



Presents: Transit Benefit Customer Conference

Conference Date: May 2, 2024 (9:00 a.m. – 2:00 p.m.)

**Location: Department of Transportation Headquarters
1200 New Jersey Avenue S.E.
Washington DC 20590**

On behalf of the Department of Transportation's TRANServe transit benefit program, we invite you to our agency customer conference. This conference will provide our valuable customers with:

- A presentation from TRANServe's leadership communicating customer service improvements, agency cost savings initiatives, strengthening vanpool governance, G-Invoicing implementation, interagency agreement funding, and enhanced transit benefit system security.
- Opportunities to discuss agency-specific topics with TRANServe's transit benefit managers, business office members, web application team, and TRANServe leadership.
- Discuss customer-driven topics identified from our conference survey.

We want to hear from you, please fill out the survey that will be sent out to you in advance of the conference.



RSVP by April 12, 2024:

Please RSVP your attendance by sending your response to Stacey.Clark@dot.gov.

Guests will be greeted at the entrance and escorted to our beautiful Atrium where the conference will be held. We will have coffee, pastries, and other breakfast items to keep our energy going during this exciting event. We look forward to seeing you!

Very Respectfully,

Mike Fleszar
Associate Director
TRANServe Program