1. ACCESSING THE TRANSIT BENEFIT WEB APPLICATION VIA MY ACCESS

1.1 Logging In

- 1. Enter the URL: http://transitapp.ost.dot.gov. The Transit System Login page is displayed.
- 2. Enter the username entered when the account was registered in the User Name textbox.
- 3. Click the **Continue to Login** button. The PIV or Network Login page displays.

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Figure 1: Transit System Login page

1.1.1 PIV LOGIN

1. Click the **PIV** or **Network Login** button. The My Access page displays.



Figure 2: PIV or Network Login page

2. Click the Sign in with PIV/CAC card button.



Note: If using MS Edge, the Certificate Information page will display. Select your name and click the OK button.

Figure 3: My Access page



3. The ActivClient Login page displays. Enter your PIN number.

4. Click the **OK** button. The Transit Application

Rules of Behavior page displays.

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Figure 4: ActivClient Login page

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Rules of Behavior	
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Figure 5: Transit Application Rules of Behavior page

1.2 Expired Password

The Transit Benefit Web Application password expires every sixty (60) days. When the password expires, it will need to be changed to access the Transit Benefit Program Web Application. The below steps give instructions for changing an expired password.

1.2.1 PIV LOGIN

- 1. Enter the URL: https://transitapp.ost.dot.gov. The Transit System Login page is displayed.
- 2. Enter the username entered when the account was registered in the User Name textbox.
- 3. Click the **Continue to Login** button. The Login page displays.

4. Click the **PIV** or **Network Login** button.

The My Access page displays.

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Figure 6: Transit System Login page

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5. Click the Sign in with PIV/CAC card button.

Note: If using MS Edge, the Certificate Information page will display. Select your name and click the OK button.

6. The ActivClient Login page displays. Enter your PIN number.

8. The Change Password [Password Expired] page

10. Click the **Submit** button. The Transit Benefit Program Rules of Behavior page displays.

7. Click the **OK** button.

displays.

9. Change your transit password.

	Welcome to the new MyAccess Login Sign (n with PV / CAC card	
	Sign in with PIV / CAC card	
	OR	
	Email Address	
	Keep me signed in	
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	FAA Support: 1 (844) FAA MYIT or 1 (844) 322 6048 hetodevidtbaacov	
	VOLFE Supporti 1 (6/7) 494-2381	
	CitC Support: 1 (2022) 356-7999 help@cig.dot.gov	
	USMMA Support: 1 (5/6) 726 5603	
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Figure 8: My Access page

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Figure 9: ActivClient Login page

"Current Password:	Current pesseword	Show Hint
*Create New Password:	New persword	
"Confirm New Password:	Confirm New password	
"Create a Hint:	Nint	
	A hint is a meaningful personal association to help you remember your password.	
	Password must be at least 12 characters long No password character may be repeated more than 1 time(s) in sequence Password must contain characters from at least 4 of the following categories.	
	Uppercase characters (A through Z) Lowercase characters (a through z) Base 10 (articular (b through z) Nov. Inhibited characters (for excerning 1, 5, 15)	
	Password will expire 60 days after being set Passwords cannot be reused within the last 24 changes.	

Figure 10: Change Password [Password Expired] page



Figure 11: Rules of Behavior page

