

Event: AVIH Death

Carrier: Hawaiian Airlines

Date of event: 5/21/2024

Flight: HA50

Breed: French Bulldog

Age: Unknown

Brief Description of Incident: During the offloading of forward compartment on inbound flight HA50/21MAY at 0830, ramp noticed that 1 of 3 total AVIs loaded on PLA52940R7 was nonresponsive and appeared to be deceased. Ramp notified the Loadmaster, HA Operations, and the Swissport Ramp MOD of a possible deceased AVI. After further inspection it was confirmed that 1 of 2 AVIs under AWB 173-9164 0986 was deceased. The Loadmaster notified AO Ops Mgr. of incident. An agent escorted the AVIs including the deceased AVI to warehouse where the agent met with the customer and explained what had happened.

Description of the Cause of Incident: Gross evaluation reveals a congenital peritoneopericardial diaphragmatic hernia with extension of falciform fat into pericardial sac, compressing the heart. Congenital diaphragmatic hernias can be clinically silent for long periods of time. However, times of severe stress can lead to acute decompensation and cardiac insufficiency. Additionally noted are characteristics of brachycephalic airway syndrome, including stenotic nares and an elongated soft palate. Brachycephalic airway syndrome can lead to decreased oxygenation and hypoxia, particularly in times of stress, which may have contributed to death in this case.

Description of Corrective Action Taken (if any): Review of procedure / policy for acceptance of snub-nosed breeds for long-haul; policy change to prohibit acceptance of snub-nosed breeds for all flights.

AVIH Reporting Template 2024:

Please find below the information needed to submit for tracking of an Animal Death.

Flight #:	HA386
Date of incident:	July 22, 2024
Intelex #:	16648
Time of incident:	Approx. 18:25
Owner Type:	
Owner or Shipper:	
Phone:	
Email:	
Address:	
Animal Name:	Panda
Animal Type:	Canine, male
Breed - if known:	French Bulldog
Incident Type: • Death/Injury/Lost	Death

Brief description of the Incident:	<p>AVIH "Panda" traveled on HA 386/22JUL from HNL to OGG, arriving at 17:24. Consignee [REDACTED] picked up Panda from Maui Cargo. After leaving, she called OGG Cargo to report that Panda had passed on the way to the vet and requested to speak with a manager. The team assured her that the manager would be contacted.</p> <p>The flight was not delayed, and Panda was the only AVIH on the aircraft. There were no MELs reported.</p>
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At 18:58, OGG COD [REDACTED] informed MOD [REDACTED] of the situation. [REDACTED] inquired about Panda's condition upon arrival and if the dog appeared distressed. [REDACTED] reported that Panda was breathing heavily but was not in distress. [REDACTED] confirmed that the cargo agent, [REDACTED], was present upon arrival and that Panda did not wait planeside. Statements were requested from all employees who interacted with Panda.

MOD [REDACTED] contacted HNL MOD [REDACTED] and Regional MOD [REDACTED] to inform them of the situation. [REDACTED] began an investigation and notified MOD [REDACTED] [REDACTED].

[REDACTED] reviewed the Cargo Manual for procedures on handling animal deaths, initiated a group chat to keep relevant parties updated in real-time, started the AVIH Animal Incident Report, and called AO, speaking with MOD [REDACTED] to request statements from her team.

At 19:43, [REDACTED] called consignee [REDACTED] and left a voicemail. [REDACTED] returned the call at 20:13. She explained that the situation was very traumatic. She had arrived early to pick up Panda and was informed by agents that he was on his way to cargo. When Panda arrived, an agent was pushing the crate on a dolly. [REDACTED] having worked at a vet for 20 years, noticed something was wrong as Panda was hot and salivating. She asked the agent to open the crate, and he went to get scissors. [REDACTED] immediately placed Panda in the car with the AC on. She recorded a video of Panda at that time. [REDACTED], who is not the owner, sent the video to Panda's owner. She then left Cargo and intended to give Panda an ice bath at home, which was 6 minutes away in [REDACTED]. As she neared home, she realized Panda had stopped panting and was going agonal. She took Panda to [REDACTED] vet where he was pronounced dead at 20:25.

<p>Description of the Cause of Incident:</p>	<p>Postmortem Report</p> <p>Necropsy not requested by HA or the consignee.</p>
<p>Description of Corrective Action Taken (if any)</p> <p>Examples of corrective action include, but not limited to:</p> <ul style="list-style-type: none"> • Refunded AWB • Payment for vet visit • Payment for necropsy & cremation • Refunded shipping cost • Reimbursed Transportation charges 	<p><u>Corrective Action</u></p> <p>Review of procedure / policy for acceptance of snubnosed breeds; consider policy change to prohibit acceptance of snub-nosed breeds for all flights.</p> <p><u>Additional Actions</u></p> <ul style="list-style-type: none"> • No additional actions taken. • No refunds processed.

Airline: Hawaiian Airlines

Type of Incident: Death

Date: 11/13/2024

Breed: English Bulldog

Age: 4

Incident description:

Agent informed passenger at baggage carousel to inform the passenger that his dog was deceased upon arrival. Passenger advised agent he knew the risk he was taking when he decided to bring his dog due to her being a short nose bulldog. When passenger was asked if he had a vet in Las Vegas he advised no because he just moved here that day and he would take care of everything on his own.

Cause of Incident: Short nose English bulldog/ breathing issues

Corrective Action: None