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| Station Reporting, Date, Time | Maui Cargo, 1/17/2025 1200pm |
| Name of Manager or Chief Reporting | |
| Air Waybill# or Passenger Record Locator (when applicable) | |
| Shipper name, address, phone number | |
| Consignee name, address, phone number | |
| Number of kennels and animals on AWB | 2 kennels; 2 dogs |
| Number of kennels/animals on flight | 2 kennels |
| Name of animal and Type or breed | Lani -American Pitbull Bear-American Pitbull (Injured on arrival) |
| Age of animal if known | 9years old |
| Weight of animal | 66.0 lbs. |
| Did Shipper or health certificate indicate a sedative, tranquilizer, or other medication given? | Yes, it was documented on the health certificate and in Smart Kargo. |
| Condition of container /kennel | Standard Kennel, met HA regulations |
| Zip ties on all 4 corners of door? | Yes |
| Ventilation on all 4 sides? | Yes |
| Location of incident (Cargo, Ramp, Taxiway) | Carqo, Airplane carqo hold. |
| Flight number | HA33 |
| Flight delays or disruptions? | N/A |
| Aircraft MELs? | N/A |
| Outside temperature at location of incident | |
| Witnesses (all locations - gather statements) | |
| Veterinarian contacted? If yes, date/time and name of Vet | Direct Release vet met upon arrival but not to care/treat the dog |
| Notifications including dates/times (Shipper, CNEE, Station(s), AO, Airport Authority, etc. | MOD met shipper/ owner at DOA inspection location |
| List other stations involved and who were contacted | LAX,OGG |

Description and timeline of event (use additional paper as needed)

Bear chewed through the kennel yesterday and escaped at LAX. Bear was recovered and rebooked for the next day's flight, today's HA33. Bear was transported and provided support out of LAX on HA 33. Upon arrival and opening of the AC door, Bear was bleeding. Bear as transported to Cargo and MOD Freitas went with dogs to Department of AG to meet the owner and the Direct Release Program Vet. Upon further checks by vet and customer, Bear's nose was scuffed up and raw and he had a cut between his toes from trying to paw his way out. No other cuts was noted. MOD Freitas asked if sedatives were given and customer said yes. Customer shared that Bear is afraid of the carts (covered baggage carts) and in LAX he rode in a van. He thought this may have happed upon arrival during transport on Maui. MOD Freitas advised that Bear was like this when they opened the aircraft door. Vet asked customer if they would like to follow-up with a vet and he declined. MOD Freitas also confirmed that he will not be taking Bear to the vet unless something changes. Customer shared that vet gave him iodine wipes to clean Bear's nose. MOD Freitas provided Customer her business card if he had any follow-up questions/concerns. Customer was ok and signed for Bear and left.

- Possible Contributing Factors and/or Root Cause
- Kennel construction - this specific type of kennel has had other issues with live animals. Kennel was tendered upside down.
 - Bear escaped from kennel while in LAX 2 days prior. Sedation was administered too early.
- Corrective action to prevent re-occurrence
- HA Cargo to review specific type of kennel to determine if kennel meets IATA and HA requirements for transport.
 - Discuss options for policy or procedure for pets that escape or have issues prior to travel with HA.