

AVIH Dog escape STL

9/8/23

Flight 549 STL/SEA

Breed: Terrier Mix

Age: 3.5 years

Brief Description of Incident: Upon discovery during upload, dog (still in kennel) was placed into a baggage cart to be taken to the ticket counter and returned to owner. The dog escaped the kennel and baggage cart onto the ramp, where it was recovered safely the next morning and returned to its owner.

Description of the Cause of Incident: Dog chewed metal grade off the side of the kennel.

Description of Corrective Action Taken (if any): Ensure live animals are placed in a secure/escape proof place when being transported on the ramp.

AVI Dog Injury

9/19/23

Flight 620 SEA/DEN

Breed: Border Collie

Age: 3 years

Brief Description of Incident: On arrival it was discovered that a dog traveling in the cargo compartment was injured due to unsecured cargo sliding into its kennel causing damage.

Description of the Cause of Incident: Unsecured Cargo shifted in transit.

Description of Corrective Action Taken (if any): Incident discussed on weekly safety review call with ramp leadership. Safety memo sent out to all ramp agents reviewing level loading procedures and proper securing of cargo.