

3/8/2026 AS137

Description

The ANC station reported that the bird was alive upon download. The bird appeared sick and was moving slower than the other birds. The animals were taken to the bagwell immediately after download and delivered to the guest. At that time, the bird was not observed as deceased. The guest later returned to the baggage office and reported that the bird had died.

Cause

Unknown cause. The birds beak was cracked.

Delay Location

Remedy

Awareness to ANC and OTZ stations regarding incident and coaching on in station procedures when AVIH death occurs.

3/18/2026 AS786

Description

During the download of Flight 786, an AVIH kennel was positioned adjacent to an operating belt loader. Baggage continued to move on the belt, and a large bag struck the kennel, causing it to fall from the belt loader with the animal inside. The dog was immediately inspected and exhibited no visible external injuries; however, the animal appeared shaken and in shock. The guest was promptly notified of the incident and advised to check on the dog at baggage claim. Although no visible injuries were observed, a ramp agent noted the dog may have been exhibiting a slight limp.

Cause

Kennel was incorrectly placed to the side of an operating belt loader while bags were being downloaded. A larger bag knocked the kennel off the belt loader.

Delay Location

Remedy

Per Unifi ground management, the two ramp agents involved have been coached and issued "final corrective action".