

2025 Incident #1 - Lost Live Animal

Summary

On Wednesday, January 08, 2025, four rescue dogs (three kennels), were tendered at the American Airlines Cargo Terminal in San Juan, Puerto Rico (SJU) by shipper Compassion Kind Foundation, under AWB 001-73470821, at 12:58 AST. The dogs were scheduled to travel to Tampa, FL (TPA) with a connection in Miami, FL (MIA), on flights AA1613/08 SJUMIA and AA2409/09 MIATPA, with overnight kenneling services with Pet Limo at Miami, FL. All dogs arrived at the Miami Cargo Terminal and released to Pet Limo for overnight kenneling service, to return the following morning for departure on the connecting flight. At 03:00 EST, American Airlines was notified by Pet Limo that one dog (Luna) had escaped and eluded recapture. While in their fenced-in area, the Pet Limo staff attempted to remove the dog from its soiled kennel for cleaning, the dog escaped from the staff and although in a fenced enclosure, somehow escaped the premises. Pet Limo is heading up several various efforts to locate and recapture the dog, including posters, social media, and law enforcement. Sightings have been reported and although responded immediately, the dog has evaded capture. We will continue with the rescue and notifying the community as well as the law enforcement, animal services, post office, all social media and posting flyers where all permitted.