-2159	67.9	42.7	40.0	38.3	54.4	73.4	57.7	51.5	56.3	50.4	66.4	56.8	77.9	46.7	52.3
2200-2259	69.1	21.4	41.1	25.8	52.7	63.8	53.2	49.5	54.5	72.7	63.9	51.2	74.1	44.1	52.7
2300-0559	75.1	100.0	82.5	94.0	78.4	93.0	72.0	74.3	78.8	0.0	79.2	65.2	80.2	91.2	77.8
TOTAL	73.6	61.7	63.6	57.4	63.6	76.0	68.8	61.3	69.7	65.3	73.0	63.8	80.1	68.8	66.3

* See Appendix at end of this section for list of airport codes.

AIR TRAVEL CONSUMER REPORT
TABLE 5. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT BY REPORTING OPERATING CARRIER
JULY 2026

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Aberdeen, SD (ABR)	85.5	87.1	62	62
Abilene, TX (ABI)	81.0	82.5	274	274
Adak Island, AK (ADK)	100.0	88.9	9	9
Aguadilla, PR (BQN)	61.5	66.8	226	226
Akron, OH (CAK)	65.0	73.5	505	505
Albany, NY (ALB)	64.1	68.7	1150	1149
Albuquerque, NM (ABQ)	71.8	75.5	2227	2227
Alexandria, LA (AEX)	81.2	85.7	154	154
Allentown/Bethlehem/Easton, PA (ABE)	67.8	72.4	391	391
Alpena, MI (APN)	85.5	78.2	55	55
Amarillo, TX (AMA)	71.6	79.9	437	437
Anchorage, AK (ANC)	75.9	79.9	2514	2513
Appleton, WI (ATW)	72.2	80.1	616	617
Arcata/Eureka, CA (ACV)	65.8	66.0	234	235
Asheville, NC (AVL)	65.7	69.6	1022	1020
Ashland, WV (HTS)	54.4	45.6	68	68
Aspen, CO (ASE)	60.6	63.8	759	759
Atlanta, GA (ATL)	69.5	64.9	28064	28068
Atlantic City, NJ (ACY)	47.3	36.4	55	55
Augusta, GA (AGS)	59.3	72.9	118	118
Austin, TX (AUS)	67.9	65.6	8178	8177
Bakersfield, CA (BFL)	65.0	83.3	263	263
Baltimore, MD (BWI)	67.4	57.7	8488	8485
Bangor, ME (BGR)	63.4	66.6	530	530
Barrow, AK (BRW)	80.6	67.7	31	31
Baton Rouge, LA (BTR)	69.2	76.5	360	361
Beaumont/Port Arthur, TX (BPT)	71.9	75.0	64	64
Belleville, IL (BLV)	70.0	66.3	190	190
Bellingham, WA (BLI)	87.4	91.8	182	182
Bemidji, MN (BJI)	85.5	87.1	62	62
Bend/Redmond, OR (RDM)	78.4	77.3	596	596
Bethel, AK (BET)	88.5	73.8	61	61
Billings, MT (BIL)	77.1	84.0	420	420
Binghamton, NY (BGM)	83.9	80.6	31	31
Birmingham, AL (BHM)	64.6	71.6	1501	1501
Bishop, CA (BIH)	54.8	48.4	31	31
Bismarck/Mandan, ND (BIS)	76.9	85.4	355	355
Bloomington/Normal, IL (BMI)	72.9	78.5	144	144
Boise, ID (BOI)	76.6	79.5	2070	2070
Boston, MA (BOS)	62.4	65.6	13277	13277
Bozeman, MT (BZN)	73.0	71.7	1380	1379

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Brainerd, MN (BRD)	90.9	92.7	55	55
Bristol/Johnson City/Kingsport, TN (TRI)	64.4	70.6	180	180
Brownsville, TX (BRO)	82.6	85.3	109	109
Buffalo, NY (BUF)	60.4	64.2	1949	1951
Burbank, CA (BUR)	75.8	77.2	2626	2626
Burlington, VT (BTV)	58.3	66.2	595	594
Butte, MT (BTM)	75.8	82.3	62	62
Carlsbad, CA (CLD)	69.5	70.4	243	243
Casper, WY (CPR)	72.1	77.1	240	240
Cedar City, UT (CDC)	90.9	96.4	55	55
Cedar Rapids/Iowa City, IA (CID)	71.1	76.9	714	714
Champaign/Urbana, IL (CMI)	78.8	81.5	151	151
Charleston, SC (CHS)	62.5	68.6	2172	2172
Charleston/Dunbar, WV (CRW)	50.0	54.5	202	202
Charlotte Amalie, VI (STT)	76.3	72.8	448	448
Charlotte, NC (CLT)	71.0	60.3	15544	15548
Charlottesville, VA (CHO)	64.3	77.3	154	154
Chattanooga, TN (CHA)	58.5	66.0	436	435
Cheyenne, WY (CYS)	74.2	90.3	62	62
Chicago, IL (MDW)	68.4	57.4	7279	7279
Chicago, IL (ORD)	70.1	68.8	33007	33010
Christiansted, VI (STX)	68.0	75.0	100	100
Cincinnati, OH (CVG)	68.7	73.7	3261	3262
Clarksburg/Fairmont, WV (CKB)	69.9	67.7	93	93
Cleveland, OH (CLE)	67.1	72.4	3735	3736
Cody, WY (COD)	79.8	73.4	129	128
College Station/Bryan, TX (CLL)	84.8	89.1	92	92
Colorado Springs, CO (COS)	66.9	73.6	1188	1189
Columbia, MO (COU)	79.8	78.3	351	351
Columbia, SC (CAE)	62.4	69.2	455	455
Columbus, GA (CSG)	100.0	37.5	8	8
Columbus, MS (GTR)	54.8	45.2	31	31
Columbus, OH (CMH)	68.7	75.8	4003	4002
Columbus, OH (LCK)	74.0	67.5	154	154
Concord, NC (USA)	51.6	43.5	62	62
Cordova, AK (CDV)	87.1	90.3	62	62
Corpus Christi, TX (CRP)	79.2	81.5	390	390
Dallas, TX (DAL)	68.9	57.5	6237	6237
Dallas/Fort Worth, TX (DFW)	73.9	63.9	28623	28623
Dayton, OH (DAY)	62.5	76.0	667	667
Daytona Beach, FL (DAB)	69.3	67.0	306	306

AIR TRAVEL CONSUMER REPORT
TABLE 5. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT BY REPORTING OPERATING CARRIER
JULY 2026

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Deadhorse, AK (SCC)	73.3	80.0	45	45
Decatur, IL (DEC)	70.4	75.9	54	54
Denver, CO (DEN)	73.9	68.3	29500	29503
Des Moines, IA (DSM)	65.9	73.7	1416	1415
Detroit, MI (DTW)	72.9	70.0	10450	10449
Devils Lake, ND (DVL)	87.0	81.5	54	54
Dickinson, ND (DIK)	51.9	75.9	54	54
Dillingham, AK (DLG)	80.6	80.6	31	31
Dodge City, KS (DDC)	70.4	68.5	54	54
Duluth, MN (DLH)	71.3	75.8	244	244
Durango, CO (DRO)	77.4	79.5	455	454
Eagle, CO (EGE)	74.4	70.6	203	201
Eau Claire, WI (EAU)	68.5	79.6	54	54
El Paso, TX (ELP)	65.6	73.7	1447	1446
Elko, NV (EKO)	94.1	98.0	51	51
Elmira/Corning, NY (ELM)	71.2	72.7	132	132
Erie, PA (ERI)	64.5	80.6	31	31
Escanaba, MI (ESC)	78.2	85.5	55	55
Eugene, OR (EUG)	77.6	79.0	884	884
Evansville, IN (EVV)	77.6	79.2	183	183
Everett, WA (PAE)	87.6	89.5	105	105
Fairbanks, AK (FAI)	75.1	76.2	437	437
Fargo, ND (FAR)	75.3	81.7	595	595
Farmington, NM (FMN)	71.0	90.3	31	31
Fayetteville, AR (XNA)	70.1	76.9	1461	1462
Fayetteville, NC (FAY)	59.3	59.3	27	27
Flagstaff, AZ (FLG)	53.7	60.2	123	123
Flint, MI (FNT)	65.1	71.6	229	229
Fort Dodge, IA (FOD)	62.9	62.9	62	62
Fort Lauderdale, FL (FLL)	62.6	60.5	7154	7161
Fort Myers, FL (RSW)	67.8	73.2	2056	2054
Fort Smith, AR (FSM)	76.9	82.1	117	117
Fort Wayne, IN (FWA)	70.6	76.1	524	527
Fresno, CA (FAT)	69.8	75.9	1172	1172
Gainesville, FL (GNV)	78.1	80.7	233	233
Garden City, KS (GCK)	75.4	88.5	61	61
Gillette, WY (GCC)	69.2	82.1	78	78
Grand Forks, ND (GFK)	87.8	90.4	115	115
Grand Island, NE (GRI)	64.5	61.8	76	76
Grand Junction, CO (GJT)	78.3	79.7	448	448
Grand Rapids, MI (GRR)	68.2	73.6	1677	1674

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Great Falls, MT (GTF)	82.4	89.3	187	187
Green Bay, WI (GRB)	75.7	86.4	375	376
Greensboro/High Point, NC (GSO)	63.7	68.0	824	824
Greer, SC (GSP)	62.7	68.6	1302	1303
Guam, TT (GUM)	64.5	79.0	62	62
Gulf Shores, AL (GUF)	66.2	65.4	133	133
Gulfport/Biloxi, MS (GPT)	70.0	76.0	233	233
Gunnison, CO (GUC)	69.9	78.0	123	123
Gustavus, AK (GST)	71.0	67.7	31	31
Hagerstown, MD (HGR)	65.7	65.7	35	35
Hancock/Houghton, MI (CMX)	51.3	73.8	80	80
Harlingen/San Benito, TX (HRL)	67.7	72.4	322	322
Harrisburg, PA (MDT)	64.1	70.4	571	571
Hartford, CT (BDL)	62.4	71.4	1826	1827
Hattiesburg/Laurel, MS (PIB)	70.4	74.1	54	54
Hayden, CO (HDN)	70.1	77.9	137	136
Hays, KS (HYS)	57.4	72.2	54	54
Helena, MT (HLN)	78.0	87.0	123	123
Hibbing, MN (HIB)	85.5	83.6	55	55
Hilo, HI (ITO)	80.2	84.2	545	545
Hilton Head, SC (HHH)	81.1	75.7	301	301
Hobbs, NM (HOB)	73.3	80.0	30	30
Honolulu, HI (HNL)	77.5	83.6	5111	5112
Houston, TX (HOU)	69.0	62.8	4774	4773
Houston, TX (IAH)	74.9	72.4	10240	10244
Huntsville, AL (HSV)	68.4	75.4	731	732
Hyannis, MA (HYA)	73.6	65.0	140	140
Idaho Falls, ID (IDA)	79.0	76.5	514	514
Indianapolis, IN (IND)	69.8	74.7	4405	4405
International Falls, MN (INL)	77.0	78.7	61	61
Iron Mountain/Kingsfd, MI (IMT)	77.4	79.0	62	62
Islip, NY (ISP)	68.2	66.4	444	443
Jackson, WY (JAC)	72.2	64.8	864	863
Jackson/Vicksburg, MS (JAN)	61.9	75.8	520	520
Jacksonville, FL (JAX)	62.0	68.6	2723	2720
Jacksonville/Camp Lejeune, NC (OAJ)	66.3	70.8	89	89
Jamestown, ND (JMS)	90.7	85.2	54	54
Johnstown, PA (JST)	64.8	70.4	54	54
Joplin, MO (JLN)	61.1	79.6	54	54
Juneau, AK (JNU)	85.9	87.8	525	525
Kahului, HI (OGG)	83.1	86.2	2326	2326

AIR TRAVEL CONSUMER REPORT
TABLE 5. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT BY REPORTING OPERATING CARRIER
JULY 2026

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Kalamazoo, MI (AZO)	66.5	72.0	182	182
Kalispell, MT (FCA)	76.5	77.9	391	390
Kansas City, MO (MCI)	70.4	73.9	4762	4761
Kearney, NE (EAR)	70.2	84.5	84	84
Ketchikan, AK (KTN)	82.7	87.9	248	248
Key West, FL (EYW)	73.8	69.1	599	599
Killeen, TX (GRK)	80.0	81.6	185	185
King Salmon, AK (AKN)	95.7	97.8	46	46
Knoxville, TN (TYS)	61.3	72.0	1353	1352
Kodiak, AK (ADQ)	82.6	81.5	92	92
Kona, HI (KOA)	83.1	87.2	1415	1415
Kotzebue, AK (OTZ)	90.0	83.3	30	30
La Crosse, WI (LSE)	68.5	71.2	111	111
Lafayette, IN (LAF)	63.3	83.7	49	49
Lafayette, LA (LFT)	64.0	72.0	175	175
Lake Charles, LA (LCH)	85.6	85.6	90	90
Lancaster, PA (LNS)	57.4	72.2	54	54
Lansing, MI (LAN)	73.3	71.3	150	150
Laramie, WY (LAR)	61.1	68.5	54	54
Laredo, TX (LRD)	86.5	84.4	141	141
Las Vegas, NV (LAS)	73.1	66.0	14319	14315
Lawton/Fort Sill, OK (LAW)	78.3	75.0	92	92
Lewisburg, WV (LWB)	69.4	66.1	62	62
Lewiston, ID (LWS)	90.3	93.5	62	62
Lexington, KY (LEX)	63.9	73.7	926	925
Liberal, KS (LBL)	77.8	77.8	54	54
Lihue, HI (LIH)	83.1	85.5	1485	1485
Lincoln, NE (LNK)	66.8	80.8	365	365
Little Rock, AR (LIT)	74.0	77.6	1254	1253
Long Beach, CA (LGB)	78.6	79.1	1196	1196
Longview, TX (GGG)	78.7	85.0	61	60
Los Angeles, CA (LAX)	74.6	73.6	17450	17454
Louisville, KY (SDF)	69.3	76.2	2015	2015
Lubbock, TX (LBB)	70.0	79.8	550	550
Lynchburg, VA (LYH)	66.1	64.5	62	62
Madison, WI (MSN)	67.5	77.8	1382	1381
Manchester, NH (MHT)	69.8	71.8	529	529
Manhattan/Ft. Riley, KS (MHK)	84.6	83.7	123	123
Marquette, MI (MQT)	69.8	66.4	116	116
Martha's Vineyard, MA (MVY)	75.6	68.6	312	312
Mason City, IA (MCW)	68.5	77.8	54	54

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Medford, OR (MFR)	80.2	78.4	519	519
Melbourne, FL (MLB)	63.5	63.1	241	241
Memphis, TN (MEM)	65.1	71.0	2259	2259
Meridian, MS (MEI)	63.0	75.9	54	54
Miami, FL (MIA)	68.7	63.6	9203	9204
Midland/Odessa, TX (MAF)	71.3	79.0	755	756
Milwaukee, WI (MKE)	65.2	72.9	2759	2759
Minneapolis, MN (MSP)	76.6	76.0	10990	10990
Minot, ND (MOT)	74.3	83.5	261	261
Mission/McAllen/Edinburg, TX (MFE)	74.6	81.1	445	445
Missoula, MT (MSO)	81.9	80.9	626	627
Mobile, AL (MOB)	62.6	70.8	171	171
Moline, IL (MLI)	71.8	78.5	386	386
Monroe, LA (MLU)	80.5	76.4	123	123
Monterey, CA (MRY)	76.4	75.8	437	438
Montgomery, AL (MGM)	62.4	54.5	178	178
Montrose/Delta, CO (MTJ)	78.1	81.9	215	215
Morgantown, WV (MGW)	70.4	70.4	54	54
Mosinee, WI (CWA)	77.7	84.0	94	94
Myrtle Beach, SC (MYR)	65.3	65.4	1333	1331
Nantucket, MA (ACK)	66.1	62.6	546	546
Nashville, TN (BNA)	65.7	59.0	10099	10098
Natchez, MS (HEZ)	71.0	77.4	31	31
New Orleans, LA (MSY)	66.0	66.1	3803	3801
New York, NY (JFK)	58.6	59.4	9181	9185
New York, NY (LGA)	58.6	61.7	11173	11169
Newark, NJ (EWR)	62.7	67.1	10074	10116
Newburgh/Poughkeepsie, NY (SWF)	60.7	44.3	61	61
Niagara Falls, NY (IAG)	87.1	74.2	31	31
Nome, AK (OME)	73.3	63.3	30	30
Norfolk, VA (ORF)	61.2	65.6	1979	1978
North Bend/Coos Bay, OR (OTH)	59.7	45.2	62	62
North Platte, NE (LBF)	62.3	75.5	53	53
Oakland, CA (OAK)	76.7	70.6	2682	2685
Oklahoma City, OK (OKC)	67.9	74.7	2170	2171
Omaha, NE (OMA)	68.8	75.9	2401	2401
Ontario, CA (ONT)	71.5	76.8	2375	2377
Orlando, FL (MCO)	64.5	63.6	13137	13136
Paducah, KY (PAH)	72.6	87.1	62	62
Palm Springs, CA (PSP)	70.4	77.6	791	791
Panama City, FL (ECP)	64.3	66.7	1133	1133

AIR TRAVEL CONSUMER REPORT
TABLE 5. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT BY REPORTING OPERATING CARRIER
JULY 2026

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Pasco/Kennewick/Richland, WA (PSC)	78.4	86.7	505	505
Pellston, MI (PLN)	71.9	79.8	114	114
Pensacola, FL (PNS)	65.8	67.5	1358	1358
Peoria, IL (PIA)	72.8	74.2	471	472
Petersburg, AK (PSG)	90.3	93.5	62	62
Philadelphia, PA (PHL)	63.6	61.3	10011	10012
Phoenix, AZ (AZA)	72.3	80.2	524	524
Phoenix, AZ (PHX)	73.6	69.7	16092	16096
Pierre, SD (PIR)	71.7	77.4	53	53
Pittsburgh, PA (PIT)	64.9	72.8	3910	3910
Plattsburgh, NY (PBG)	55.9	50.0	34	34
Pocatello, ID (PIH)	85.2	90.2	61	61
Ponce, PR (PSE)	74.1	91.7	85	84
Portland, ME (PWM)	65.8	69.2	1253	1251
Portland, OR (PDX)	77.3	78.6	6306	6304
Portsmouth, NH (PSM)	75.0	66.7	36	36
Prescott, AZ (PRC)	81.2	78.8	85	85
Presque Isle/Houlton, ME (PQI)	29.0	87.1	31	31
Providence, RI (PVD)	64.4	67.9	1361	1361
Provo, UT (PVU)	72.0	84.8	250	250
Punta Gorda, FL (PGD)	78.4	78.3	566	566
Raleigh/Durham, NC (RDU)	62.1	66.5	4787	4787
Rapid City, SD (RAP)	75.5	78.1	727	727
Redding, CA (RDD)	71.5	75.7	144	144
Reno, NV (RNO)	74.1	76.1	2124	2124
Rhineland, WI (RHI)	79.6	80.6	93	93
Richmond, VA (RIC)	62.8	65.3	1695	1696
Riverton/Lander, WY (RIW)	71.0	82.3	62	62
Roanoke, VA (ROA)	52.3	59.0	222	222
Rochester, MN (RST)	69.9	70.7	123	123
Rochester, NY (ROC)	59.4	66.0	966	966
Rock Springs, WY (RKS)	64.5	77.4	62	62
Rockford, IL (RFD)	77.6	73.5	98	98
Roswell, NM (ROW)	79.9	76.6	154	154
Sacramento, CA (SMF)	75.6	75.8	5071	5071
Saginaw/Bay City/Midland, MI (MBS)	70.4	79.3	179	179
Saipan, TT (SPN)	77.4	61.3	31	31
Salina, KS (SLN)	51.2	85.5	84	83
Salt Lake City, UT (SLC)	81.2	80.1	10374	10368
San Angelo, TX (SJT)	79.3	84.8	92	92
San Antonio, TX (SAT)	67.9	74.8	3471	3471

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
San Diego, CA (SAN)	64.3	65.3	9345	9345
San Francisco, CA (SFO)	51.9	63.8	13874	13841
San Jose, CA (SJC)	75.0	75.8	3957	3980
San Juan, PR (SJU)	61.4	66.9	3325	3326
San Luis Obispo, CA (SBP)	76.8	72.3	357	357
Sanford, FL (SFB)	51.5	66.9	1026	1025
Santa Ana, CA (SNA)	75.7	73.2	3993	3992
Santa Barbara, CA (SBA)	77.0	79.2	745	745
Santa Fe, NM (SAF)	74.4	80.6	407	407
Santa Maria, CA (SMX)	66.7	66.7	9	9
Santa Rosa, CA (STS)	76.9	79.3	629	629
Sarasota/Bradenton, FL (SRQ)	66.4	72.1	1185	1185
Sault Ste. Marie, MI (CIU)	64.7	65.9	85	85
Savannah, GA (SAV)	63.1	66.5	1681	1680
Scottsbluff, NE (BFF)	67.9	66.0	53	53
Scranton/Wilkes-Barre, PA (AVP)	66.0	73.3	150	150
Seattle, WA (SEA)	76.0	73.0	16216	16214
Sheridan, WY (SHR)	64.5	77.4	62	62
Shreveport, LA (SHV)	68.2	74.1	633	633
Sioux City, IA (SUX)	70.0	73.8	80	80
Sioux Falls, SD (FSD)	72.2	78.2	711	711
Sitka, AK (SIT)	86.5	91.0	155	155
South Bend, IN (SBN)	67.6	72.8	676	676
Spokane, WA (GEG)	76.4	79.1	1779	1779
Springfield, IL (SPI)	74.6	78.9	71	71
Springfield, MO (SGF)	74.0	74.9	858	859
St. Cloud, MN (STC)	100.0	77.8	9	9
St. George, UT (SGU)	78.9	86.4	327	332
St. Louis, MO (STL)	69.8	65.2	5728	5725
St. Petersburg, FL (PIE)	65.2	73.7	969	969
State College, PA (SCE)	71.0	93.5	31	31
Staunton, VA (SHD)	56.5	77.4	62	62
Stillwater, OK (SWO)	75.8	88.7	62	62
Stockton, CA (SCK)	86.7	77.8	45	45
Sun Valley/Hailey/Ketchum, ID (SUN)	84.3	83.9	274	273
Syracuse, NY (SYR)	64.9	71.8	984	985
Tallahassee, FL (TLH)	66.8	74.9	434	434
Tampa, FL (TPA)	65.7	68.8	6105	6106
Texarkana, AR (TXK)	64.5	75.8	62	62
Toledo, OH (TOL)	93.3	80.0	30	30
Traverse City, MI (TVC)	67.4	67.0	911	909

AIR TRAVEL CONSUMER REPORT
TABLE 5. ON-TIME ARRIVAL AND DEPARTURE PERCENTAGE BY AIRPORT BY REPORTING OPERATING CARRIER
JULY 2026

CITY (AIRPORT)	PERCENT ON-TIME		REPORTED OPERATIONS	
	ARR	DEP	ARR	DEP
Trenton, NJ (TTN)	70.6	66.7	109	108
Tucson, AZ (TUS)	71.2	79.5	1398	1398
Tulsa, OK (TUL)	69.4	78.7	1614	1613
Twin Falls, ID (TWF)	95.3	96.5	85	85
Tyler, TX (TYR)	89.1	83.7	92	92
Valparaiso, FL (VPS)	65.7	68.3	1331	1331
Vero Beach, FL (VRB)	78.3	64.1	92	92
Victoria, TX (VCT)	79.6	77.8	54	54
Waco, TX (ACT)	83.7	82.6	92	92
Washington, DC (DCA)	58.1	58.8	12115	12115
Washington, DC (IAD)	73.7	72.8	5287	5258
Waterloo, IA (ALO)	61.1	72.2	54	54
Watertown, SD (ATY)	88.7	79.0	62	62
West Palm Beach/Palm Beach, FL (PBI)	64.3	67.4	2102	2102
West Yellowstone, MT (WYS)	84.6	82.1	78	78
White Plains, NY (HPN)	58.5	66.9	885	885
Wichita Falls, TX (SPS)	75.8	75.8	62	62
Wichita, KS (ICT)	72.3	79.5	1065	1064
Williston, ND (XWA)	79.5	79.0	200	200
Wilmington, NC (ILM)	65.5	67.2	750	750
Worcester, MA (ORH)	67.7	58.1	62	62
Wrangell, AK (WRG)	91.9	90.3	62	62
Yakutat, AK (YAK)	95.2	85.5	62	62
Yuma, AZ (YUM)	77.9	86.1	122	122

AIR TRAVEL CONSUMER REPORT

TABLE 6. OVERALL NUMBER AND PERCENTAGE OF FLIGHT CANCELLATIONS BY REPORTING MARKETING CARRIER

JULY 2026

CARRIER ¹	AT ALL US AIRPORTS				
	NUMBER OF AIRPORTS REPORTED	FLIGHT OPERATIONS SCHEDULED	FLIGHT OPERATIONS CANCELLED	PERCENT OF OPERATIONS CANCELLED	RANK
ALLEGiant AIR	120	13314	73	0.5	1
ALASKA AIRLINES NETWORK²	108	47436	537	1.1	2
- ALASKA AIRLINES	85	31682	257	0.8	
- BRANDED CODESHARE PARTNERS	59	15754	280	1.8	
SOUTHWEST AIRLINES	106	124994	1419	1.1	3
UNITED AIRLINES NETWORK	236	136232	3644	2.7	4
- UNITED AIRLINES	131	74440	1455	2.0	
- BRANDED CODESHARE PARTNERS	214	61792	2189	3.5	
AMERICAN AIRLINES NETWORK	233	182933	5858	3.2	5
- AMERICAN AIRLINES	124	89200	2046	2.3	
- BRANDED CODESHARE PARTNERS	215	93733	3812	4.1	
DELTA AIR LINES NETWORK	211	149051	4932	3.3	6
- DELTA AIR LINES	143	94140	2261	2.4	
- BRANDED CODESHARE PARTNERS	184	54911	2671	4.9	
FRONTIER AIRLINES	79	20482	696	3.4	7
JETBLUE AIRWAYS	71	23312	2279	9.8	8
TOTAL AIRPORTS SERVED	367	697,754	19,438	2.8	

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 6A. OVERALL NUMBER AND PERCENTAGE OF FLIGHT CANCELLATIONS BY REPORTING OPERATING CARRIER

JULY 2026

CARRIER ¹	AT ALL US AIRPORTS				
	NUMBER OF AIRPORTS REPORTED	FLIGHT OPERATIONS SCHEDULED	FLIGHT OPERATIONS CANCELLED	PERCENT OF OPERATIONS CANCELLED	RANK
ALLEGiant AIR	120	13314	73	0.5	1
ALASKA AIRLINES ²	85	31682	257	0.8	2
SOUTHWEST AIRLINES	106	124994	1419	1.1	3
ENVOY AIR	154	29780	441	1.5	4
SKYWEST AIRLINES	241	77072	1193	1.5	5
UNITED AIRLINES	131	74440	1455	2.0	6
AMERICAN AIRLINES	124	89200	2046	2.3	7
DELTA AIR LINES	143	94140	2261	2.4	8
FRONTIER AIRLINES	79	20482	696	3.4	9
PSA AIRLINES	97	21472	1417	6.6	10
REPUBLIC AIRWAYS	76	32082	2993	9.3	11
JETBLUE AIRWAYS	71	23312	2279	9.8	12
TOTAL AIRPORTS SERVED	352	631,970	16,530	2.6	

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 7. CAUSES OF DELAY, BY REPORTING MARKETING CARRIER

JULY 2026

CARRIER ¹	TOTAL RECORDS	ON TIME	% ON TIME	CANCELLED	% CANCELLED	DIVERTED	% DIVERTED	AIR CARRIER DELAY	% AIR CARRIER DELAY	EXTREME WEATHER DELAY	% EXTREME WEATHER DELAY	NATIONAL AVIATION SYSTEM DELAY	% NATIONAL AVIATION SYSTEM DELAY	SECURITY DELAY	% SECURITY DELAY	LATE ARRIVING AIRCRAFT DELAY	% LATE ARRIVING AIRCRAFT DELAY
ALASKA AIRLINES NETWORK²	47436	35463	74.76	537	1.13	167	0.35	2777	5.85	263	0.55	3855	8.13	35	0.07	4339	9.15
- ALASKA AIRLINES	31682	24053	75.92	257	0.81	107	0.34	1937	6.11	182	0.57	2384	7.52	31	0.10	2731	8.62
BRANDED CODESHARE PARTNERS	15754	11410	72.43	280	1.78	60	0.38	840	5.33	81	0.51	1471	9.34	4	0.03	1608	10.21
ALLEGiant AIR	13314	9127	68.55	73	0.55	57	0.43	933	7.01	388	2.91	981	7.37	14	0.11	1741	13.08
AMERICAN AIRLINES NETWORK	182933	124350	67.98	5858	3.20	888	0.49	13836	7.56	2876	1.57	10901	5.96	72	0.04	24152	13.20
- AMERICAN AIRLINES	89200	57964	64.98	2046	2.29	540	0.61	7902	8.86	1216	1.36	5480	6.14	42	0.05	14009	15.71
BRANDED CODESHARE PARTNERS	93733	66386	70.82	3812	4.07	348	0.37	5934	6.33	1659	1.77	5421	5.78	30	0.03	10143	10.82
DELTA AIR LINES NETWORK	149051	106821	71.67	4932	3.31	775	0.52	13921	9.34	1903	1.28	9744	6.54	22	0.01	10934	7.34
- DELTA AIR LINES	94140	67649	71.86	2261	2.40	581	0.62	8262	8.78	922	0.98	7067	7.51	16	0.02	7381	7.84
BRANDED CODESHARE PARTNERS	54911	39172	71.34	2671	4.86	194	0.35	5659	10.31	980	1.78	2676	4.87	6	0.01	3553	6.47
FRONTIER AIRLINES	20482	12804	62.51	696	3.40	72	0.35	1527	7.46	185	0.90	1857	9.07	0	0.00	3341	16.31
JETBLUE AIRWAYS	23312	12994	55.74	2279	9.78	151	0.65	2303	9.88	185	0.79	2181	9.36	17	0.07	3202	13.74
SOUTHWEST AIRLINES	124994	85002	68.00	1419	1.14	711	0.57	11870	9.50	750	0.60	6408	5.13	149	0.12	18659	14.93
UNITED AIRLINES NETWORK	136232	98310	72.16	3644	2.67	794	0.58	10174	7.47	1246	0.91	12205	8.96	10	0.01	9849	7.23
- UNITED AIRLINES	74440	53194	71.46	1455	1.95	539	0.72	5011	6.73	467	0.63	7930	10.65	1	0.00	5842	7.85
BRANDED CODESHARE PARTNERS	61792	45116	73.01	2189	3.54	255	0.41	5163	8.36	778	1.26	4274	6.92	9	0.01	4007	6.48
TOTAL	697,754	484,871	69.49	19,438	2.79	3,615	0.52	57,341	8.22	7,794	1.12	48,131	6.90	319	0.05	76,217	10.92

* Causes of Delay:

- Air Carrier Delay: The cause of the cancellation or delay was due to circumstances within the airline's control (e.g. maintenance or crew problems, etc.).
 - Extreme Weather Delay: Significant meteorological conditions (actual or forecasted) that, in the judgment of the carrier, delays or prevents the operation of a flight.
 - National Aviation System Delay: Delays and cancellations attributable to the national aviation system refer to a broad set of conditions -- non-extreme weather conditions, airport operations, heavy traffic volume, air traffic control, etc.
 - Security Delay: Delays caused by evacuation of terminal or concourse, re-boarding of aircraft because of security breach, inoperative screening equipment and long lines more than 29 minutes at screening areas.
 - Late Arriving Aircraft Delay: Previous flight with same aircraft arrived late which caused the present flight to depart late.
- A "cancelled" flight is a flight that was not operated but was in the carrier's computer reservation system within 7 days of the scheduled departure. A "diverted" flight is a flight which is operated from the scheduled origin point to a point other than the scheduled destination point in the carrier's published schedule.

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: For simplicity, statistics are displayed to one decimal place. Actual ranking order is calculated to nine decimal places.

AIR TRAVEL CONSUMER REPORT

TABLE 7A. CAUSES OF DELAY, BY REPORTING OPERATING CARRIER

JULY 2026

CARRIER ¹	TOTAL RECORDS	ON TIME	% ON TIME	CANCELLED	% CANCELLED	DIVERTED	% DIVERTED	AIR CARRIER DELAY	% AIR CARRIER DELAY	EXTREME WEATHER DELAY	% EXTREME WEATHER DELAY	NATIONAL AVIATION SYSTEM DELAY	% NATIONAL AVIATION SYSTEM DELAY	SECURITY DELAY	% SECURITY DELAY	LATE ARRIVING AIRCRAFT DELAY	% LATE ARRIVING AIRCRAFT DELAY
ALASKA AIRLINES ²	31682	24053	75.92	257	0.81	107	0.34	1937	6.11	182	0.57	2384	7.52	31	0.10	2731	8.62
ALLEGiant AIR	13314	9127	68.55	73	0.55	57	0.43	933	7.01	388	2.91	981	7.37	14	0.11	1741	13.08
AMERICAN AIRLINES	89200	57964	64.98	2046	2.29	540	0.61	7902	8.86	1216	1.36	5480	6.14	42	0.05	14009	15.71
DELTA AIR LINES	94140	67649	71.86	2261	2.40	581	0.62	8262	8.78	922	0.98	7067	7.51	16	0.02	7381	7.84
ENVOY AIR	29780	23773	79.83	441	1.48	69	0.23	1248	4.19	438	1.47	1508	5.06	11	0.04	2291	7.69
FRONTIER AIRLINES	20482	12804	62.51	696	3.40	72	0.35	1527	7.46	185	0.90	1857	9.07	0	0.00	3341	16.31
JETBLUE AIRWAYS	23312	12994	55.74	2279	9.78	151	0.65	2303	9.88	185	0.79	2181	9.36	17	0.07	3202	13.74
PSA AIRLINES	21472	12687	59.09	1417	6.60	82	0.38	1883	8.77	439	2.04	1483	6.91	12	0.06	3468	16.15
REPUBLIC AIRWAYS	32082	21832	68.05	2993	9.33	170	0.53	1825	5.69	300	0.94	2621	8.17	3	0.01	2338	7.29
SKYWEST AIRLINES	77072	57498	74.60	1193	1.55	323	0.42	8376	10.87	1646	2.14	4118	5.34	17	0.02	3901	5.06
SOUTHWEST AIRLINES	124994	85002	68.00	1419	1.14	711	0.57	11870	9.50	750	0.60	6408	5.13	149	0.12	18659	14.93
UNITED AIRLINES	74440	53194	71.46	1455	1.95	539	0.72	5011	6.73	467	0.63	7930	10.65	1	0.00	5842	7.85
TOTAL	631,970	438,577	69.40	16,530	2.62	3,402	0.54	53,077	8.40	7,119	1.13	44,019	6.97	313	0.05	68,905	10.90

* Causes of Delay:

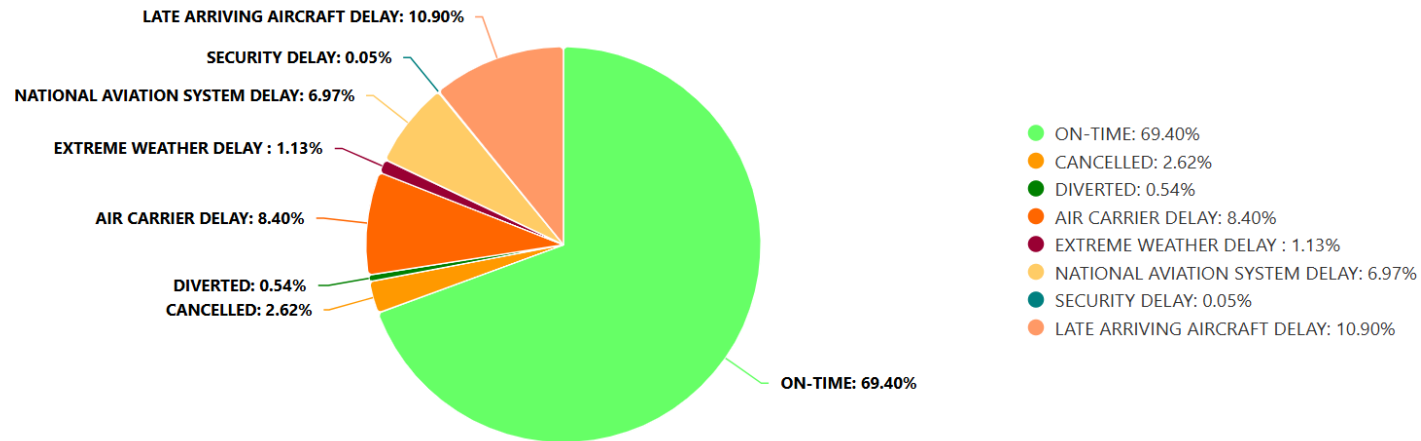
- Air Carrier Delay: The cause of the cancellation or delay was due to circumstances within the airline's control (e.g. maintenance or crew problems, etc.).
 - Extreme Weather Delay: Significant meteorological conditions (actual or forecasted) that, in the judgment of the carrier, delays or prevents the operation of a flight.
 - National Aviation System Delay: Delays and cancellations attributable to the national aviation system refer to a broad set of conditions -- non-extreme weather conditions, airport operations, heavy traffic volume, air traffic control, etc.
 - Security Delay: Delays caused by evacuation of terminal or concourse, re-boarding of aircraft because of security breach, inoperative screening equipment and long lines more than 29 minutes at screening areas.
 - Late Arriving Aircraft Delay: Previous flight with same aircraft arrived late which caused the present flight to depart late.
- A "cancelled" flight is a flight that was not operated but was in the carrier's computer reservation system within 7 days of the scheduled departure. A "diverted" flight is a flight which is operated from the scheduled origin point to a point other than the scheduled destination point in the carrier's published schedule.

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

Note: For simplicity, statistics are displayed to one decimal place. Actual ranking order is calculated to nine decimal places.

AIR TRAVEL CONSUMER REPORT
TABLE 7B. OVERALL CAUSES OF DELAY BY REPORTING OPERATING CARRIER
JULY 2026



*** Causes of Delay:**

- **Air Carrier Delay:** The cause of the cancellation or delay was due to circumstances within the airline's control (e.g. maintenance or crew problems, etc.).
 - **Extreme Weather Delay:** Significant meteorological conditions (actual or forecasted) that, in the judgment of the carrier, delays or prevents the operation of a flight.
 - **National Aviation System Delay:** Delays and cancellations attributable to the national aviation system refer to a broad set of conditions -- non-extreme weather conditions, airport operations, heavy traffic volume, air traffic control, etc.
 - **Security Delay:** Delays caused by evacuation of terminal or concourse, re-boarding of aircraft because of security breach, inoperative screening equipment and long lines more than 29 minutes at screening areas.
 - **Late Arriving Aircraft Delay:** Previous flight with same aircraft arrived late which caused the present flight to depart late.
- A "cancelled" flight is a flight that was not operated but was in the carrier's computer reservation system within 7 days of the scheduled departure. A "diverted" flight is a flight which is operated from the scheduled origin point to a point other than the scheduled destination point in the carrier's published schedule.

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
CONTOUR	CONTOUR	3015	ORD	BRL	7/9/2026	Origin Airport	5:49
CONTOUR	CONTOUR	3070	ORD	IRK	7/9/2026	Origin Airport	5:47
JETBLUE	JETBLUE	1548	LAS	JFK	7/18/2026	Diversion Airport (RDU)	5:36
UNITED	REPUBLIC	3436	EWR	MCI	7/18/2026	Origin Airport	5:24
AMERICAN	REPUBLIC	4767	JFK	CMH	7/18/2026	Origin Airport	5:06
AMERICAN	AMERICAN	2339	JFK	PHX	7/18/2026	Origin Airport	5:04
UNITED	REPUBLIC	3451	IND	EWR	7/18/2026	Destination Airport	4:51
DELTA	DELTA	2421	LGA	TVC	7/18/2026	Origin Airport	4:46
AMERICAN	REPUBLIC	4453	JFK	CLE	7/18/2026	Origin Airport	4:45
ALLEGiant	ALLEGiant	3733	IND	SFB	7/8/2026	Destination Airport	4:43
AMERICAN	PIEDMONT	5860	CLT	SBY	7/6/2026	Origin Airport	4:33
AMERICAN	SKYWEST	6398	SYR	ORD	7/2/2026	Destination Airport	4:26
DELTA	DELTA	1426	LGA	PNS	7/18/2026	Origin Airport	4:25
AMERICAN	AMERICAN	2490	LGA	FLL	7/18/2026	Origin Airport	4:24
AMERICAN	REPUBLIC	4580	LGA	TVC	7/18/2026	Origin Airport	4:24
DELTA	DELTA	806	JFK	LAS	7/18/2026	Origin Airport	4:24
AMERICAN	AMERICAN	589	LGA	ORD	7/18/2026	Origin Airport	4:20
AMERICAN	REPUBLIC	4698	ORD	RIC	7/2/2026	Origin Airport	4:19
SUN COUNTRY	SUN COUNTRY	568	JFK	MSP	7/18/2026	Origin Airport	4:18
UNITED	UNITED	1875	EWR	ORD	7/18/2026	Origin Airport	4:17
AMERICAN	ENVOY	3531	DFW	ORD	7/2/2026	Destination Airport	4:11
AMERICAN	ENVOY	3846	XNA	ORD	7/2/2026	Destination Airport	4:09
DELTA	DELTA	2342	JFK	ATL	7/18/2026	Origin Airport	4:08
AMERICAN	REPUBLIC	4397	LGA	MSY	7/18/2026	Origin Airport	4:07
AMERICAN	AMERICAN	306	JFK	LAX	7/18/2026	Origin Airport	4:05

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
AMERICAN	REPUBLIC	4415	LGA	DTW	7/18/2026	Origin Airport	4:01
AMERICAN	AMERICAN	2829	JFK	PHX	7/18/2026	Origin Airport	4:00
JETBLUE	JETBLUE	186	JFK	ROC	7/18/2026	Origin Airport	4:00
ALLEGiant	ALLEGiant	2936	SFB	SGF	7/4/2026	Origin Airport	3:59
AMERICAN	AMERICAN	2302	LGA	BNA	7/18/2026	Origin Airport	3:56
UNITED	UNITED	685	ORD	DFW	7/27/2026	Origin Airport	3:55
AMERICAN	AMERICAN	1987	LGA	DFW	7/18/2026	Origin Airport	3:54
AMERICAN	AMERICAN	1953	JFK	DFW	7/18/2026	Origin Airport	3:52
UNITED	UNITED	1851	ORD	MCI	7/2/2026	Origin Airport	3:52
DELTA	REPUBLIC	5605	LGA	PIT	7/18/2026	Origin Airport	3:51
UNITED	GOJET	4411	EWR	BTW	7/18/2026	Origin Airport	3:51
UNITED	UNITED	1864	EWR	LAS	7/18/2026	Origin Airport	3:51
UNITED	GOJET	4447	ORD	BHM	7/2/2026	Origin Airport	3:50
DELTA	DELTA	1719	JFK	SEA	7/18/2026	Origin Airport	3:48
UNITED	REPUBLIC	3446	EWR	IND	7/18/2026	Origin Airport	3:48
UNITED	UNITED	1403	LAX	EWR	7/21/2026	Diversion Airport (PHL)	3:48
ALASKA	ALASKA	59	JFK	SFO	7/18/2026	Origin Airport	3:47
JETBLUE	JETBLUE	1053	JFK	PBI	7/18/2026	Origin Airport	3:47
AMERICAN	ENVOY	3383	BNA	ORD	7/2/2026	Destination Airport	3:46
AMERICAN	REPUBLIC	4418	LGA	GRR	7/18/2026	Origin Airport	3:46
AMERICAN	ENVOY	3626	SGF	ORD	7/2/2026	Destination Airport	3:45
AMERICAN	REPUBLIC	4428	LGA	ILM	7/18/2026	Origin Airport	3:44
JETBLUE	JETBLUE	1715	JFK	VRB	7/18/2026	Origin Airport	3:44
UNITED	GOJET	4468	ORD	LEX	7/2/2026	Origin Airport	3:44
UNITED	REPUBLIC	3638	EWR	CMH	7/18/2026	Origin Airport	3:43
UNITED	UNITED	2822	ORD	PHX	7/27/2026	Origin Airport	3:43
UNITED	UNITED	746	DCA	DEN	7/10/2026	Diversion Airport (BFF)	3:43
AMERICAN	AMERICAN	431	ORD	SAT	7/2/2026	Origin Airport	3:41
AMERICAN	PSA	5590	PHL	RDU	7/6/2026	Destination Airport	3:41
JETBLUE	JETBLUE	263	JFK	SEA	7/18/2026	Origin Airport	3:41
AMERICAN	ENVOY	3757	ORD	BHM	7/2/2026	Origin Airport	3:40

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
AMERICAN	ENVOY	4062	LIT	ORD	7/2/2026	Destination Airport	3:40
UNITED	UNITED	1797	EWR	PBI	7/18/2026	Origin Airport	3:40
AMERICAN	AMERICAN	2661	ORD	TUS	7/2/2026	Origin Airport	3:39
UNITED	UNITED	2396	EWR	MCO	7/18/2026	Origin Airport	3:39
UNITED	UNITED	780	IAD	PDX	7/5/2026	Origin Airport	3:39
UNITED	SKYWEST	5767	ORD	XNA	7/2/2026	Origin Airport	3:38
UNITED	UNITED	515	EWR	SAT	7/21/2026	Origin Airport	3:38
UNITED	UNITED	2631	ORD	SAV	7/27/2026	Origin Airport	3:37
UNITED	UNITED	661	ORD	LAX	7/2/2026	Origin Airport	3:37
DELTA	DELTA	2413	SLC	ORD	7/2/2026	Destination Airport	3:36
DELTA	ENDEAVOR	5186	LGA	ILM	7/18/2026	Origin Airport	3:36
UNITED	UNITED	2063	ORD	BNA	7/2/2026	Origin Airport	3:36
DELTA	DELTA	670	JFK	SFO	7/18/2026	Origin Airport	3:35
DELTA	REPUBLIC	5723	LGA	MKE	7/18/2026	Origin Airport	3:35
UNITED	UNITED	450	EWR	ANC	7/18/2026	Origin Airport	3:35
AMERICAN	AMERICAN	15	JFK	SFO	7/18/2026	Origin Airport	3:34
UNITED	UNITED	2692	EWR	LAX	7/18/2026	Origin Airport	3:34
AMERICAN	ENVOY	3377	ORD	FAR	7/2/2026	Origin Airport	3:33
UNITED	REPUBLIC	3421	EWR	SDF	7/18/2026	Origin Airport	3:32
UNITED	UNITED	1392	IAD	BOS	7/9/2026	Origin Airport	3:32
AMERICAN	AMERICAN	3040	PHL	LAS	7/9/2026	Origin Airport	3:31
AMERICAN	AMERICAN	2550	SFO	ORD	7/2/2026	Destination Airport	3:30
DELTA	DELTA	1414	JFK	FLL	7/5/2026	Origin Airport	3:30
UNITED	UNITED	1845	EWR	RSW	7/3/2026	Origin Airport	3:30
AMERICAN	AMERICAN	2945	LGA	MIA	7/18/2026	Origin Airport	3:29
AMERICAN	AMERICAN	948	LGA	BZN	7/18/2026	Origin Airport	3:29
AMERICAN	ENVOY	3827	TUL	ORD	7/2/2026	Destination Airport	3:29
UNITED	SKYWEST	5830	ORD	FWA	7/2/2026	Origin Airport	3:28
DELTA	DELTA	2409	LGA	MSP	7/18/2026	Origin Airport	3:27
DELTA	DELTA	1253	JFK	DTW	7/4/2026	Origin Airport	3:26

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
JETBLUE	JETBLUE	1889	EWR	SJU	7/18/2026	Origin Airport	3:25
UNITED	UNITED	1069	SAN	ORD	7/27/2026	Diversion Airport (MLI)	3:25
UNITED	UNITED	570	EWR	SAV	7/18/2026	Origin Airport	3:25
DELTA	ENDEAVOR	4994	LGA	GSP	7/18/2026	Origin Airport	3:24
JETBLUE	JETBLUE	215	JFK	SFO	7/18/2026	Origin Airport	3:24
UNITED	SKYWEST	6021	ORD	FCA	7/2/2026	Origin Airport	3:24
AMERICAN	AMERICAN	1094	ORD	SMF	7/2/2026	Origin Airport	3:23
DELTA	REPUBLIC	5699	JFK	DCA	7/11/2026	Origin Airport	3:23
UNITED	UNITED	1503	SEA	ORD	7/2/2026	Diversion Airport (MCI)	3:23
UNITED	UNITED	2115	EWR	SFO	7/21/2026	Origin Airport	3:23
ALASKA	ALASKA	1466	ORD	SAN	7/2/2026	Origin Airport	3:22
AMERICAN	REPUBLIC	4717	BWI	ORD	7/2/2026	Destination Airport	3:22
JETBLUE	JETBLUE	65	JFK	ABQ	7/18/2026	Origin Airport	3:22
UNITED	REPUBLIC	3508	EWR	GSO	7/18/2026	Origin Airport	3:22
UNITED	UNITED	2295	EWR	MIA	7/18/2026	Origin Airport	3:22
AMERICAN	REPUBLIC	4717	BWI	ORD	7/2/2026	Destination Airport	3:21
DELTA	ENDEAVOR	5482	LGA	XNA	7/18/2026	Origin Airport	3:21
UNITED	UNITED	1289	EWR	SEA	7/18/2026	Origin Airport	3:21
ALASKA	ALASKA	443	PHL	SEA	7/18/2026	Origin Airport	3:20
DELTA	DELTA	2412	LGA	SRQ	7/18/2026	Origin Airport	3:20
DELTA	DELTA	636	JFK	HNL	7/18/2026	Origin Airport	3:20
DELTA	REPUBLIC	5673	LGA	MEM	7/18/2026	Origin Airport	3:20
JETBLUE	JETBLUE	2201	JFK	FLL	7/18/2026	Origin Airport	3:20
UNITED	UNITED	2046	LGA	DEN	7/29/2026	Origin Airport	3:20
UNITED	UNITED	2387	EWR	SEA	7/18/2026	Origin Airport	3:20
UNITED	REPUBLIC	3503	EWR	CLE	7/18/2026	Origin Airport	3:19
UNITED	UNITED	2389	ORD	CLE	7/27/2026	Origin Airport	3:19
DELTA	DELTA	707	JFK	LAX	7/5/2026	Origin Airport	3:18
UNITED	SKYWEST	4711	ORD	MKE	7/2/2026	Origin Airport	3:18

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
UNITED	SKYWEST	5467	ORD	SDF	7/27/2026	Origin Airport	3:18
UNITED	UNITED	370	EWR	PHX	7/21/2026	Origin Airport	3:18
UNITED	UNITED	556	EWR	IAH	7/21/2026	Origin Airport	3:18
DELTA	DELTA	1029	JFK	ATL	7/18/2026	Origin Airport	3:17
DELTA	DELTA	2279	PHL	ATL	7/21/2026	Origin Airport	3:17
JETBLUE	JETBLUE	1677	JFK	JAX	7/4/2026	Origin Airport	3:17
UNITED	GOJET	4432	EWR	BUF	7/18/2026	Origin Airport	3:17
UNITED	UNITED	1209	ORD	EWR	7/2/2026	Origin Airport	3:17
UNITED	UNITED	1932	EWR	MCO	7/5/2026	Origin Airport	3:17
DELTA	DELTA	1233	JFK	AUS	7/18/2026	Origin Airport	3:16
DELTA	DELTA	2414	JFK	MSP	7/18/2026	Origin Airport	3:16
DELTA	DELTA	2806	LGA	ORD	7/2/2026	Destination Airport	3:16
DELTA	DELTA	962	JFK	ATL	7/5/2026	Origin Airport	3:16
JETBLUE	JETBLUE	1118	JFK	BOS	7/18/2026	Origin Airport	3:16
UNITED	REPUBLIC	3504	EWR	CLT	7/18/2026	Origin Airport	3:16
UNITED	UNITED	1981	LAX	EWR	7/27/2026	Diversion Airport (IAD)	3:16
UNITED	UNITED	2038	PHL	IAH	7/21/2026	Origin Airport	3:16
UNITED	UNITED	599	IAD	DEN	7/5/2026	Origin Airport	3:16
ALLEGiant	ALLEGiant	1273	SFB	HSV	7/27/2026	Origin Airport	3:15
AMERICAN	AMERICAN	2167	ORD	RDU	7/6/2026	Destination Airport	3:15
DELTA	DELTA	2195	LGA	TPA	7/18/2026	Origin Airport	3:15
JETBLUE	JETBLUE	919	JFK	ATL	7/18/2026	Origin Airport	3:15
AMERICAN	AMERICAN	403	ORD	BUF	7/2/2026	Origin Airport	3:14
AMERICAN	REPUBLIC	4342	LGA	AVL	7/18/2026	Origin Airport	3:14

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
ALLEGiant	ALLEGiant	3193	ATW	SFB	7/8/2026	Destination Airport	3:13
AMERICAN	SKYWEST	6399	MCI	ORD	7/2/2026	Destination Airport	3:13
DELTA	DELTA	767	JFK	LAX	7/21/2026	Origin Airport	3:13
DELTA	ENDEAVOR	5025	LGA	AVL	7/18/2026	Origin Airport	3:13
UNITED	UNITED	1558	EWR	SFO	7/4/2026	Origin Airport	3:13
DELTA	DELTA	2564	LGA	MCO	7/18/2026	Origin Airport	3:12
DELTA	DELTA	993	LGA	ATL	7/18/2026	Origin Airport	3:12
UNITED	UNITED	1559	SNA	EWR	7/4/2026	Diversion Airport (SYR)	3:12
UNITED	UNITED	1616	EWR	BNA	7/18/2026	Origin Airport	3:12
UNITED	UNITED	2215	EWR	MCO	7/18/2026	Origin Airport	3:12
JETBLUE	JETBLUE	143	EWR	PBI	7/4/2026	Origin Airport	3:11
JETBLUE	JETBLUE	1603	JFK	SJU	7/18/2026	Origin Airport	3:11
UNITED	REPUBLIC	3556	EWR	STL	7/28/2026	Origin Airport	3:11
UNITED	UNITED	1370	TPA	IAD	7/18/2026	Destination Airport	3:11
UNITED	UNITED	1833	EWR	CLE	7/21/2026	Origin Airport	3:11
AMERICAN	AMERICAN	1187	ORD	DCA	7/2/2026	Origin Airport	3:10
DELTA	ENDEAVOR	5496	LGA	HSV	7/18/2026	Origin Airport	3:10
DELTA	REPUBLIC	5643	LGA	SDF	7/18/2026	Origin Airport	3:10
UNITED	UNITED	1239	ATL	ORD	7/27/2026	Diversion Airport (MLI)	3:10
AMERICAN	AMERICAN	798	PHL	LAX	7/21/2026	Origin Airport	3:09
AMERICAN	ENVOY	3808	HPN	ORD	7/9/2026	Origin Airport	3:09
DELTA	DELTA	962	JFK	ATL	7/4/2026	Origin Airport	3:09
JETBLUE	JETBLUE	923	JFK	LAX	7/5/2026	Origin Airport	3:09
UNITED	UNITED	1834	ORD	TPA	7/27/2026	Origin Airport	3:09
AMERICAN	REPUBLIC	4496	LGA	RDU	7/18/2026	Origin Airport	3:09
UNITED	REPUBLIC	3676	EWR	HHH	7/18/2026	Origin Airport	3:08
AMERICAN	AMERICAN	797	MIA	PHL	7/9/2026	Origin Airport	3:07

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
DELTA	DELTA	994	LGA	ATL	7/21/2026	Origin Airport	3:07
DELTA	ENDEAVOR	5036	JFK	CLT	7/4/2026	Origin Airport	3:07
DELTA	REPUBLIC	5649	JFK	CMH	7/18/2026	Origin Airport	3:07
DELTA	REPUBLIC	5773	LGA	MEM	7/15/2026	Origin Airport	3:07
UNITED	SKYWEST	5756	ORD	DTW	7/27/2026	Origin Airport	3:07
UNITED	UNITED	1590	EWR	DFW	7/28/2026	Origin Airport	3:07
UNITED	UNITED	2238	EWR	LAX	7/28/2026	Origin Airport	3:07
AMERICAN	AMERICAN	2773	DCA	TPA	7/9/2026	Origin Airport	3:06
AMERICAN	AMERICAN	2977	ORD	PDX	7/2/2026	Origin Airport	3:06
AMERICAN	REPUBLIC	4398	LGA	CMH	7/18/2026	Origin Airport	3:06
AMERICAN	SKYWEST	6193	ORD	AZO	7/2/2026	Origin Airport	3:06
DELTA	DELTA	1181	LGA	FLL	7/18/2026	Origin Airport	3:06
DELTA	DELTA	2480	BWI	DTW	7/4/2026	Origin Airport	3:06
JETBLUE	JETBLUE	1727	EWR	MCO	7/5/2026	Origin Airport	3:06
UNITED	SKYWEST	4645	ORD	FWA	7/27/2026	Origin Airport	3:06
ALASKA	ALASKA	10	PDX	DCA	7/18/2026	Diversion Airport (RDU)	3:05
ALLEGiant	ALLEGiant	1217	ELM	SFB	7/8/2026	Destination Airport	3:05
AMERICAN	AMERICAN	255	JFK	LAX	7/18/2026	Origin Airport	3:05
AMERICAN	REPUBLIC	4658	JFK	RDU	7/18/2026	Origin Airport	3:05
DELTA	DELTA	1024	LGA	CHS	7/18/2026	Origin Airport	3:05
DELTA	ENDEAVOR	5086	JFK	PIT	7/18/2026	Origin Airport	3:05
DELTA	ENDEAVOR	5296	JFK	BUF	7/18/2026	Origin Airport	3:05
DELTA	REPUBLIC	5860	LGA	PWM	7/18/2026	Origin Airport	3:05
JETBLUE	JETBLUE	1195	JFK	PIT	7/5/2026	Origin Airport	3:05
JETBLUE	JETBLUE	92	ACK	JFK	7/18/2026	Origin Airport	3:05
SOUTHWEST	SOUTHWEST	1071	BWI	RDU	7/6/2026	Origin Airport	3:05
UNITED	REPUBLIC	3464	ORD	PIT	7/2/2026	Origin Airport	3:05

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
UNITED	REPUBLIC	3631	EWR	RDU	7/18/2026	Origin Airport	3:05
UNITED	UNITED	1317	LAS	EWR	7/5/2026	Diversion Airport (RIC)	3:05
UNITED	UNITED	1525	EWR	ORD	7/18/2026	Origin Airport	3:05
UNITED	UNITED	1981	LAX	EWR	7/3/2026	Diversion Airport (IAD)	3:05
AMERICAN	AMERICAN	3100	LGA	ORD	7/18/2026	Origin Airport	3:04
AMERICAN	AMERICAN	3125	PHL	RDU	7/6/2026	Destination Airport	3:04
AMERICAN	AMERICAN	3331	ORD	JAC	7/27/2026	Origin Airport	3:04
DELTA	DELTA	1419	JFK	FLL	7/18/2026	Origin Airport	3:04
DELTA	DELTA	2775	JFK	MCO	7/21/2026	Origin Airport	3:04
JETBLUE	JETBLUE	1701	JFK	FLL	7/5/2026	Origin Airport	3:04
JETBLUE	JETBLUE	316	SFO	JFK	7/18/2026	Diversion Airport (RDU)	3:04
UNITED	SKYWEST	5344	ORD	MBS	7/27/2026	Origin Airport	3:04
AMERICAN	SKYWEST	6438	ROC	ORD	7/2/2026	Destination Airport	3:03
DELTA	DELTA	2321	LGA	FLL	7/21/2026	Origin Airport	3:03
JETBLUE	JETBLUE	625	JFK	TPA	7/18/2026	Origin Airport	3:03
AMERICAN	AMERICAN	2845	LGA	TPA	7/21/2026	Origin Airport	3:02
AMERICAN	REPUBLIC	4615	ORD	RDU	7/6/2026	Destination Airport	3:02
UNITED	UNITED	1864	EWR	LAS	7/21/2026	Origin Airport	3:02
ALLEGiant	ALLEGiant	1198	BGR	SFB	7/8/2026	Destination Airport	3:01
ALLEGiant	ALLEGiant	1226	LIT	SFB	7/12/2026	Destination Airport	3:01
AMERICAN	AMERICAN	3211	LGA	MIA	7/18/2026	Origin Airport	3:01
AMERICAN	AMERICAN	470	PHL	ORD	7/5/2026	Origin Airport	3:01
AMERICAN	AMERICAN	542	DFW	RDU	7/6/2026	Destination Airport	3:01
AMERICAN	ENVOY	3474	MIA	RDU	7/6/2026	Destination Airport	3:01
AMERICAN	SKYWEST	6274	OKC	ORD	7/2/2026	Destination Airport	3:01
DELTA	DELTA	2310	LGA	RSW	7/21/2026	Origin Airport	3:01
DELTA	DELTA	2566	EWR	DTW	7/18/2026	Origin Airport	3:01

AIR TRAVEL CONSUMER REPORT

TABLE 8. LIST OF DOMESTIC FLIGHTS WITH TARMAC DELAYS OVER 3 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
DELTA	DELTA	2864	EWR	MSP	7/18/2026	Origin Airport	3:01
DELTA	ENDEAVOR	4989	LGA	ECP	7/18/2026	Origin Airport	3:01
DELTA	ENDEAVOR	5119	JFK	ORD	7/18/2026	Origin Airport	3:01
DELTA	ENDEAVOR	5301	JFK	RIC	7/11/2026	Origin Airport	3:01
JETBLUE	JETBLUE	312	ORD	BOS	7/27/2026	Origin Airport	3:01
UNITED	UNITED	2624	RSW	EWR	7/28/2026	Diversion Airport (PHL)	3:01

Note: Tarmac delays of more than 3 hours on any domestic flight based on reports from all carriers operating domestic flights within the U.S. (Part 234 and 244).

* See airports and codes on the BTS website.

AIR TRAVEL CONSUMER REPORT

TABLE 8A. LIST OF INTERNATIONAL FLIGHTS WITH TARMAC DELAYS OVER 4 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
UNITED	UNITED	971	FCO	ORD	7/27/2026	Diversion Airport (MSP)	8:04
UNITED	UNITED	2283	EWR	CUR	7/18/2026	Origin Airport	6:02
LOT POLISH	LOT POLISH	7	JFK	WAW	7/18/2026	Origin Airport	5:42
UNITED	UNITED	886	EWR	LIM	7/18/2026	Origin Airport	5:23
UNITED	UNITED	350	EWR	AGP	7/18/2026	Origin Airport	5:21
EMIRATES	EMIRATES	236	ORD	DXB	7/2/2026	Origin Airport	5:00
DELTA	DELTA	78	JFK	PRG	7/18/2026	Origin Airport	4:58
UNITED	UNITED	1624	EWR	STI	7/18/2026	Origin Airport	4:52
UNITED	UNITED	380	EWR	BRI	7/18/2026	Origin Airport	4:43
SCANDINAVIAN	SCANDINAVIAN	916	JFK	CPH	7/16/2026	Destination Airport	4:42
UNITED	UNITED	1050	EWR	CUN	7/18/2026	Origin Airport	4:35
UNITED	UNITED	19	EWR	MXP	7/18/2026	Origin Airport	4:34
JETBLUE	JETBLUE	309	JFK	SDQ	7/18/2026	Origin Airport	4:33
UNITED	UNITED	2062	EWR	PUJ	7/18/2026	Origin Airport	4:32
UNITED	UNITED	1021	EWR	PTY	7/18/2026	Origin Airport	4:31
DELTA	DELTA	0127	MAD	JFK	7/18/2026	Diversion Airport (PHL)	4:30
BRITISH AIRWAYS	BRITISH AIRWAYS	180	JFK	LHR	7/18/2026	Origin Airport	4:28
UNITED	UNITED	727	PTY	EWR	7/28/2026	Diversion Airport (PHL)	4:26
JETBLUE	JETBLUE	921	JFK	NAS	7/18/2026	Origin Airport	4:24
UNITED	UNITED	1466	PLS	EWR	7/28/2026	Diversion Airport (PHL)	4:23
UNITED	UNITED	1629	EWR	SXM	7/18/2026	Origin Airport	4:23
JETBLUE	JETBLUE	1759	JFK	KIN	7/18/2026	Origin Airport	4:22
UNITED	UNITED	959	LHR	ORD	7/27/2026	Diversion Airport (MSP)	4:22
UNITED	UNITED	131	EWR	HND	7/18/2026	Origin Airport	4:21
DELTA	DELTA	28	JFK	NCE	7/18/2026	Origin Airport	4:17

AIR TRAVEL CONSUMER REPORT

TABLE 8A. LIST OF INTERNATIONAL FLIGHTS WITH TARMAC DELAYS OVER 4 HOURS BY MARKETING/OPERATING CARRIER

JULY 2026

MARKETING CARRIER	OPERATING CARRIER	FLIGHT NUMBER	ORIGIN AIRPORT	DESTINATION AIRPORT	DATE OF FLIGHT	LOCATION OF LONGEST TARMAC TIME	LENGTH OF TARMAC DELAY
UNITED	UNITED	986	CDG	ORD	7/27/2026	Diversion Airport (MSP)	4:17
UNITED	UNITED	79	EWR	NRT	7/18/2026	Origin Airport	4:15
AMERICAN	AMERICAN	100	JFK	LHR	7/18/2026	Origin Airport	4:13
JETBLUE	JETBLUE	637	JFK	STI	7/18/2026	Origin Airport	4:13
UNITED	UNITED	188	EWR	JNB	7/4/2026	Origin Airport	4:13
UNITED	UNITED	1196	CUN	ORD	7/4/2026	Diversion Airport (IND)	4:13
DELTA	DELTA	1770	LGA	NAS	7/18/2026	Origin Airport	4:12
UNITED	UNITED	1904	EWR	POS	7/18/2026	Origin Airport	4:11
UNITED	UNITED	119	EDI	ORD	7/27/2026	Diversion Airport (GRB)	4:10
UNITED	UNITED	906	FRA	ORD	7/27/2026	Diversion Airport (MSP)	4:09
UNITED	UNITED	1465	EWR	PLS	7/18/2026	Origin Airport	4:08
DELTA	DELTA	92	JFK	BER	7/18/2026	Origin Airport	4:07
DELTA	DELTA	156	JFK	ACC	7/18/2026	Origin Airport	4:07
UNITED	UNITED	53	ZRH	IAD	7/18/2026	Diversion Airport (RDU)	4:07
AMERICAN	AMERICAN	92	PHL	ZRH	7/18/2026	Origin Airport	4:05
DELTA	DELTA	218	JFK	CPH	7/18/2026	Origin Airport	4:05
DELTA	DELTA	1943	JFK	SDQ	7/5/2026	Origin Airport	4:01

Note: Tarmac delays of more than 4 hours on any international flight at its U.S. airport departure from or arrival in the U.S., based on reports from all U.S. and foreign carriers operating international flights to and from the U.S. (Part 244).

** See [airports and codes](#) on the BTS website.

APPENDIX

NOTE: The Department of Transportation has screened the reporting carriers' data for completeness and verified all arithmetic data elements computed by the carriers (e.g., length of delay). Individual flight operation records with incorrect calculations, erroneous city-pairs, or missing data elements were rejected and excluded from the database; such rejected records accounted for less than half of one percent of the flight operations records submitted. Any errors in the database with respect to basic flight data -- non-computed data elements such as flight numbers, scheduled and actual arrival/departure times, days of operation -- are the responsibility of the reporting carrier.

30 Largest U.S. Airports

Atlanta: Hartsfield-Jackson	ATL
Austin: Austin-Bergstrom	AUS
Balt/Wash: Thurgood Marshall	BWI
Boston: Logan International	BOS
Charlotte: Douglas	CLT
Chicago: Midway	MDW
Chicago: O'Hare	ORD
Dallas-Fort Worth: International	DFW
Denver: International	DEN
Detroit: Metro Wayne County	DTW
Ft. Lauderdale: International	FLL
Houston: George Bush	IAH
Las Vegas: Harry Reid International	LAS
Los Angeles: International	LAX
Miami: International	MIA
Minneapolis-St. Paul: International	MSP
Nashville: International	BNA
Newark: Liberty International	EWR
New York: JFK International	JFK
New York: LaGuardia	LGA
Orlando: International	MCO
Philadelphia: International	PHL
Phoenix: Sky Harbor International	PHX
Salt Lake City: International	SLC
San Diego: Lindbergh Field	SAN
San Francisco: International	SFO
Seattle-Tacoma: International	SEA
Tampa: Tampa International	TPA
Washington: Dulles	IAD
Washington: Reagan National	DCA

Air Carriers Required to Report

Data to DOT and to CRS Vendors*

AS	Alaska Airlines
G4	Allegiant Air
AA	American Airlines
DL	Delta Air Lines
MQ	Envoy Air
F9	Frontier Airlines
B6	JetBlue Airways
OH	PSA Airlines
YX	Republic Airways
OO	SkyWest Airlines
WN	Southwest Airlines
NK	Spirit Airlines
UA	United Airlines

*Based on the Bureau of Transportation Statistics' Technical Reporting Directive #40, issued November 17, 2025, effective January 1, 2026:
<https://www.bts.gov/explore-topics-and-geography/modes/aviation/number-40-technical-directive-reporting-time>

MISHANDLED BAGGAGE

The baggage statistics in this section were filed with DOT's Bureau of Transportation Statistics (Office of Airline Information) by U.S. airlines that have at least half of one percent of total domestic scheduled-service passenger revenues. See 14 CFR 234.3 and 234.6. For the 12 months ending June 30, 2024, 14 air carriers reached this reporting threshold. They are Alaska Airlines, Allegiant Air, American Airlines, Delta Air Lines, Envoy Air, Frontier Airlines, Hawaiian Airlines, JetBlue Airways, PSA Airlines, Republic Airways, SkyWest Airlines, Southwest Airlines, Spirit Airlines, and United Airlines.

The tables in this section provide the rate of mishandled bags per 100 bags enplaned. The number of mishandled bags displayed in these tables represents the number of check bags that are lost, damaged, delayed, and pilfered, as reported by or on behalf of the passenger, that were in the airline's custody for its reportable domestic nonstop scheduled passenger flights. The number of bags enplaned displayed in these tables represent the total number of checked bags enplaned, including wheelchairs and scooters that were placed into the aircraft cargo compartment for any reportable domestic nonstop scheduled passenger flight. The number of mishandled bags and the number of enplaned bags for all airlines, except one airline, will not include bags of passengers traveling on itineraries with domestic segments and international segments unless the bag is a "valet bag," meaning the passenger dropped the bag off at the end of the loading bridge or on the tarmac and returned to the passenger on the loading bridge or on the tarmac following the flight.

For additional information on this aspect of mishandled baggage reporting see the Department's Notice of Enforcement Policy Regarding Reporting of Mishandled Baggage and Wheelchair Data, dated October 31, 2018: <https://www.transportation.gov/sites/dot.gov/files/docs/resources/individuals/aviation-consumer-protection/323451/mishandled-baggageand-wheelchair-reporting-enforcement-policy.pdf>

AIR TRAVEL CONSUMER REPORT

MISHANDLED BAGGAGE: RANKING OF U.S. REPORTING MARKETING CARRIERS (MONTHLY)

RANK	CARRIER ¹	July 2026			July 2025		
		NUMBER OF BAGS ENPLANED	NUMBER OF BAGS MISHANDLED	NUMBER OF BAGS MISHANDLED PER 100 ENPLANED	NUMBER OF BAGS ENPLANED	NUMBER OF BAGS MISHANDLED	NUMBER OF BAGS MISHANDLED PER 100 ENPLANED
1	ALLEGiant AIR	739,528	872	0.12	701,373	748	0.11
2	SOUTHWEST AIRLINES	9,244,839	32,534	0.35	9,674,813	39,950	0.41
3	DELTA AIR LINES NETWORK	9,858,752	40,917	0.42	9,601,390	43,298	0.45
	- DELTA AIR LINES	7,872,735	33,933	0.43	7,656,462	36,491	0.48
	- BRANDED CODESHARE PARTNERS	1,986,017	6,984	0.35	1,944,928	6,807	0.35
4	JETBLUE AIRWAYS	1,319,140	6,005	0.46	1,243,978	4,620	0.37
5	ALASKA AIRLINES NETWORK ²	3,622,365	17,232	0.48	2,866,616	16,879	0.59
	- ALASKA AIRLINES	3,023,963	13,989	0.46	2,257,373	13,338	0.59
	- BRANDED CODESHARE PARTNERS	598,402	3,243	0.54	609,243	3,541	0.58
6	FRONTIER AIRLINES	910,411	4,925	0.54	913,885	3,745	0.41
7	AMERICAN AIRLINES NETWORK	10,212,889	75,316	0.74	10,193,732	84,899	0.83
	- AMERICAN AIRLINES	6,426,141	52,300	0.81	6,441,624	58,313	0.91
	- BRANDED CODESHARE PARTNERS	3,786,748	23,016	0.61	3,752,108	26,586	0.71
8	UNITED AIRLINES NETWORK	7,201,517	57,356	0.80	7,089,279	63,007	0.89
	- UNITED AIRLINES	5,453,942	42,908	0.79	5,223,518	45,671	0.87
	- BRANDED CODESHARE PARTNERS	1,747,575	14,448	0.83	1,865,761	17,336	0.93
TOTAL		43,109,441	235,157	0.55	42,285,066	257,146	0.61

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

MISHANDLED BAGGAGE: RANKING OF U.S. REPORTING OPERATING CARRIERS (MONTHLY)

RANK	CARRIER ¹	July 2026			July 2025		
		NUMBER OF BAGS ENPLANED	NUMBER OF BAGS MISHANDLED	NUMBER OF BAGS MISHANDLED PER 100 ENPLANED	NUMBER OF BAGS ENPLANED	NUMBER OF BAGS MISHANDLED	NUMBER OF BAGS MISHANDLED PER 100 ENPLANED
1	ALLEGiant AIR	739,528	872	0.12	701,373	748	0.11
2	SOUTHWEST AIRLINES	9,244,839	32,534	0.35	9,674,813	39,950	0.41
3	DELTA AIR LINES	7,872,735	33,933	0.43	7,656,462	36,491	0.48
4	JETBLUE AIRWAYS	1,319,140	6,005	0.46	1,243,978	4,620	0.37
5	ALASKA AIRLINES ²	3,023,963	13,989	0.46	2,257,373	13,338	0.59
6	PSA AIRLINES	1,101,851	5,655	0.51	1,112,487	7,148	0.64
7	SKYWEST AIRLINES	2,732,511	14,559	0.53	2,840,415	15,779	0.56
8	FRONTIER AIRLINES	910,411	4,925	0.54	913,885	3,745	0.41
9	REPUBLIC AIRWAYS	932,103	6,233	0.67	876,556	6,431	0.73
10	ENVOY AIR	1,040,221	7,555	0.73	984,710	8,261	0.84
11	UNITED AIRLINES	5,453,942	42,908	0.79	5,223,518	45,671	0.87
12	AMERICAN AIRLINES	6,426,141	52,300	0.81	6,441,624	58,313	0.91
	TOTAL	40,797,385	221,468	0.54	39,927,194	240,495	0.60

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

MISHANDLED WHEELCHAIRS AND SCOOTERS

The Department revised 14 CFR 234 to require airlines classified as “reporting carriers” to report mishandled wheelchair and scooter data in aircraft cargo compartments. Pursuant to the FAA Reauthorization Act of 2018, this requirement applies to operations on and after December 4, 2018. For flights on January 1, 2019, and after, airlines must also report this data for their branded codeshare partners.

AIR TRAVEL CONSUMER REPORT

MISHANDLED WHEELCHAIRS AND SCOOTERS: RANKING OF U.S. REPORTING MARKETING CARRIERS (MONTHLY)

RANK	CARRIER ¹	July 2026			July 2025		
		NUMBER OF WHEELCHAIRS AND SCOOTERS ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED PER 100 ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED PER 100 ENPLANED
1	DELTA AIR LINES NETWORK	13,626	58	0.43	15,045	71	0.47
	- DELTA AIR LINES	10,724	50	0.47	11,383	58	0.51
	- BRANDED CODESHARE PARTNERS	2,902	8	0.28	3,662	13	0.35
2	ALLEGiant AIR	3,318	23	0.69	3,221	29	0.90
3	AMERICAN AIRLINES NETWORK	16,132	200	1.24	15,354	213	1.39
	- AMERICAN AIRLINES	11,319	158	1.40	10,866	165	1.52
	- BRANDED CODESHARE PARTNERS	4,813	42	0.87	4,488	48	1.07
4	SOUTHWEST AIRLINES	24,151	301	1.25	23,663	284	1.20
5	UNITED AIRLINES NETWORK	12,318	177	1.44	14,457	182	1.26
	- UNITED AIRLINES	9,819	132	1.34	11,212	151	1.35
	- BRANDED CODESHARE PARTNERS	2,499	45	1.80	3,245	31	0.96
6	FRONTIER AIRLINES	4,989	78	1.56	4,126	61	1.48
7	JETBLUE AIRWAYS	3,195	50	1.56	2,551	33	1.29
8	ALASKA AIRLINES NETWORK²	5,548	87	1.57	3,979	52	1.31
	- ALASKA AIRLINES	4,836	77	1.59	3,399	34	1.00
	- BRANDED CODESHARE PARTNERS	712	10	1.40	580	18	3.10
TOTAL		83,277	974	1.17	82,396	925	1.12

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

MISHANDLED WHEELCHAIRS AND SCOOTERS: RANKING OF U.S. REPORTING OPERATING CARRIERS (MONTHLY)

RANK	CARRIER ¹	July 2026			July 2025		
		NUMBER OF WHEELCHAIRS AND SCOOTERS ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED PER 100 ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS ENPLANED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED	NUMBER OF WHEELCHAIRS AND SCOOTERS MISHANDLED PER 100 ENPLANED
1	DELTA AIR LINES	10,724	50	0.47	11,383	58	0.51
2	ALLEGiant AIR	3,318	23	0.69	3,221	29	0.90
3	ENVOY AIR	1,752	13	0.74	1,576	16	1.02
4	REPUBLIC AIRWAYS	1,378	12	0.87	1,354	18	1.33
5	PSA AIRLINES	1,076	13	1.21	1,026	10	0.97
6	SKYWEST AIRLINES	3,728	46	1.23	4,515	30	0.66
7	SOUTHWEST AIRLINES	24,151	301	1.25	23,663	284	1.20
8	UNITED AIRLINES	9,819	132	1.34	11,212	151	1.35
9	AMERICAN AIRLINES	11,319	158	1.40	10,866	165	1.52
10	FRONTIER AIRLINES	4,989	78	1.56	4,126	61	1.48
11	JETBLUE AIRWAYS	3,195	50	1.56	2,551	33	1.29
12	ALASKA AIRLINES ²	4,836	77	1.59	3,399	34	1.00
	TOTAL	80,285	953	1.19	78,892	889	1.13

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska /Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

OVERSALES

This section furnishes data on the number of passengers who hold confirmed reservations and are denied boarding ("bumped") from a flight because it is oversold. These figures include only passengers whose oversold flight departs without them; they do not include passengers affected by cancelled, delayed, or diverted flights.

The report includes U.S. airlines that have at least half of one percent of total domestic scheduled-service passenger revenues and operate aircraft with a passenger capacity of 30 or more seats (see footnote on chart for details). It provides system data for scheduled passenger service on domestic flights and data on international flight segments that originate in the United States. Information is displayed for the latest available quarter and for the year to date, for the current period and for the same period in the previous year. The data are reported quarterly to DOT's Bureau of Transportation Statistics (Office of Airline Information). The reporting requirement is found in 14 CFR 250.10.

These tables give information by marketing and reporting carrier on the number of passengers bumped involuntarily and on the number who voluntarily gave up their seat on an oversold flight in exchange for compensation. Also shown is the rate of involuntary denied boarding's per 10,000 passengers. This rate determines the order in which carriers are listed; the airline with the lowest rate appears first. The number and rate of involuntary denied boarding's include both passengers who received denied boarding compensation and passengers who did not qualify for compensation because of one of the exceptions in the Oversales rule. There are four exceptions: 1) passenger accommodated on another flight scheduled to arrive within one hour of the original flight; 2) passenger fails to comply with ticketing, check-in, or reconfirmation procedures; 3) aircraft of smaller capacity is substituted; and (4) passenger is denied boarding due to safety-related weight restrictions on an aircraft with 60 or fewer seats. Totals appear at the end of each table.

The enplanements figures that are used to calculate the involuntary denied boarding rate do not include inbound international service, since the rule does not apply to these flights.

AIR TRAVEL CONSUMER REPORT

PASSENGERS DENIED BOARDING BY REPORTING MARKETING U.S. AIRLINES

RANK	CARRIER ¹	APRIL - JUNE 2026			
		DENIED BOARDINGS (DB'S)		ENPLANED PASSENGERS	INVOLUNTARY DB's PER 10,000 PASSENGERS
		VOLUNTARY	INVOLUNTARY		
1	DELTA AIR LINES NETWORK	27,806	0	49,650,380	0.00
	- DELTA AIR LINES	21,584	0	40,525,936	0.00
	- BRANDED CODESHARE PARTNERS	6,222	0	9,124,444	0.00
2	ALLEGiant AIR	90	0	5,073,414	0.00
3	SOUTHWEST AIRLINES	3,065	58	44,371,250	0.01
4	UNITED AIRLINES NETWORK	11,846	64	43,584,995	0.01
	- UNITED AIRLINES	6,604	47	34,612,010	0.01
	- BRANDED CODESHARE PARTNERS	5,242	17	8,972,985	0.02
5	ALASKA AIRLINES NETWORK ²	3,184	92	14,603,229	0.06
	- ALASKA AIRLINES	1,595	34	11,896,635	0.03
	- BRANDED CODESHARE PARTNERS	1,589	58	2,706,594	0.21
6	JETBLUE AIRWAYS	540	60	9,062,377	0.07
7	AMERICAN AIRLINES NETWORK	22,413	1,953	54,143,783	0.36
	- AMERICAN AIRLINES	11,690	582	39,499,206	0.15
	- BRANDED CODESHARE PARTNERS	10,723	1,371	14,644,577	0.94
8	SPIRIT AIRLINES	1,556	133	1,871,439	0.71
9	FRONTIER AIRLINES	498	1,016	9,321,601	1.09
	TOTAL	70,998	3,376	231,682,468	0.15

APRIL - JUNE 2025			
DENIED BOARDINGS (DB'S)		ENPLANED PASSENGERS	INVOLUNTARY DB's PER 10,000 PASSENGERS
VOLUNTARY	INVOLUNTARY		
41,866	0	49,370,160	0.00
27,064	0	40,394,055	0.00
14,802	0	8,976,105	0.00
159	0	5,127,025	0.00
2,460	47	44,224,571	0.01
14,359	62	41,138,395	0.02
8,362	37	32,333,478	0.01
5,997	25	8,804,917	0.03
3,314	75	11,730,116	0.06
1,509	36	8,828,058	0.04
1,805	39	2,902,058	0.13
516	40	8,620,785	0.05
21,403	4,257	53,816,304	0.79
11,549	2,026	39,152,399	0.52
9,854	2,231	14,663,905	1.52
2,537	201	8,355,888	0.24
506	2,966	8,236,497	3.60
87,120	7,648	230,619,741	0.33

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska/Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

NOTE: Carriers with zero involuntary denied boardings per 10,000 passengers are ranked in order of highest to lowest number of enplanements.

AIR TRAVEL CONSUMER REPORT

PASSENGERS DENIED BOARDING BY REPORTING OPERATING U.S. AIRLINES

RANK	AIRLINE ¹	APRIL - JUNE 2026			
		DENIED BOARDINGS (DB'S)		ENPLANED PASSENGERS	INVOLUNTARY DB's PER 10,000 PASSENGERS
		VOLUNTARY	INVOLUNTARY		
1	DELTA AIR LINES	21,584	0	40,525,936	0.00
2	ALLEGiant AIR	90	0	5,073,414	0.00
3	SOUTHWEST AIRLINES	3,065	58	44,371,250	0.01
4	UNITED AIRLINES	6,604	47	34,612,010	0.01
5	ALASKA AIRLINES ²	1,595	34	11,896,635	0.03
6	JETBLUE AIRWAYS	540	60	9,062,377	0.07
7	AMERICAN AIRLINES	11,690	582	39,499,206	0.15
8	SKYWEST AIRLINES	7,928	234	11,376,765	0.21
9	REPUBLIC AIRWAYS	3,163	191	5,635,514	0.34
10	ENVOY AIR	1,784	307	4,993,515	0.61
11	SPIRIT AIR LINES	1,556	133	1,871,439	0.71
12	FRONTIER AIRLINES	498	1,016	9,321,601	1.09
13	PSA AIRLINES	2,644	384	3,422,219	1.12
	TOTAL	62,741	3,046	221,661,881	0.14

APRIL - JUNE 2025			
DENIED BOARDINGS (DB'S)		ENPLANED PASSENGERS	INVOLUNTARY DB's PER 10,000 PASSENGERS
VOLUNTARY	INVOLUNTARY		
27,064	0	40,394,055	0.00
159	0	5,127,025	0.00
2,460	47	44,224,571	0.01
8,362	37	32,333,478	0.01
1,509	36	8,828,058	0.04
516	40	8,620,785	0.05
11,549	2,026	39,152,399	0.52
10,877	248	11,557,084	0.21
5,219	511	5,318,905	0.96
1,747	337	4,796,790	0.70
2,537	201	8,355,888	0.24
506	2,966	8,236,497	3.60
2,304	538	3,696,516	1.46
74,809	6,987	220,642,051	0.32

¹ All U.S. airlines with at least half of one percent of total domestic scheduled-service passenger revenues plus any branded codeshare partners.

² On October 29, 2025, Alaska Airlines and Hawaiian Airlines received a Single Operating Certificate from the FAA in the name of "Alaska Airlines, Inc. and/or Hawaiian Airlines, Inc." As such, FAA now recognizes Alaska/Hawaiian as a single certificated carrier. Hawaiian Airlines branded flights are now operated by Alaska Airlines.

NOTE: Carriers with zero involuntary denied boardings per 10,000 passengers are ranked in order of highest to lowest number of enplanements.

AIR TRAVEL COMPLAINTS, COMPLIMENTS, AND COMMENTS RECEIVED BY DOT

On August 1, 2025, the U.S. Department of Transportation (DOT) launched a modernized system for submitting and handling air travel service complaints as part of the Aviation Complaint, Enforcement, and Reporting System (ACERS).

Replacing a legacy system from the 1990s, ACERS provides a granular view of the air travel experience. This report, details complaints against specific airlines and ticket agents, moving away from broad groupings to offer more precise transparency.

Understanding the Data

The data in this report is based on consumer perception and is organized into three distinct groups.

- A **complaint** is a specific written expression of dissatisfaction concerning a difficulty or problem which the person experienced when using or attempting to use an airline's services. The filing of a complaint by a consumer does not equate to a violation of law.
- A **comment** is a remark regarding air transportation expressing an opinion.
- A **compliment** is a submission regarding a positive customer experience.

Note on Methodology: A single **complaint case** may involve multiple issues (e.g., a flight delay and a baggage problem). For reporting purposes, each case is counted once based on the primary reason identified by the consumer.

Complaint Categories

Complaints are organized into the following areas: (1) Flight Problems (Includes sub-categories: Cancellations, Delays, Misconnections, and Tarmac Delays); (2) Refunds; (3) Baggage; (4) Reservation/Ticketing/Boarding (5) Customer Service; (6) Disability; (7) Bumping/Oversales; (8) Fares and Fees; (9) Discrimination; (10) Advertising; (11) Animals; and (12) Other (Includes sub-categories like Frequent Flyer programs).

Guide to Data Tables

TABLE 1. CONSUMER COMPLAINT CASES, COMPLIMENTS, AND COMMENTS: SUMMARY – This table displays the total number of complaint cases, compliments, and comments grouped by the type of entity involved - U.S. airlines, foreign airlines, and travel agents.

TABLE 2. CONSUMER COMPLAINT CASES: COMPLAINT CATEGORIES – This table provides a breakdown of all complaint cases across the 12 primary categories for all entities.

TABLE 3. CONSUMER COMPLAINT CASES: U.S. AIRLINES – This table lists total complaint cases for individual U.S. airlines alphabetically and their specific performance across the 12 complaint categories.

TABLE 4. CONSUMER COMPLAINT CASES: FOREIGN AIRLINES – This table lists total complaint cases for individual foreign airlines alphabetically and their specific performance across the 12 complaint categories.

TABLE 5. CONSUMER COMPLAINT CASES: TRAVEL AGENTS – This final table lists individual travel agents and breaks down the complaint cases into the same twelve categories used for airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 1

CONSUMER COMPLAINT CASES, COMPLIMENTS, AND COMMENTS: SUMMARY

	JULY 2026			JULY 2025		
	COMPLAINTS	COMPLIMENTS	COMMENTS	MARCH	COMPLIMENTS	COMMENTS
U.S. Airlines	5,931	3	59	-	-	-
Foreign Airlines	2,199	2	16	-	-	-
Travel Agents	414	3	3	-	-	-
INDUSTRY TOTALS	8,544	8	78	-	-	-

AIR TRAVEL CONSUMER REPORT

CONSUMER COMPLAINT CASES: CATEGORIES¹

TABLE 2

		JULY 2026			JULY 2025		
COMPLAINT CATEGORY		RANKING	COMPLAINTS ²	SUB-CATEGORY	RANKING	COMPLAINTS ²	SUB-CATEGORY
Refund		1	2,316		-	-	-
Flight Schedule		2	1,991		-	-	-
	Misconnection			168	-	-	-
	Cancellation			823	-	-	-
	Delay			604	-	-	-
	Tarmac Delays			153	-	-	-
	Other Flight Schedule			243	-	-	-
Baggage/Luggage		3	1,179		-	-	-
Reservations/Tktg/Brdg		4	790		-	-	-
Other		5	400				
	Frequent Flyer		30				
	Other		370				
Customer Service		6	482		-	-	-
	Family Seating			43	-	-	-
	Other Customer Service			439	-	-	-
Fees/Fares		7	330		-	-	-
Bumping/Oversales		8	324				
Disability		9	290		-	-	-
Advertising		10	97		-	-	-
Discrimination		11	81		-	-	-
Animals/Pets ³		12	16		-	-	-
COMPLAINT TOTAL			8,544				-

¹ A detailed explanation of the complaint categories follows this section.

² Includes figures for sub-categories.

³ Not Service Animals

AIR TRAVEL CONSUMER REPORT

TABLE 3

CONSUMER COMPLAINT CASES: U.S. AIRLINES¹²

JULY 2026

U.S. AIRLINE	FLIGHT PRBLMS.	DENIED BRDG.	RESV. TKTG. BRDG.	FEES FARES	REFUNDS	BAGGAGE	CUST. SVC.	DISAB.	ADVERT.	DISCRIM.	ANIMALS	OTHER	TOTAL
American Airlines	557	80	114	37	401	216	123	56	10	14	3	123	1,734
Alaska Airlines ³	17	6	19	5	16	16	13	14	4	5	0	17	132
Allegiant Air	30	1	9	2	22	14	12	9	0	0	0	12	111
Avelo Airlines	4	2	8	3	27	8	4	1	1	0	0	3	61
Advanced Air	0	0	0	0	0	0	0	0	0	0	0	9	9
Breeze Airways	5	1	4	1	22	35	4	1	1	1	0	3	78
Contour Airlines	5	1	0	0	2	7	1	0	0	0	0	0	16
Delta Air Lines	250	40	66	24	211	151	72	53	8	8	1	71	955
Frontier Airlines	184	46	75	32	195	98	54	16	9	11	2	51	773
Hawaiian Airlines	2	3	0	1	2	1	0	1	1	0	1	0	12
JetBlue	316	18	53	18	172	32	56	18	4	3	1	53	744
Southwest Airlines	62	16	31	8	47	33	31	24	4	6	0	18	280
Sun Country Airlines	10	0	2	0	7	3	2	0	0	0	0	5	29
Spirit Airlines	1	0	0	1	23	0	0	0	0	0	0	1	26
United Airlines	241	26	70	31	278	104	78	38	9	13	2	76	966
Other U.S. Airline	1	1	0	0	1	0	1	0	0	0	0	1	5
TOTAL July 2026	1,685	241	451	163	1,426	718	451	231	51	61	10	443	5,931
% of TOTAL COMPLAINTS	28.4%	4.1%	7.6%	2.7%	24.0%	12.1%	7.6%	3.9%	0.9%	1.0%	0.2%	7.5%	100%
TOTAL July 2025	-	-	-	-	-	-	-	-	-	-	-	-	-
% of TOTAL COMPLAINTS	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

¹ Most passengers file complaints against the airline brand shown on their ticket or aircraft, regardless of which airline actually operated the flight. Four (4) U.S. carriers—American, Delta, Alaska, and United—use domestic partners to fly routes under their brand. Because these brands serve as the “face” of the flight, a complaint case listed here against these airlines may relate to flights provided by a partner airline that was sold by the major carrier.

² Airlines are listed individually if DOT received five or more complaint cases during this period. For carriers with fewer than five complaint cases, data is consolidated under “Other U.S. Airline.”

³ On October 29, 2025, the FAA issued a Single Operating Certificate to Alaska Airlines and Hawaiian Airlines. Because they now operate under a single certificate and Alaska Airlines is ultimately responsible for the operations, all consumer complaint data for Hawaiian Airlines is combined with and attributed to Alaska Airlines.

AIR TRAVEL CONSUMER REPORT

TABLE 4

CONSUMER COMPLAINT CASES: FOREIGN AIRLINES¹

JULY 2026

FOREIGN AIRLINES	FLIGHT PRBLMS.	DENIED BRDG.	RESV. TKTG. BRDG.	FEES FARES	REFUNDS	BAGGAGE	CUST. SVC.	DISAB.	ADVERT.	DISCRIM.	ANIMALS	OTHER	TOTAL
Asiana Airlines	4	0	0	1	3	12	2	1	0	0	0	2	25
Air Canada	20	2	8	5	22	19	5	4	1	1	0	2	89
Air China	1	0	1	0	2	0	0	0	0	0	0	1	5
Avianca	10	1	10	6	21	17	6	3	0	1	0	4	79
Air France	16	5	17	6	38	46	10	4	5	1	0	5	153
Air India	4	0	3	3	6	6	1	1	0	0	0	3	27
Aer Lingus	3	2	5	0	8	11	1	0	1	0	0	2	33
Aeromexico	3	2	2	1	7	3	0	1	0	0	0	2	21
All Nippon Airways	1	0	1	0	5	1	2	0	0	0	0	0	10
Air Serbia	0	0	1	0	1	3	0	0	0	0	0	0	5
Air Premia	0	0	1	0	1	4	1	0	0	0	0	0	7
Arajet Airline	8	10	3	0	10	7	1	0	1	0	0	4	44
Arkia Israel	2	1	2	0	1	2	0	0	0	1	0	0	9
British Airways	6	3	4	2	16	19	0	1	1	0	0	3	55
China Airlines	0	0	1	1	1	1	0	1	0	0	0	1	6
Copa Airlines	8	3	5	2	14	5	3	0	0	2	0	1	43
Condor	1	0	3	0	3	3	1	0	1	0	0	2	14
Cathay Pacific Airways	5	1	3	4	1	9	4	1	0	1	0	2	31
EgyptAir	1	0	0	1	4	8	0	0	0	0	0	2	16
El Al Israel	2	0	1	1	3	0	0	2	0	1	0	1	11
EVA Airways	2	0	2	0	1	5	1	1	0	0	0	2	14
Etihad Airways	12	2	24	6	30	14	2	4	0	2	0	5	101
Ethiopian Airlines	1	2	2	1	6	11	0	1	0	0	0	5	29
Emirates	5	0	2	0	10	6	0	2	0	0	0	0	25
Finnair	2	0	0	0	0	6	0	1	0	0	0	0	9
Fiji Airways	2	0	0	1	1	0	3	0	0	0	0	0	7
French Bee	0	0	0	1	6	1	1	0	2	0	0	1	12
GOL Airlines	0	1	0	1	3	0	0	0	0	0	0	1	6
Iberia Airlines	4	3	8	2	15	15	1	1	1	0	0	2	52
Icelandair	2	6	4	3	8	6	4	0	0	1	0	1	35
ITA Airways	8	3	3	4	26	10	2	1	1	1	0	1	60
Japan Airlines	1	0	2	0	4	1	1	0	0	0	0	0	9
Korean Air	0	1	1	1	0	1	1	2	0	1	0	0	8

Kuwait Airways	0	0	0	0	21	0	0	0	0	0	0	0	21
KLM	10	0	7	1	23	19	1	1	0	0	0	3	65
Kenya Airways	2	1	1	1	2	1	0	0	0	0	0	0	8
Lufthansa	26	1	19	7	49	33	7	6	0	2	2	8	160
LOT Polish Airlines	2	0	0	1	6	2	0	0	0	1	0	1	13
Level	3	0	2	0	3	10	0	0	0	0	0	0	18
La Compagnie	0	2	0	0	3	0	0	0	0	0	0	0	5
LATAM Airlines	1	1	7	1	10	7	1	3	0	0	0	0	31
Norse Atlantic Airways	13	1	2	1	35	2	6	0	0	0	0	3	63
Philippine Airlines	2	0	0	4	4	2	0	0	0	0	0	2	14
Porter Airlines	4	0	1	0	0	0	0	0	0	0	0	0	5
Qantas	1	0	2	0	2	1	0	0	1	0	1	0	8
Qatar Airways	18	4	13	7	38	13	8	2	0	0	0	6	109
Royal Jordanian	0	0	3	0	4	2	3	0	0	0	0	1	13
Royal Air Maroc	2	0	10	1	6	9	2	0	0	0	0	0	30
Singapore Airlines	1	2	0	1	2	0	0	2	0	0	0	0	8
SAS	4	0	4	0	10	2	1	0	0	0	0	4	25
Saudi Arabian Airlines	4	0	6	0	12	3	2	0	1	0	0	0	28
Swiss	8	0	6	0	7	14	1	3	0	0	0	2	41
Sunrise Airways	2	0	0	0	2	2	0	0	0	0	0	0	6
STARLUX Airlines	1	0	0	1	2	1	1	0	0	0	0	0	6
Turkish Airlines	12	1	19	3	41	38	6	3	5	0	0	11	139
TAP Air Portugal	2	2	8	0	3	6	2	1	0	2	0	1	27
Virgin Atlantic Airways	3	1	5	0	3	2	1	0	0	0	0	2	17
Volaris Airline	9	12	13	47	34	8	2	4	1	0	2	7	139
VivaAerobus	2	0	2	5	5	5	2	0	1	0	0	1	23
WestJet	4	1	0	0	2	2	0	0	0	0	0	0	9
ZIPAIR	3	0	5	1	1	2	0	0	0	0	0	0	12
Other Foreign Airline	16	3	9	6	33	18	3	2	2	2	1	11	106
TOTALS	289	80	263	141	640	456	102	59	25	20	6	118	2,199

¹ Airlines are listed individually if DOT received five or more complaint cases during this period. For carriers with fewer than five complaint cases, data is consolidated under "Other Foreign Airline."

AIR TRAVEL CONSUMER REPORT

TABLE 5

CONSUMER COMPLAINT CASES: TRAVEL AGENTS¹

JULY 2026

TRAVEL AGENTS	FLIGHT PRBLMS.	DENIED BRDG.	RESV. TKTG. BRDG.	FEEES FARES	REFUNDS	BAGGAGE	CUST. SVC.	DISAB.	ADVERT.	DISCRIM.	ANIMALS	OTHER	TOTAL
ASAP Tickets	1	0	3	2	9	0	1	0	1	0	0	0	17
BudgetAir	0	0	1	0	6	0	0	0	0	0	0	0	7
Booking.com	1	0	6	2	33	1	0	0	2	0	0	2	47
Chase Travel	1	0	3	0	6	0	1	0	1	0	0	0	12
Capital One	1	0	3	0	4	0	0	0	1	0	0	0	9
CheapOair	0	0	3	0	14	0	0	0	2	0	0	0	19
Expedia	5	1	18	9	41	1	1	0	2	0	0	2	80
eDreams	1	0	1	2	7	1	0	0	0	0	0	0	12
Flighthub	1	0	2	0	2	0	0	0	0	0	0	1	6
Gotogate	0	0	2	0	10	0	0	0	0	0	0	0	12
Justfly	0	0	4	1	21	0	0	0	1	0	0	0	27
JetBlue Vacations	0	0	1	1	2	0	2	0	0	0	0	0	6
Kiwi.com	1	0	1	1	27	1	0	0	0	0	0	0	31
Ovago	0	0	0	2	3	0	0	0	0	0	0	0	5
Oojo	1	0	1	0	3	0	0	0	0	0	0	0	5
Priceline.com	0	0	5	2	10	0	0	0	1	0	0	1	19
Trip.com	2	0	2	0	7	0	0	0	1	0	0	1	13
Other Travel Agent	2	2	20	4	45	1	1	0	9	0	0	3	87
TOTALS	17	3	76	26	250	5	6	0	21	0	0	10	414

COMPLAINT CATEGORIES

Flight Problems: Cancellations, delays, or any other deviations from schedule, whether planned or unplanned.

Oversales: All bumping problems, whether or not the airline complied with DOT oversales regulations.

Reservations, Ticketing, Boarding: Airline or travel agent mistakes made in reservations and ticketing; problems in making reservations and obtaining tickets due to busy telephone lines or waiting in line, or delays in mailing tickets; problems boarding the aircraft (except oversales).

Fares: Incorrect or incomplete information about fares, discount fare conditions and availability, overcharges, fare increases and level of fares in general.

Refunds: Problems in obtaining refunds for unused or lost tickets, fare adjustments, or bankruptcies.

Baggage: Claims for lost, damaged or delayed baggage, charges for excess baggage, carry-on problems, and difficulties with airline claims procedures.

Customer Service: Rude or unhelpful employees, inadequate meals or cabin service, treatment of delayed passengers, unsatisfactory seat assignment (non-disability), problems with family seating.

Disability: Civil rights complaints by air travelers with disabilities.

Advertising: Advertising that is unfair, misleading or offensive to consumers.

Discrimination: Civil rights complaints by air travelers (other than disability); for example, complaints based on race, national origin, religion, etc.

Animals: Loss, injury or death of an animal during air transport provided by an air carrier.

Other: Frequent flyer, cargo problems, security, airport facilities, claims for bodily injury, sexual assault/misconduct, and others not classified above.

AIR TRAVEL CONSUMER REPORT

Airline Reports to DOT of Incidents Involving the Loss, Injury or Death of Animals During Air Transportation

JULY 2026

14 CFR Part 235 of DOT regulations require U.S. carriers that operate at least one aircraft that has a designed seating capacity of 60 or more seats to report to DOT on any incidents involving the loss, injury, or death of an animal in its scheduled domestic or international passenger transportation. An "animal" for this purpose is (1) any animal which at the time of the transportation was being kept as a pet in a family household in the United States or (2) any dog or cat which was shipped as part of a commercial shipment on a scheduled passenger flight, including shipments by trainers and breeders.

An airline is required to submit a report for any month in which it experienced such a loss, injury, or death during air transportation. DOT publishes these reports monthly and forwards the reports to the U.S. Department of Agriculture, which enforces the Animal Welfare Act. The copies of the reports that appear on this website are redacted to remove identifying information about individuals, including the owner of the animal.

A statistical summary of the reports appears in the table below. To see the redacted version of the actual reports filed by these airlines, click the airline's name.

Carrier	Death	Injury	Loss
N O N E			



U.S. Department of Homeland Security, Transportation Security Administration

Customer Experience Report for July 2026 ^a

The Transportation Security Administration (TSA) screened approximately 81.5 million passengers at screening checkpoints and 27.8 million checked bags at baggage screening locations in July 2026.

Since its formation, TSA has maintained a strong focus on customer service and began collecting customer service data voluntarily to improve security operations. TSA values customer feedback and encourages passengers to contact the agency if the level of service provided to them does not meet their expectations ^b. In July 2026, TSA received 17,380 complaints (i.e. a description of a negative experience) from the public via phone or email (or 21.4 complaints per 100,000 passengers ^c). Below is a more detailed breakdown:

Courtesy		Screening of Personal Property		Screening of Passengers		Wait Times (Checkpoint)	
Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c
976	1.2	811	1.0	13,293	16.4	131	0.2

Civil Rights		Other TSA-related		Non-TSA related, Airline		Non-TSA related, All Others	
Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c	Number of Complaints	Complaints per 100,000 Passengers ^c
859	1.1	489	0.7	219	0.3	602	0.8

In addition, TSA processes claims concerning loss or damage to passenger property. Claims allegedly resulting from an incident that occurred at a passenger screening checkpoint are handled exclusively by TSA. Checked baggage is primarily handled by the airlines. TSA screens most checked baggage using automated screening technology. TSA physically searches only a small percentage of checked baggage. Consequently, the data below for checked baggage includes claims for which TSA and/ or the airlines may be liable.

Number of Claims Received Regarding Loss or Damage to Property		
Checkpoint (TSA)	Checked Baggage (TSA and/ or Airline)	Claims per 100 Checked Bags Only
234 ^d	181	0.0005

REFERENCES

^a Under Section 421(a) of Vision 100--Century of Aviation Reauthorization Act, Public Law 108-176 (December 12, 2003), 49 U.S.C. 329(e), the U.S. Department of Homeland Security, Transportation Security Administration, has provided this customer service report on passenger and baggage screening complaints and incidents to the U.S. Department of Transportation.

^b The TSA Contact Center can be reached via phone (tel: 866-289-9673) or e-mail (tailored web forms at <https://www.tsa.gov/contact/contact-forms>). TSA Contact Center representatives are available from 8:00AM to 11:00PM EST, Monday through Friday, and Weekends and Holidays, 9:00AM to 8:00PM.

^c The complaints per 100,000 passengers' metric is calculated as follows: # of Complaints divided by # of Airline Passenger multiplied by 100,000 (e.g. 300 complaints / 20,000,000 passengers * 100,000 equals 1.50). In this example, TSA experienced 1.5 complaints for every 100,000 passengers that TSA screened.

^d TSA records the number of passengers screened at checkpoints rather than the number of bags or items screened at TSA checkpoints. Therefore, this table does not present the rate of claims regarding loss or damage to property compared to the total number of items screened at checkpoints.

DEFINITIONS

<u>Courtesy:</u> Includes complaints about unprofessional or discourteous treatment by the TSA screening workforce, TSA screening management, or TSA Contact Center personnel.	<u>Screening of Personal Property:</u> Includes complaints about mishandling of passenger property (damaged and/ or missing items/ locks/ baggage) in both the checkpoint and checked baggage screening settings.	<u>Screening of Passengers:</u> Includes complaints about screening to include Advanced Imaging Technology, Identification, Patdowns, Prohibited & Permitted Items, and TSA PreCheck, but excludes Property.	<u>Wait Times (Checkpoint):</u> Includes complaints about excessive wait times and/ or lengthy lines in general or due to routine lane closures at specific time periods (early morning, late night, etc.).
<u>Civil Rights:</u> Includes complaints about alleged discrimination or harassment based on race, color, national origin, sex, religion, age, disability, genetic information, sexual orientation and parental status.	<u>Other TSA-related:</u> Includes complaints about TSA-related matters that are not passenger screening-related, such as Cargo, DHS TRIP, FAMS, FOIA, General Aviation, HAZMAT Endorsement, HR, and TWIC.	<u>Non-TSA related, Airline:</u> Includes complaints about Non-TSA related matters, specifically Airline-related, such as baggage requirements, lost baggage, policy/ regulations, and wheelchair assistance.	<u>Non-TSA related, All Others:</u> Includes complaints about Non-TSA related matters, specifically not Airline-related, such as CBP, Department of State, FAA, Others (e.g. CDC is a recent example), or no referral.