

DOT Animal Incident Report

8/28/2024

(1) Carrier and flight number.

- DL814/DL444/DL903
- SRQ/ATL/SEA

(2) Date and time of the incident.

- 8/28/2024

(3) Description of the animal, including name, if known.

- Pet Guinea Pig

(4) Name and contact information of the owner(s).

(5) Narrative description of the incident.

- The pet was accepted in SRQ at 6:21 AM. It was loaded and departed for ATL at 11:43 AM. The pet arrived in ATL at 12:43 PM. The animal was stored at the transfer area waiting for the connecting SEA flight departing at 4:01 PM.
- Prior to loading for the SEA scheduled flight, a ramp agent noted that the guinea pig was non-responsive, thus it was not loaded on the flight. Upon further inspection, it was determined to be dead.
- The customer was notified. A necropsy was suggested to investigate the cause of death; however, the customer declined and requested the animal to be sent to SEA. The animal was sent to SEA on August 29, 2024.

(6) Narrative description of the cause of the incident.

- The cause of death is undetermined, due to the lack of a necropsy. However, the guinea pig was accepted when the forecasted and actual temperatures exceeded the DL specified maximum for PIH acceptance (80 deg F). Note: DL maximum temperature is less than the USDA allowable maximum of 85 deg F.

(7) Narrative description of any corrective action taken in response to the incident.

- Corrective actions include intensifying the current booking assessment process of live animals to ensure compliance with internal policies.

(8) Name, title, address, and telephone number of the individual filing the report on behalf of the air carrier.