

JOINING THE ZOOM CLASSROOM

1. Click the meeting link provided by the training coordinator or facilitator (email, calendar invite).
On your web browser, a pop-up window will prompt you to open or download the application.
2. In the pop-up window, click *Cancel*.
3. At the bottom of the page, click the *Join From your Browser* link.
4. In the pop-up window at the top-left corner of the screen, click *Allow* to allow Zoom permission for your microphone and camera.
5. In the *Your Name* field, enter a display name.
6. Click *Join*.

You can join a test Zoom meeting to familiarize yourself with the platform and test your microphone/speakers before joining a session. Visit zoomgov.com/test and click *Join*.

OPTIMIZING THE ZOOMGOV EXPERIENCE

Will I have the same experience joining a Zoom meeting from any device, browser, or the Desktop Client app?

NO – not all device or access experiences are created equal when it comes to Zoom. For the virtual classroom, accessing Zoom through the [Desktop Client app](#) on a laptop/desktop computer with a camera will provide the optimal Zoom experience. (Google Chromebooks will have limited functionality compared to other laptops). Zoom operates best in Firefox, Chrome, and Safari. Please ensure that you are using the latest version of Zoom. [Learn how to check for Zoom updates.](#)

NOTE 1: Only use the *open with browser* option if you cannot use the *desktop client* or *app* option. [Learn more about devices and how functionality will compare.](#)

NOTE 2: Government participants - Zoom operates better when accessed apart from the VPN network.

Do I have to have a webcam to join Zoom?

While you are not required to have a webcam to join a Zoom Meeting or Webinar, most facilitators and program directors strongly request that you use a camera and keep it on throughout the session. If you cannot access a camera, you will still be able to participate in the meeting.

My video/camera isn't working.

[Read tips on troubleshooting a camera that won't start or show video.](#)

How do I join computer/device audio?

On most devices, you can join computer/device audio by clicking Join Audio, Join with Computer Audio, or Audio to access the audio settings. [Learn more about connecting your audio.](#)