

Instructions for Annual Recertification

Required: [COMPLETE THE TRANSIT BENEFIT INTEGRITY AWARENESS TRAINING](#)

Participants

1. Go to TRANServe website. Transerve.dot.gov- <https://www.transportation.gov/transerve/>
2. Login in: User ID- government email & unique password
3. Click on TRANSIT BENEFIT APPLICATION second select CERTIFY/ENROLL
4. Select Reason for application- [Annual Recertification/Recertification](#) (NOTE: If you are a brand-new participant, you would select New Participant)
5. Update any information that may have changed (i.e., home address and work location, etc.)
6. Select your correct FY24 accounting information –EACH LINE OF ACCOUNTING MUST BE UPDATED
7. Select your correct supervisor (If current supervisor is not listed, refer to question mark next to this field for instructions)
8. Select your correct local/regional POC and Point of Contact (same name for both)
9. For TRANServe Card users/regional participants, ONLY- please input NA in the Smart Card Field
10. Once review is complete, submit for next level approval.

Use the blue question mark next to each field for additional assistance.



Supervisors

1. Review application – Is your employee a Federal Employee?
2. Review number of days per month the participant commutes to and from work
3. Review accounting information – make corrections, if needed
4. Once review is complete, submit for next level approval.
5. If not your employee and/or accounting information are incorrect, you must disapprove the application, and add a reason in the comment box,

Transit Coordinator

1. Review application – Is the participant a Federal Employee?
2. Ensure all information is accurate
 - a) Selected reason (Annual Recertification/Recertification)
 - b) Completed FY 24 Integrity Training
 - c) Expenses to and from work is what is the most cost effective to government
 - d) Region is correct
 - e) Each accounting field is populated
 - f) TRANServe Card Users should input NA to Smart Card field
3. Once review is complete, submit for next level approval.

SMARTRIP CARD INSTRUCTIONS

For SmartBenefit Participants: Purchase and Register a SmarTrip® card

SmarTrip® card usage is mandatory for all participants in the National Capital Region.

Purchase a SmarTrip® Card – This is a reloadable electronic fare card. Using a reloadable card supports government initiatives to support and improve the environment through more sustainable practices.

- a. You can purchase at a Metro Sales Store, Station Kiosk (these are located in Stations where parking is available), a Commuter Store and many retail establishments.

Note: Look here for more information on locations: <http://www.wmata.com/fares/purchase/where.cfm>

You can also purchase a SmarTrip® Card on line: <http://www.wmata.com/fares/purchase/>

Note: An online order requires you to provide a shipping address which must match the billing address online with your credit card provider.

Create a Personal Account to register your SmarTrip® Card. You must register your SmarTrip® card with WMATA in order to receive your transit benefit electronically. Registration may take up to 48 hours to be reflected in the WMATA system. An additional benefit of registering your card is to protect the funds on the card. If lost or stolen, you may cancel the card. After you replace your SmarTrip® card, you can transfer the funds to the new card.

Register your SmarTrip® card here: <https://SmarTrip.wmata.com/Registration/Register.aspx>

Attention: Smart card must be replaced if old or existing card is only nine (9) digits.

Example : GD1137 0167 0693 4564 7992 9601 = **01670693456479929601**