U.S. Department of Transportation
TRANSERVE

Integrity Awareness Training
Annual Requirement

Transit Benefit Program

Last updated 2026

U.S. Department of Transportation
TRANSERVE

Topics

- Program Overview
  - Background
  - TRANServe Role
  - Participant Role
  - Legal Implications
  - Website Resources: https://www.transportation.gov/transerve/

- Understanding the Certification Statement
- Knowledge Checks (Questions and Answers)
- Helpful Information

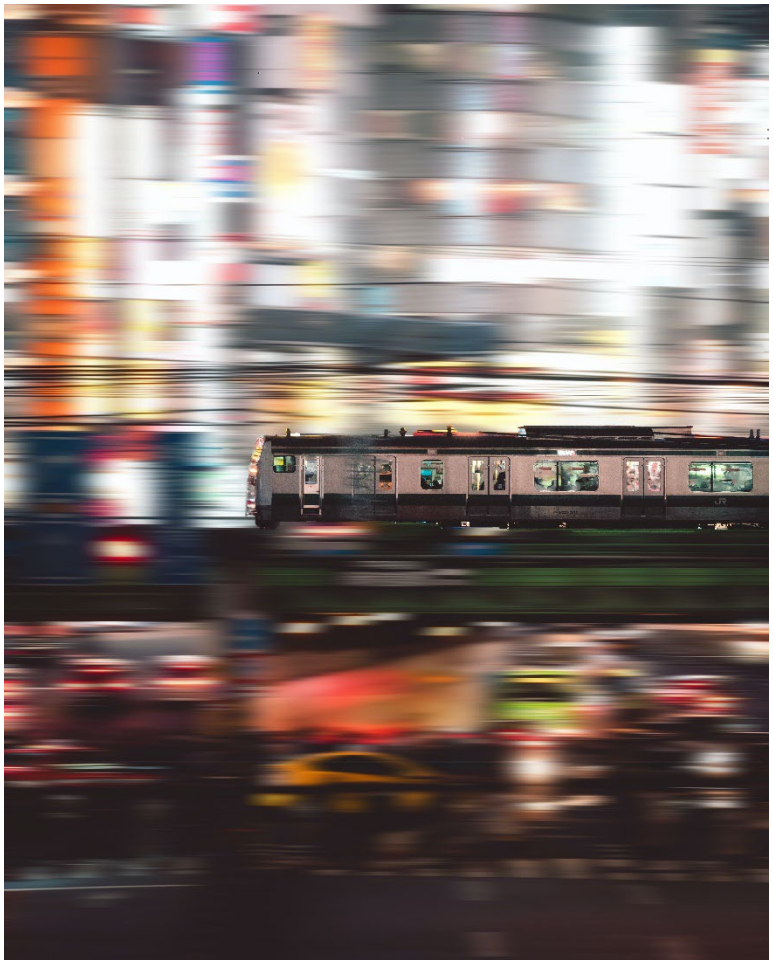
U.S. Department of Transportation
TRANSERVE

Program Overview

- Transit Subsidy Program:
  - Protects Nation's Infrastructure
  - Reduces air pollution & traffic congestion
  - Increases use of mass transit
- Studies show traffic congestion:
  - Wastes 1.9 billion gallons of gas
  - Costs over $100 billion in wasted fuel & lost time
- Tax-free subsidy for *actual* costs of mass transit commutes
  - Up to the maximum set by the IRS statutory limit

U.S. Department of Transportation
TRANSERVE

Background



- Program History
  - 1991 - Federal Transit Administration Program Pilot
  - 1993 - Clean Air Act
  - 2000 – E.O. 13150 Federal Workforce Transportation
  - Fringe Benefit
  - 2005 - SAFETEA-LU
- Eligibility
  - All federal employees working in full or part time paid status
  - All federal interns and volunteers working in a non-paid status- Refer to agency for guidance

Approved Mass Transportation

Rail

- Subway
- Commuter

Bus

- Transit authority
- Commuter

Ferry

- Pedestrian or bicycle

Trolley

U.S. Department of Transportation
TRANSERVE

Not Approved for Transit Subsidy

POV- Single Occupancy

- Taxi
- Carpool
- RideShare

Bike

- Bike Share
- Scooters
- Personal Bikes

Parking

- Garage
- Commuter Parking
- Street Parking

U.S. Department of Transportation
TRANSERVE

TRANServe's Role

- Service Provider to Federal Agencies
- Administers the Transit Subsidy Program
- Distributes the transit subsidy to agency qualified employees
- Establishes best practices
- Provides education, answers and support to Program Offices and participants

U.S. Department of Transportation

TRANSERVE

The Federal Government's Largest Transit Benefit Service Provider

RELIABLE • EFFICIENT • CERTIFIED COMPLIANT • SECURE

Capability Statement

Program Overview

The U.S. Department of Transportation has been distributing the transit benefit to federal employees since the early 1990s. TRANServe enables federal agencies to make use of a single established system with effective internal controls over the receipt, maintenance and distribution of the transit benefit to over 200,000 federal employees.

TRANServe is a fee for service program within the Department of Transportation that provides transit benefit program administration and distribution services for federal agencies. We alleviate the administrative burden of running the transit benefit program for our customers by assuming all data entry responsibilities in addition to providing best practices and resource tools. TRANServe has developed a staff with excellent qualifications and expertise on this program.

TRANServe provides unique advantages due to its size and breadth of experience and does this by working together with customers to ensure eligible employees receive their transit benefit and use it appropriately.

Past Performance/Clients Supported

U.S. Department of the Navy	U.S. Department of State	U.S. Deparmtnet of Education
U.S. Department of Justice	Internal Revenue Service	U.S. Department of Interior
U.S. Department of the Army	Homeland Security	U.S. Department of Treasury
U.S. Department of Commerce	U.S. Department of Agriculture	U.S. Office of Personnel Management

Key Features

GAO Approved: The U.S. Government Accountability Office determined that TRANServe's Debit Card program was compliant with all Federal standards and our various internal control activities align with GAO's Standards for Internal Control in the Federal Government. Validating the on-going work performed by TRANServe to protect against fraud, waste, and abuse.

Program Controls: TRANServe's enterprise risk management approach produces measurable benefits to your agency. Our Internal Controls Officer takes proactive steps to block unauthorized purchases across the nation and reports fraudulent activity to your Program Offices.

Budget Performance: Through cost projections and benefit usage data we provide our customers with in depth analysis of their transit benefit programs to reduce funding requirements.

Information Technology: The electronic application system is customized for each agency and feeds directly into the TRANServe system of record. TRANServe maintain s financial and program records in accordance with the Privacy Act and NARA guidelines and requirements.

For more information on how TRANServe can assist you please contact our
Quality Service & Outreach Office
Email: Cheri.Johnson@dot.gov Tel: 202-366-5700 • Email: James.Perry@dot.gov Tel: 202-366-6760

U.S. Department of Transportation
TRANSERVE

Participant Roles and Responsibilities

- Understand the Transit Subsidy Program's scope and limitations
- Understand it is a violation of federal law to transfer or sell the transit subsidy or to provide false or fraudulent information in order to obtain the subsidy
- Understand the potential penalties for misuse or false claims

U.S. Department of Transportation
TRANSERVE

Participant Roles and Responsibilities

- To not be named on a worksite parking permit at any Federal agency, nor participate in a carpool
- To use the transit subsidy for home to work and work to home transportation *only*
- To ensure the amount of transit subsidy received does not exceed *actual* monthly commuting cost of public transportation
- To recertify your application to update commuting expenses during annual recertification and whenever your commuting method, work schedule or address changes

U.S. Department of Transportation
TRANSERVE

Legal Implications

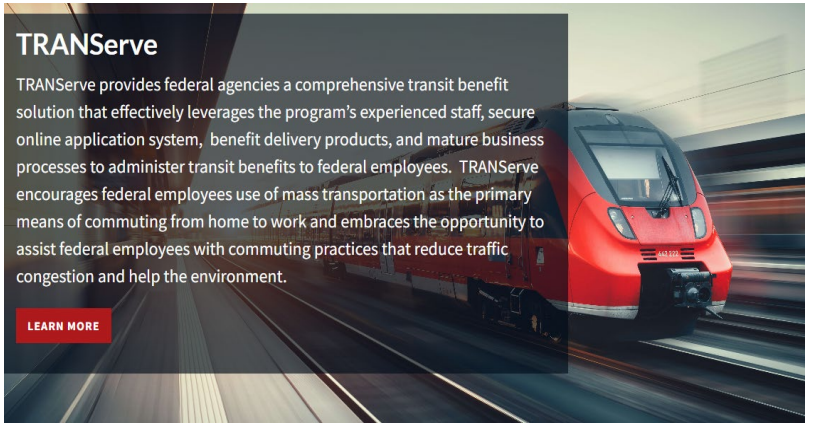
- Employees who misuse the transit subsidy are subject to appropriate administrative action including discipline and/or disqualification from future participation in the Transit Subsidy Program
- Disciplinary action can range from written warning to removal from Federal Service, depending on the severity of the abuse

U.S. Department of Transportation
TRANSERVE

Website Resources:

www.transportation.gov/transerve/

- ✓ Apply
- ✓ Recertify
- ✓ TRANServe card
- ✓ News
- ✓ FAQs
- ✓ Research Transit-Area Fast Facts



U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #1

The Transit Benefit Program objective is to:

- ❑ A. Increase compensation of federal employees per month
- ❑ B. Encourage federal employees to use mass transportation to reduce their contributions to traffic congestion and air pollution
- ❑ C. Reward the employees for their hard work

The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #1

The Transit Benefit Program objective is to:

- ❑ A. Increase compensation of federal employees per month
- ✓ B. Encourage federal employees to use mass transportation to reduce their contributions to traffic congestion and air pollution
- ❑ C. Reward the employees for their hard work

The Federal Workforce Transportation Fringe Benefit Program under Executive Order 13150 is designed to reduce traffic congestion and air pollution.

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question # 2

If I misuse my transit benefit by selling it or over-estimating my commuting cost, I can be removed from federal service

- ❑ True
- ❑ False

☑ The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #2

If I misuse my transit benefit by selling it or over-estimating my commuting cost, I can be removed from federal service

- ✓ True
- ❑ False

True: Disciplinary action can range from written warning to removal from Federal Service, depending on the severity of the abuse.

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #3

What information can be found on TRANServe's website?

- ❑ A. Link to your online application
- ❑ B. How to get a replacement TRANServe Card
- ❑ C. Best practices using your Transit Benefit
- ❑ D. All of the above

The answer is….

U.S. Department of Transportation TRANSERVE

Knowledge Check: Answer #3

What information can be found on TRANServe's website?

- ❑ A. Link to your online application
- ❑ B. How to get a replacement TRANServe Card
- ❑ C. Best practices using your Transit Benefit
- ✓ D. All of the above

Visit the TRANServe website for all questions and resources:

https://www.transportation.gov/transerve

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #4

Martha plans to start teleworking. The next step is to:

- ❑ A. Inform her supervisor
- ❑ B. Continue claiming her transit subsidy without change
- ❑ C. Submit an updated application that reflects her new *actual* commuting cost

☑ The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #4

Martha plans to start teleworking. The next step is to:

- ❑ A. Inform her supervisor
- ❑ B. Continue claiming her transit subsidy without change
- ✓ C. Submit an updated application that reflects her new actual commuting cost

You are responsible to update your transit subsidy application and commuting cost worksheet whenever you change your commuting method, work schedule, or address.

U.S. Department of Transportation

TRANSERVE

The Transit Benefit Certification Statement

U.S. Department of Transportation
TRANSERVE

Certification Is Required

Certify:

"To formally and legally attest a specific statement to be true"

Before you can enroll in the Transit Subsidy Program you must first certify that certain conditions are true about you

U.S. Department of Transportation
TRANSERVE

Read the Certification Statement Carefully

WARNING !

This certification concerns a matter within the jurisdiction of an agency of the United States. Making a false, fictitious, or fraudulent certification may constitute criminal violations punishable under Title 18, United States Code, Section 1001, by imprisonment up to five years and fines up to $10,000 for each offense, and/or agency disciplinary actions up to and including dismissal.

- I certify that I am employed by the U.S. Federal Government.

- I certify that I am not named on a federally subsidized parking permit at this or any other federal agency.

- I certify that I am eligible for a public transportation fare benefit, will use it for my daily commute to and from work by public transit or vanpool, and will not give, sell, or transfer it to anyone else.

- I certify that I will not use the public transportation fare benefit for personal use or to commute to and from work meetings.

- I certify that in any given month, I will not use the Government-provided transit benefit in excess of the statutory limit. If my commuting costs per month on public transit exceed the month statutory limit, then I will supplement those additional costs with my own funds rather than use a Government-provided transit benefit designated for use in a future month.

- I certify that I will not claim the transit benefit in excess of my actual monthly commuting expense. If at anytime during a given month I am out of work due to sickness, vacation or any other reason, on official travel, or use a private vehicle for commuting, I will claim less and adjust the amount of my transit benefit the following month if appropriate.

- I certify that I will submit an updated transit benefit application if my work schedule changes, my home address changes, or my commuting amount changes.

- I certify that my parking fees are not included in the computation of the daily, weekly or monthly commuting costs for my transit benefit.

I Agree | I Do Not Agree

U.S. Department of Transportation
TRANSERVE

To What Must I Agree?

You Must agree:

1. The OST information systems network is intended for official government use only. Limited personal use may be authorized at the discretion of the supervisor.
2. OST information systems cannot be used for commercial purposes, for financial gain, or in support of "for profit" non-government activities.
3. OST information systems are the property of the Federal government. DOT owns the data stored on these systems, including all e-mail messages and information, even those deemed personal.
4. Sensitive information will not be transmitted at a level higher than what the system is approved for.
5. Information that was obtained via the DOT systems will not be divulged outside of government channels without the express permission of the data owner.
6. Any activity that would discredit DOT, including seeking, transmitting, collecting, or storing defamatory, discriminatory, obscene, harassing, or intimidating messages or material is not permitted.
7. Any activity that violates Federal laws for information protection (e.g., hacking, spamming, etc.) is not permitted.
8. Virus protection tools must be installed and kept current on any and all machines from which the network is accessed.
9. Any security problems, password compromises, or anomalies in system performance must be reported immediately to security personnel.

I Agree | I Do Not Agree

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #5

Keeva moved closer to work and now walks to work after commuting on the train. She would like to call a taxi on bad weather days. Can she use her subsidy for this mode of transportation?

- ❑ Yes
- ❑ No

The answer is….

Knowledge Check: Answer #5

Keeva moved closer to work and now walks to work after commuting on the train. She would like to call a taxi on bad weather days. Can she use her subsidy for this mode of transportation?

- ☐ Yes
- ✓ No

Single occupancy modes of transportation are not eligible for Transit Subsidy.

Knowledge Check: Question #6

Haley commutes from Virginia to get to work. Her commuting costs are $400 per month. She is eligible to receive additional transit subsidy since her commute is so costly.

- ❑ True
- ❑ False

The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #6

Haley commutes from Virginia to get to work. Her commuting costs are $400 per month. She is eligible to receive additional transit subsidy since her commute is so costly.

- ❑ True
- ✓ False

The federal government may provide up to the IRS maximum for mass transportation commuting costs. Haley must cover the additional amount, "out of pocket".

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #7

Becky chooses to ride in a carpool. She is eligible to receive the transit subsidy.

- ❑ True
- ❑ False

☑ The answer is….

Knowledge Check: Answer #7

Becky chooses to ride in a carpool. She is eligible to receive the transit subsidy.

- ☐ True
- ✓ False

The Federal Transit Subsidy is for federal employees who choose to commute on mass transit in a commuter highway vehicle. This includes bus, rail and light rail.

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #8

Ivan rides mass transit and parks in the lot near the station. He includes his parking fees as part of his monthly commuting cost. He is right to do this.

- ❑ True
- ❑ False

☑ The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #8

Ivan rides mass transit and parks in the lot near the station. He includes his parking fees as of his monthly commuting cost. He is right to do this.

- ☐ True
- ✓ False

The Federal Transit Benefit is exclusively for your home-to-work-to-home commute on mass transportation. Any other use is actionable as fraud, waste, or abuse of federal funds

Knowledge Check: Question #9

Ciera and her supervisor agree that she may telework two days each week, indefinitely. Her current transit subsidy is $25 per week. Now that she does not commute every day, her correct course of action is to:

- ❑ A. Thank her supervisor for his/her understanding.
- ❑ B. Continue claiming her transit subsidy without change.
- ❑ C. Submit application to reflect her new actual commuting cost.

☑ The answer is….

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Answer #9

Ciera and her supervisor agree that she may telework two days each week, indefinitely. Her current transit subsidy is $25 per week. Now that she does not commute every day, her correct course of action is to:

- ❑ A. Thank her supervisor for his/her understanding.
- ❑ B. Continue claiming her transit subsidy without change.
- ✓ C. Submit application to reflect her new actual commuting cost.

Anytime your information changes an application is required: work location, commuting cost, home address.

U.S. Department of Transportation
TRANSERVE

Knowledge Check: Question #10

Chris is going to an off-site meeting. He is using mass transportation to travel to and from the meeting. Since he has available funds he decides to use his transit subsidy. This is the correct course of action.

- ❑ True
- ❑ False

☑ The answer is….

U.S. Department of Transportation TRANSERVE

Knowledge Check: Answer #10

Chris is going to an off-site meeting. He is using mass transportation to travel to and from the meeting. Since he has available funds he decides to use his transit benefit. This is the correct course of action.

- ☐ True
- ✓ False

Travel to an off-site meeting or training class is an office expense. The Transit Subsidy is provided solely for your home-to-work-to-home commute via mass transportation.

U.S. Department of Transportation
TRANSERVE

Helpful Information

U.S. Department of Transportation
TRANSERVE

The TRANServe Card

Activation: https://www.access.usbank.com/cpsApp1/React/authentication/login
Monitor Your Benefit: https://www.access.usbank.com
Customer Service: 1-800-994-6722
Organization Code: **TRANSV**

U.S. Department of Transportation
TRANSERVE

TRANServe Card Funding Cycles

Benefit Month	Funds Available
October	September 10-October 9
November	October 10-November 9
December	November 10-December 9
January	December 10-January 9
February	January 10-February 9
March	February 10-March 9
April	March 10-April 9
May	April 10-May 9
June	May 10-June 9
July	June 10-July 9
August	July 10-August 9
September	August 10-September 9

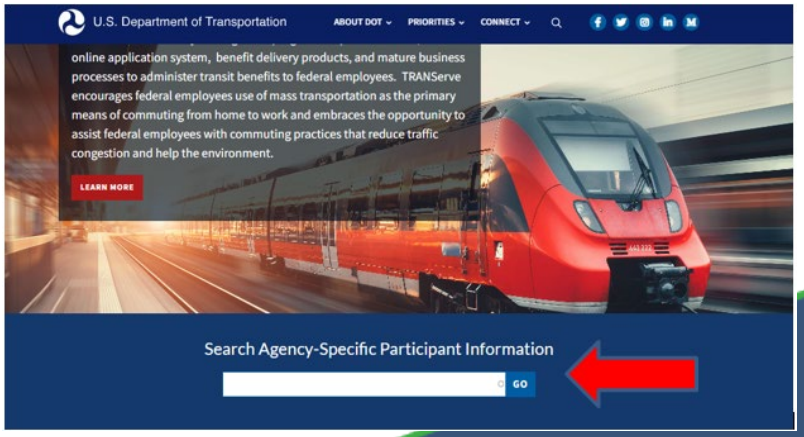
TIP: Purchase by the 4th to avoid wasting your benefit. This is to allow your vendor enough time to post the charges before the subsidy month resets.

U.S. Department of Transportation
TRANSERVE

Thank you for choosing to commute using mass transit and welcome to the program.

Additional information is available on our Website:
https://www.transportation.gov/transerve/faq

For specific questions, please contact:
R3 Transit Subsidy
R3_Transit_Subsidy@epa.gov



U.S. Department of Transportation
TRANSERVE

CONGRATULATIONS!

for successfully completing the

Transit Subsidy Integrity Awareness Training

Confirm by checking box through online application