

**Carrier:**

Hawaiian Airlines

**Flight Number:**

10

**Date & Time of Incident:**

10/08/2023 5:04 PM

**Type of Incident:**

Death

**Description of Animal:**

Breed: Yuzu Shiba

**Animal Name:****Description of Incident:**

AVIH - Upon arrival on HA10 into Los Angeles from Honolulu on October 8, 2023, it was determined that one dog, a Yuzu Shiba named Jiro, had passed away.

**Cause of Incident:**

Customer shared that the dog had health issues with heart

**Corrective Action Taken:**

LAX General Manager spoke to the customer. Customer shared that the dog was having health issues with heart, pointing out that the main purpose of the trip was to have a procedure/treatment with a vet in Los Angeles. General Manager asked customer if she would like for dog to be sent for cremation. Customer wanted to see dog for last time and thanked Manager for arranging the cremation with Coral Cremation. HA will be paying for cremation & shipping costs. Dog will be cremated on 10/9/2023 and shipped to customer via USPS.