

Carrier:

Hawaiian Airlines

Flight Number:

34

Date & Time of Incident:

07/27/2023 09:10 PM

Type of Incident:

Death

Description of Animal:

Breed: French Bulldog

Animal Name:

Augie

Description of Incident:

Upon arrival on HA34 into Los Angeles from OGG on July 27, it was discovered that one of two pets was unresponsive. It was determined that one dog, a French Bulldog named Augie had passed away.

Cause of Incident:

Necropsy offered, but customer declined.

Corrective Action Taken:

Currently working to process a refund to the customer for shipping charges. Will await further information from the customer to address any further expenditures with respect to necropsy and/or cremation services.